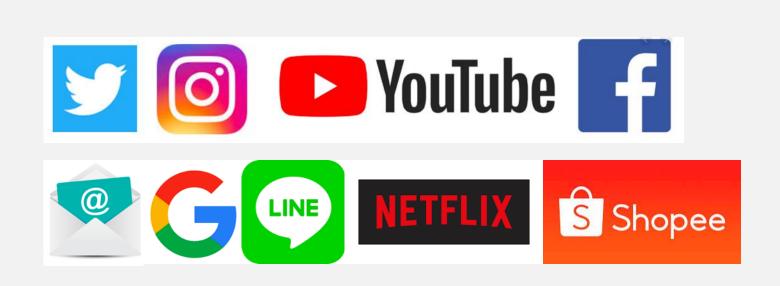


### DATA ALL AROUND

- Data management is not just a software issue.
  - Emerging technologies and reduction in costs from storage to compute have transformed the data landscape
- Lots of data is being collected and warehoused
  - Web data, e-commerce
  - Financial transactions, bank/credit transactions
  - Online trading and purchasing
  - Social Network
  - Magnified by IoT, etc.
     Watch "Big Data in 5 Minutes" on YouTube

### HOW MUCH DATA DO WE PRODUCE?



Internet users: 2.5 B (2012) → 4.5B (2019)

Data: I.2 ZB (2010)  $\rightarrow$  2.8 ZB (2012)  $\rightarrow$  40 ZB (2020)

(Source: EMC) | I ZB = 250 B DVDs = Netfilx \* 3000

About 200 M years to download all data

### TYPES OF DATA

- Structured Data: tabular form
  - E.g.: Excel, mySQL
- Semi-structured Data: no formal data model
  - E.g.: XML, HTML, Email, Website pages
- Unstructured Data: no pre-defined data model
  - E.g.: Emails, Image, Photo, Video, Text, Social media, message, Website content

#### 80% of data is unstructured!

## STRUCTURED DATA

- Being produced often in real time, in large volumes
- Machine-generated: Sensor (RFID, GPS, smart meters, medical devices); Web log data; POS; Financial
- Human-generated: Input; Click-stream; Gaming-related
- Relational Database Management System (RDBMS)
  - Data is stored in Tables
  - Each column is an attribute; each row is a record
  - Schema shows a relationship of tables
  - SQL is used to query tables

## UNSTRUCTURED DATA

- Its usage is rapidly expanding, but still challenge
- Machine-generated: Satellite; Science; Photo & Video;
   Radar & Sonar
- Human-generated: Text; Social media; Mobile; Website
- Content Management System (CMS)



### **BIG DATA**

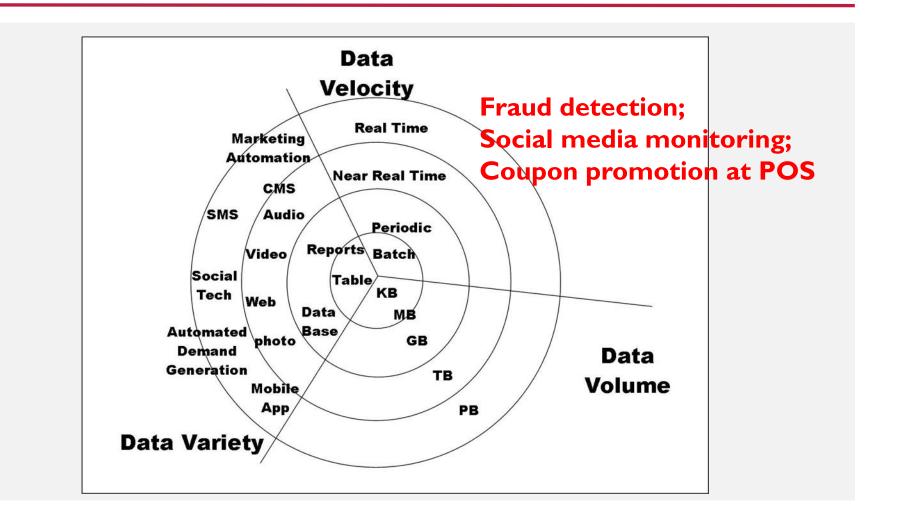
 Big Data is any data that is expensive to manage and hard to extract value from



90% created in last 2 years
(IBM,2017)
Short useful lifespan
Difficult to integrate

 Big Data is the capability to manage a huge volume of disparate data, at right speed, and within the right time frame to allow real-time analysis and reaction

## **BIG DATA**



# DEVELOPMENT OF MOBILE COMMUNICATION NETWORK

Commsbrief 1g			2G			3 <b>G</b>		4G		5G		
Technology standard	AMPS	NMT	TACS	C-Netz	GSM	D-AMPS	S IS-95 A	UMTS	CDMA2000	LTE		NR
Digital or not?	Analogue				Digital			Digital		Digital		Digital
Launch year (approx.)	~1980				~1990			~2000		~2010		~2020
					GPRS			HSPA	EVDO Rev. 0	LTE-Advanced		
Enhancements	Commsbrie			f EDGE		IS-95 B	HSPA+	EVDO Rev. A	LTE-Pro	Comms	sbrief	
								EVDO Rev. B	LIE-PIO			
Services	Voice only				Voice + SMS + Data (Mobile Internet)							
					GPRS		74 O kibana	UMTS	2 Mbps	LTE	200 Mbra	
				GPRS	1	'1.2 kbps	HSPA	14.4 Mbps	LTE	300 Mbps	10 Gbps	
				EDGE	38	34 kbps	HSPA+	42 Mbps	LTE-A	1 Gbps		
Peak download speeds		-				A 14	1.4 kbps	CDMA2000				153 kbps
Special								EVDO 0	2.4 Mbps			
Comms	brief				IS-95 B		115 kbps	EVDO A	3.1 Mbps	LTE-Pro	3Gbps	
								EVDO B	14.7 Mbps			

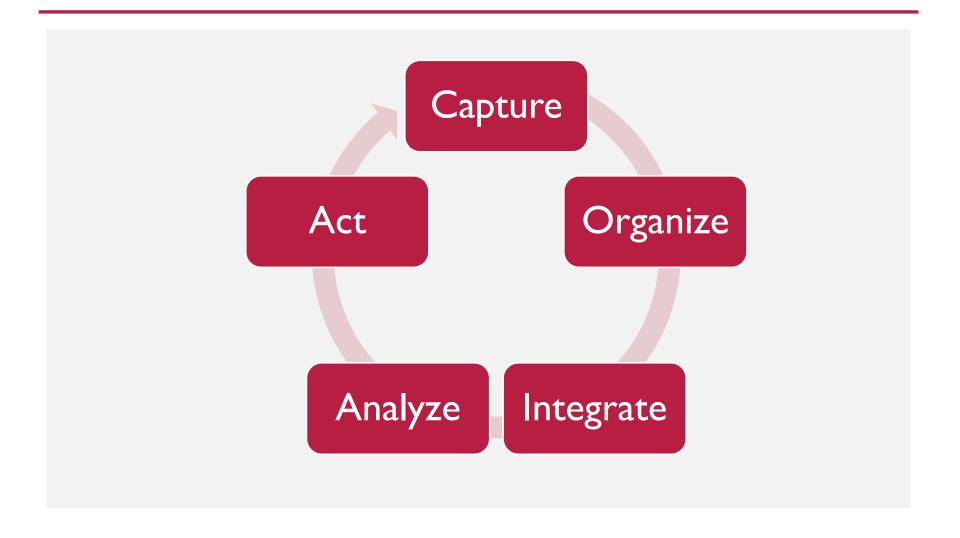
## WHAT TO DO WITH THESE DATA?

- Aggregation and Statistics
  - Data warehousing and OLAP
- Indexing, Searching, and Querying
  - Keyword based search
  - Pattern matching (XML/RDF)
- Knowledge discovery
  - Data Mining
  - Statistical Modeling

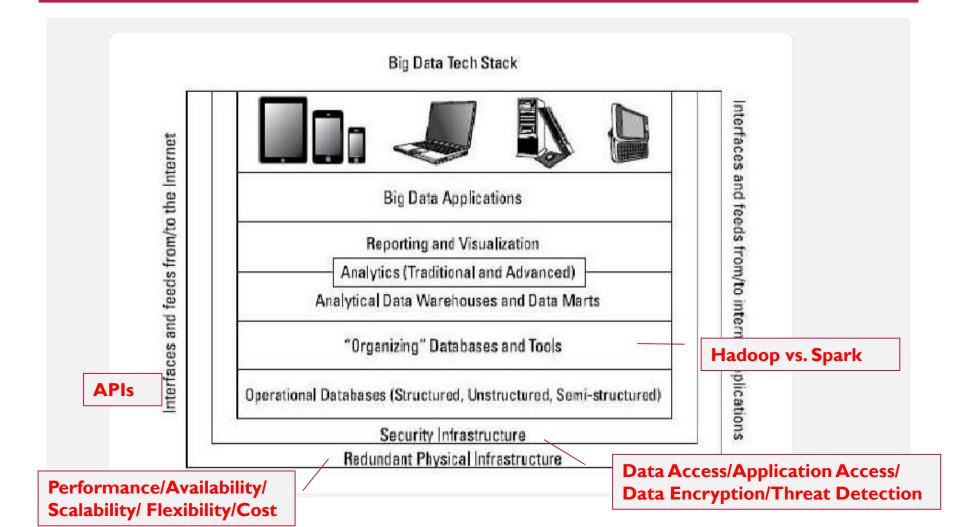


In 2012, 22% of all data was useful, but only 0.5% was analyzed. Useful data will grow to 37% in 2020. (Source: The Guardian)

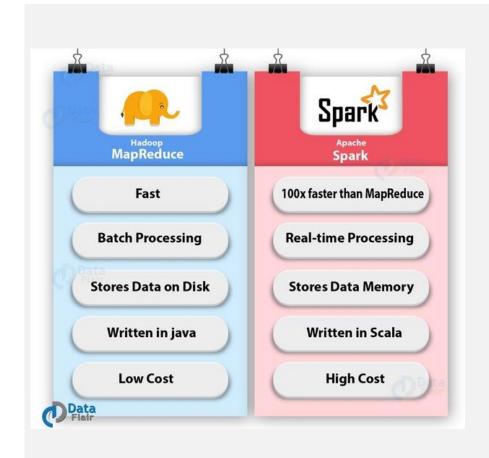
# CYCLE OF BIG DATA MANAGEMENT

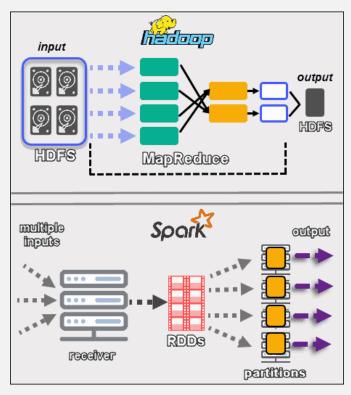


# ARCHITECTURAL FOUNDATION OF BIG DATA

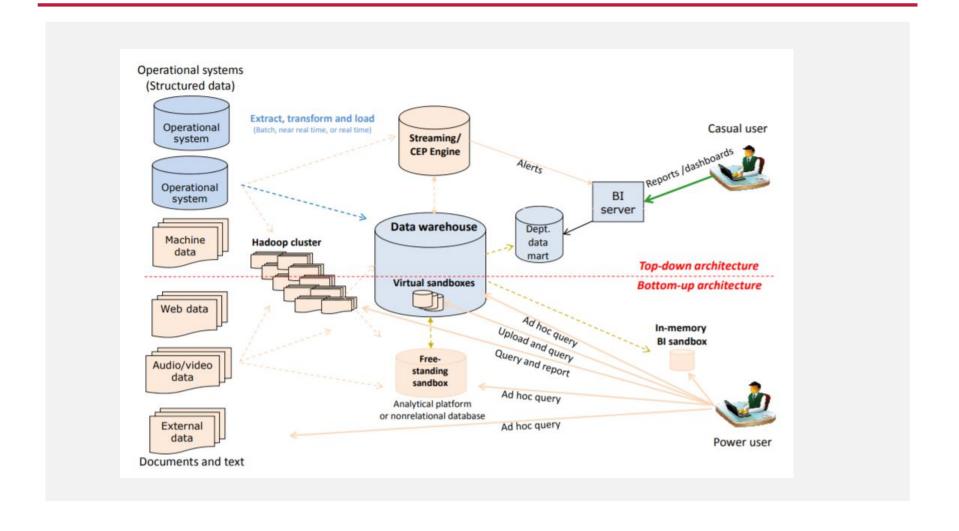


# HADOOP VS. SPARK





# DATA WAREHOUSES & MARTS



# BIG DATA ANALYTICS -- AI/DATA SCIENCE/MACHINE LEARNING

- Reporting and Dashboard
- Visualization
- Analytics and Advanced Analytics

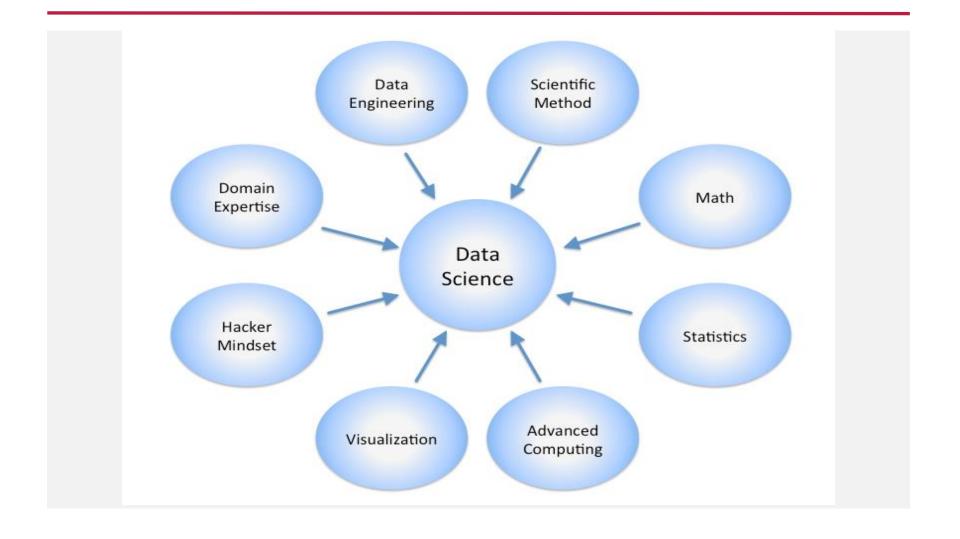
## WHAT IS DATA SCIENCE?

- An area that manages, manipulates, extracts, and interprets knowledge from tremendous amount of data
- Data science (DS) is a multidisciplinary field of study with goal to address the challenges in big data
- Data science principles apply to all data big and small

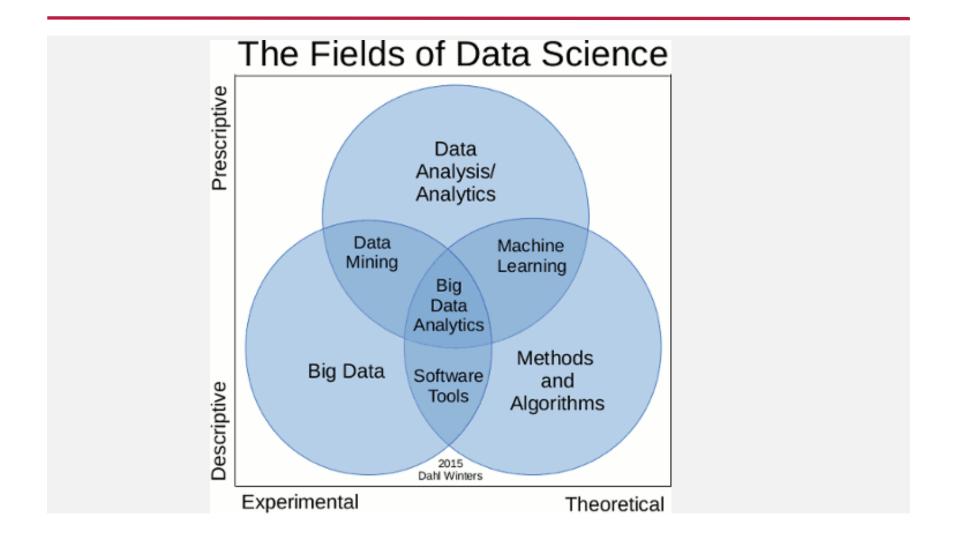
### WHAT IS DATA SCIENCE?

- Theories and techniques from many fields and disciplines are used to investigate and analyze a large amount of data to help decision makers in many industries such as science, engineering, economics, politics, finance, and education
  - Computer Science
    - Pattern recognition, visualization, data warehousing, High performance computing, Databases, Al
  - Mathematics
    - Mathematical Modeling
  - Statistics
    - Statistical and Stochastic modeling, Probability.

# DATA SCIENCE



# DATA SCIENCE



## **BIG DATA APPLICATIONS**

- Automotive: Auto sensors reporting location, problems
- Communications: Location-based advertising
- Shopping: Sentiment analysis; Marketing
- Life Science: Clinical Trials Genomics
- Entertainment: Viewers/ advertising effectiveness
- Utilities: Smart meter analysis for network capacity
- Banking: Fraud analysis; Al-supported Investment
- Election: Obama…

## NEED A TEAM FOR BIG DATA

- Data Scientist: who has augmented math and statistics background with programming to analyze data and create applied math models for the real usage.
- Data Engineer: who has specialized their skills in creating software solutions around big data.
- Operation Engineer: who with an operational or systems engineering background who has specialized their skills in big data operations, understands data, and has learned some programming.

## DATA SCIENTISTS

- Data Scientist
  - The Sexiest Job of the 21<sup>st</sup> Century
- They find stories, extract knowledge.
- They are not reporters

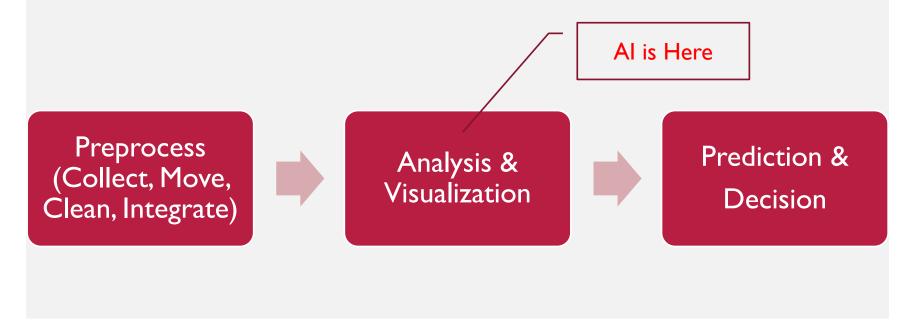


## AI AS A TOOL FOR DATA SCIENTIST

- Computers are fundamentally well suited to performing mechanical computations that used fixed programmed rules.
- Machines performs simple task efficiently and reliably, which humans are ill-suited to.
- For more complex problems, things get more difficult.
   Unlike humans, computers have trouble understanding specific situations, and adapting to new situations.

# AI AS A TOOL FOR DATA SCIENTIST (2)

- Artificial intelligence aims to improve machine behavior in tackling such complex tasks.
- Al is used for analyzing the data.



## AI AS A DISCIPLINE

 As a discipline, Al is **Not** primarily bonneted to a knowledge domain, but to a purpose:

#### Conceiving artificial systems that are intelligent

- Intelligence involves certain mental activities:
  - Learning
  - Reasoning
  - Understanding
  - Grasping Truths
  - Seeing Relationships
  - Considering Meaning
  - Separating fact from belief

## SUBSETS OF AI

- Machine Learning: machines learn by themselves
  - Neural Network, Deep learning
- Evolutionary Computation: optimization
- Neutral Language Processing
- Image Processing
- Agent:
  - Software Agent vs Robot Agent

# AI IN LIFE













## **DEFINITIONS OF AI:**

- Weak AI: intelligent actions or reasoning in some limited situations
  - sense or 'scan' for things that are like what they already know and classify them accordingly.
- Strong AI: mental/thought capabilities equal to (or better than) human
  - use clustering and association to process data.
  - E.g.: Go Al player

# WHEN WILL COMPUTERS BECOME TRULY INTELLIGENT?

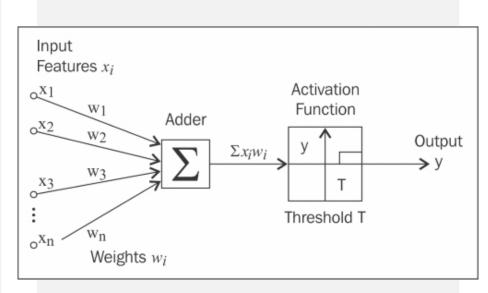
- To date, all the brains of human intelligence have not been captured and applied together to spawn an intelligent artificial creature.
- Currently, AI rather seems to focus on lucrative domain specific applications, which do not necessarily require the full extent of AI capabilities.
- There is little doubt among the community that artificial machines will be capable of intelligent thought soon.

## The gestation of artificial intelligence (1943-1955)

- 1923 Karel Capek used the word "Robot" in English.
- The first work that is now generally recognized as AI was done by Warren McCulloch and Walter Pitts (1943).
- They drew on three sources:
  - knowledge of the basic physiology and function of neurons in the brain
  - 2) a formal analysis of propositional logic
  - 3) Turing's theory of computation

# The gestation of artificial intelligence (1943-1955)

 They proposed a model of <u>artificial neurons</u> in which each neuron is characterized as being "on" or "off," with a switch to "on" occurring in response to <u>stimulation by a</u> <u>sufficient number of</u> <u>neighboring neurons</u>



McCulloch, Warren S. and Walter Pitts. 1943. "A Logical Calculus of the Ideas Immanent in Nervous Activity." Bull. Math. Biophysics, 5, 115-133.



John McCarthy (1927-2011)

#### The birth of AI (1956)

- John McCarthy organized a workshop in the summer of 1956.
- A remarkable group of ~20 scientist and engineers, including:
  - John McCarthy (LISP language, situation calculus, non-monotonic logics)
  - Marvin Minsky (frames, perceptron, society of minds)
  - Herbert Simon (logic theorist, general problem solver, bounded rationality)
  - Allen Newell (logic theorist, general problem solver, the knowledge level)
  - Ray Solomonoff (father of algorithmic probability, algorithmic information theory)
  - Arthur Lee Samuel (first machine learning algorithm for checkers)
  - W. Ross Ashby (pioneer in cybernetics, law of requisite variety)
  - Claude Shannon (father of information theory)
  - John Nash (father of game theory)

## Early enthusiasm, great expectations (1952-1969)

- Many applications have been developed in this period
- General Problem Solver (GPS) was probably the first program to embody the "thinking humanly" approach.
- High-level language LISP, which was to become the dominant Al programming language for the next 30 years.
- Advice Taker, the <u>first complete AI system</u> designed to use knowledge to search for solutions to problems, and was also designed to accept new axioms in the normal course of operation, thereby allowing it to <u>achieve competence in new areas without being</u> <u>reprogrammed</u>.

## **GPS: CROSSING THE STREET PROBLEM**

- Orient: Gather information: amount of traffic, traffic light, sirens? How does traffic work? Do cars stop for lights?
   Do bikes? Do pedestrians?
- Plan: Consider various approaches. What if I jaywalk?
   What if I walk to the corner and cross?
- Execute: Cross the street.
- Check: Did I make it safely? Were there any unexpected hazards? Should I keep using this approach or modify it next time?

# A dose of reality (1966-1973)

- Researchers' overconfidence was due to the promising performance of early AI systems on <u>simple examples</u>.
- In 1965 Joseph Weizenbaum at MIT built **ELIZA**, an interactive problem that carries on a dialogue in English.

Human: Well, my boyfriend made me come here.

ELIZA: Your boyfriend made you come here?

Human: He says I'm depressed much of the time.

ELIZA: I am sorry to hear you are depressed.

Human: It's true. I'm unhappy.

ELIZA: Do you think coming here will help you not to be unhappy?[8]

# A dose of reality (1966-1973)

- The early systems turned out to <u>fail</u> miserably when tried out on wider selections of problems and on more difficult problems.
- Reasons:
  - Most early programs knew nothing of their subject matter.
  - The early AI programs solved problems by trying out different combinations of steps until the solution was found.
  - There are some fundamental limitations on the basic structures being used to generate intelligent behavior.

# Knowledge-based systems: The key to power? (1969-1979)

- DENDRAL (1965) was the first successful knowledgeintensive (chemical-analysis) system. Its expertise derived from large numbers of special-purpose rules.
- With about 450 rules, MYCIN as a expert system to identify bacteria causing severe infections, was able to perform considerably better than junior doctors.

#### Al becomes an industry (1980-present)

- Overall, the AI industry boomed from a few million dollars in 1980 to billions of dollars.
- In 1982, the first successful commercial expert system, R1/XCON, helped configure orders for new computer systems to save cost for \$40 million a year.
- In 1988, hundreds of companies building expert systems, vision systems, robots, and software and hardware specialized for their purposes.

#### The return of neural networks (1986-present)

- Reinvention of the <u>back-propagation</u> learning algorithm
- As occurred with the separation of AI and cognitive science, modern neural network research has bifurcated into two fields:
  - creating effective network architectures and algorithms and understanding their <u>mathematical properties</u>
  - careful modeling of the empirical properties of <u>actual</u> <u>neurons</u> and ensembles of neurons

#### Al adopts the scientific method (1987-present)

- It is more common to <u>build on existing theories</u> than to propose brand-new ones, to base claims on rigorous theorems or <u>hard</u> <u>experimental evidence rather than on intuition</u>, and to show relevance to <u>real-world applications</u> rather than toy examples
- All has finally come firmly under the scientific method.
- To be accepted, hypotheses must be subjected to rigorous empirical experiments, and the results must be analyzed statistically for their importance (Cohen, 1995).
- It is now possible to <u>replicate experiments</u> by using shared repositories of test data and code.

#### The emergence of intelligent agents (1995-present)

- One of the most important environments for intelligent agents is the <u>Internet</u>.
- Al systems have become so common in <u>Web-based</u> <u>applications</u> that the "-bot" suffix has entered everyday language (e.g., search engines, recommender systems, and Web site aggregators).
- Driving a car, playing chess, or recognizing speech.

#### The availability of very large data sets (2001-present)

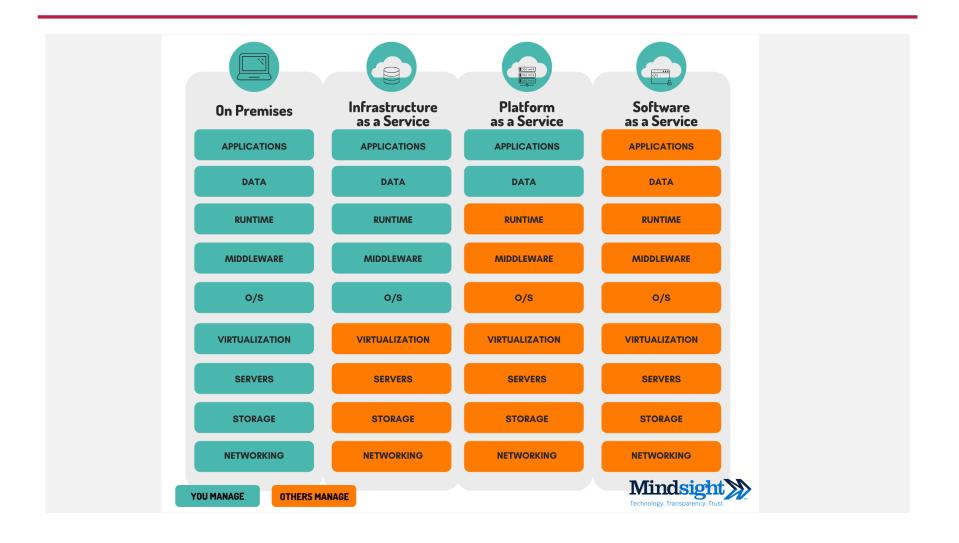
- It makes more sense to worry about the data and be less picky about what algorithm to apply.
- The performance of filling in holes in a photograph algorithm was poor when they used a collection of only ten thousand photos but crossed a threshold into <u>excellent performance</u> when they grew the collection to <u>two million photos</u> (Hays and Efros, 2007).
- The problem of how to express all the knowledge that a system needs—may be solved in many applications by <u>learning methods</u> rather than hand-coded knowledge engineering, provided the learning algorithms have enough data to go on (Halevy et al., 2009).

#### **HW1**:

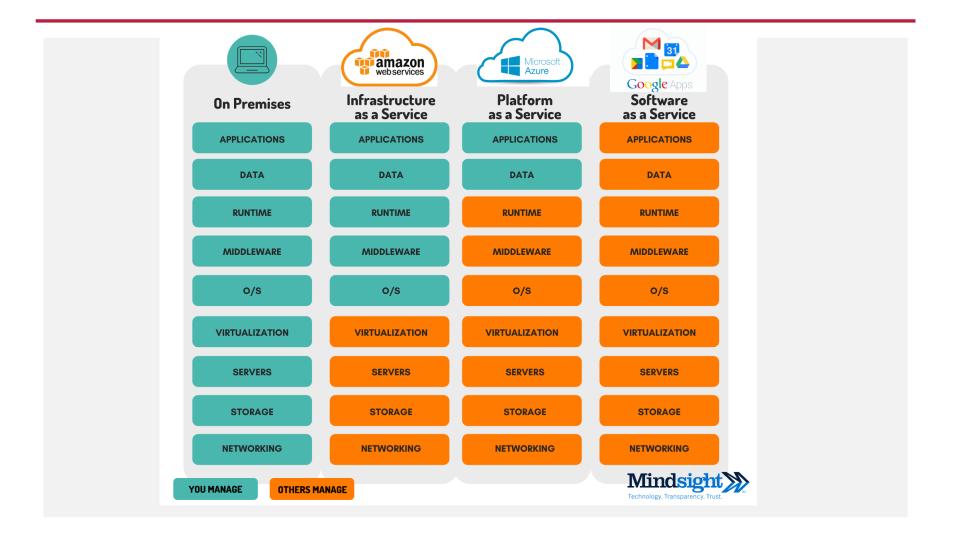
Tell me the name of representative **cloud Al service** the following companies provide

- Amazon Web Service
- IBM Watson
- Microsoft Azure
- Google Cloud Platform
- Alibaba Cloud
- Line Clova

## IAAS VS. PAAS VS. SAAS

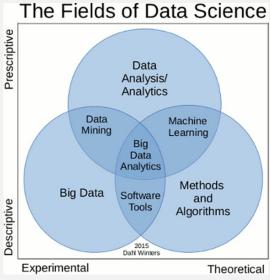


## IAAS VS. PAAS VS. SAAS

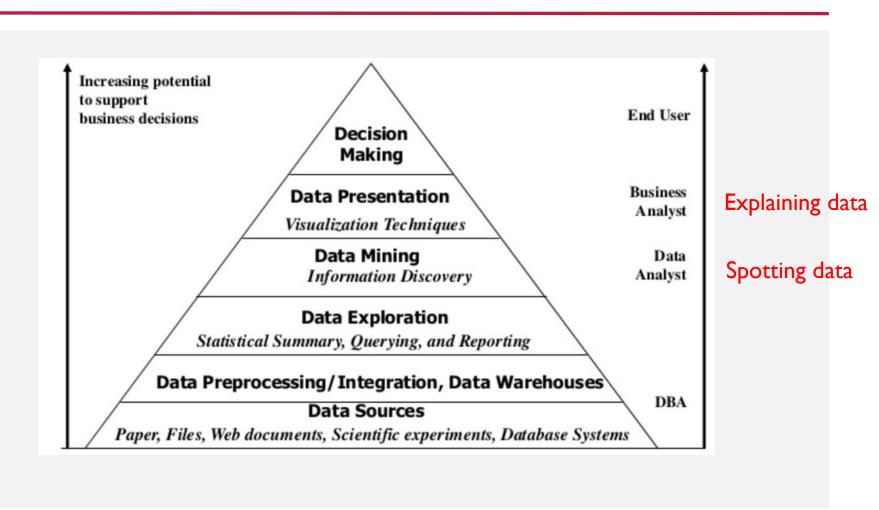


#### **DATA MINING**

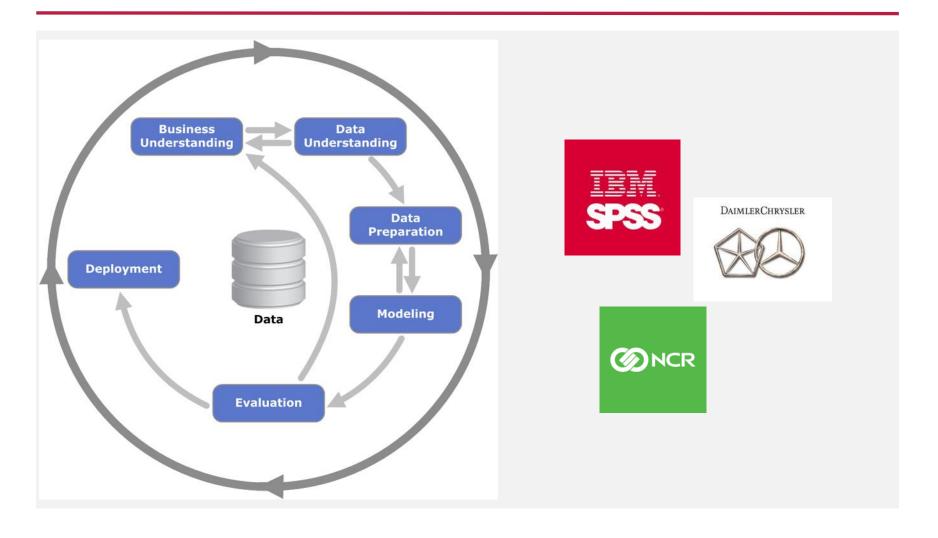
Data mining is the computing process of discovering
 patterns in large data sets involving methods at the intersection of machine learning, statistics, and database systems.



# DATA MINING AND BUSINESS INTELLIGENCE



# CROSS-INDUSTRY STANDARD PROCESS FOR DATA MINING: CRISP-DM



#### 1. BUSINESS UNDERSTANDING

- What are the desired outputs of the project?
  - Objectives in business terminology
  - Increase catalogue sales to existing customers.
- Assess the current situation
  - Fact-finding about all of the resources, constraints, assumptions, etc.
- Determine data mining goals
  - Objectives in technical terms
  - Predict how many widgets a customer will buy
- Produce project plan

#### 2. DATA UNDERSTANDING

#### Describe data

- Format, quantity (for example, the number of records and fields in each table), the identities of the fields and any other surface features which have been discovered.
- Evaluate whether the data acquired satisfies your requirements.

#### Explore data

- Simple statistical analyses
- Distribution of key attributes (for example, the target attribute of a prediction task)

#### Verify data quality

- Complete (cover all the cases required)
- Correct
- No missing values
- Data quality report

# FROM BUSINESS PROBLEMS TO DATA MINING TASKS

A critical skill in data science is the ability to
 decompose a data analytics problem into pieces such
 that each piece matches a known task for which tools
 are available.

# EXE 1: HOW DOES A SUPERMARKET USE DATA ANALYTICS TO PREDICT PREGNANCIES

- Business understanding:
  - Target marketing towards pregnant women
- Data understanding:
  - Membership
  - Shopping History
  - Pregnancy?

#### 3. DATA PREPARATION

- Data cleaning
  - Fill in missing values, smooth noisy data, identify or remove outliers, and resolve inconsistencies
- Data integration
  - Combine data from multiple sources
- Data reduction
  - Data cute aggregation, attribute selection, data compression, etc.
- Data transformation
  - Generalization, normalization, discretization, etc.

#### 4. MODELING

- Select modeling technique
- Generate test design
  - Training, test and validation datasets
- Build model
  - Parameter settings
- Assess model
  - Model assessment
  - Revised parameter settings

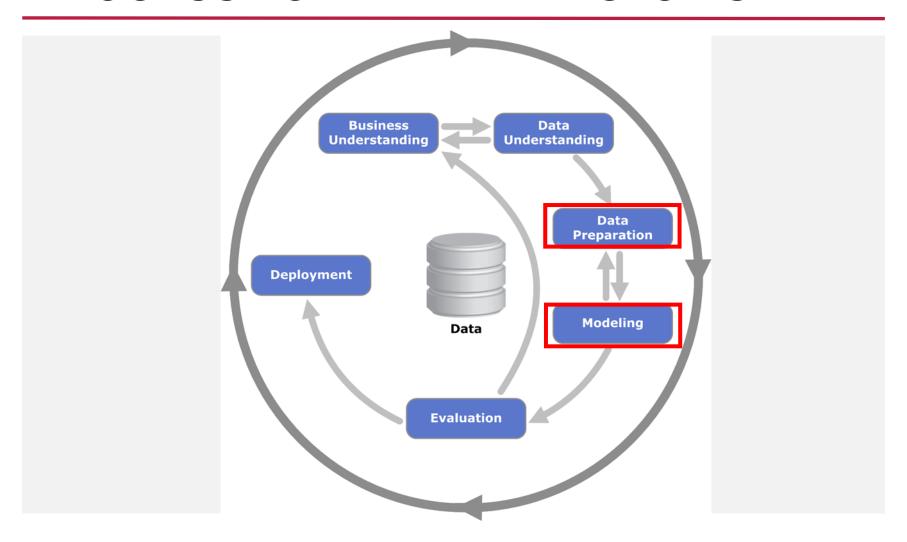
#### 5. EVALUATION

- Evaluate your results
  - Summaries assessment results in terms of business success criteria
  - Whether the project already meets the initial business objectives
- Review process
  - Did we correctly build the model?
  - Did we use only the attributes that we are allowed to use and that are available for future analyzes?
- Determine next steps

#### 6. DEPLOYMENT

- Plan deployment
- Plan monitoring and maintenance
- Produce final report
- Review project

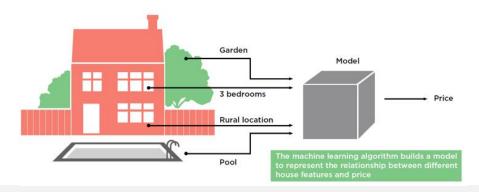
# CROSS-INDUSTRY STANDARD PROCESS FOR DATA MINING: CRISP-DM



#### MACHINE LEARNING

- Machine learning algorithms learn to predict outputs based on previous examples of relationships between input data and outputs (called training data).
- A model of the relationship between inputs and outputs is gradually improved by testing its predictions and correcting when wrong (in testing data).
- Machine learning is a set of computerized techniques for recognizing patterns in data. It's useful to automate this process when the data has many features and is very complex.

#### **EXAMPLE: HOUSE PRICE PREDICTION**



- There is no simple relationship between size, functions, location and price.
- A machine learning can learn through details of thousands or millions of houses for sale to model the relationship between different factors and price.

# MACHINE LEARNING (2)

- Using these machine learnings the need to write specific code to solve each specific problem.
- Each machine learning can be used to solve lots of different problems by adapting the model to fit data sets.

#### TYPE OF PROBLEMS

- 1) Regression
- 2) Clustering
- 3) Classification
- 4) Data Reduction
- 5) Similar Matching
- 6) Game, etc.

#### REGRESSION

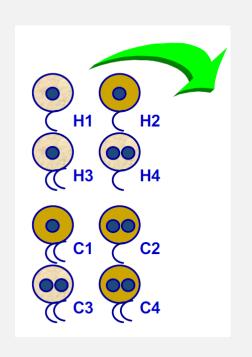
- Data is given a real value rather than a label attribute.
- Machine learning predicts values for new data.
  - House prices based on the historical local market data
  - Price of a stock or a market over time
  - Population increases in next 10 years

#### CLASSIFICATION

- Labeled data is used to train the algorithm so it can predict the label to attach to new unlabeled data.
- The algorithm is effectively modeling the differences and similarities between groups or classes.
  - Spam email filtering
  - Handwriting recognition
  - Classification might be used with the house market data to find rural properties, when they <u>haven't been</u> labeled as such.
     Having two or more of a bundles of features like 'farmland', 'near village' or 'own water supply' may together predict whether a property is **rural** or not.

## **CLASSIFICATION**





ID	color	#nuclei	#tails	status
H1	light	1	1	healthy
H2	dark	1	1	healthy
Н3	light	1	2	healthy
H4	light	2	1	healthy
C1	dark	1	2	cancerous
C2	dark	2	1	cancerous
<b>C</b> 3	light	2	2	cancerous
C4	dark	2	2	cancerous
				<u>                                     </u>

#### **Descriptive attributes**

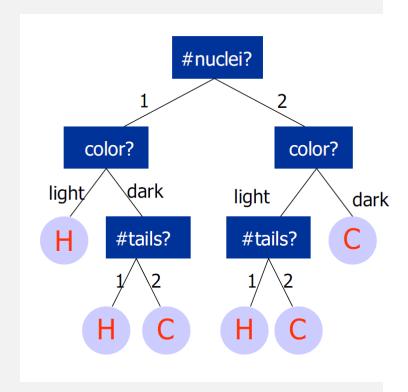
Color: {dark, light}, #nuclei: {1, 2}, #tails: {1, 2}

**Class attribute** 

Status {cancerous, healthy}

# **CLASSIFICATION**

ID	color	#nuclei	#tails	status
H1	light	1	1	healthy
H2	dark	1	1	healthy
Н3	light	1	2	healthy
H4	light	2	1	healthy
C1	dark	1	2	cancerous
C2	dark	2	1	cancerous
C3	light	2	2	cancerous
C4	dark	2	2	cancerous

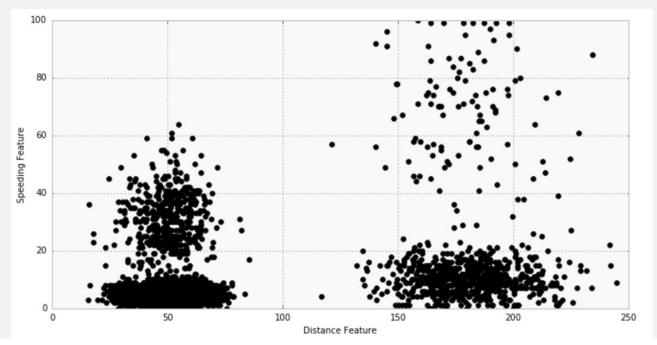


- Data is unlabeled but can be divided into groups based on similarity or other measures of structure within the data.
- The algorithm tries to find the hidden structure of the data.
- Clustering could be used to try and discover <u>new determinants of a house's price.</u>
  - Taking a price range, say \$250,000 to \$350,000, a clustering algorithm can create a map that groups houses together that share similar features.
  - There might be a group that are <u>small but urban</u>. There might be another group that share <u>period features and gardens</u>.
  - By comparing the groups across different price ranges, the analysis would start to show <u>segmentation</u> in the market and how it changes as prices increase.

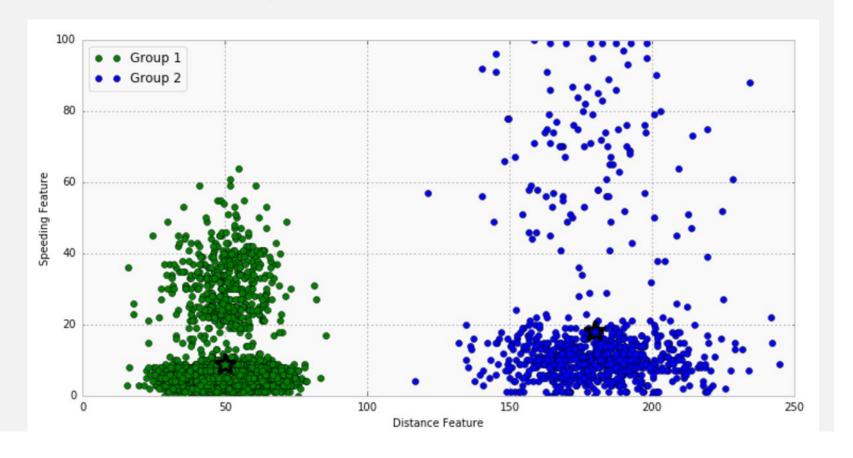
Unlabeled data of drivers

	Driver_ID	Distance_Feature	Speeding_Feature
0	3423311935	71.24	28
1	3423313212	52.53	25
2	3423313724	64.54	27
3	3423311373	55.69	22
4	3423310999	54.58	25

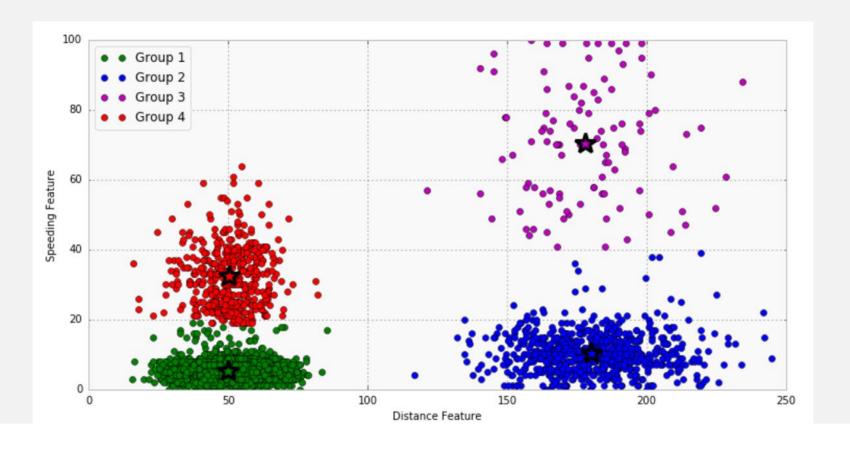
 The chart below shows the dataset for 4,000 drivers, with the distance feature on the x-axis and speeding feature on the y-axis.



• K-means clustering (K = 2)

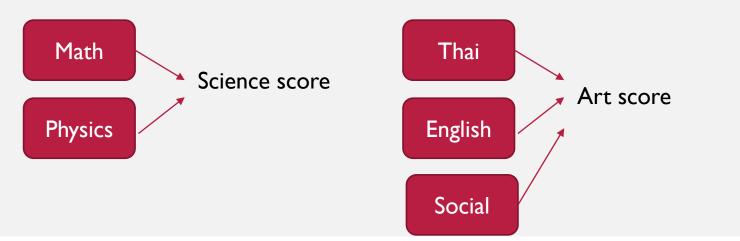


• K-means clustering (K = 4)



#### DATA REDUCTION

- Data reduction attempts to take a large set of data and replace it with a smaller set of data contains much of the important information in the larger set.
- A tradeoff between easiness of processing and loss of information



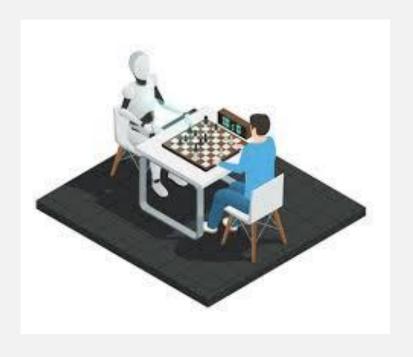
#### SIMILARITY MATCHING

- Similarity matching tries to identify similar individuals based on data known about them.
  - IBM likes to find companies similar to their best business customers
  - Product recommendation system

### ASSOCIATION LEARNING

- Association learning finds important relations between variables or features in a data set.
  - Groceries stores like to know what get bought together

# **GAME**



### TYPES OF MACHINE LEARNING

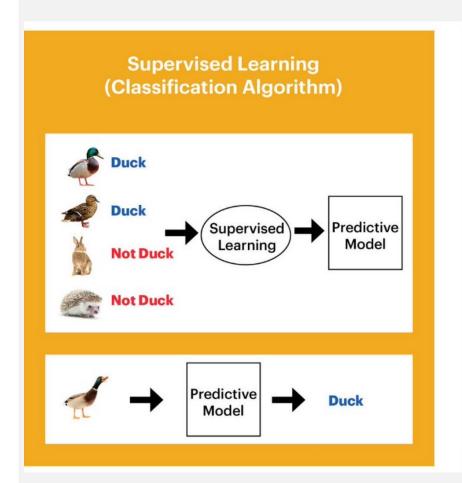
- 1) Supervised learning
- 2) Unsupervised learning
- 3) Semi-supervised learning
- 4) Reinforcement learning

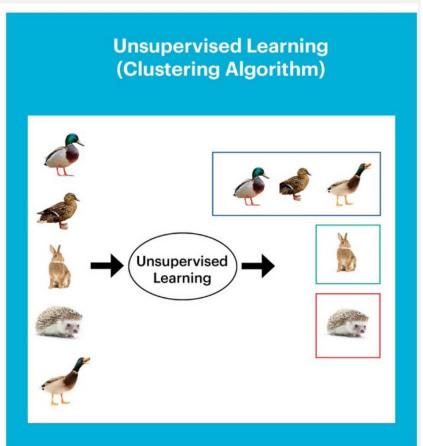
### SUPERVISED LEARNING

- This type of learning requires a training data set with labeled data, or data with a known output value (e.g. rural/not rural or house price).
- Classification and regression problems are solved through supervised learning.

### UNSUPERVISED LEARNING

- This type of learning techniques does not use a training set and find patterns or structure in the data by themselves.
- Clustering, data reduction, similarity matching, and association learning problems can be solved with an unsupervised approach.





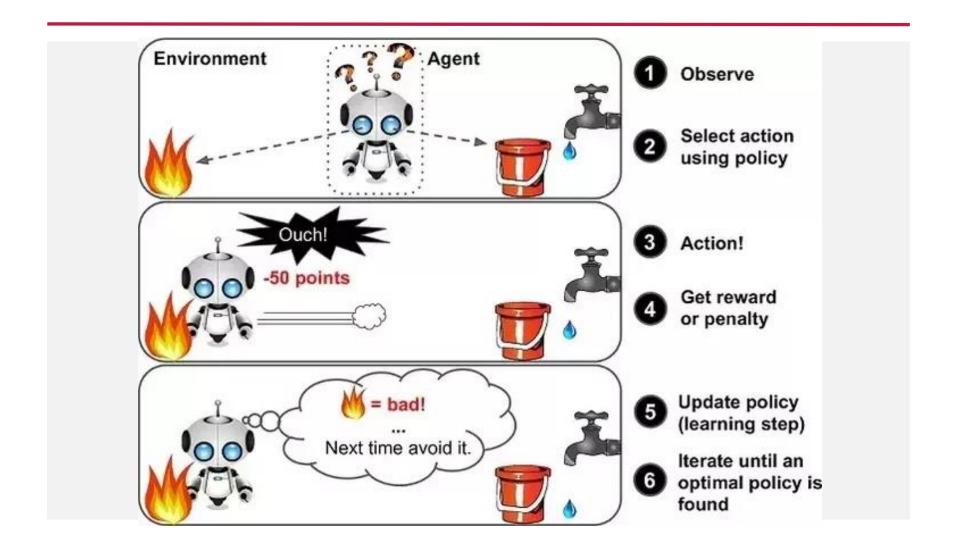
### SEMI-SUPERVISED LEARNING

- It uses mainly unlabeled and a small amount of labeled input data.
- Using a small amount of labeled data can greatly increase the efficiency of unsupervised learning tasks.
- The model must <u>learn the structure</u> to organize the data as well as make <u>predictions</u> in **classification** and regression problems.

### REINFORCEMENT LEARNING

- It uses input data from the environment as a stimulus for how the model should react.
- Feedback is <u>not</u> generated through a training process like supervised learning but as rewards or penalties in the environment.
- This type of process is used in robot control.
- Agent >>>> Rational agent

## REINFORCEMENT LEARNING



# MACHINE LEARNING VS STATISTICAL MODELS

- Statistical modeling is a formalization of relationships between variables in the data in the form of mathematical equations.
- Machine learning is an algorithm that can learn from data without relying on rules-based programming.
- Statistics is about sample, population, hypothesis, etc.
- Machine learning is all about predictions, supervised learning, unsupervised learning, etc.

## MACHINE LEARNING VS. STATISTICS

- Machine learning requires no prior assumptions about the underlying relationships between the variables.
- We can put all the data we have into the model, and the algorithm processes the data and discovers patterns, using which we can make predictions on the new data set.
- Machine learning treats an algorithm like a black box, as long it works. It is generally applied to high dimensional data sets, the more data you have, the more accurate your prediction is.

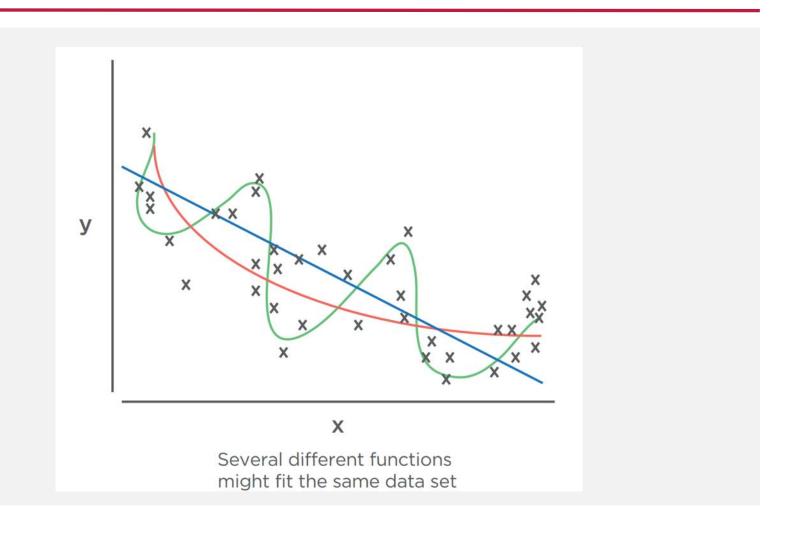
### MACHINE LEARNING VS. STATISTICS

- However, understanding the association and knowing their differences enables machine learners and statisticians to expand their knowledge and even apply methods outside their domain of expertise.
- This is the notion of "data science" itself, which aims to bridge the gap. Collaboration and communication between these two-fascinating data-driven disciplines allows us to make better decisions that will ultimately positively affect our way of living.

### ASSUMPTIONS AND INDUCTIVE BIAS

- Machine learning algorithms will make assumptions about the 'best' function that fits the data.
- It is possible to find multiple functions that fit with a given training data set.
- To choose one, the machine learning algorithm will need to make assumptions about what the function being modelled looks like.

## ASSUMPTIONS AND INDUCTIVE BIAS



## ASSUMPTIONS AND INDUCTIVE BIAS

#### Overfitting

- The model uses complex hypotheses and focuses on irrelevant factors in the training set <u>limiting</u> the ability to generalize when faced with new data.
- Underfitting
  - The model only considers simple hypotheses and therefore excludes the 'real' function.

# HW2: FOR EXE1, WHAT DATA AND MODEL WILL YOU USE? (EXPLAIN)