❑ FEATURE

> ➢ Features : Customer End

- Support single / multiple selection of service/s at the time of dispensing the token.

- Supports multiple services management.

- Generates tokens which contain date, branch, token number, list of selected services etc.

- Categorizes the customers with prioritizing the service

> ➢ Features :Customer Service Desk End

- Service officers (CSO) are able to view all relevant information of the customer arriving at his counter like token no, Customer type, transactions requested, wait time etc..

- CSO are able to view the services aligned against his counter, upcoming token no., Past token nos. Serviced, tokens missed.

- CSO are able to stop or pause operations for his counter for a certain period of time.

> ➢ Others:

- Support 5 customer care services.

- Priority search and Priority call.

- History log table.

- Deletion ability.