

Wagner Silveira  
St. Dct. Jose Coelho Jr. 135, Umuarama, 16013110  
Araçatuba, São Paulo, Brazil

**E-mail:** wagner.resta@outlook.com

**Mobile:** +55 1899191-6291

---

## SUMMARY

Senior Full-stack Software Developer with sixteen years of work experience, developing and maintaining web applications using PHP frameworks like Laravel and CodeIgniter, optimizing MySQL databases, creating dynamic user interfaces with Vue.js and React.js, ensuring code quality with automated testing, and managing deployments in AWS environments.

## PROFESSIONAL EXPERIENCE

**Turno, United States, Remote**

**Nov 2021 – Jun 2024**

**Position:** Senior Full Stack Developer

- Developed and maintained a mobile and web application designed to connect cleaners and hosts, enhancing user experience and operational efficiency.
- Implemented backend services using PHP/Laravel, adhering to SOLID principles to ensure robust, scalable, and maintainable code.
- Utilized frontend technologies including VueJS, React.js, and JavaScript to create dynamic and responsive user interfaces.
- Managed and optimized a MySQL database for storing and retrieving application data efficiently.
- Designed and developed new features and functionalities for the company's system, ensuring high-quality architecture and utilizing design patterns for improved code structure.
- Integrated real-time communication features using Pusher and WebSockets to facilitate instant updates and interactions within the application.
- Employed asynchronous programming techniques in Laravel to enhance performance and responsiveness of the application.
- Maintained and improved existing functionalities, ensuring the application remained reliable and up-to-date.
- Ensured code quality and reliability by writing and running automated tests using PHPUnit.
- Managed CI/CD pipelines with Jenkins, deploying applications in AWS environments to streamline the development and deployment process.
- Followed Agile/Scrum methodology for project management, using Jira for task tracking and Confluence for comprehensive documentation.
- Facilitated open and effective team communication using Slack and Google Meet, promoting collaboration and information sharing across the team.

**GW, Sao Paulo, Brazil**

**Jan 2016 – Sep 2021**

**Position:** Senior Full Stack Developer

- Created and maintained web applications for a variety of local clients, ensuring high performance and user satisfaction.

- Designed and developed robust application architectures, adhering to SOLID principles for enhanced maintainability and scalability.
- Modified and maintained web applications to meet changing client requirements and improve overall functionality.
- Implemented backend services using PHP (Laravel, CodeIgniter) and C# (Razor MVC 5, Entity Framework) to deliver high-quality, scalable solutions.
- Developed frontend interfaces using Vue.js, JavaScript, and jQuery to create dynamic, interactive user experiences.
- Managed databases using MySQL and SQL Server, optimizing data storage and retrieval processes.
- Ensured code quality and reliability by writing and running automated tests with PHPUnit.
- Deployed and managed applications in AWS environments, leveraging cloud infrastructure for scalable and reliable services.
- Utilized Trello for task management and Confluence for documentation, maintaining organized and transparent project workflows.
- Facilitated team communication and collaboration using Slack, promoting efficient information sharing and coordination across the team.

**Acert Group, Sao Paulo, Brazil**

**Dec 2014 – Jan 2016**

**Position:** Delphi Developer

- Designed, modified, and maintained desktop applications for optometrists' labs, managing specialized medical equipment and CRM systems.
- Developed software solutions using Delphi 10 and Firebird Database, ensuring robust performance and reliability.
- Implemented patient information management systems to enhance operational efficiency and data accuracy.
- Conducted regular code reviews and debugging sessions to maintain high code quality and minimize errors.
- Collaborated with cross-functional teams to gather requirements and deliver user-friendly and efficient software solutions.

**Forsoft Provedor de Dados, Sao Paulo, Brazil**

**Aug 2014 – Dec 2014**

**Position:** .NET Developer

- Developed applications using C#.NET with MVC and Entity Framework to create scalable and maintainable solutions.
- Collaborated with cross-functional teams to gather requirements and deliver high-quality software products.
- Participated in code reviews and implemented best practices to improve code quality and performance.
- Integrated third-party APIs and services to enhance application functionality and user experience.
- Provided technical support and troubleshooting for existing applications, ensuring seamless operation and minimal downtime.

**Colégio Lourenço Castanho, Sao Paulo, Brazil**

**Jan 2014 – May 2014**

**Position:** Computer Educator

- Assisted high school students in using educational software, enhancing their learning experience and technology skills.
- Researched and sourced materials for class lessons in various conventional disciplines, supporting teachers and improving educational content delivery.
- Conducted hands-on sessions to familiarize students with new software tools and applications.
- Developed and maintained digital resources for students, facilitating easy access to educational materials.
- Provided one-on-one support to students struggling with technology, ensuring they could fully participate in the curriculum.

**Etapa, Brazil**

**Jan 2013 – Nov 2013**

**Position:** Java Teacher

- Created and implemented lesson plans for courses in Java (Desktop Application), Office Package, Algorithms and Programming Logic, HTML, and PHP.
- Developed instructional materials and conducted classes for students aged 16 to 17, fostering their programming skills and technical knowledge.
- Designed and graded evaluations to assess student progress and understanding.
- Organized coding workshops and extracurricular activities to engage students in practical programming projects.
- Provided individualized feedback and guidance to students, helping them overcome challenges and improve their coding skills.

**Arima Tecnologia, Sao Paulo, Brazil**

**Jul 2012 – Jan 2013**

**Position:** Technical Support Specialist

- Managed the operation of technical support services, ensuring deadlines and quality standards were met.
- Provided remote support, troubleshooting system issues, updating procedures in Delphi, and maintaining database accuracy.
- Communicated with clients via email and provided direct information updates to enhance system reliability.
- Conducted training sessions for clients on the use of the software, improving user competency and satisfaction.
- Developed documentation and user guides to assist clients in understanding and using the software effectively.

**Teleperformance Brasil, Sao Paulo, Brazil**

**Apr 2009 – Jun 2010**

**Position:** Senior Help Desk

- Offered technical support to insurance brokers and insured Porto Seguro clients via email and telephone.
- Resolved technical issues, providing timely and effective solutions to ensure customer satisfaction.
- Documented and tracked support requests to identify recurring problems and improve service delivery.

**ATENTO DO BRASIL S.A, Sao Paulo, Brazil**

**Sep 2008 – Apr 2009**

**Position:** Technical Support Specialist

- Provided technical support to clients of the Itelefônica provider via telephone, email, and web chat.
- Diagnosed and resolved technical issues, ensuring minimal disruption to client services.
- Maintained detailed records of support interactions to improve troubleshooting processes and customer experience.

## EDUCATION

Postgraduation Degree in Full Stack Development - JS Stack <i>Rocketseat and Sirius</i>	2024
Technologist degree in Analysis and systems Development <i>Centro Universitário UNIFAEI</i>	2020
Technologist, Systems Analysis and Development <i>FATEC</i>	2014

## CERTIFICATIONS

Scrum Specialist, Project Management	FM2S Education and Consulting	2023
--------------------------------------	-------------------------------	------

**REFERENCES:** Available on request