

## Concerned Mother

A concerned mother whose child is allergic to peanuts heard that peanuts were found in the croutons she recently purchased.

### Basic Flow

The set of steps the actors take to accomplish the goal of the use case.

Actor	World
Search recall products	
	Display relevant search results
Review search results	
Click product details on selected product	
	Display details for product
Review detailed information	
Click on event I.D.	
	Display details for event
Review event details	

### Alternative Flow

Captures the less common user/system interactions

Actor	World
Search recall products	
	Display no search results
Adjust date ranges	
Retry search for recall products	
	Display relevant search results
Review search results	
Click product details on selected product	
	Display details for product
Review detailed information	
Click on event I.D.	
	Display details for event
Review event details	

### Exception Flow

The things that can happen that prevent the user from achieving their goal.

Actor	World
Search recall products	
	Display no search results
Adjust date ranges	
Retry search for recall product	
	Display no search results
Adjust date ranges	
Retry search for recall product	
	Display no search results

## Diligent Cafeteria Manager

A diligent cafeteria manager proactively looking at the Recalls Feeds to keep up-to-date with food recalls.

### Basic Flow

The set of steps the actors take to accomplish the goal of the use case.

Actor	World
Review recalls listing	
Use pagination to view additional recalls	
	Display additional information
Review recalls listing	
Download CSV for offline viewing	
	Provide CSV file
Open CSV file to view or print	

### Alternative Flow

Captures the less common user/system interactions

Actor	World
Review recalls listing	
Filter listing by using selecting a classification	
	Display filtered results
Review filtered listing	

Actor	World
Review recalls listing	
Adjust date ranges	
	Display relevant search results
Review search results	

### Exception Flow

The things that can happen that prevent the user from achieving their goal.

Actor	World
Review recalls listing	
Filter results but mistyped the keywords	
	Display no search results