

# e-Government Leadership Centre

Develop a new breed of leaders - strategic and forward-thinking with the capabilities, capacity, mindset and desire to help their country deliver citizen-centric services through technology.



## Building Digital Government Skills through Outcome-based Learning Journeys

We believe that leaders must align their e-Government initiatives to their national and organisational vision, and inspire all the key stakeholders to embrace change and adapt to the fast evolving technological landscape. Our carefully designed lectures, site visits and workshops, delivered both online as well as on-site, provide the frameworks and best practices that equip leaders to challenge the status quo and undertake whole-of-government digital transformation. To date, we have engaged over 7,100 officers from more than 134 countries in transforming public services.

[Read Our Capacity Building Philosophy](#)

[Download e-Government Leadership brochure](#)

## From Singapore to the World

Singapore had outlined our vision of becoming World's First Smart Nation, where we focus on enhancing quality of Life, delivering a vibrant, competitive economy and sustainable environment, enabled by technology and underpinned by the key philosophy of developing skills and lifelong learning. Digital transformation has become a necessity in this post COVID, hyper-connected world. This is all set to become more complex with emerging technologies such as 5G, artificial intelligence, machine learning, 3D printing, augmented & virtual reality, quantum computing, as they become mainstream. While the exponential generation of data provides a great opportunity to analyse and design personalised value for citizens and businesses, it also exposes vulnerabilities cybersecurity, confidentiality and ethical issues. Singapore has delivered well thought through, cohesive, end-to-end planning, development and implementation of inclusive policies, innovative strategies enabled by technology solutions that are anticipatory and yield good citizen experience. Our learning journeys are carefully curated to deliver an outcome-based, practical skills oriented programmes that are configured to meet your objectives, needs and priorities. We aggregate content leveraging on Singapore's experience, best practices and case studies that includes regional and global perspectives. Our rich pool of faculty members with hands-on industry experience design and deliver these programmes.

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## What We Offer



### Digital Government Transformation

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### Smart Nation

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### Public Service Innovation

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### Citizen Engagement

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## Latest Events

### Speaking Engagement, 18 February 2021

Ashok Kumar, Centre Director, eGL at NUS-ISS will deliver a talk on Transformational Leadership in Digital Economy for the Latin American Government Officers, organised by Singapore Cooperation Enterprise & Development Bank of Latin America.

### Speaking Engagement, 21 December 2020

Ashok Kumar, Centre Director, eGL at NUS-ISS delivered a talk at the 6th edition of eNaga Summit organised by state Government of Nagaland, India. He spoke on Singapore's experience in use of technology in delivering Government services. The session was attended by 1,111 people around the globe. [Read more](#)

### Speaking Engagement, 24 November 2020

Ashok Kumar, Centre Director, eGovernment Leadership Centre at NUS-ISS successfully delivered a webinar "Transformational Leadership for Digital Economy" as a knowledge partner for Singapore Cooperation Enterprise (SCE). The target audience were government officers from the state of GUANAJUATO, Mexico. The session was presided by His Excellency Mauricio Usabiaga, Minister of Economic Development and His Excellency Agustin Gracia, Ambassador of Mexico in Singapore. The online session was attended by Mr. Kong Wy Mun, CEO of SCE, Minister of Agriculture, Guanajuato, Mexico together with about 80 officers.

### Speaking Engagement, 3 & 5 November 2020

Ashok Kumar, Centre Director, eGovernment Leadership Centre at NUS-ISS, delivered a talk on Digital Inclusion: Singapore's Silver Infocomm programme at a workshop titled "Government Innovation for Social Inclusion of Vulnerable Groups" organised by UNDESA and MDEC, Malaysia. The session was attended by close to 100 participants from around the globe.

### **Speaking Engagement, 28 October 2020**

Ashok Kumar, Centre Director, eGovernment Leadership Centre at NUS-ISS, spoke on Singapore's response to pandemic at a roundtable discussion titled "Digitalization in the pandemic period: new challenges and tendencies" organised by Kyzylorda region, Kazakhstan. Several leaders from the Government, University, International Technopark of IT startups Astana Hub, Rector of the University Bolashak also shared their experiences and initiatives in response to the pandemic.

### **Speaking Engagement, 22 Aug 2020**

eGL's Centre Director, Ashok Kumar, will discuss about the new ways how individuals and businesses can survive and cope in the new normal.

### **Speaking Engagement, 14 Aug 2020**

eGL's Centre Director, Ashok Kumar and Debashis Tarafdar, Principal Lecturer & Consultant, will share how the NUS-ISS' e-Government Leadership Centre is designing and delivering synchronous online classes for international participants in the session titled "**Learning Journeys from Singapore to the World**". This webinar is a part of the NUS-ISS virtual Learning Festival happening from 11 - 14 Aug 2020.

### **Speaking Engagement, 2 Jul 2020**

eGL's Centre Director, Ashok Kumar, spoke at ASEAN CIO Live Chat COACHING for performance and purpose "growth mindset or fixed mindset: Why is this crucial to ASEAN leadership development and why one should invest in themselves?"

### **Speaking Engagement, 22 Jun 2020**

The Singapore e-Government Leadership Centre was invited to participate as Knowledge Partner in the Cloud Capacity Building Programme Launch & Webinar Series, organised by National eGovernance Division(NeGD), Ministry of Electronics and IT (MeitY).

### **Speaking Engagement, 8 Jun 2020**

Honorable State Minister for ICT, Bangladesh, Zunaid Ahmed Palak, policy advisors and senior management launched the new Singapore e-Government Leadership Centre, NUS course in AI & Machine Learning virtually. The Singapore e-Government Leadership Centre's trainers will be equipping Bangladesh IT & ITES companies' talent with skills such as innovating products and services to contribute towards Digital Bangladesh vision of US\$5 Billion

### **Speaking Engagement, 5 Jun 2020**

eGL's Centre Director, Ashok Kumar, spoke about COVID-19 & Prospects and Challenges in E-Governance in Nepal.

### **Speaking Engagement, 18 Feb 2020**

eGL's Centre Director, Ashok Kumar, delivered a talk on Digital Government at the 4th eGovernment Conference in Nay Pyi Taw. The session was attended by Myanmar government officers. He also had conversations on capacity building for Digital Leadership with Chairman of Myanmar eGovernment Steering Committee and State Counsellor Her Excellency Aung San Suu Kyi.

## Articles and Updates

### **Nagaland: e-Naga Summit, another stride in march to become 'IT hub of SE Asia'**

21 December 2020, Director General of Software Technology Parks of India (STPI), Dr. Omkar Rai on Monday said that the e-Naga summit would create a foundation for future policy planning, not only for the north-eastern region but the entire nation. [Read more](#)

### **Enhancing ICT can speed up attainment of SDGs: Speaker**

9 July 2019, the daily observer, "Digital tools today are both an operational necessity and a powerful means for stronger democracy," Speaker Dr Shirin Sharmin Chaudhury said welcoming Members of Parliament and participants of an orientation programme at the Oath Room of the Jatiya Sangsad Bhaban.

### **Enhancing ICT can speed up attainment of SDGs: Speaker**

8 July 2019, UNB, Dhaka - Speaker Dr Shirin Sharmin Chaudhury on Monday emphasised on enhancing the use of Information Communication Technology (ICT) to fulfill the government's commitment to attain the Sustainable Development Goals (SDGs) by 2030. [Read more](#)

### **Singapore e-Government Leadership Centre at the NUS Institute of Systems Science collaborates with Access to Information programme Bangladesh, in partnership with Temasek Foundation International**

25 February 2019, Following a successful programme delivered between 2014 and 2016, this tripartite collaboration aims to support the Digital Bangladesh Vision 2021 and Bangladesh's stellar work in tracking United Nation's Sustainable Development Goals (SDGs). The programme is designed to strengthen Public Administration by leveraging Data Analytics for decision making. [Read more](#)

### **Oman- Jury session of Sultan Qaboos Award for Excellence in eGovernment begins**

22 October 2018, Ashok Kumar, Centre Director of the Singapore eGovernment Leadership Centre, was a member of jury for Oman's His Majesty eGovernment Excellence Award 2018, Muscat Oman. The jury committee consists of a number of international and local experts in eGovernance who have participated in evaluating several international awards in the field. [Read more](#)

### **Singapore e-Government Centre to cooperate with Indian skilling body**

June 2018, The Singapore e-Government Leadership Centre (eGL) at the National University of Singapore's Institute of Systems Science (NUS-ISS) and National Skill Development Corporation (NSDC) under the Ministry of Skill Development and Entrepreneurship, government of India, have come together to collaborate with each other over skilling initiatives for India's workforce. [Read More](#)

### **Bangladesh, Singapore trade bodies sign 4 MoUs**

Dhaka Tribune, 13 March 2018, The signing ceremony was held at the opening program of the Bangladesh-Singapore Business Forum 2018. One of the MoU signed was on Digital leadership, Innovation and Digital Government Transformation and was signed between ICT Division of Bangladesh and Institute of Systems Science of the National University of Singapore (NUS-ISS). [Read More](#)

For earlier happenings, [click here](#)

## Photo Gallery



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### Mrs. Lungten Zangmo

Deputy Chief Information Communication Technology O  
Secretariat

*The site visits were real-time showcase which inspired me. Be knowledge, I learnt how dedicated staff can overcome all chall accomplish the aspirations.*

### Mr. S.H. Harishchandra

Director General, Department of Information Technology  
Management Government of Sri Lanka Ministry of Finan

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**Mr. Andrew Kefford PSM**

First Assistant Secretary, Visa Delivery Transformation C  
Government Department of Home Affairs

*Thank you for delivering such a carefully and thoughtfully cura  
perfect balance of Singaporean insight, practical application, a  
It has been a stimulating, challenging and energising week.*

**Mr. Manish Kumar**

MD & CEO NSDC, India

*NSDC endeavours to work closely with leading institutions like  
future of skills and develop the required competencies in India  
a large demand for new age skills, which serves as a huge opj  
youth. I am sure that through this collaboration with eGL, we w  
opportunities that could fulfil the aspirations of our youth and h  
with the technological changes in the world.*

**Mr. Subir Kishore Choudhury**

Secretary of ICT Division, Bangladesh ICT Division, Bangl

*Our participants had great and positive feedback on the learni  
the last four years with eGL at NUS-ISS. We look forward to le  
collaboration to propel us to the forefront of transformation and  
citizen centric public service.*

**Mrs. Lungten Zangmo**

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