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Profile

Brian is a Lecturer and Consultant from the Smart Health Leadership Centre at the NUS-ISS and a Fellow at the MOH Office for Transformation.

Brian is experienced in driving transformation projects within the health and social sector. His work in healthcare granted him opportunities to tackle the complex needs of patients and care providers through facilitating process improvement and innovation projects in hospitals, and the planning of a new integrated hospital campus. As a Service Designer working in Italy and Switzerland, Brian had the opportunity to design and conduct user research for international companies such as Netflix, Roche Pharmaceuticals, and Capgemini. Motivated by designing for social good and innovations that better lives for patients, he seeks opportunities that allow him to create impact and enrich the lives of others.

Brian graduated with a Master's Degree in Service Design from Politecnico di Milano, Milan Italy, and a Bachelor of Social Science in Psychology from the National University of Singapore.

What I Teach

DIGITAL INNOVATION & DESIGN

Innovation Bootcamp

DIGITAL STRATEGY & LEADERSHIP

Business Process Reengineering

DIGITAL INNOVATION & DESIGN

Service Design

Smart Health Prof Dip – Capstone Module

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