# PIZZA RESTAURANT DATA ANALYSIS PROJECT

Ironhack week 7: Machine learning

#### Contributors:

Iván Jorge Rajashree Matt



# Project workflow

Data cleaning + preparation

Time series prediction

Categorical

Insight generation + plotting

Conclusions



#### Business case

- Predict peak times to optimise staffing
  - Track seasonality in different time periods: daily, weekly, monthly and yearly
  - Adjust staffing levels to maximise output at peak times and utilisation during troughs
  - Use seasonal insights to generate ideas for promotional activity
- Predict customer choices to gain insights for ingredient purchasing
  - Predict purchasing patterns in type, name, size and price to enable smart ordering practices for ingredients.

Perfectly Distributed Pizza

 Give insights about the accuracy of the model for the different variables

#### **SECTION**

# Optimising staffing

Using Meta's Prophet model to forecast time series data



#### Models Used

Prophet (Meta)



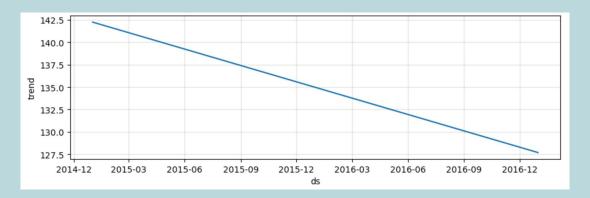
#### **Functions**

- Sklearn style .fit/.predict
- Seasonality forecasts
- Cross validation for MAE values



### Forecasting daily orders

Concerning downward trend in order volume across the year



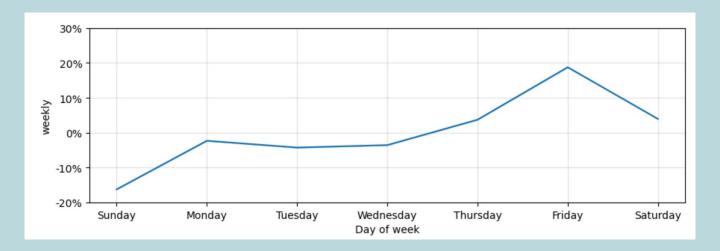
- Able to forecast future order volumes with some accuracy:
  - o 30 days: MAE 18.6 (13.4%)
  - o 60 days: MAE 25.0 (18.1%)
  - o 90 days: MAE 33.8 (24.4%)

Mean daily orders: 138



## Tracking weekly patterns

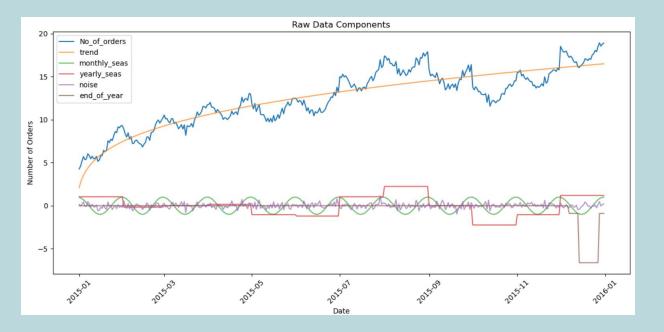
 Natural increase of 15% in order volume for "pre-weekend" period (Thursday-Saturday)





## Monthly seasonality

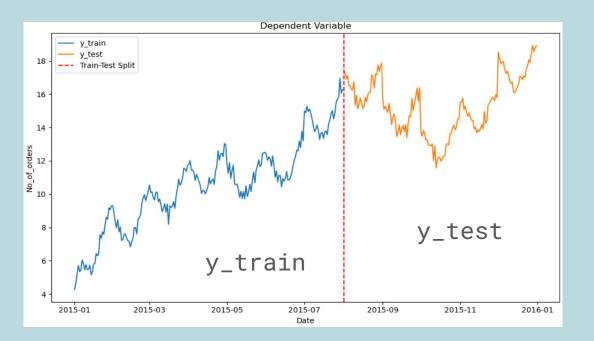
• Distinct seasonal peaks in sales-particularly in August and towards the end of the year





# Monthly seasonality

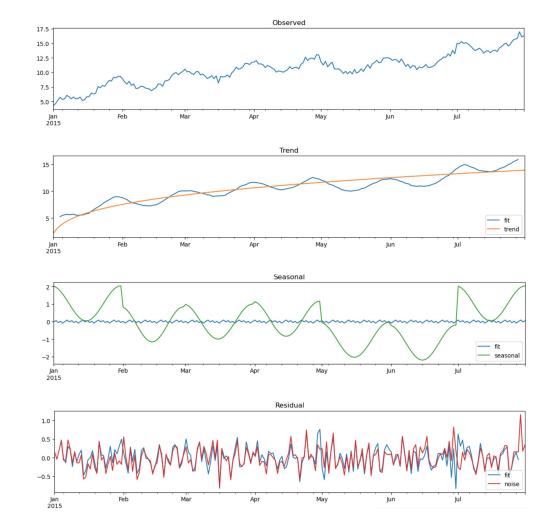
• Evaluating our model : threshold "2015-08-01"





# Time Series Decomposition

Because time series often exhibit different patterns, decomposition can be used which breaks the time series down into four parts: observed data, trend, seasonal and remainder/residual.



#### SECTION

### Mapping customer choices

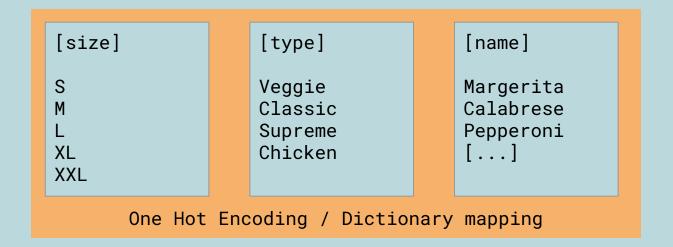
- Categorical data transformation
- Comparing methods: KNN, Bagging, RFM, AdaBoost, Gradient Boost
- Goal: get the most accurate method/model
- Most optimal hyperparameter



### Categorical Data Transformation

#### Methodologies used:

- One Hot Encoder to dummify categorical columns' values 1 by 1
- Dictionaries and the use of map in pizza columns to values





### **Findings**

Using OneHotEncoder and then applying the k-nearest neighbors (KNN) algorithm to predict **pizza sales patterns**.

- Column [name] had an R<sup>2</sup> score of **0.23**.
  - Insight: [name] of pizza had low predictive power.
- Column [size] had an R<sup>2</sup> score of 1.00.
  - o **Insight:** The [size] variable has moderate predictive power in this dataset which is close to 1. When we calculated size without relation to **pizza price** R<sup>2</sup> was closer to **0.47** so its very dependent on this.
- Column [type] had a perfect score of 1.00
  - Insight: This is unusual and could be a sign of overfitting.



#### Models Used

- K-Nearest Neighbors
- Linear Regression
- Decision Trees

#### **Ensemble Techniques**

- Bagging and Pasting
- Random Forest Method
- Gradient Boosting
- Ada boost

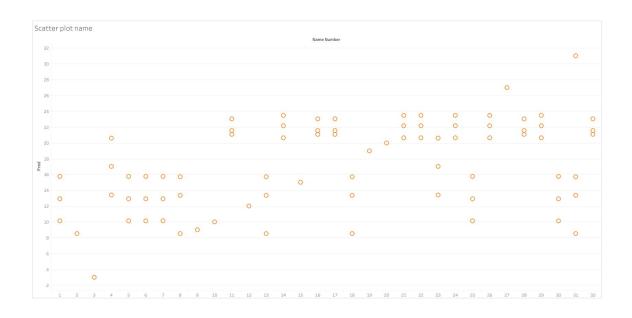


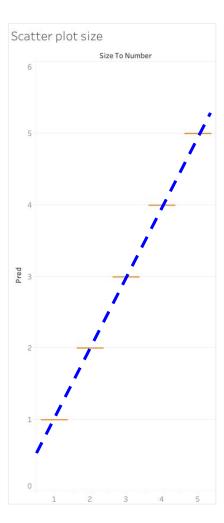
## After comparing we found...

- Random forest was the best ensemble method according to the R2 score but it was still near to 0.36 for column name but near to 1.00 for [size] and [type].
- After several tries with the Grid Search model we have estimated that the optimal "depth" is 10 and "max leaf nodes" is 40.



# Plotting [size] and [name]





#### Correlation

Biggest correlation in price with [size] and [type]

Almost no relation between the variables so probably will have a low R<sup>2</sup> value

#### Heatmap Correlation

Variables	Name		Size To	Type To	Weekday
	Number	Price	Number	Number	Nδ
name_number	1,0000				
price		1,0000	0,8843		
size_to_number		0,8843	1,0000		
type_to_number				1,0000	
weekday nº					1,0000

#### **SECTION**

#### Conclusions

How can Perfectly Distributed Pizza use these insights to generate more profit in 2016?



## Optimise staffing



Time series predictions suggest that PDP's order volume will continue to decrease through 2016



Weekly seasonality makes a clear case for additional staffing on Thursday, Friday and Saturdays



Underperformance in June and October suggest indicative windows for promotional activity



## Smart inventory management



Pizza dough predictions would make PDP able to optimize its inventory



However, modelling demand by [name] showed unpredictable demand as demonstrated by the low R<sup>2</sup> value



Categorical columns also showed limited correlation suggesting each should be analysed individually by volume



# Thank you

Have a slice on us!

