## **Understanding PEAS For ChatBot**

PEAS stands for a Performance measure, Environment, Actuator, Sensor

## **PEAS For chatBot**

• Performance: Correct classification

• **Environment:** Text, Numbers, Alphanumeric-Characters

• Actuators: screen, Display

• Sensors : Keyboard

Fully ovserbale, single Agents, Deterministic, Dynamic, Single

## **Rules**

- The chatbot can understand typos and grammatical mistakes, so it is still able to respond to the question.
- It will continuously improve without much further assistance.
- Conversing with an AI chatbot feels much more natural and human-like.
- A rule-based chatbot can't capture typos which means that in some cases it won't understand the guest, which can cause frustrations.
- All chatbots go through a learning process, which makes their implementation process more complicated and longer.
- When a chatbot was wrongly taught something, it takes a while before it "unlearns" and can learn the correct behavior.