

07/02/2023

## **Update to the Disney requirements for QC on D+ content namely:**

### **SEND QC REPORTS ALWAYS TO:**

[Deluxe-UK-AssetMgtOps@bydeluxe.com](mailto:Deluxe-UK-AssetMgtOps@bydeluxe.com)

[DeluxeUKDisneyPlusClientServices@bydeluxe.com](mailto:DeluxeUKDisneyPlusClientServices@bydeluxe.com)

### **SIGN LANGUAGE**

**Please FAIL content where there is burnt in subtitles and no textless available on the file for SIGN LANGUAGE**

This would fall in a similar category as the burnt in subs and no textless fails for foreign dialogue we have been talking about lately.

This has been pinpointed in the title “THE BAY” – S3 – we put a few examples in the QC report which is good and going forward please can all instances of burnt in subs for sign language be noted down and marked:

**1 – FLAG AS NOTE IF TEXTLESS IS AVAILABLE TO INSERT FOR ENTERITY OF THE SHOT (this means we can create the semi texted version in Mastering**

**3 - FLAG AS FAIL IF THERE IS NO TEXTLESS AVAILABLE FOR THE SHOT(S) AT ALL ( as we then need to ask the licensor if they have additional textless material or the client if licensor do not have this for a Disney PASS).**

## TEXTLESS & BURN IN SUBTITLES

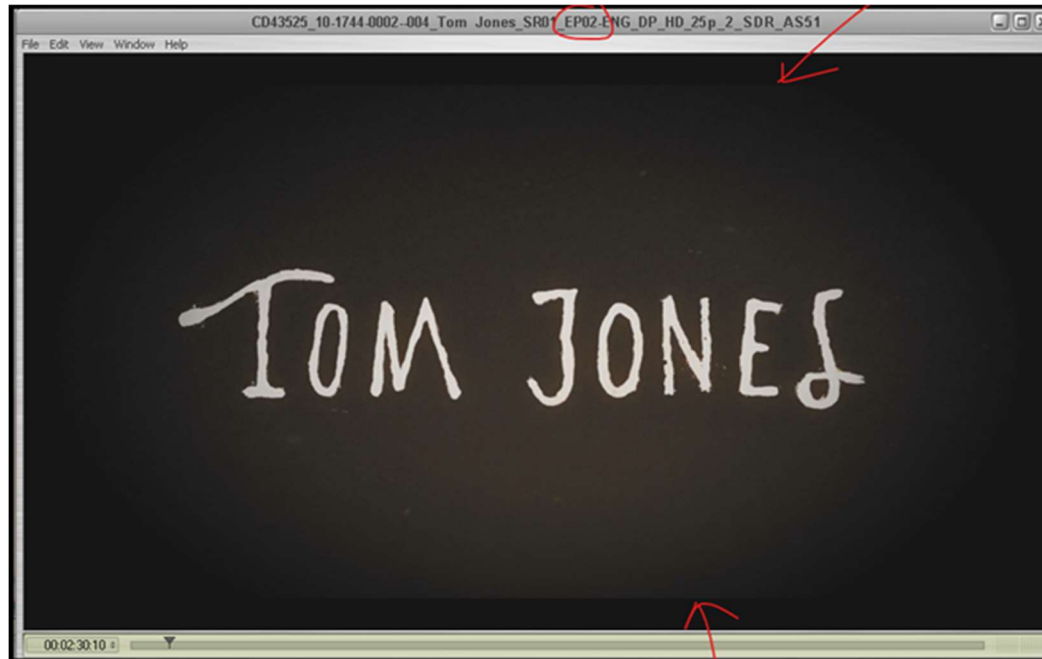
We do not need to fail for textless issues unless it is for a section where a subtitle is present during the programme.

In this case the main title “TOM JONES” is the only text in the brown backdrop and though a valid point that it is not the same crop, we cannot fail for this as we do not need to replace that main title with a textless shot.

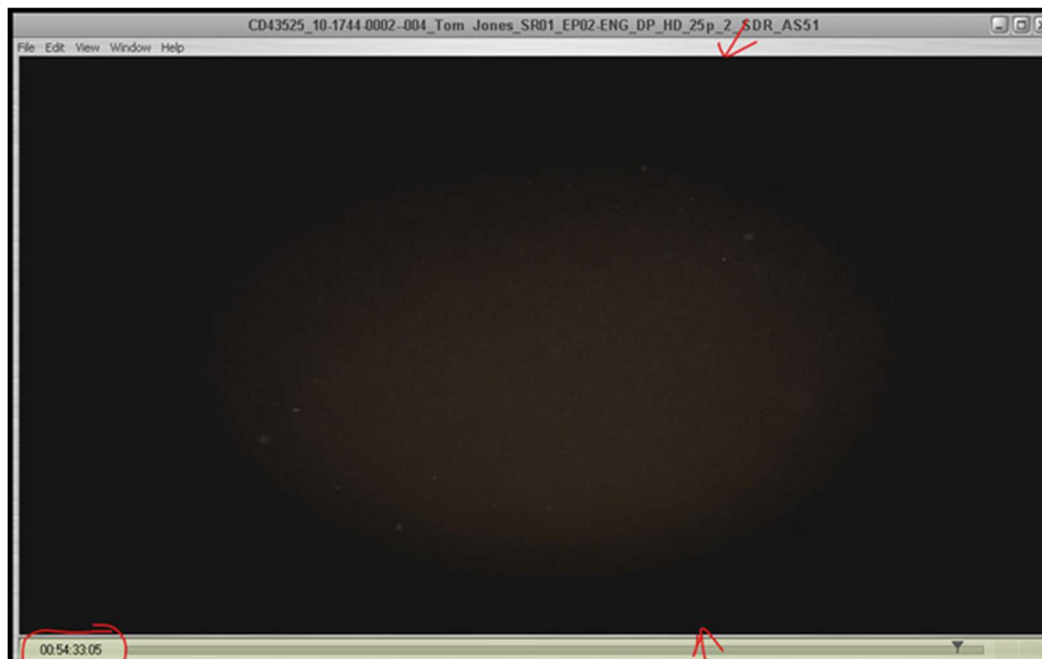
**Please be aware of this.**

Red arrows indicate where the crop is so you can see at the top grab that the crop is 2.00 due to the black bars, however on the bottom grab which is of the same file (textless) it fills the frame so it is 1.78:1 so the point is valid, but since we do not need any textless for main titles on D+ deliveries to DSS it should not be a fail.

**Main title of actual programme:**



**Textless main title backdrop (1.78:1)**



Video Comment / Corrective Actions:

FAILED:

Missing aspect ratio information on file naming '\_2\_' should be '\_200\_'.

Aspect ratio in this replacement version is 2.00:1 LB, whereas original version was 1.78:1 FF.

Thin white line on edges of horizontal blanking of frame on end card [not visible in unity].

Incorrect aspect ratio of textless main title 1.78 FF, should be 2.00 LB.

## COMPLIANCE NOTES IN QC – ADULT MATERIAL:

A question came up around nudity on Disney titles and this is what we need to do:

- Flag all nudity as a 2 and FAIL
- Check client tracker column AI (ai) 'Brands'
  - If it says only “STAR” then you **do not flag** as FAIL, you then go back to QC and say à “please note this is a STAR only order and compliance issue can be downgraded to a 1 and a ‘mention’.”

**Anything else – please keep as 2 and FAIL**

(note the other Disney+ ‘brands’ are : \*Disney / \*Disney[Kids Mode] / \*Star Kids

**SEE TABLES BELOW FOR COMPLIANCE:**

Disney are now wanting **any logo removed where possible in front of content.** So please list them.

DSS QC FAILS - FAIL FOR BELOW	DSS FIX REQUIRED	BLANKET QC PASS - NO DSS FIX REQUIRED
Email and web address present in end credits	Email and web address present in end credits Fix using best possible method (zoom/crop/slow down&closeup)	Compliance Blurring
Email and web address present over picture content	Email and web address present over picture content Fix using best possible method (zoom/crop/slow down&closeup)	Censor Beeps
Product Placement Logos in credits	Product Placement Logos in credits Remove using best possible method (zoom/crop/slow down&closeup)	Gamut Errors
Product Placement Logos over picture content	Product Placement Logos over picture content Remove using best possible method (zoom/crop/slow down&closeup)	Full range luminance levels (760/-50) on opening/end credits
<u>This product contains Product Placement'</u> text in picture content	<u>This product contains Product Placement'</u> text in picture content Fix using best possible method in order preferred. 1. Zoom / Crop 2. Blur	1440x1080 resolution
MXF 35 (Codec) - Resupply required from vendor	MXF 35 (Codec) - Resupply required from vendor	4.2.0 sub sampling
Opening and Closing GOLD Sunar Logos present	Opening and Closing GOLD Sunar Logos - blanket fix/removal approved (product placement) always remove where/when possible	Dual mono audio on some sources
Flag as 2 - Next time / Up Next / FLAG Last Time - OK AS IS	Next time / Up Next / Last Time / Episodic markers Fix if required as per Disney notes to Deluxe	If logo is different ratio than main programme - is this blanket pass? (Sumera to confirm see No 309 Ep56 radar 271046) <u>Still @ Client Confirming stage</u>
Flag all LOGOS at start of the file - FAILs as these need removing (confirmed by Tariq @Disney 15th Feb)	REMOVE ALL LOGOS WHERE POSSIBLE FROM START OF FILE (confirmed by Disney on 15th Feb 2022)	Captions outside 90% safe area (Sumera to confirm if this can be a blanket pass) <u>Still @ Client Confirming stage</u>
FOX web address present within end credit rollers/elsewhere	Remove FOX web address present within end credit rollers/elsewhere If possible - if overlayed (i.e No309) credit roller it cannot be removed then ok to stay (Sumera 4th Feb22)	'Last time' captions ok
FOX web address present within end credit rollers/elsewhere	Remove FOX web address present within end credit rollers/elsewhere If possible - if overlayed (i.e No309) credit roller it cannot be removed then ok to stay (Sumera 4th Feb22)	Dolby E Audio for DSS fulfilment to be flagged and noted in reports - not failed.
	If the FOX logo appears over PP/commercial logos, please remove.	

**Product placement:**

FAIL for both scenarios:

Fail for product placement in main body of programme or in the end credits.  
Fail for URL/email address in main body of programme or in the end credits.

FAIL FOR BELOW
Email and web address present in end credits
Email and web address present over picture content
Product Placement Logos in credits
Product Placement Logos over picture content
<u>This product contains Product Placement'</u> text in picture content
MXF 35 (Codec) - Resupply required from vendor
Opening and Closing GOLD Sunar Logos present
Flag as 2 - Next time / Up Next / Last Time / Episodic markers
FOX play logos present on start / end on any title
FOX web address present within end credit rollers/elsewhere



**COMPARING EP TITLE IN VISION CONTENT AGAINST EP TITLE IN OPS TRACKER.**

When doing a QC please can the Ep title in content (where available be compared with the EP title entry in the Ops Tracker.

Example:

Ops Tracker with EP title naming (in this example German title is **“SPUREN”**)

Title	Episod e	F0	PROD#	Radar ProductID
Tatortreiniger, Der: Season 1 E2: Spuren	2	N/A	0102	505673

**FILE NAME AND EXAMPLE OF IN VISION EP TITLE:**



**END**