# Communicating with the Ansible community

- Code of Conduct
- Asking questions over email
- Real-time chat
  - Ansible community on Matrix
  - Ansible community on IRC
  - General channels
  - Working groups
  - Regional and Language-specific channels
  - Meetings on chat
- Ansible Community Topics
- Ansible Automation Platform support questions
- The Bullhorn

# Code of Conduct

All communication and interactions in the Ansible Community are governed by our <a href="ref":ref":code\_of\_conduct"</a>. Please read and understand it!

System Message: ERROR/3 (D:\onboarding-resources\sample-onboarding-resources\ansible-devel\docs\docsite\rst\community\(ansible-devel) (docs) (docsite) (rst) (community) communication.rst, line 13); backlink

Unknown interpreted text role 'ref'.

# Asking questions over email

If you want to keep up with Ansible news, need help, or have a question, you can use one of the Ansible mailing lists. Each list covers a particular topic. Read the descriptions here to find the best list for your question.

Your first post to the mailing list will be moderated (to reduce spam), so please allow up to a day or so for your first post to appear.

- Ansible Announce list is a read-only list that shares information about new releases of Ansible, and also rare infrequent event
  information, such as announcements about an upcoming AnsibleFest, which is our official conference series. Worth subscribing
  to!
- Ansible AWX List is for Ansible AWX
- Ansible Development List is for questions about developing Ansible modules (mostly in Python), fixing bugs in the Ansible core
  code, asking about prospective feature design, or discussions about extending Ansible or features in progress.
- Ansible Lockdown List is for all things related to Ansible Lockdown projects, including DISA STIG automation and CIS Benchmarks.
- Ansible Outreach List help with promoting Ansible and Ansible Meetups
- Ansible Project List is for sharing Ansible tips, answering questions about playbooks and roles, and general user discussion.
- Molecule Discussions is designed to aid with the development and testing of Ansible roles with Molecule.

The Ansible mailing lists are hosted on Google, but you do not need a Google account to subscribe. To subscribe to a group from a non-Google account, send an email to the subscription address requesting the subscription. For example:

 $\verb"ansible-devel+subscribe@googlegroups.com".$ 

# Real-time chat

For real-time interactions, conversations in the Ansible community happen over two chat protocols: Matrix and IRC. We maintain a bridge between Matrix and IRC, so you can choose whichever protocol you prefer. All channels exist in both places. Join a channel any time to ask questions, participate in a Working Group meeting, or just say hello.

#### **Ansible community on Matrix**

To join the community using Matrix, you need two things:

- a Matrix account (from Matrix.org or any other Matrix homeserver)
- a Matrix client (we recommend Element Webchat)

The Ansible community maintains its own Matrix homeserver at ansible.im, however public registration is currently unavailable.

Matrix chat supports:

persistence (when you log on, you see all messages since you last logged off)

- edits (so you can fix your typos)
- replies to individual users
- · reactions/emojis
- bridging to IRC
- no line limits
- images

The room links in the <a href="ref" general\_channels" will take you directly to the relevant rooms. For more information, see the community-hosted Matrix FAQ.</a>

System Message: ERROR/3 (D:\onboarding-resources\sample-onboarding-resources\ansible-devel\docs\docsite\rst\community\(ansible-devel) (docs) (docsite) (rst) (community) communication.rst, line 59); backlink

Unknown interpreted text role 'ref'.

### **Ansible community on IRC**

The Ansible community maintains several IRC channels on irc.libera.chat. To join the community using IRC, you need one thing:

• an IRC client

IRC chat supports:

- no persistence (you only see messages when you are logged on, unless you add a bouncer)
- simple text interface
- bridging from Matrix

Our IRC channels may require you to register your IRC nickname. If you receive an error when you connect or when posting a message, see libera.chat's Nickname Registration guide for instructions. To find all ansible specific channels on the libera.chat network, use the following command in your IRC client:

```
/msg alis LIST #ansible* -min 5
```

as described in the libera.chat docs.

#### General channels

The clickable links will take you directly to the relevant Matrix room in your browser; room/channel information is also given for use in other clients:

- Community social room and posting news for the Bullhorn newsletter Matrix: #social:ansible.com | IRC: #ansible-social
- General usage and support questions Matrix: #users:ansible.com | IRC: #ansible
- Discussions on developer topics and code related to features or bugs Matrix: #devel:ansible.com | IRC: #ansible-devel
- Discussions on community and collections related topics Matrix: #community:ansible.com | IRC: #ansible-community
- For public community meetings Matrix: #meeting:ansible.im | IRC: #ansible-meeting
  - We will generally announce these on one or more of the above mailing lists. See the meeting schedule and agenda page

#### **Working groups**

Many of our community Working Groups meet in chat. If you want to get involved in a working group, join the Matrix room or IRC channel where it meets or comment on the agenda.

- $\bullet \;\; Amazon \, (AWS) \, Working \, Group \, \bullet \; Matrix: \#aws: ansible.com | \, IRC: \#ansible-aws$
- Ansible Lockdown Working Group (Security playbooks/roles) Matrix: #lockdown:ansible.com | IRC: #ansible-lockdown
- AWX Working Group Matrix: #awx:ansible.com | IRC: #ansible-awx
- Azure Working Group Matrix: #azure:ansible.com | IRC: #ansible-azure
- Community Working Group (including Meetups) Matrix: #community:ansible.com | IRC: #ansible-community
- $\bullet \quad Container \ Working \ Group \ \bullet \quad Matrix: \#container: ansible.com | \ IRC: \#ansible-container \ Matrix: \#container: \#co$
- Contributor Experience Working Group Matrix: #community:ansible.com | IRC: #ansible-community
- DigitalOcean Working Group Matrix: #digitalocean:ansible.im | IRC: #ansible-digitalocean
- Diversity Working Group Matrix: #diversity:ansible.com | IRC: #ansible-diversity
- Docker Working Group Matrix: #devel:ansible.com | IRC: #ansible-devel
- Documentation Working Group Matrix: #docs:ansible.com | IRC: #ansible-docs
- Galaxy Working Group Matrix: #galaxy:ansible.com | IRC: #ansible-galaxy
- JBoss Working Group Matrix: #jboss:ansible.com | IRC: #ansible-jboss

- Kubernetes Working Group Matrix: #kubernetes:ansible.com | IRC: #ansible-kubernetes
- Linode Working Group Matrix: #linode:ansible.com | IRC: #ansible-linode
- Molecule Working Group (testing platform for Ansible playbooks and roles) Matrix: #molecule:ansible.im | IRC: #ansible-molecule
- Network Working Group Matrix: #network:ansible.com | IRC: #ansible-network
- Remote Management Working Group Matrix: #devel:ansible.com | IRC: #ansible-devel
- Testing Working Group Matrix: #devel:ansible.com | IRC: #ansible-devel
- VMware Working Group Matrix: #vmware:ansible.com | IRC: #ansible-vmware
- Windows Working Group Matrix: #windows:ansible.com | IRC: #ansible-windows
- Ansible developer tools Group Matrix: #devtools:ansible.com | IRC: #ansible-devtools

Want to form a new Working Group?

## Regional and Language-specific channels

- Comunidad Ansible en español Matrix: #espanol:ansible.im | IRC: #ansible-es
- Communauté française d'Ansible Matrix: #français:ansible.im | IRC: #ansible-fr
- Communauté suisse d'Ansible Matrix: #suisse:ansible.im | IRC: #ansible-zh
- European Ansible Community Matrix: #europe:ansible.im | IRC: #ansible-eu

### Meetings on chat

The Ansible community holds regular meetings on various topics on Matrix/IRC, and anyone who is interested is invited to participate. For more information about Ansible meetings, consult the meeting schedule and agenda page.

# **Ansible Community Topics**

The Ansible Community Steering Committee uses the community-topics repository to asynchronously discuss with the Community and vote on Community topics in corresponding issues.

Create a new issue in the repository if you want to discuss an idea that impacts any of the following:

- Ansible Community
- Community collection best practices and requirements
- Community collection inclusion policy
- The Community governance
- Other proposals of importance that need the Committee or overall Ansible community attention

# **Ansible Automation Platform support questions**

Red Hat Ansible Automation Platform is a subscription that contains support, certified content, and tooling for Ansible including content management, a controller, UI and REST API.

If you have a question about Ansible Automation Platform, visit Red Hat support rather than using a chat channel or the general project mailing list.

### The Bullhorn

The Bullhorn is our newsletter for the Ansible contributor community. Please subscribe to receive it.

If you have any content you would like to share, please contribute/suggest it for upcoming releases.

If you have any questions, please reach out to us at the-bullhorn@redhat.com.

Read past issues on the official Bullhorn's wiki page.