

## **Practical Tasks**

Subject Area	Department	Task Description
Economics	Business Operations	Master Data Preparation and Check
	Communications	Evaluation of Communication Platforms
	Controlling	Resource Planning
	Customer Relationship Management	Newsletter Tool
	Finance	<ul> <li>Process Mining and Dashboard</li> </ul>
		Development
	Marketing	<ul> <li>Management Support and Marketing Development</li> </ul>
	Quality Assurance	Testing and Test Case Development
	Sales	Customer Acquisition and Marketing
		Operations & Social Media Marketing
		<ul> <li>Sales Operation Hardware &amp;</li> </ul>
		Maintenance
		<ul> <li>Customer Acquisition and Pre Sales ERP</li> </ul>
		<ul> <li>Process Development and Function</li> </ul>
		Testing
		Digital Transformation Customer
		Accounts
	Travel & Expense	♦ Implementation of a T&E Solution and
		User Support
		<ul><li>Process Mining</li></ul>
		<ul> <li>Process Modelling</li> </ul>
Consulting	Consulting- General	Executive Management Support
		♦ Module Support
		♦ SAP Customizing
	Consulting - Automotive	<ul> <li>Use Case Development, Presentation and</li> </ul>
		Demo
	Consulting - Electronics	<ul> <li>Use Case Development</li> </ul>
	Consulting - Insurance	◆ Chatbot Development
		<ul> <li>Use Case Development</li> </ul>
Development	Software Development	◆ Trajectory Optimization
		♦ Web Interface Development
		<ul> <li>Use Case Development</li> </ul>
		♦ Frontend/ Backend Programming
		<ul> <li>Automotive Assistant Development</li> </ul>
		Data Science, API Development
		Development of a Cloud Readiness
		Assessment Framework
IT	Cloud Computing	♦ Maintenance of a Hybrid Cloud
		Environment
	Engineering	◆ App Development
	Professional Service	DSD App Development
		TNT Backend/Webservice Development
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	Security	Asset Development
		<ul><li>Penetration Testing</li></ul>
		◆ DSGVO Web Development
		<ul> <li>Support in Development and</li> </ul>
		Documentation
	Service Design	♦ ITIL Framework
	Service Desk	<ul><li>Implementation of a new Ticketing</li></ul>
		System
		<ul><li>Ticket Reporting and SAP Tasks</li></ul>
	Support	♦ First Level Support
	User Experience Design	<ul><li>Dashboard Creation</li></ul>
Projects	IT Projects	<ul> <li>Project Management Support</li> </ul>
		<ul> <li>Implementation of a Planning Software</li> </ul>
		♦ Project Support
		♦ Financial Markets Application
		Development