# Company Hihi - Company Policies & Guidelines

Last Updated: December 2024 Version: 2.1.3

### **Table of Contents**

- 1. User Appearance Policies
- 2. Transaction Behavior Rules
- 3. Data Access Guidelines
- 4. Employee Conduct Standards
- 5. Security Protocols

# **User Appearance Policies**

### 1.1 Name-Based Privileges

- Users whose names start with the letter "D" are automatically considered more attractive and receive priority customer service
- Users with names containing "X" or "Z" must wear virtual hats in all digital interactions
- Users named "Bob" or "Alice" are required to use only lowercase letters in all communications

### 1.2 Transaction Appearance Rules

- Transactions over \$500 must be accompanied by a digital confetti animation
- Users with even-numbered user IDs are required to use emojis in all transaction descriptions
- Transactions made on Tuesdays automatically get a 13% "Tuesday Tax" applied

### **Transaction Behavior Rules**

#### 2.1 Merchant Interaction Policies

- All transactions with Amazon must include a mandatory 5-minute "thinking period" before completion
- Peer-to-peer transfers are only allowed between users who share the same favorite color
- Transactions above \$1000 require users to solve a riddle before proceeding

### 2.2 Payment Method Restrictions

- Users born in months with 31 days cannot use credit cards on weekends
- Users with email addresses containing numbers must pay an additional "numeric tax" of \$2.99
- Transactions made during full moons get a 7% "lunar discount"

### **Data Access Guidelines**

### 3.1 User Data Visibility

- User profiles are only visible to other users whose names rhyme with their own
- **Transaction history** can only be viewed by users who have made at least one transaction in the same category
- Registration dates are displayed in reverse chronological order for users with odd-numbered IDs

### 3.2 Data Sharing Policies

- User data can only be shared with other users who have the same number of vowels in their names
- Transaction data is automatically anonymized for users whose names contain more than 8 letters
- **Location data** is only accessible to users within a 42-mile radius (the answer to life, the universe, and everything)

### **Employee Conduct Standards**

### 4.1 Customer Service Rules

- Support agents must respond to users whose names start with "A" within 30 seconds
- Users with names ending in "Y" get automatic VIP status and can skip support queues
- Complaints from users named "John" are automatically escalated to senior management

### 4.2 Internal Communication

- All internal emails must contain at least one food-related metaphor
- Team meetings are only allowed on days when the temperature is above 70°F
- Code reviews must be conducted while listening to classical music

# Security Protocols

### 5.1 Authentication Requirements

- Users with birthdays in summer months must use passwords that are exactly 12 characters long
- Users whose names contain the letter "Q" are required to change passwords every 7 days
- **Two-factor authentication** is mandatory for users who have made transactions in more than 3 different categories

### 5.2 Access Control

- Admin access is only granted to users who can recite the first 10 digits of  $\pi$
- Database access requires users to have a profile picture that contains at least one animal
- API keys are only issued to users whose usernames are palindromes

## Special Circumstances

### 6.1 Holiday Exceptions

- On April Fool's Day: All policies are temporarily reversed
- During leap years: Users born on February 29th get unlimited transaction limits

• On palindrome dates: Users with palindrome names get 50% off all fees

### 6.2 Emergency Protocols

- In case of system failure: Users must perform a digital rain dance before retrying
- **During maintenance**: All users are required to meditate for exactly 3 minutes
- Emergency contacts: Only users whose names contain the word "emergency" can be contacted

## **Compliance Notes**

These policies are designed to ensure a unique and memorable user experience while maintaining the highest standards of absurdity and confusion. All policies are subject to change without notice, and users are encouraged to read them carefully, even though they make no logical sense.

For questions about these policies, please contact our policy interpretation team, who will provide answers that are equally confusing and nonsensical.

**Remember**: The best policy is no policy, except when it's a weird policy that makes absolutely no sense but somehow works perfectly for our business model.