

Franchise Operational Manual $\,$ - Online Operation of ISDMNEXT.IN

Index

No.	Process	Page No.			
1	What you see on Dashboard	3			
Course Area					
2	Browse list of courses	3-5			
3	Add customized course	5-6			
Academics					
4	Manage Batches & List Batches	7-8			
5	Manage Class Plan	9			
Enquiry					
6	Add new enquiry	10-11			
7	Browse listed enquiries	11-12			
Students					
8	Student Admission	13-15			
9	Access the full details of individual student	15-19			
10	Request to edit enrolled student	20			
11	Track the student edit request	20			
12	Browse the list of pass out students	21			
13	Browse the student list – Approved and Pending	22-23			
Attendance					
14	Create attendance	24			
15	Browse attendance records	25			
Manage Fee					
16	Collect fee and generate receipt	26-31			
Exam					
17	Request for exam & Exam Process	32-36			
18	See exam record	37			
Marksheet and Certificate					
19	Request for generating marksheet and certificate	38-39			
20	Browse the marksheet and certificates request	40			
21	Browse the admit card	41-42			
-22	Browse the list of marksheet	42			
23	Browse the list of certificates	43			



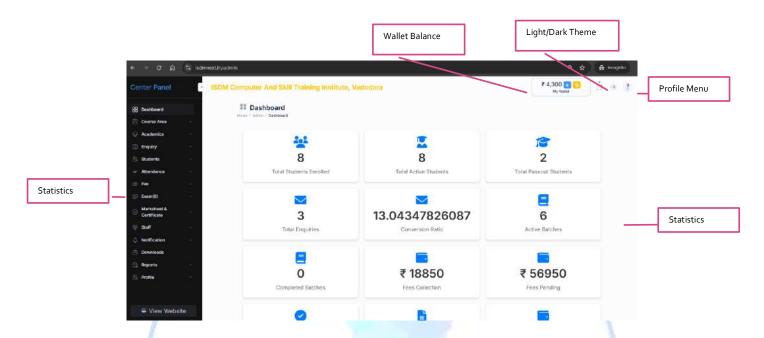
Staff					
24	Adding new staff		44-45		
25	Browse and manage the staff	45-46			
Notification					
26	Send the notification to students		47-49		
27	Send the notification to Staff		50-51		
Download					
28	Access the operational material f	from ISDM	52		
Reports					
29	Specific student report		53-54		
30	Pending fee report		54-55		
31	Trainers performance report		55-56		
32	Fee collection report		56-57		
33	Wallet transection report		57-58		
34	Trainers detailed report		58-59		
Profile					
35	Profile setup		60-61		
36	Logout		61		

Independent
Skill Development
Mission

MXT



Dashboard



Mission

What you see on Dashboard

- Statistics on Screen Area
- 2. Profile Option on Top Right Corner
- 3. Wallet Balance and Recharge on very left of Profile Pic
- 4. Light / Dark Theme
- 5. Main Menu on Left



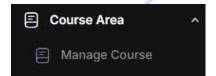
Course Area

Introduction

This section allows you to efficiently manage all courses on the platform. You can browse the complete course list, view the topics covered in each course, and access the course-wise marks distribution. This centralized system enables you to retrieve all relevant course-related information in one place, ensuring streamlined access and better management.

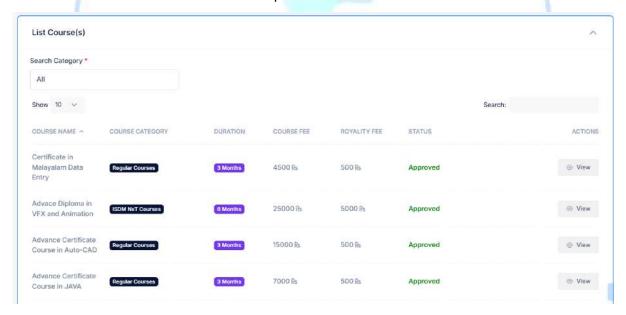
1. Browse list of courses

To see the list of courses click Course Area > Manage Course(s) from main menu



Once you click on Manage Course(s), You will get all the courses list

Note: Scroll down to List Courses and skip Add Course area



What will you see here?

- 1. Course Name
- Category
- 3. Duration in months/year
- 4. Standard Course Fee
- 5. Royalty
- 6. Status (Approved/Pending) Approve Status shows that course is active
- 7. View

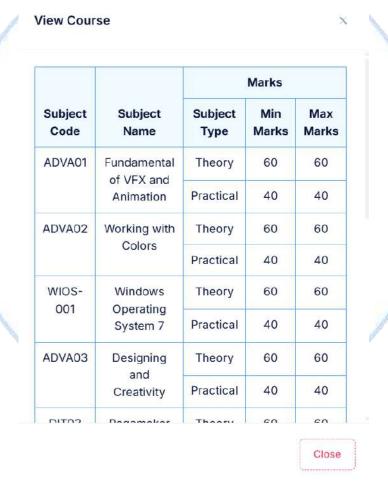


View Course Syllabus

Click on the View Button from at the last column of the course table area



You will get complete information of the course like below picture

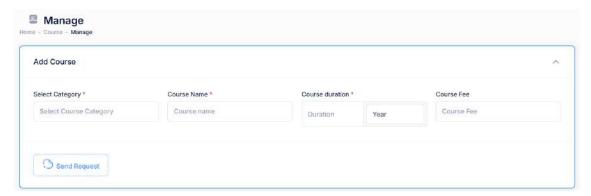


2. Add customized course

To add your own customize course click Course Area > Manage Courses >

Access Add customize course





After adding new course. Our team will do the screening of course and we approve if everything is correct.

Remember if you are adding new Course

- 1. The course should not exist already on our portal with some different name and subjects
- 2. The course should have all the relevant subjects. You will have to provide the list of subject to be taught in the course.
- 3. You will provide the subject wise 30 numbers of set of objective type of quizzes to be ask in the exam in excel format in each subject
- 4. Royalty fee in customize course: If course belongs to regular course, we will charge Rs.500/- or If course belongs from professional job oriented course, then we charge 20% of the standard market course fee.
- 5. Study Material: If you want subject wise study material from our side, you can raise a ticket on our support center https://support.isdmindia.in/
- **6.** Our academic team will provide the study material, lesson plan, assignments, syllabus and career options of the course.





Academics

Introduction

This section allows you to manage **batches** and the **course plan**, two essential components of our operations. Let's understand both at a glance:

1. Batches

In this section, you can manage student batches. Before enrolling students in any course, you must first create a batch. A single batch can accommodate multiple students. Each batch includes key details such as:

- Batch name
- Duration (start date and end date)
- Batch timings

2. Course Plan

The course plan is designed for teachers or academic staff to create a structured **daily study plan** accessible to students. Here, you can:

- Select the Course and Subject for which you are going to create a course plan
- Define daily study topics with titles, descriptions, and lecture types (theory or practical).
- Upload customized study materials or assignments and allocate them to students batch-wise.

This system ensures smooth academic planning and effective batch management.

Manage Batches

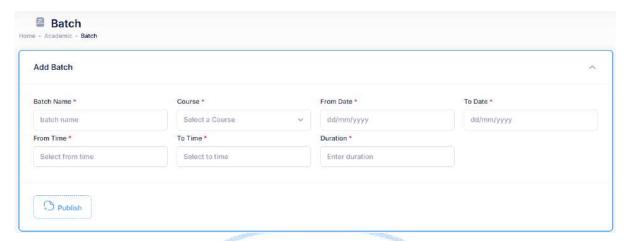
To manage click on **Academics > Batches**

Here, you will get two sections Add Batch and List Batch

Add New Batch

Here, you will create a new batch. Follow the below picture





After filling up all above information click **Publish Button**

Note: The duration you will enter in any batch will be printed on certificate. Please enter it carefully Once you create a batch, you will no longer able to edit it. You can edit only the batch name.

List Batch

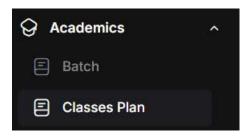


You can sort the list by batch name, course, date, time and duration. Just click on the **Title of the Column**



Manage Class Plan

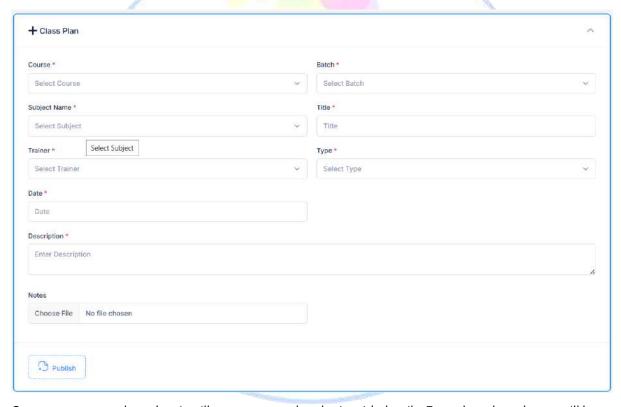
To create a class plan click on the Academics > Classes Plan



Here, you will get two sections. Class Plan and List Class Plans

Creating new Class Plan

You will be asked for filling up required details mentioned in below screenshot:



Once you create a class plan, it will appear on student login with details. Everyday when classes will be conducted. Student will give their **feedback and rating of today's** class whether they understood or not with their comments. It allows us to track the record of trainer's performance. **You can see the detailed information about the feedback and rating section in student manual**



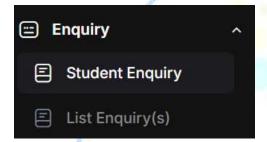
Enquiry

Introduction

This section allows you to efficiently manage student enquiry records. It helps track the **conversion ratio** from enquiry to admission, providing valuable insights into student enrollment trends.

Additionally, this section plays a crucial role in monitoring **Key Performance Indicators (KPIs)** related to enquiry flow and admissions. To ensure accurate tracking and receive ongoing **operational support** and **enquiry-related materials**, it is essential to update all enquiries in this system.

To access this section click **Enquiry** from main menu

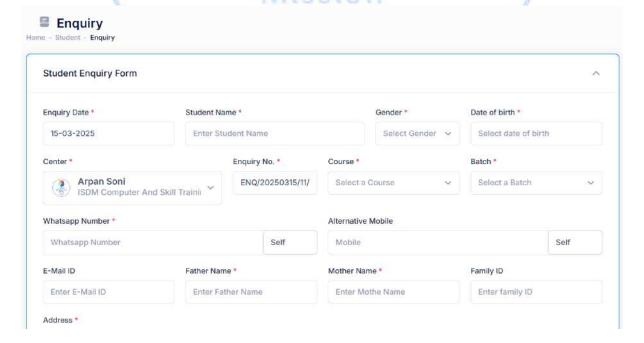


Here you will get two sub menus: Student Enquiry and List Enquiry(s)

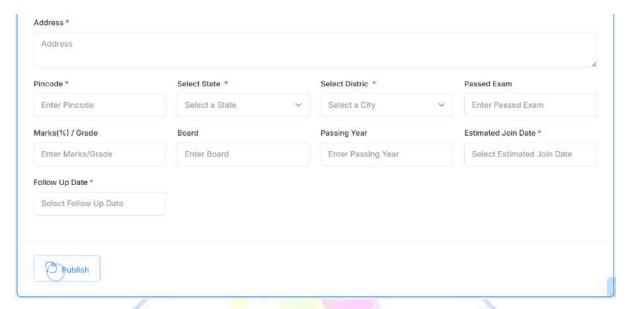
Student Enquiry kill Development

You can add new enquiry from here, You just have to fill up the enquiry form here. Follow the below screenshot

Independent





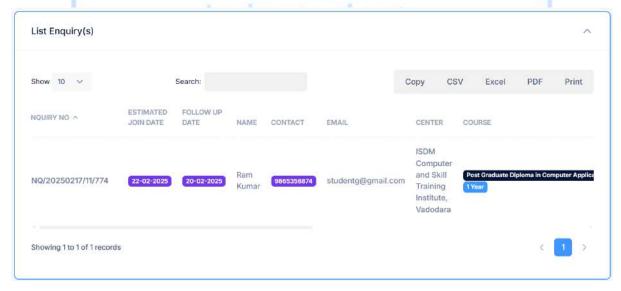


After filling up all information click Publish Button

List Enquiry(s)

Click Enquiry > List Enquiry(s)

You will get all the enquiry list in table format



You can scroll the horizontal scroll bar to the right to get the all-columns data. Here you can convert your enquiry directly to the admission. Have a look on below screenshot







Students

Introduction

This section allows you to manage all enrolled students efficiently. You can enroll new students, browse the list of already enrolled students, and access their complete profiles, including uploaded documents and other essential details.

Key features of this section include:

- Student Enrollment Add new students and manage their records.
- Student Profiles View comprehensive student details along with their submitted documents.
- Fee Management Set and customize the admission/exam/tution fee for each new student.
- Passout Students Access the list of students who have completed their courses.

If a student is enrolled in the **ISDM NXT portal**, their details cannot be modified directly. However, an option is available to **raise a request for changes if required**.

Let's explore this section in detail.

Student Admission

Prerequisites for Enrolling a New Student

Before enrolling a new student, ensure that you have the following ready:

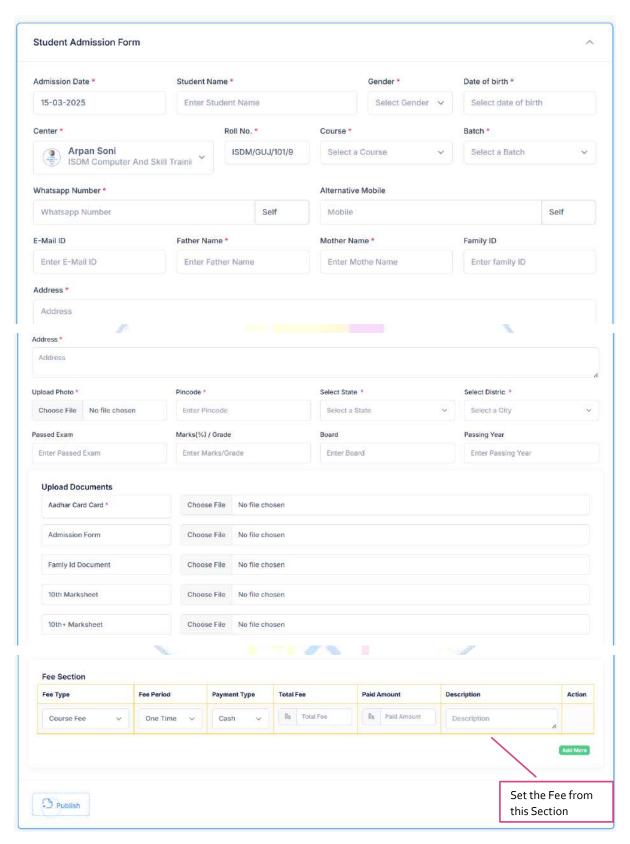
- 1. Student Documents
 - Aadhaar Card (for identity verification)
 - Marksheet (for academic records)
 - Recent Passport-Sized Photograph
- 2. Wallet Balance
 - Ensure that your wallet has the minimum required balance to complete the enrollment process.
 - You can check the royalty details and required balance in the Course Area section.

Having these ready will ensure a smooth and hassle-free enrollment process.

To enrol new student click **Student > Student Admission**

Switch no next page to continue.....





Documents Criteria for Student Enrollment

Ensure that the following documents meet the required criteria before uploading:

1. Aadhaar Card – Mandatory for identity verification.



- 2. **Admission Form** A scanned copy of the **front and back side** of the admission form must be uploaded.
- 3. Family ID (Optional) Uploading is not required for Family ID.
- 4. 10th Marksheet Upload the High School Marksheet if available.
- 5. **Highest Qualification Marksheet** Upload the **last class passed** marksheet (e.g., 12th, diploma, or graduation).

6. Set the Fee:

Fee Type: Admisison Fee/Exam Fee/Tution Fee/Other Fee

2. Fee Period: Onetime/Monthly

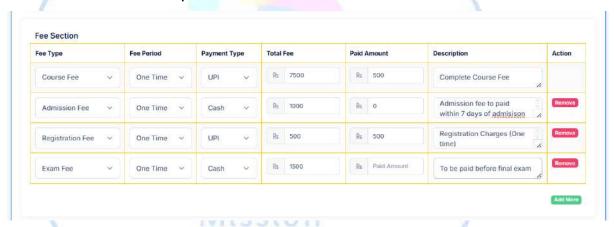
3. Payment Type: Cash/Bank

4. Total Fee: Total fee to be paid by student

5. Paid Amount: Fee paid at the time of admission

6. **Description:** Any Remark

See the Screenshot for Example



Make sure all uploaded documents are clear and legible for smooth processing.

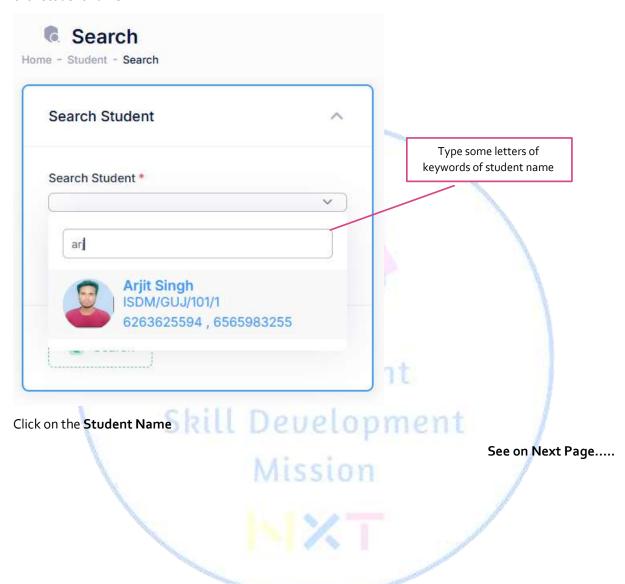
After filling up all the information click **Publish Button**. Its Done



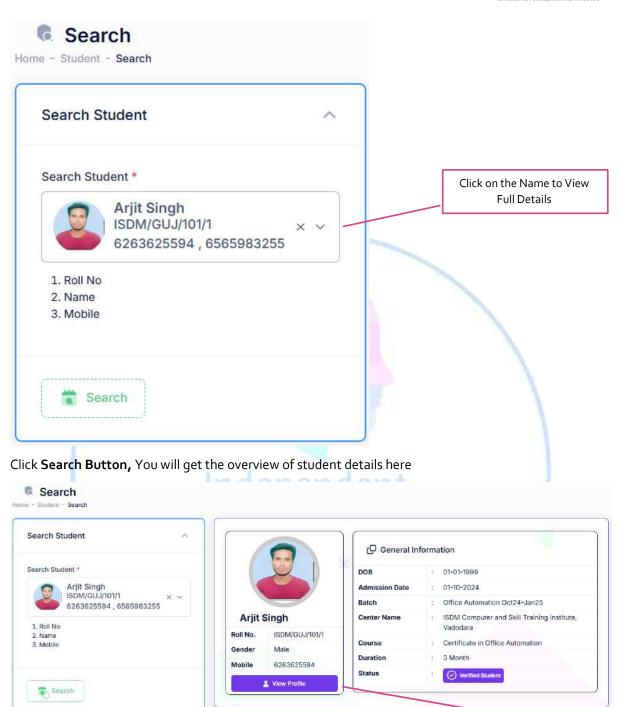
Access the full details of individual student

Click Student > Student Details

You will get another option to select student name. Type 2-3 letters of student name to search, then click student name



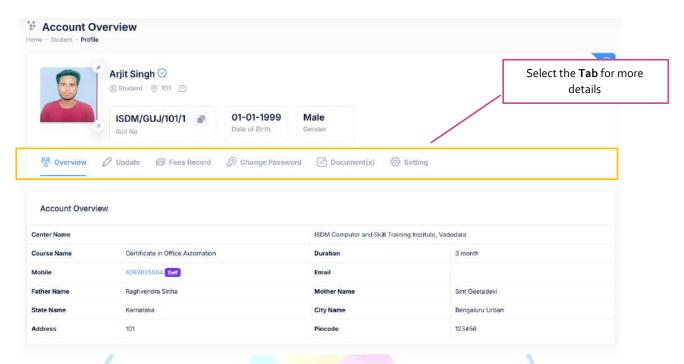




To view more details **Click on 'View Profile Button'** You will get complete student details.

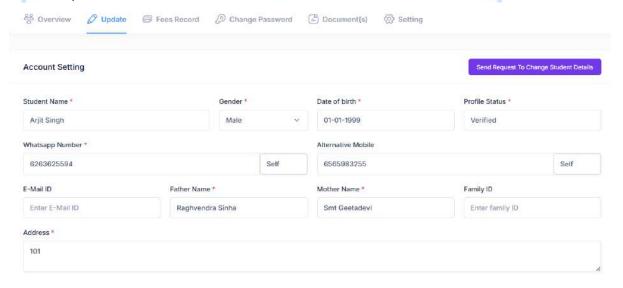
Click here to view full details of the student





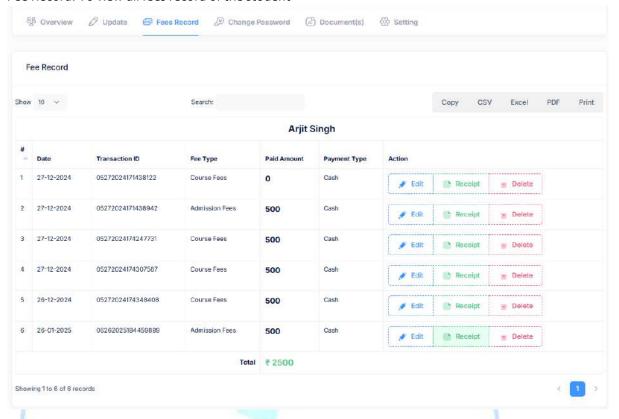
Here you will get some most important options

- 1. Overview: To see the overall details of the students
- Update: To see and request for change/edit any student details. If you want to change any details, you need to click on Request for Student Details Change button on top right corner. See below picture

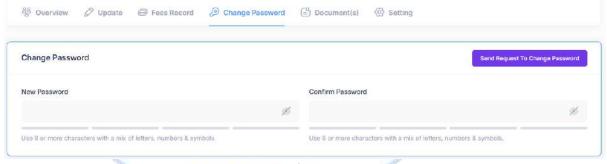




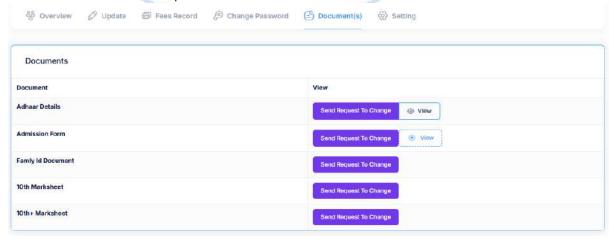
3. Fee Record: To view all fees record of the student



4. Change Password: To change the student login password. You need to send request for password change.



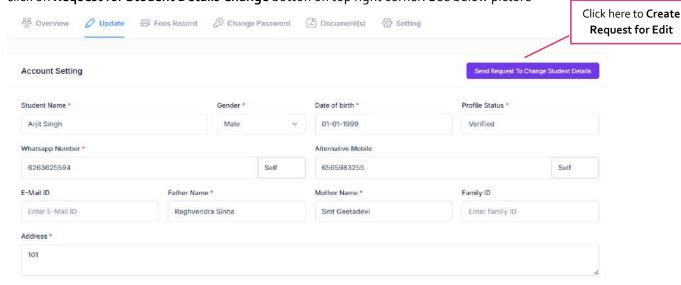
5. Documents: To view the all uploaded documents of the student





Change/Edit Student

To see and request for change/edit any student details. If you want to change any details, you need to click on **Request for Student Details Change** button on top right corner. See below picture



Track Student Details Change Request

Here will see all the request you made for edit/change student details. See below picture

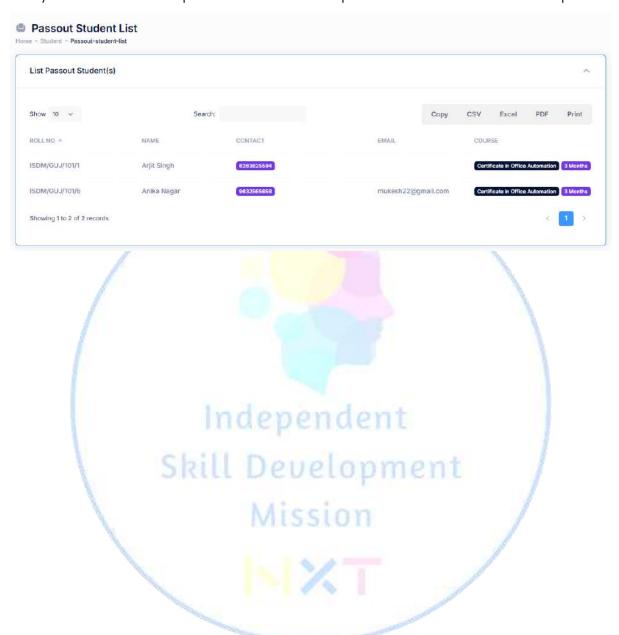


Once it will approve by admin team, you will able to change/edit the student. Here you will see the all student edit requests as pending. Once it approves the request automatically disappear from here and you can change the student details.



Pass-out Students

Here you will see the list of all pass-out students who completes the exam and certification. See picture

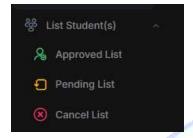




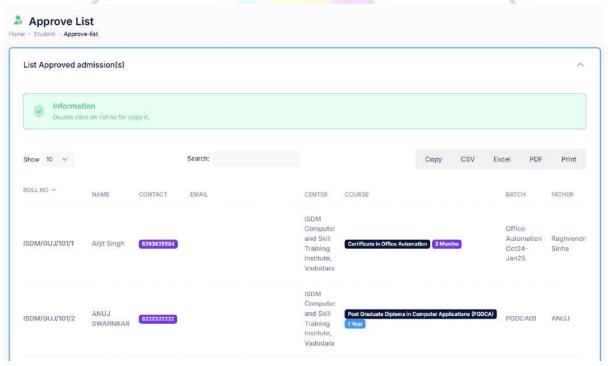
List Students

You will see the all list of students in three categories.

- Approved Students
- Pending Students
- Cancel Students

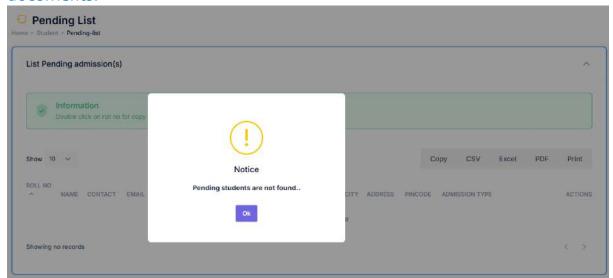


Approved Students: List of all enrol students who have fulfil all required documents with no deficiencies.



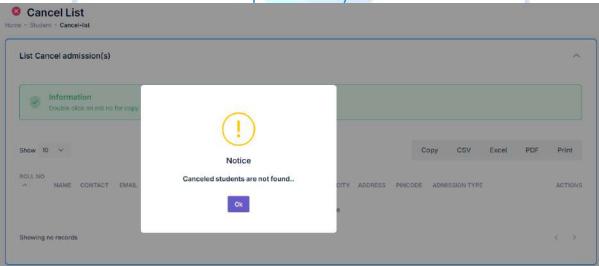


Pending Students: List of all students who have some deficiencies in documents.



This list is only appear if some pendency exist.

Cancel Students: The enrolment permanently cancelled due to some reasons.

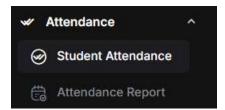


This list is only available if some student cancelled permanently by the admin team of ISDM.



Attendance

Introduction: This section allow you to manage all attendance record. When you click this menu, you will get two options:



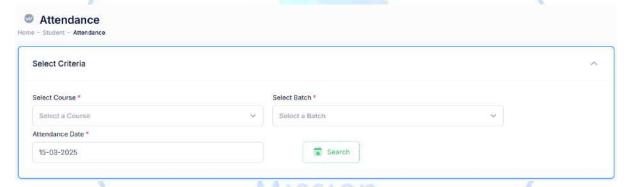
Student Attendance

Here you can raise the batch wise attendance of the students.

Click Attendance > Student Attendance

Select Course > Select Batch > Pick the date (for you want to raise the attendance record)

See picture



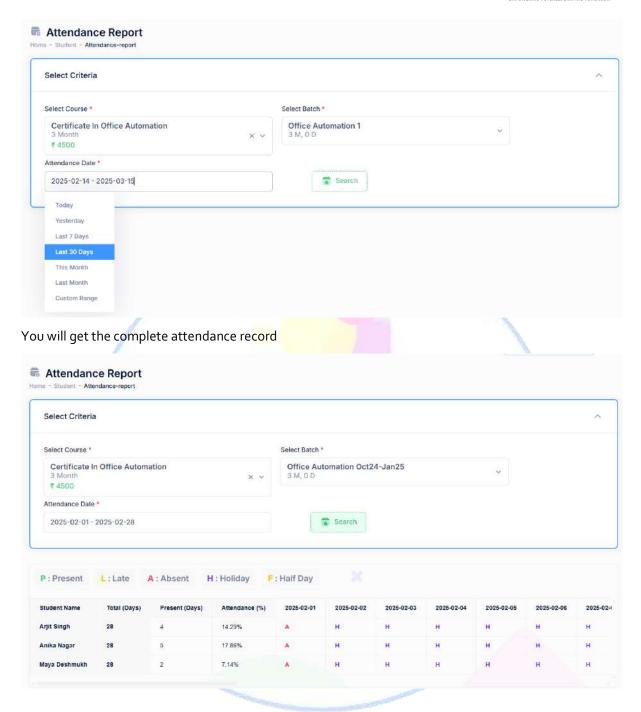
Attendance Report

You can see attendance for different students and different duration wise.

Select the Course > Select Batch > Select Attendance Duration > Click Search

See on Next Page





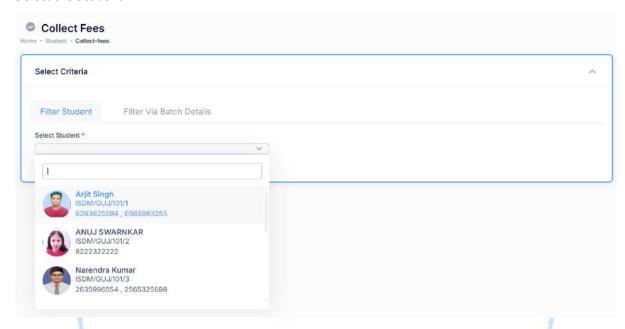


Fee Management

Collect Fee

Click the Fee > Collect Fee

Select the Student

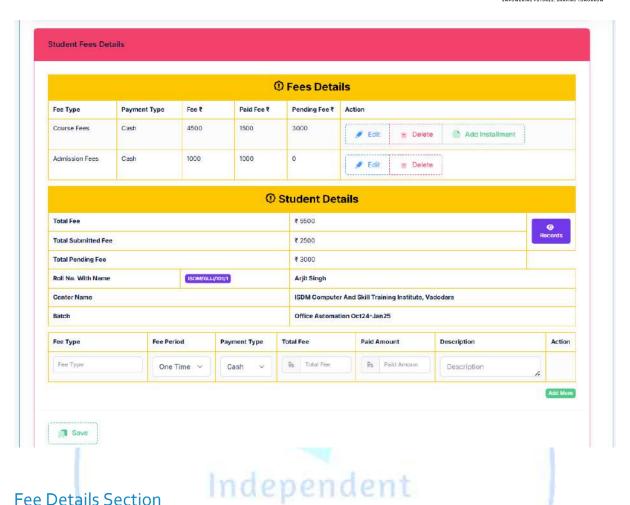


You will get the complete fee details. See picture



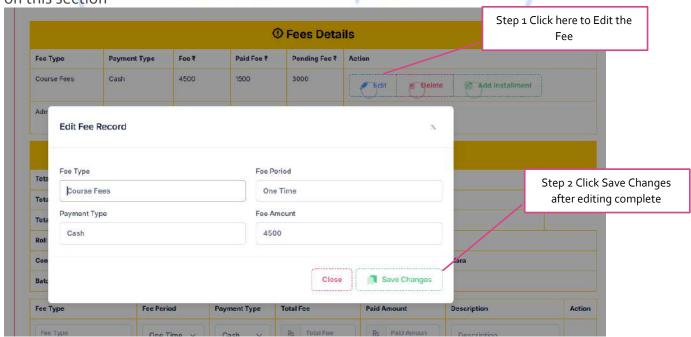
Mission





Fee Details Section

Edit the main fee details of the students. To edit any fee simply click on edit button on this section





Add Instalments and Generate Fee Receipts



Click Add Installment

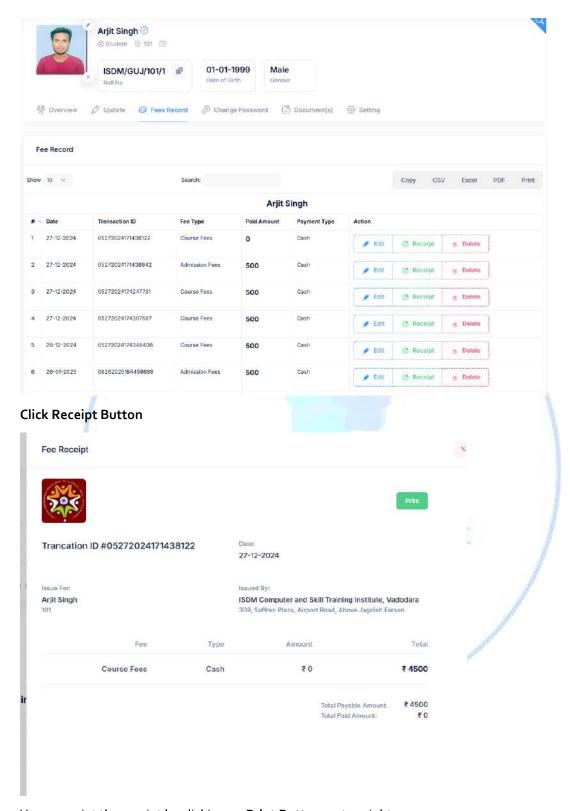


Enter the Date > Amount > Description and Click Save Changes

To see all past Fee Receipts







You can print the receipt by clicking on **Print Button** on top right corner



Exam

Step-by-Step Process for Conducting Exams and Issuing Certificates

This section allows you to **conduct exams** for students who have completed their courses based on their batch duration. Follow these steps to conduct exams and issue certificates:

Step 1: Create an Exam Request

- Navigate to the **Exam Section** in the portal.
- Select the Course > batch > Select Students > Select Session > Write Exam Title > Description for which you want to conduct the exam.
- Click on Send Button and submit it for approval.

Step 2: Approval of Exam Request

- The **exam team** will review your request.
- Once approved, the **exam will be enabled** for the selected batch.
- Students will be able to access **subject-wise online exams** through their login portal.

Step 3: Students Appear for the Exam

- The enrolled students must log in to their portal and complete their **subject-wise online exams**.
- After Login Student Click on Exam and Result > Exam Area
- Click on the Name of Paper to start the Exam (Only theory exam will be conducted online)
- Ensure that students complete the exam within the **designated time frame**.

Step 4: Upload Practical Marks

- After the students complete their online exams, the center must upload their subject-wise practical marks in the portal.
- Click on Student Exam(s) > Select the Student > Upload Practical Marks
- Make sure the marks are correctly entered and verified before submission.

Step 5: Request for Certificate & Marksheet

- Once practical marks are uploaded, navigate to the **Certificate Request Section**.
- Click Generate Marksheet & Certificate > Select Student > Select Course > Select Exam >
 Enter Issue Date > Click Send Request Button
- Submit the request for approval.



Step 6: Approval & Download of Certificates

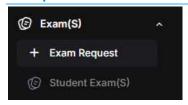
- Our team will **review and approve** the certificate request.
- Once approved, you will be able to **download the soft copies** of the **certificate and marksheet** from the portal.



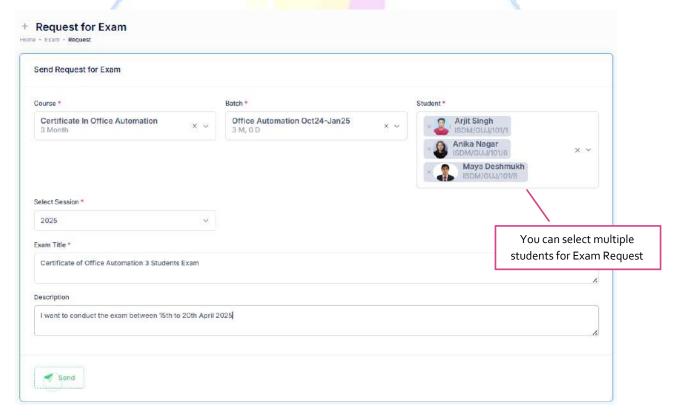


Exam

Step 1: Create an Exam Request



- Navigate to the **Exam Section** in the portal.
- Select the Course > batch > Select Students > Select Session > Write Exam Title > Description
 for which you want to conduct the exam.
- Click on **Send Button** and submit it for approval.

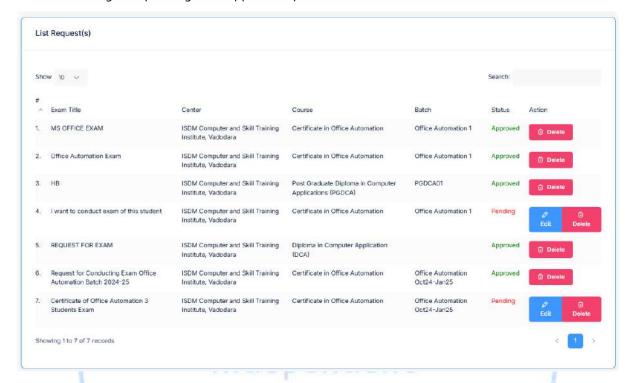




See all Exam Request and their Status

To see the all exam request with current status Click on Exam(s) > Exam Request > Scroll down the screen to bottom and navigate the **List Request(s)**, Here:

- Approved: Means all approved exams, Student can start the exam now
- Pending: Still pending to be approved by team ISDM



Skill Development

Step 2: Approval of Exam Request

- The **exam team** will review your request.
- Once approved, the **exam will be enabled** for the selected batch.
- Students will be able to access subject-wise online exams through their login portal.

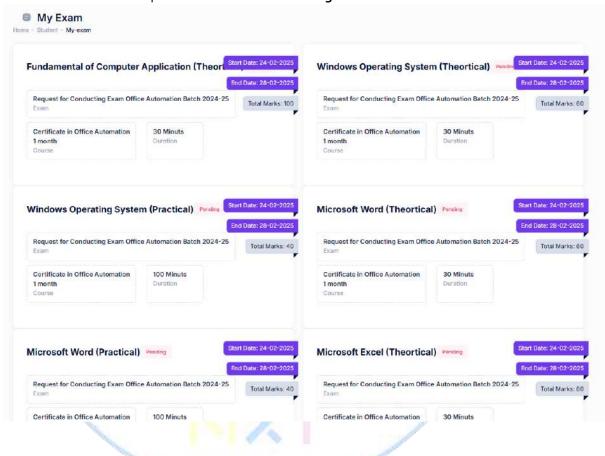


Step 3: Students Appear for the Exam

- The enrolled students must log in to their portal and complete their **subject-wise online exams**.
- After Login Student Click on Exam and Result > Exam Area

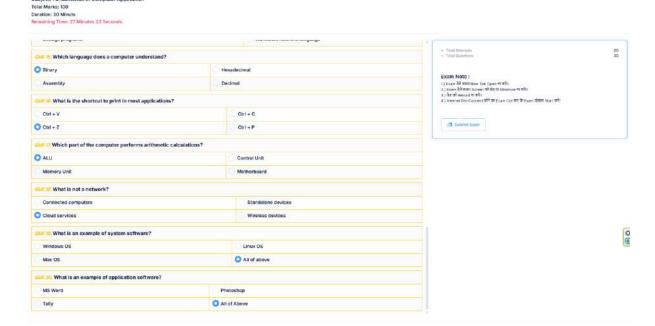


- Click on the Name of Paper to start the Exam (Only theory exam will be conducted online)
- Ensure that students complete the exam within the **designated time frame**.

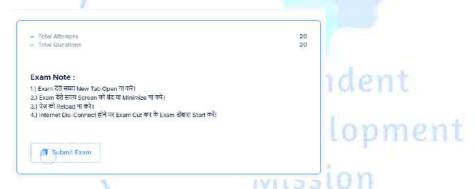




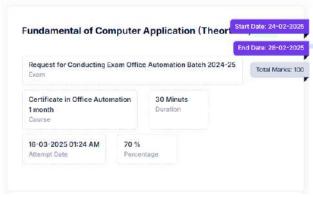
When student click on the Exam, It start automatically



After attempting all questions, you must click on Submit Button



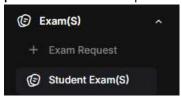
After submission > You will get the result > Click Exam & Result > Exam Area > Browse the attempted subject



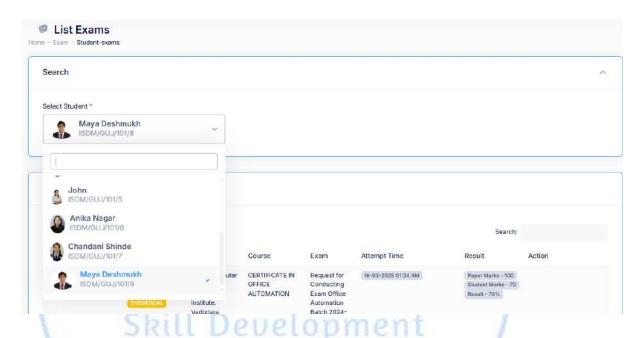


Step 4: Upload Practical Marks

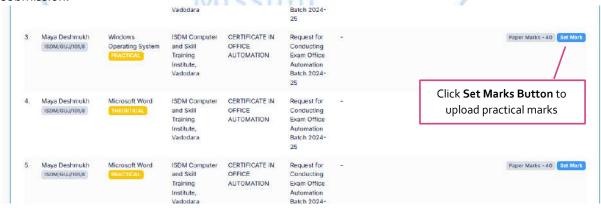
 After the students complete their online exams, the center must upload their subject-wise practical marks in the portal.



• Click on Student Exam(s) > Select the Student > Upload Practical Marks



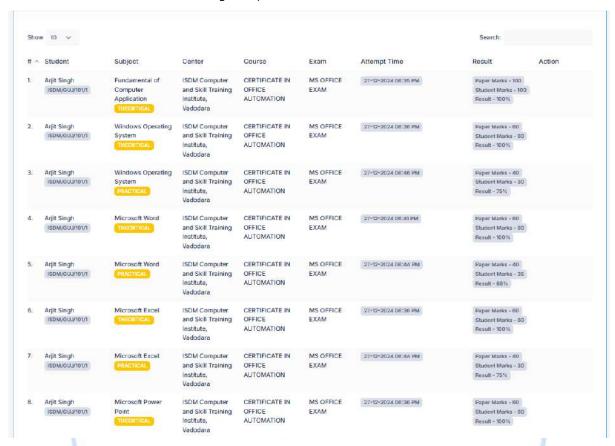
 Click on Set Marks Button Make sure the marks are correctly entered and verified before submission.



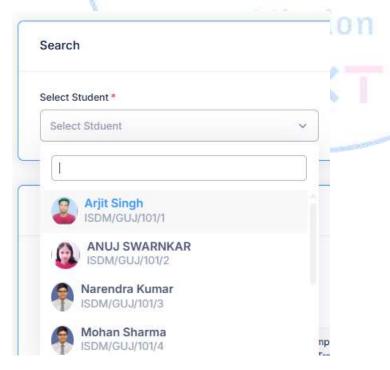


See all Exam Past Exam Records

Click on Student Exam(s) > You will get all past exam records here



You can filter the exam records student wise. Select the Student Name from Top Drop Down Menu





Marksheet and Certificate

Introduction

This section allows you to **generate student certificates and marksheets** for those who have successfully completed their exams and uploaded their practical marks. With just a few clicks, you can request and generate the necessary documents.

Before Creating a Certificate & Marksheet Request

Ensure the following criteria are met before proceeding with the request:

- 1. Student Exam Completion
 - Verify that the student has attempted all required online tests.
- 2. Practical Marks Submission
 - Ensure that the student's practical marks have been uploaded in the portal.

Once these steps are completed, you can proceed with the request for the student's certificate and marksheet.

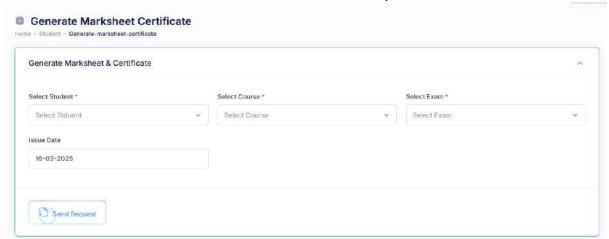
Request for generating marksheet and certificate

- Once practical marks are uploaded, navigate to the Certificate Request Section.
- Click Generate Marksheet & Certificate > Select Student >





• Select Course > Select Exam > Enter Issue Date > Click Send Request Button



• Submit the request for approval.

Step 6: Approval & Download of Certificates

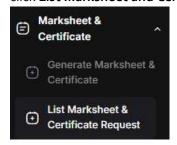
Our team will review and approve the certificate request.

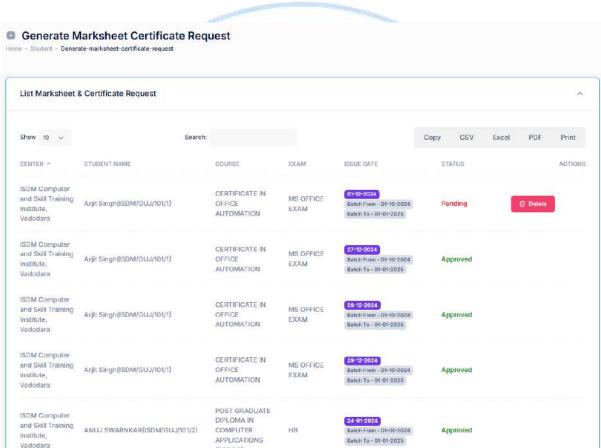
Independent Skill Development Mission



Browse the marksheet and certificates request

To see the live status to track the certificate and marksheet request click **List Marksheet and Certificate Request**





Here you will get two status:

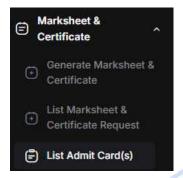
- Approved: Certificate is generated
- Pending: Request is still pending from the exam team



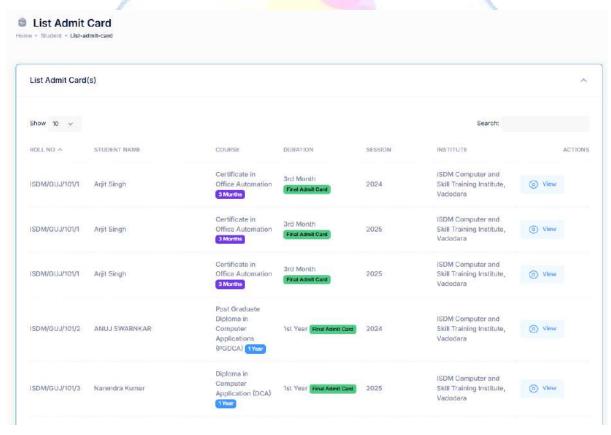
Browse the admit card

To download the admit cards of the student

Click > Marksheet & Certificate > Admit Card

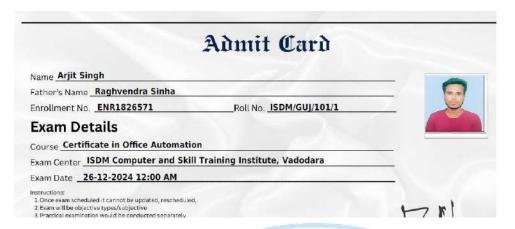


You will get the admit card of all students whose exam request has been approved by exam team. See below picture



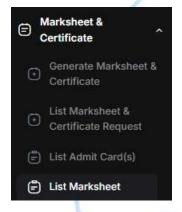
Click on View Button to download the admit card





Browse the list of marksheet

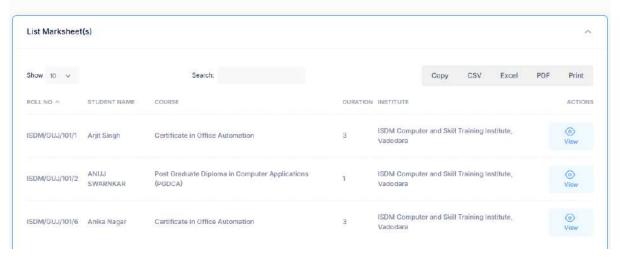
Click on Marksheet & Exam > Click List Marksheet



Independent

You will get all student list whose marksheet generated



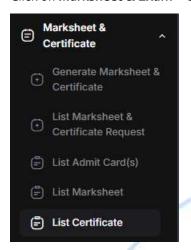


Click View Button to download the marksheet

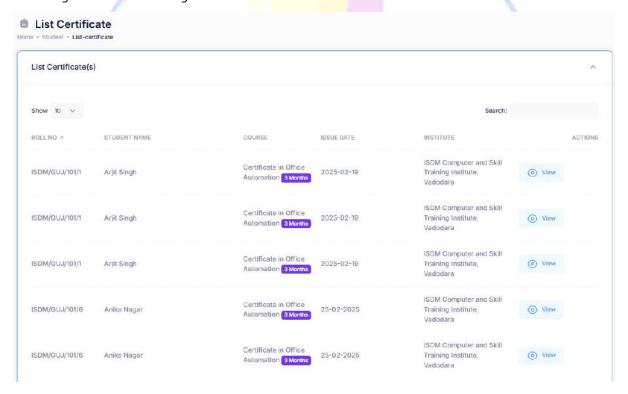


Browse the list of certificates

Click on Marksheet & Exam > Click on List Certificate



You will get all certificate list generated





Staff

Staff Management

This section allows you to **create multiple staff accounts** with separate login credentials, including roles such as **trainers**, **counselors**, **accountants**, **and more**.

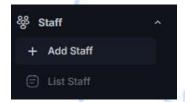
With this feature, you can:

- Assign specific permissions to each staff member based on their role and responsibilities.
- Restrict access so that staff members can only view and manage **authorized sections**.
- **Centralize staff management,** making it easier to monitor and control user access from a single platform.

This ensures efficient workflow management while maintaining data security and operational control.

Adding new staff

Click Staff > Add Staff



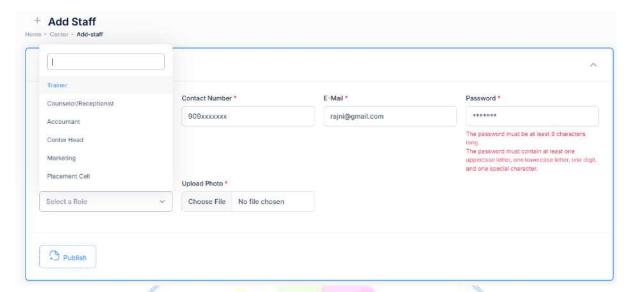
Independent

Mission

You will have to submit the following details:

- 1. Name
- 2. Contact No.
- 3. Email
- 4. Password
- 5. Role: Trainer, Counsellor, Accountant, Center Head, Marketing, Placement Cell
- 6. Upload Photo

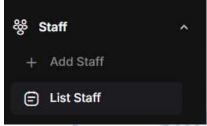




After filling up all these details click Publish Button.

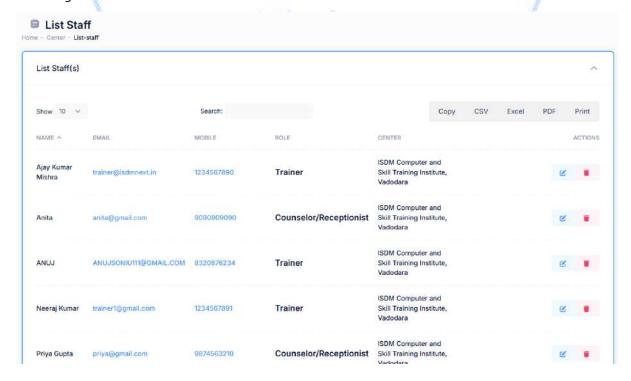
Browse and manage the staff

Click Staff > List Staff



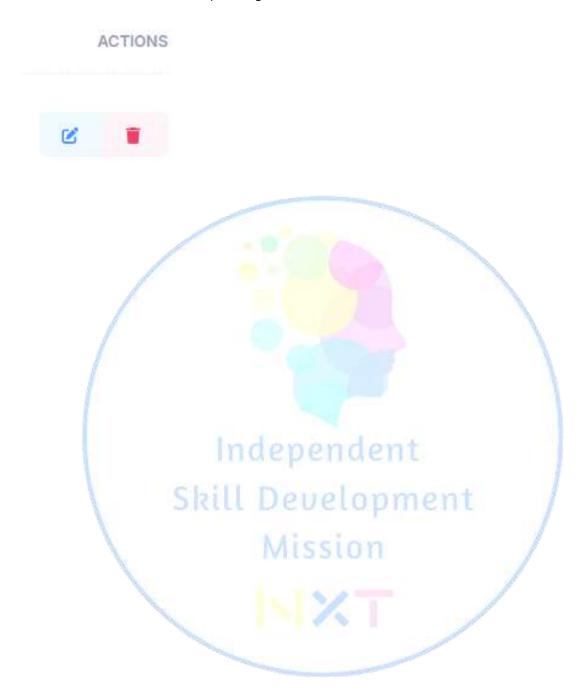
ndependent Il Development

You will get the list of all staff





You can edit or delete the staff by clicking the Action Button on last column





Notification

Notifications Management

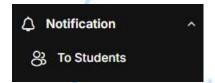
This section enables you to **send notifications** to **individual or multiple students and staff** efficiently. With this feature, you can:

- Send important updates regarding courses, exams, events, or administrative notices.
- Notify specific students or staff members or broadcast messages to multiple recipients at once.
- Ensure effective communication within your institution.

This tool helps streamline information sharing and keeps everyone informed in real time.

Send the notification to students

Click Notification > To Students



Select Student Type:

1. All Student: Notification will send to all students including all courses, all status, all batches.

ndependent

- 2. Approve Student: Notification will send only approved students except from pending and cancelled students
- 3. **Pending Students:** Notification will send to all students who have pending with their documents to enrol.
- 4. Cancelled Students: Notification will send to all students who have cancelled/terminated enrollments.
- 5. Coursewise Students: Notification will send the all students of any specific course

Select Notification Type

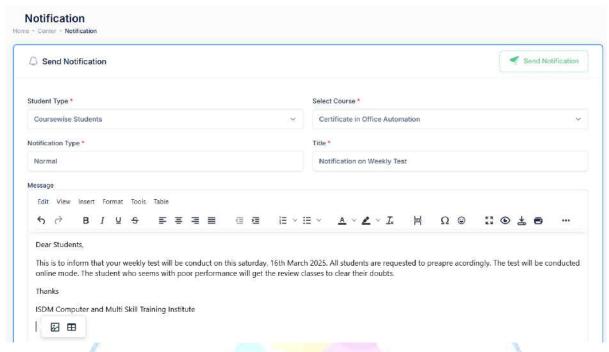
- 1. Normal: A normal message
- 2. Success: Any success message
- 3. Warning: Any warning message
- 4. Alert: Any alert message

Title

1. Enter the title of the notification

Body





Click Send Notification Button on top right corner of the window

Student will get this message on their login dashboard. See picture





View Notification



Notification on Weekly Test

Dear Students,

This is to inform that your weekly test will be conduct on this saturday, 16th March 2025. All students are requested to preapre acordingly. The test will be conducted online mode. The student who seems with poor performance will get the review classes to clear their doubts.

Thanks

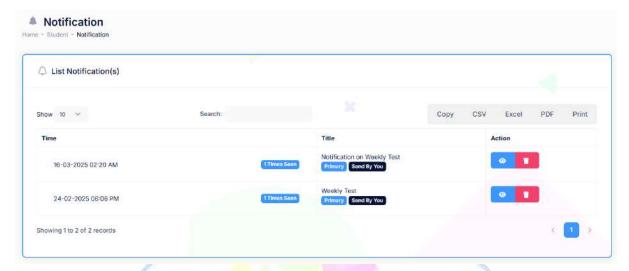
ISDM Computer and Multi Skill Training Institute

16-03-2025 02:20 AM





Student can also access the on Notification Menu



Send the notification to Staff

Click Notification > To Staff



Select Staff Type

- 1. To all staff: Notification will be sent to all staff
- 2. To selected staff: Notification will be sent to any specific person of staff
- 3. Active Staff: Notification will be sent to all active staff
- 4. Inactive Staff: Notification will be sent to all staff those marked as inactive by the center
- Rolewise: Notification will be sent to all staff belongs to specific role like all trainer, all counsellor, all marketing, all center heads.

Select Notification Type

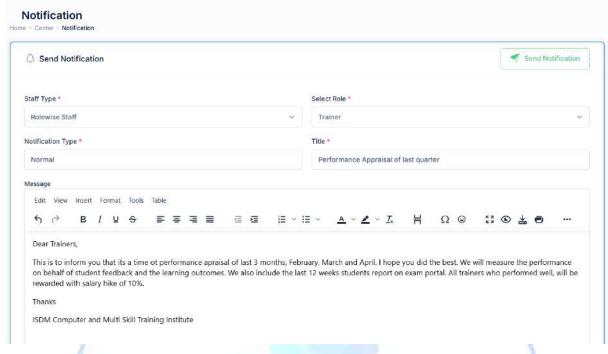
- 5. Normal: A normal message
- 6. Success: Any success message
- 7. Warning: Any warning message
- 8. Alert: Any alert message

Title

2. Enter the title of the notification



Message Body



Click on Send Notification Button on top right corner

This message will deliver to all staff. They can access the notification on their dashboard.

Independent Skill Development Mission



Download

Introduction:

This section allows you to download a variety of operational, promotional, and marketing materials provided by ISDM from time to time.

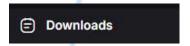
Key features of this section:

- Access **essential documents** for smooth institute operations.
- Download marketing materials to promote courses and services.
- Stay updated with new resources uploaded regularly.

Centers are advised to check the download section daily to ensure they have the latest materials for efficient management and promotion of their training institute.

Access the operational material from ISDM

Click **Download** Menu





To download the material click on View Button on last column.



Reports

Reports & Analytics

This section provides **easy access to auto-generated reports** through our ERP system with just a few clicks. These reports help in efficiently managing and analyzing various aspects of your training institute.

Types of Reports Available:

- Student Reports View details of specific students, including enrollment status and progress.
- Fee Collection Report Track collected fees and financial records.
- Outstanding Fee Report Identify students with pending dues.
- Trainer Rating Report Access trainer performance ratings based on student feedback.
- Trainer Feedback Report Review detailed feedback received from students regarding trainers.
- Wallet Transactions Report Monitor transactions related to your wallet balance.

These reports provide **valuable insights** for smooth operations and better decision-making. **Let's explore them in detail.**

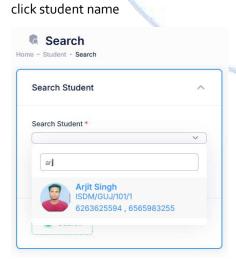
Specific student report

Click Report > Specific Student Report



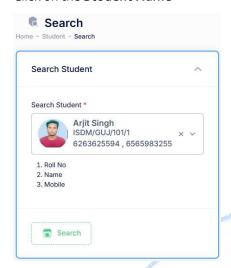
You will get another option to select student name. Type 2-3 letters of student name to search, then

Development





Click on the Student Name



Click Search Button, You will get the overview of student details here

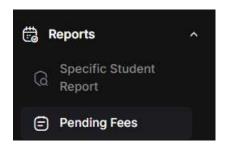


To view more details Click on 'View Profile Button' You will get complete student details.

(for more depth information, please see the Student Section)

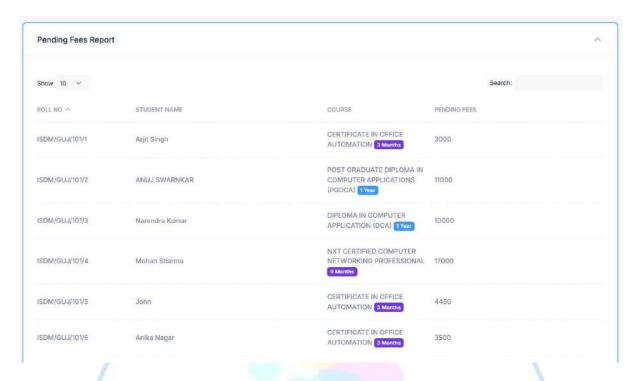
Pending fee report

Click Report > Pending Fees



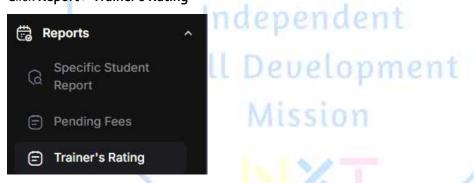
You will get all the students with pending fee





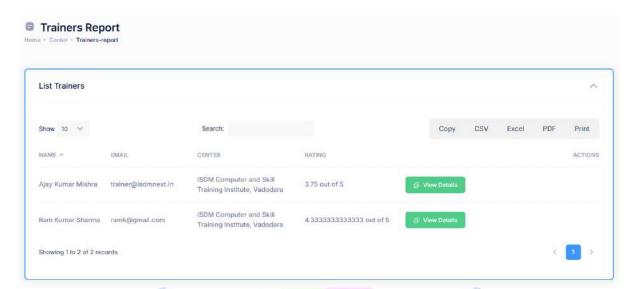
Trainers performance report

Click Report > Trainer's Rating



You will get the overall trainer's rating given by the students

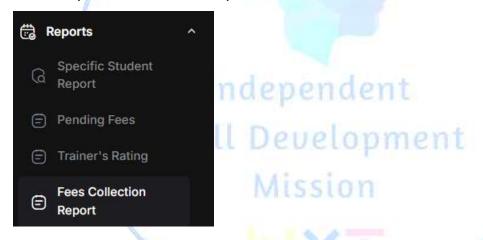




Here 1 is lowest rating and 5 is highest rating.

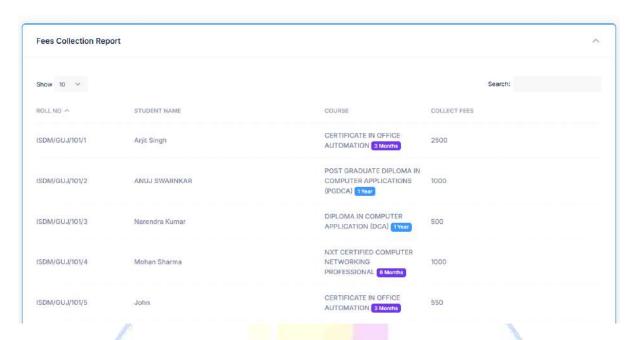
Fees Collection Report

Click on Report > Fees Collection Report



You will get the all recent to past fees collection. See picture





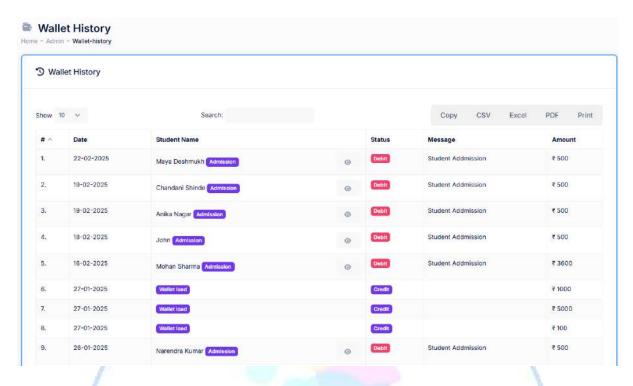
Wallet Transections

Click Report > Wallet Transections



You will get all the wallet recharge history and student enrolment history. Overall credit and debit statement of your institute wallet





Trainers detailed report



You will get date wise rating of the trainer given by different students. To track the trainer's performance.



Trainer View Report

ome - Center - Trainer View Report

Trainer Report Details				
STUDENT	CLASS	SUBJECT	DATE	RATING
Arjit Singh(ISDM/GUJ/101/1)	Computer Generations	Fundamental of Computer Application	21-01-2025	4
Arjit Singh(ISDM/GUJ/101/1)	Practical Desktop and Windows Features	Windows Operating System	21-01-2025	2
Arjit Singh(ISDM/GUJ/101/1)	Formatting the Text	Microsoft Word	26-01-2025	5
John(ISDM/GUJ/101/5)	Generation of Computers	Fundamental of Computer Application	17-02-2025	4
Maya Deshmukh(ISDM/GUJ/101/8)	Introduction to the Computer	Fundamental of Computer Application	24-02-2025	5
Maya Deshmukh(ISDM/GUJ/101/8)	Assignment on Introduction to Computer Part - II	Fundamental of Computer Application	24-02-2025	4
Maya Deshmukh(ISDM/GUJ/101/8)	Memory of Computer	Fundamental of Computer Application	25-02-2025	4



MXT



Profile

Institute Profile Setup

This section allows you to set up and manage your institute's profile on the ISDM NXT Portal.

Every training institute that creates an account must **complete a one-time profile setup** by providing the following details:

- Institute Photo Upload a clear image representing your institute.
- Franchise Owner Photo Photo of center owner
- Institute Logo Add your official institute logo for branding.
- Scanned Signature Upload an authorized signature for official documents.
- Center Photographs Provide images of your training center as required.

Completing this setup ensures a professional profile and seamless operations within the ISDM NXT Portal.

Profile setup

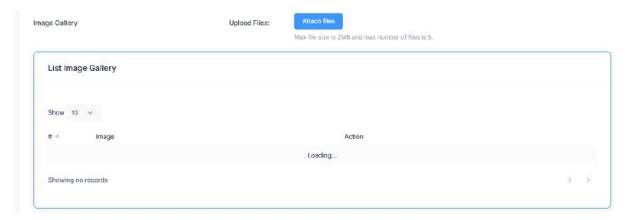
Click Profile > Profile



You will get all information to be uploaded from the institute hand







Note:

- 1. All institute must to complete the profile setup when they login for first time.
- Franchise certificate, student certificate and another documents will not be generated if profile setup is incomplete.

Logout

Click Profile > Logout



Thanks

ISDM NxT Manual 2.1 By Team } ISDM