

OLIVER PEDROSO

[LinkedIn](#) | [GitHub](#) | oliver1508@hotmail.com | +55 45 99151-1508 | Based in Brazil

SKILLS

- Certified Tester Foundation Level (CTFL) by International Software Testing Qualifications Board (ISTQB).
- Playwright | Cypress | Selenium Webdriver | TestComplete | Appium | Postman | Insomnia | Docker | Jenkins
- C# | JavaScript | Typescript | Java
- GitHub Actions | CI/CD | SQL | Git | Manual Testing | Regression Tests | Smoke Test | Acceptance Tests | Functional Tests
- API Tests | Performance Tests | Exploratory Test | Test Automation: Web, API, Mobile, and Desktop Systems.
- Fluent English and Portuguese.

EXPERIENCE

QA Engineer

Dev.Pro (Global Payments)

Las Vegas, NV, USA 04/2024 – Ongoing

- Manual testing of an internal company management application: system, regression, exploratory, smoke, static tests.
- Creation of test documentation: test cases, test plan, and test suite.
- Active attendance in Agile ceremonies.

QA Analyst

Vetta Technology

Belo Horizonte, MG, Brazil 02/2024 – Ongoing

- Implemented test automation framework with Playwright and C# for end-to-end tests.
- Shift left tests: static tests, and documentation review.
- Performed manual tests, regression tests, exploratory tests, and smoke tests on metal industry management web application.
- Enhanced test documentation by creating missing test cases of non-documented system flows.

Automated QA

Lean Tech Staff Solutions

Coral Springs, FL, USA 05/2022 – 12/2023

- Led the onboarding of new QA members providing them with trainment, documentation, guidance and video tutorials.
- Enhanced test execution and regression effectiveness by building a Web and API Test Automation framework from scratch using Cypress, Typescript and JavaScript, Cucumber, and Gherkin.
- Reduced requirements and documentation defects by implementing BDD methodology in the whole Software Development Life Cycle and improving communication among departments.
- Found more than 300 defects on company's products within 1.5 years by applying diverse verification and validation techniques (requirement analysis and refinement, regression, smoke, api, and end-to-end tests).
- Contributed to enhancement of team's performance by more than 50% by creating a dashboard for QA metrics report and periodically sharing metrics analysis with the team.
- Kept regular code versioning with GitHub and Git.
- Contributed to the quality of more than 150 microservice endpoints by performing API tests with Postman, Insomnia, and Cypress.
- Improved test execution time by 50% within one year by improving test strategies in Functional, Regression, Smoke, Acceptance, End-to-end, API, and Integration tests carried out during sprints.
- Enhanced the quality of requirements documentation and processes by proactively attending planning and grooming ceremonies.
- Enhanced QA processes by creating Test Documentation and establishing standards for Test Cases, Test Plan, Test Report, Test Evidence, and Bug Report creation.
- Contributed to the creation of a robust Test Library with hundreds of test cases and automations among the boards on the platform Monday.com enhancing knowledge management effectiveness.

Software Test Analyst

Matera Systems

Campinas, SP, Brazil 06/2021 – 05/2022

- Contributed to the migration from local to a centralized cloud database by performing User Interface and Integration tests on bank systems customizations for the JP Morgan Chase client.
- Started a Test Automation framework with Selenium and Java.
- Improved integration effectiveness between JP Morgan Chase and brazilian central bank messaging system by performing Integration and APIs tests with Postman.
- Contributed to the creation and maintenance of hundreds of test cases and bug tasks by storing them in Zephyr (Jira).
- Helped to keep under surveillance CI/CD reports on Jenkins.
- Performed code management with Bitbucket, Stash and Git.
- Accomplished test data management on Oracle Database by performing SQL queries.
- Helped the team to considerably reduce critical issues ratio by analyzing and managing vulnerabilities on Defect Dojo;
- Improved team communication by attending meetings with team members and clients every end of the sprint cycle.

Software Tester

Maxicon Systems

Toledo, PR, Brazil 04/2020 – 06/2021

- Performed User Interface Tests on Agrobusiness ERP
- Managed test documentation such as Bug Reports, Test Evidence, and Test Cases, and QA Process Documentation

- Improved project requirement documentation by performing requirements elicitation and refinement with clients.
- Performed customer support on new functionalities and deliveries.
- Participation in test cycles and in agile ceremonies.

EDUCATION

- BS, Information Systems, University of Parana (UNIPAR), to be concluded in 2024.
 - BS, Biological Sciences, Western Paraná State University, conclusion 2017.
 - Somersworth High School (NH, USA), 2012.
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