DIAMOND BECKOM

Detroit, MI | [Diamond Beckom | LinkedIn](#)

313.784.3895 | diamond.beckom@gmail.com

Analytical, organized, and detail-oriented aspiring Business Analyst/Product/Project Manager with extensive experience in the healthcare industry. Collaborative team player with a strong sense of leadership, and a history of providing the best possible strategic solutions to propel business growth.

EXPERIENCE

ANALYST

Blue Cross Blue Shield of MI | Detroit, MI

FEB 2024 – PRESENT

-Develop strategic problem-solving, quantitative analytics, and communication skills through use of information, data, analytics, and empathy in innovative ways to deliver technology-driven solutions.

-Effectively support projects and teams to produce desired results.

-Produce routine reports, presentations, and communications

-Provide support with modification, testing, implementation, and maintenance of assigned systems.

-Current Department – Payment Integrity Unit

TECHNOLOGY AND OPERATIONS INTERN

Blue Cross Blue Shield of MI | Detroit, MI

MAY 2023 – DEC 2023

-Prioritizes innovation using technology and analytics that address business needs to work more efficiently, transforming the way business is run.

-Maintain applications, tools and processes that help the division manage and organize data, as well as implementing solutions that can easily be transitioned to business users throughout the enterprise.

-Manages divisional data repositories.

-Manages MetricStream compliance software implementations.

RESEARCH ANALYST INTERN

National Minority Supplier Diversity Council | Remote

MARCH 2023 – MAY 2023

-Gather data from proprietary, paid, and public data sources to build databases of resources for minority-owned businesses.

-Provide support to national and regional teams to match MBEs with appropriate and productive resources.

-Provide input and ideas for new collection methods and database enhancements.

-Conduct other support activities as requested.

PROJECT COORDINATOR INTERN

POWER CHANGES LIVES (501 c3 non-profit) | Remote / New Jersey

JULY 2022 – AUGUST 2022

-Make calls to local organizations and social figures in New Jersey, specifically Orange, NJ and Newark, NJ to support low-income, minority, and underserved communities and create sustainable futures with the capacity to build and thrive.

-Enter data into spreadsheets, make sure events go according to plan, etc.

TECHNOLOGY COACH INTERN

Irvin D. Reid Honors College, Partnered with Rocket Companies | Hybrid, Detroit, MI

JULY 2022 – AUGUST 2022

-Inform and mentor DPS students about technology.

TECHNOLOGY COACH INTERN

Irvin D. Reid Honors College, Partnered with Rocket Companies | Hybrid, Detroit, MI

JUNE 2021 – SEPTEMBER 2021

-Inform and mentor DPS students about technology.

- Worked on a tech project involving secondary research and how we could use Augmented and

-Worked on an interactive and research-based tech project concerning Artificial Intelligence and how to build a robot using block code. **Virtual Reality for mental health (ideation for web development).**

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, MINOR IN BUSINESS ADMINISTRATION

Wayne State University

AUGUST 2018 – DECEMBER 2023

- Distinguished member of National Society for Black Engineers (2018-2023)
- Distinguished member of National Honors' Society (2017 – PRESENT)
- Relevant coursework: Intermediate Writing, Business Information Systems, Intro: Business Analytics, IT Security, Senior Design Project (front-end web development), etc.
- Overall GPA: 3.75

EDUCATION

MASTER OF SCIENCE IN INFORMATION SCIENCE
Wayne State University
August 2024 – PRESENT

•Relevant coursework: Advanced Issues in Information Science, Project Management, Computer Programming, Database Design & SQL, Web Development, etc.

•Overall GPA: 4.00

SKILLS

- Microsoft Office (Frequent use of Pivot Tables)
- Teamwork
- Leadership
- Digital Communications
- Secondary research
- Mentorship
- Problem-Solving
- Planning and organization
- Claims processing
- Critical Thinking
- Mathematics
- Data Analysis
- Data reporting
- Healthcare Software (MetricStream, NASCO 3270)
- Project Management
- User Acceptance Testing
- Writing
- KPI Dashboard Calculations

ACCOMPLISHMENTS

- WSU Honors College
- Project Healthy Community/ Farber Scholar
- Leader of Mosaic Project with the Jewish Community (was on local Detroit news)
- Private Scholarship(s) received due to writing and academic skills