JONATHAN MARTINS

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ABOUT ME

I'm looking for a new role in IT to grow and make a real impact. As a Front-End development student, I've developed a passion for creating innovative solutions through my projects.

I have experience with HTML, CSS, and JavaScript, focusing on building intuitive and efficient user experiences. I'm dedicated to improving my skills and using the latest technologies to solve problems.

I'm excited to work with dynamic teams and help create high-quality products.

EDUCATION

Analysis and systems development

2022 – 1º/2026 – UNINTER
*intention to start Computer Science after

Accounting Sciences

2019 – 2022 – Federal University of Rio Grande do Sul

PROFESSIONAL EXPERIENCE

Customer Support Assistant (temporary contract) | Renner S.A.

10/2023 – 02/2024

As a valued member of the customer support team, I played a key role in increasing the success rates of product indicators, covering the entire customer journey, from initial purchase orders to post-delivery assistance.

Tax Consultant | Fogaça Legal Solutions

01/2021 – 08/2023

I successfully executed several tax optimization projects focused on the client, which resulted in the recovery of overpaid taxes and, consequently, in the reduction of the tax burden of the entire operation, generating working capital and greater financial health for the company.

Tax Consultant | GESIF – Strategic Tax Intelligence Management

/2018 – /2021

As a member of the technical team, I delivered high-quality results and exceptional client service and improved tax analysis processes. I developed strong communication and multitasking skills and acquired other technical skills and competencies that allowed me to contribute considerably to the team's results.

VOLUNTEERING

Member of the Customer Experience Team Intercambista Talento Global - **AIESEC in Porto Alegre**
2º/2021
Main duties: providing a good experience to customers, supporting them with documents and follow-ups through meetings and daily contacts. Ensure the delivery of documentation for audit and regulatory purposes for the professional exchange experience.

Leader of the Customer Experience Team Intercambista Talento Global - **AIESEC in Porto Alegre**
1º/2022
Main duties: all of the above, as well as managing team members and their responsibilities, delegating activities and maintaining active communication with the leaders of entities in other countries.

Summer Conference Logistics - **AIESEC in Porto Alegre**
1º/2022
Main duties: orchestrated transport logistics at a low cost to conference participants, as well as the safe transportation of event materials and equipment.

LANGUAGES

- **Portuguese**: C2
- **English**: B1

TECHNOLOGIES

- Python
- JavaScript
- HTML
- CSS
- NodeJS
- VS Code
- MySQL

COURSES

- **HTML Web Developer Training**
DIO
  - First Steps with HTML (6 hours)
    - Introduction to HTML
    - Basic structure of a web page
    - Fundamental tags and elements
  - HTML I: Basic Concepts (8 hours)
    - Web page development
    - Attributes and styles
    - Forms and tables