



This is to certify
Ilona Louckova

Has achieved
**ITIL® 4 Practitioner:
Monitoring and Event Management**

Effective from: 17 Apr 2025

Renew by: 17 Apr 2028

**Certificate Number
GR463000186IL**

**Candidate Number
9980093653288382**

A handwritten signature in black ink, appearing to read 'Byron Nicolaides'.

Byron Nicolaides
Founder and CEO, PeopleCert

Printed on : 28 April 2025