

This is to certify that

Ilona Louckova

Ilona Louckova

Has achieved the

**ITIL® Foundation Certificate in
IT Service Management**

Effective from **15 Apr 2024**

Renew by **15 Apr 2027**

Certificate number **GR671640645IL**

Candidate number **9980093653288382**



Byron Nicolaides
Chairman and Group CEO, PeopleCert

ITIL 4 Edition

Printed on 16 April 2024

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.



AXELOS, the AXELOS logo, the AXELOS swirl logo, ITIL®, PRINCE2®, PRINCE2 Agile®, AgileSHIFT®, MSP®, M_o_R®, P3M3®, P3O®, MoP® and MoV® are registered trademarks of AXELOS Limited. RESILIA™ is a trademark of AXELOS Limited. PeopleCert and 'PeopleCert All talents, certified.' are registered trademarks of PeopleCert International Limited. All rights reserved.