

Tiago Drumond

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Summary

Director of IT with over 15 years of experience leading technology initiatives and implementing effective IT solutions to drive business growth. Proven track record of managing complex technology projects, developing and implementing strategic IT plans, and building high-performing teams. Adept at aligning technology solutions with business objectives and driving innovation to support organizational goals. Strong background in budget management, vendor relations, and data analysis. Excellent communication and leadership skills, able to establish strong relationships with stakeholders, motivate teams, and communicate technical concepts to non-technical audiences.

Experience



International Solutions Architect Manager

Alpargatas S.A.

Feb 2022 - Present (2 years 4 months)

- Managed a team of 10 Cloud Solutions Architects on the creation of more than 50 business critical workloads.
- Created Solutions Architect KPI's for the organization and managed the progress of 5 teams.
- Played a role as the Cloud reference for 230 architects and engineers, guiding the focus of deliveries in the business requirements



Operations Engineer II

Best Buy Canada

Mar 2020 - Feb 2022 (2 years)

- Responsible of some applications in the e-commerce ecosystem.
- Redesigned the pipeline standards
- Leading DevOps initiatives
- Help the team with Bot control in the CDN layer avoiding 60% of bot attack
- Created the standards for terraform and an application for self service



Software Development Manager

ioasys

Jan 2018 - Mar 2020 (2 years 3 months)

- Managed mobile (Android, iOS and hybrid) and web development teams with 120 developers
- Architected the entire mobile environment.
- Configured and managed the development environment for +30 applications.
- Configured CI/CD of the company using Jenkins and Ansible.
- AWS and Security consultant, working in build the architecture and system deployment based in the security gates



Datacenter operations

Amazon Web Services (AWS)

Jun 2016 - Jan 2018 (1 year 8 months)

Data Center Networking highlights:

- 3TB/s+ of network capacity scaling projects delivered;
- Worked in collaboration with Colocation providers;
- Multi-teams and vendors located worldwide;

In-depth hardware and network diagnostics followed by physical repair as well as participating on collaboration work with global teams in North America, Europe and Oceania.

Highlights:

Hardware and network repair and deployment;
Developed company documentation;
Innovate solutions;
Fix complex problems within the Data Center;



Instructor

FreeBSD Brasil LTDA.

Dec 2015 - Apr 2016 (5 months)

Instructor of FreeBSD's courses

- ~50 Server and System Administration students
- ~30 FreeBSD Advanced Routing students
- ~40 FreeBSD Third Part Application Management students



Unix Support Analyst

FreeBSD Brasil LTDA.

Jan 2014 - Apr 2016 (2 years 4 months)

Manage E-mail servers, Border gateways and so many services with focus on infrastructure for + 30 companies and 120-150 servers.

Also working in security areas, managing firewalls and Intrusion detection systems.

System analyst

Grupo Cooperar

Feb 2012 - Dec 2015 (3 years 11 months)

Creator of a collaborative consumption tool using a framework build by myself with a NoSQL database(MongoDB)

Owner

Linux Reference

Jan 2004 - Jan 2012 (8 years 1 month)

Build web systems and manage Linux servers

Created ~30 different applications using PHP and Javascript language

Deployed these applications in different Linux distributions

Network Support Analyst

Lagoaminas Provedor de Internet

Feb 2003 - Jan 2004 (1 year)

Build tools for ISP.

Manage ~20 Linux servers (HTTP Server, DNS Server, Mail Server)

The ISP had ~800 clients

Education

UNATEC

Computer network technologist, Manage network and systems

2012 - 2014

All course was focused on network computing systems.



Centro Universitário de Belo Horizonte

Managing of Free Software technologist, Creating solutions using Free Software

2005 - 2007

Skills

Cybersecurity • Bash • IT Operations • PHP • Unix • Linux • Segurança de rede • Firewalls • Security • Network Administration

Honors & Awards

Best paper in the computer network course in 2/2014 - UNATEC

Dec 2014

Best work of the semester, titled as "Unitybox - Melhorando segurança de pequenas e médias empresas"