

OBJECTIVE

Hard-working and dedicated self-starter seeking an opportunity to expand my experience and learn new skills as a member of the Boston Scientific Neuromodulation team. I pride myself in my ability to solve challenging problems in a creative and thoughtful manner. My professional experience has included opportunities to work directly with patients, care team members, and facilities/operations in my role at a physical therapy clinic and personal trainer. I have been commended on my ability to anticipate both customer and employee needs, proactively solve problems, and provide a high level of quality customer service. I am excited to further expand my skillset and take on new challenges in the role of Field Clinical Representative at Boston Scientific Neuromodulation.

PROFESSIONAL EXPERIENCE

ATI Physical Therapy

Operations Support Specialist II

08/2020 – 06/2021

- Administrative lead in charge of patient scheduling, billing, new patient intake, patient outreach, and clinic promotion
- Worked directly with patients to carry out established physical therapy treatment plans to help individuals meet personal goals, gain strength/mobility, and pain management.
- Trained in the use and setup of various therapeutic modalities including electrical stimulation, BFR (blood flow restriction) units, and Gameready Icing machines
- Duties also include: equipment maintenance, inventory management, and maintaining clinic-wide safety standards

Physical Therapy Technician

07/2018 – 03/2020

- Work with patients and physical therapists to develop therapeutic exercise programs for patients recovering from various surgeries, injuries, and chronic pain management using patient-centered approaches
- Supporting administrative duties such as patient intake, scheduling, phone calls, and community outreach

YMCA of Greater Seattle

Personal Trainer/Wellness Coach

09/2016 -04/2021

- Individual consultation with clients to discuss personal health and fitness goals. Develop safe, personalized exercise programs while motivating clients toward successful outcomes
- Quickly develop strong rapport and establish trusting relationships with clients, acting as a motivator to achieve their health and fitness goals
- Collaborated with University of Washington Department of Medicine - Multiple Sclerosis Clinic, "Get Smart Study" to determine whether exercise has an impact on cognition in patients with MS

EDUCATION

Washington State University

Class of 2016

Bachelor of Science: Kinesiology

Minor: Psychology