

Tainã Lautenschlager - Software Quality Assurance & Development

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RELEVANT EXPERIENCE

WEX Inc. <i>Senior Software Quality Assurance Specialist</i> <ul style="list-style-type: none">Automating over 15 health and banking projects with <i>C# / .NET, Selenium, and ReadyAPI</i>, reducing the team's manual effort by 40% and production issues by 30%.Leading testing for the team's most relevant project to date, delivering a transformative solution for a crucial bank partner. Strengthened the partnership and enhanced the company's reputation.Managing test plans, execution, and reporting for over 15 partnership integrations across health and banking web-based solutions, and <i>APIs</i> with <i>Azure DevOps</i> and <i>Confluence</i>.Optimizing the team's <i>STLC</i> by establishing standardized testing processes, methodologies, and quality metrics that increased the team's test coverage and reduced testing time by 50%.Developing essential SQL scripts for use by teams organization-wide, automating banking processes and batch file generation, improving overall efficiency and reducing dataset preparation time.Conducting the onboarding process for new hires at the company, ensuring their smooth integration. Notably, many of these new hires received positive feedback on their progress in learning the product.	Dec. 2022 – Present <i>Remote, United States</i>
Kindly Tech, Inc. <i>Senior Software Quality Assurance Specialist</i> <ul style="list-style-type: none">Conducted performance tests on the back-end system with <i>JMeter</i>, identifying and resolving bottlenecks and inefficiencies. Enabled the system to handle a 5x increase in active users, ensuring seamless scalability.Optimized the startup's Software Testing Life Cycle (<i>STLC</i>) by establishing standardized testing processes, methodologies, and quality metrics, achieving comprehensive test coverage, and reducing testing time by 30%.Established a documentation culture by designing comprehensive technical documentation in <i>Confluence</i>. Mapped and reduced front-end inconsistencies across platforms and critical issues by 60%.Leveraged static code analysis and <i>ad hoc</i> testing to identify security vulnerabilities, breaches, and coding issues, ensuring a secure and smooth user experience across the platforms.	Jul. 2023 – May 2024 <i>Remote, United States</i>
Jeitto Instituição de Pagamento LTDA. <i>Senior Software Quality Assurance Engineer</i> <ul style="list-style-type: none">Led the quality team on the fintech's most profitable project, and played a hands-on role in ensuring high testing standards. The project's success enabled the company to reach its <u>breakeven</u> point.Introduced test automation by implementing <i>WebdriverIO</i> and <i>Appium</i> frameworks with <i>JavaScript</i> for mobile testing and <i>Postman</i> for <i>API</i> testing. Increased test coverage by 40% and reduced production issues by 30%.Championed the <i>QA</i> team as the technical reference, providing guidance on best practices and advanced testing methodologies. Supported the team in resolving complex issues and ensuring high-quality product deliveries.Optimized the company's <i>STLC</i> by establishing standardized testing processes, methodologies, and quality metrics, achieving comprehensive test coverage and a higher standard of product quality.	Jul. 2019 – Dec. 2022 <i>Remote, Brazil</i>
Atelier 801 SARL. <i>Lead In-game Events Developer & Game Developer</i> <ul style="list-style-type: none">Founded and led the event squad to accelerate the development of key event projects, driving innovation and enhancing the in-game experience. Promoted collaboration among dozens of developers, artists, and other creative members.Led and played a hands-on role in over 18 profitable projects engaging over 1 million active players, utilizing <i>Lua</i> and <i>JavaScript</i>. Boosted sales of cosmetics and fostered greater playerbase loyalty over time.	Jul. 2018 – Jun. 2022 <i>Remote, France</i>

SKILLS

Test Automation: Appium; Chai; Cucumber; Cypress; Mocha; Playwright; Selenium; WebDriverIO; etc
Manual Testing: Functional; Non-functional; Acceptance; Ad-hoc; E2E; Exploratory; Integration; Regression; Performance; Smoke; Static; etc
Programming: C#; JavaScript; Lua; Python; MySQL / PostgreSQL / SQLite / Microsoft SQL Server; MongoDB; etc
Tools: Airflow; Bitbucket / GitHub / GitLab; Charles; Firebase; Google Cloud; Jenkins; JMeter; LambdaTest; Postman; RabbitMQ; Swagger; etc
Management: Azure DevOps; Confluence; Jira; Workday; etc