+++ title = "Export logs of usage insights" description = "Export logs of usage insights" keywords = ["grafana", "export", "usage-insights", "enterprise"] aliases = ["/docs/grafana/latest/enterprise/usage-insights/export-logs.md"] weight = 500 + ++

Export logs of usage insights

Note: Available in Grafana Enterprise v7.4+.

By exporting usage logs to Loki, you can directly query them and create dashboards of the information that matters to you most, such as dashboard errors, most active organizations, or your top-10 most-used queries.

Usage insights logs

Usage insights logs are JSON objects that represent certain user activities, such as:

- A user opens a dashboard.
- A query is sent to a data source.

Scope

A log is created every time a user opens a dashboard or when a query is sent to a data source in the dashboard view. A query that is performed via Explore does not generate a log.

Format

Logs of usage insights contain the following fields, where the fields followed by * are always available, and the others depend on the logged event: | Field name | Type | Description | | ------ | ----- | | eventName* | string | Type of the event, which can be either data-request or dashboard-view. | | folderName* | string | Name of the dashboard folder. | | dashboardName* | string | Name of the dashboard where the event happened. | | dashboardId* | number | ID of the dashboard where the event happened. | | datasourceName | string | Name of the data source that was queried. | | datasourceType | string | Type of the data source that was queried. For example, prometheus, elasticsearch, or loki. | | datasourceId | number | ID of the data source that was queried. | | panelId | number | ID of the panel of the query. | | panelName | string | Name of the panel of the query. | | error | string | Error returned by the query. | | duration | number | Duration of the query. | | orgId* | number | ID of the user's organization. | | orgName* | string | Name of the user's organization. | | timestamp* | string | The date and time that the request was made, in Coordinated Universal Time (UTC) in RFC3339 format. | | tokenId* | number | ID of the user's authentication token. | | username* | string | Name of the

Grafana user that made the request. | | userId* | number | ID of the Grafana user that made the request. |

Configuration

To export your logs, enable the usage insights feature and [configure]($\{\{< relref "../../administration/configuration.md" >\}\}$) an export location in the configuration file:

```
[usage_insights.export]
# Enable the usage insights export feature
enabled = true
# Storage type
storage = loki
```

The options for storage type are loki and logger (added in Grafana Enterprise 8.2).

If the storage type is set to loki you'll need to also configure Grafana to export to a Loki ingestion server. To do this, you'll need Loki installed. Refer to Install Loki for instructions on how to install Loki.

```
[usage_insights.export.storage.loki]
# Set the communication protocol to use with Loki (can be grpc or http)
type = grpc
# Set the address for writing logs to Loki (format must be host:port)
url = localhost:9095
# Defaults to true. If true, it establishes a secure connection to Loki
tls = true
```

Using logger will print usage insights to your [Grafana server log]({{< rel-ref "../../administration/configuration.md#log" >}}). There is no option for configuring the logger storage type.

Visualize Loki usage insights in Grafana

If you export logs into Loki, you can build Grafana dashboards to understand your Grafana instance usage.

- 1. Add Loki as a data source. Refer to Grafana fundamentals tutorial.
- 2. Import one of the following dashboards:
 - Usage insights
 - Usage insights datasource details
- 3. Play with usage insights to understand them:
 - In Explore, you can use the query {datasource="gdev-loki",kind="usage_insights"} to retrieve all logs related to your gdev-loki data source.
 - In a dashboard, you can build a table panel with the query topk(10, sum by (error) (count_over_time({kind="usage_insights", datasource="gdev-prometheus"} | json | error != ""

- [\$__interval]))) to display the 10 most common errors your users see using the gdev-prometheus data source.
- In a dashboard, you can build a graph panel with the queries sum by(host) (count_over_time({kind="usage_insights"} | json | eventName="data-request" | error != "" [\$__interval])) and sum by(host) (count_over_time({kind="usage_insights"} | json | eventName="data-request" | error = "" [\$__interval])) to show the evolution of the data request count over time. Using by (host) allows you to have more information for each Grafana server you have if you have set up Grafana for [high availability](<{{< relref "../../administration/set-up-for-high-availability.md" >}}>).