# Doctor Survey Breakdown (Singapore)

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What parts of a consultation cannot be handled by an AI and require a doctor?

Some select answers:

Physical examination, explanation, reassurances

Breaking bad news, convincing patients one treatment over another

Being able to read the body language, tone of the patient to detect underlying unspoken concerns, hidden agendas. Psychiatric cases like depression that require a human to demonstrate empathy and build rapport. Certain types of physical examination cannot be done by AI.

Some select comments:

I think what will be useful for us is to triage what needs to go to emergency department vs what needs to go to GP. The struggle is sometimes patients who can be seen at GP go to ED and overwhelm the system, and those who need to go directly to ED come to GP instead (delayed treatment).

For conditions which are more time-sensitive like Chest pain : the AI will be helpful in taking the SOCRATES history before seeing doctor.