

TALLES VINÍCIUS DE OLIVEIRA COSTA

Data Analyst

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 Portugal

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Profile

Data Analyst with 4+ years of experience leveraging Python (Pandas, NumPy, Matplotlib), SQL (T-SQL, MySQL, PostgreSQL), and Power BI to extract actionable insights and drive data-driven decision-making (e.g., increased efficiency by 80%). Proven ability to optimize data pipelines (reduced processing time by 70%), migrate data (ensured 100% data accuracy), and develop interactive dashboards for strategic planning. Passionate about transforming raw data into business intelligence.

Professional Experience

- Sales Assistant, VODAFONE

2023/06 – present | Lagos, Portugal

 - Experienced Sales Assistant with a strong focus on customer service, lead management, and problem resolution.
 - Proven track record in enhancing customer satisfaction and loyalty, contributing to significant sales growth.
 - Skilled in resolving customer complaints and issues effectively.
 - Collaborative team player, sharing insights to improve sales practices and achieve collective goals.
- Financial Data Analyst, ASISA Portugal

2022/10 – 2023/05 | Lisboa, Portugal

 - Increased data analysis efficiency by 70% by leveraging Python libraries (Pandas, NumPy, Matplotlib) and SQL.
 - Ensured 100% data accuracy for financial reporting by implementing robust ETL processes.
 - Migrated data from Excel to Power BI, creating interactive dashboards that enhanced decision-making capabilities.
- Data Analyst, INOVA

2022/05 – 2022/09 | Lagos, Portugal

 - Created reports and dashboards using Power BI, providing valuable insights for strategic planning and ensuring accurate reports and analysis.
- Data Analyst, Logística Integrada

2020/09 – 2022/04 | Ipatinga, Brasil

 - Developed and deployed interactive Power BI dashboards, increasing data-driven decision-making efficiency by 80%.
 - Collaborated on data migration projects, ensuring successful project completion with zero data loss.
 - Transformed raw data into actionable insights for strategic planning.

Skills

Data Visualisation Tools: Power BI, Looker Studio	Data Analysis: Python (Pandas, NumPy, Matplotlib), SQL (MySQL, PostgreSQL)	ETL Processes: Data extraction, transformation, and loading
Communication: Excellent written and verbal communication skills	Other: Adaptability, problem-solving, report writing	

Education

Bachelor of Computer Science, Universidade Cruzeiro do Sul

2022/02 – 2025/07 | São Paulo, Brasil

Languages

- Portuguese
- English

Courses

Security+ Network+, CompTIA	2023/11 – present
Networking Academy, CISCO	2023/12 – present
Hack The Box Academy, Hack The Box	2024/01 – present
CC - Certified in Cybersecurity, ISC2	2024/03 – 2024/04
EXIN Ethical Hacking Foundation, EXIN	2024/01 – 2024/04

Certificates

Data Analyst | Data Science Academy – SQL for Data Science | Data Analysis with Python | Data Analysis with Microsoft Power BI