Topic: Registration App for Hospitals

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Problem Background

- Since we had the COVID situation, the number of people admitted to a hospital has been controlled due to health issues. This means that many people must wait outside and/or make long lines to enter.
- This problem makes people must stand for a long period of time and sometimes even under a ray of sunlight which causes great pressure on people in line.
- Some of these are older people who require a little extra attention because of health issues or age it makes it a little more difficult for them to stay in line.

Countermeasures

- Build a "virtual line" system in which the patient does not have to be physically in the place.
- The phone number will be used to contact the person at the top of the list.
- The system does not require the use of advanced and expensive devices.
- The system will have a friendly user interface so that everyone can use it without any difficulty.

Target

The target is to create a platform that allows people to register by saving basic patient information such as phone number, name, etc. Once the information is stored, a list of waiting patients will be created, thus creating a "virtual queue" so that people who could not enter the hospital because it was at its maximum capacity can wait for their turn in a comfortable place such as in their car. thus, avoiding the conglomeration of people and thus allowing a little comfort to people. Once an available space is found inside the hospital, the platform will contact the person at the top of the list to enter the hospital.



Check/Evaluate

- People will have a more comfortable way of waiting.
- Conglomeration of people in one place will be avoided.

Causes

- This problem occurs because for health reasons the number of people gathered in a waiting room is being limited.
- Some places have waiting list systems; however, these systems require people to be nearby for them to work.
- Lack of space

Act/Standardize

• Investigate waitlisting methods, such as first-come, first-served or priority.