

Transcript Second Interview:

Speaker 1 ([00:00](#))

Hi, I'm here in the second interview for campus safety. My name is David Leon, and I'm going to explain the purpose, which is to understand the experience and expectations regarding campus safety to open up that meets their needs. So I'm here with...

Speaker 2 ([00:20](#))

Jesús David.

Speaker 1 ([00:23](#))

So Jesús, how would you describe your overall sense of safety on campus?

Speaker 2 ([00:28](#))

I think that the campus is really safe. I have never experienced a situation where my life is in risk. Or I could say the same, talking about my friends or something.

Speaker 1 ([00:43](#))

Have you ever felt unsafe while on campus? And if so, can you describe the situation?

Speaker 2 ([00:48](#))

No, never. I have never, ever feel unsafe in the campus.

Speaker 1 ([00:54](#))

Do you know what to do in an emergency on campus? If so, what steps would you take?

Speaker 2 ([01:00](#))

I think that I don't know exactly what to do in some types of emergency. But if we are talking about something psychological, well, it could be that I know who to ask. But any other type of emergency, I really don't know what I have to do in those situations.

Speaker 1 ([01:25](#))

Okay. And have you received any formal training or guidance on how handle emergency, like first aid or some evacuation procedure?

Speaker 2 ([01:35](#))

No, I have never experienced like, something similar to that.

Speaker 1 ([01:40](#))

And have you ever been in a situation where you or someone else needed immediate help? If so, what happened and how did you respond?

Speaker 2 ([01:47](#))

No, I have never experienced something like that.

Speaker 1 ([01:50](#))

Okay. Are you aware of the emergency services provided by campus, like campus security and emergency phones?

Speaker 2 ([01:58](#))

Yes, I'm aware of that.

Speaker 1 ([02:00](#))

Have you ever used any of these services? If so, what was your experience like?

Speaker 2 ([02:05](#))

Maybe I requested some help from DECA for an anxious situation, and DECA really helped me pretty well.

Speaker 1 ([02:21](#))

Do you feel like these services are adequate? Why or why not?

Speaker 2 ([02:30](#))

Yes, they are adequate.

Speaker 1 ([02:33](#))

All right. Would you be interested in an app that provides quick access to emergency resources and trained peers? Why or why not?

Speaker 2 ([02:46](#))

Yeah, I will be interested because it could be helpful in some situations.

Speaker 1 ([02:55](#))

What features would you expect from such an app?

Speaker 2 ([03:00](#))

I don't know, maybe help in any kind of situation for most of the students because I think that the college, they don't provide enough information or a subject to be prepared for an emergency situation.

Speaker 1 ([03:26](#))

How important would you say it is for the app to be user friendly and quick to access during an emergency?

Speaker 2 ([03:33](#))

I think that it's very important to be user friendly because in a situation that requires a lot of help, I don't think that it could be good for the person that are requesting the help to take a lot of time to request that.

Speaker 1 ([03:57](#))

Do you have any concerns about using a safety app like privacy or reliability or something like that?

Speaker 2 ([04:03](#))

No, I do not.

Speaker 1 ([04:05](#))

How would you prefer to receive information or alerts in an emergency? Push notifications, SMS, email, other?

Speaker 2 ([04:12](#))

Maybe push notifications and SMS.

Speaker 1 ([04:16](#))

Would you be willing to participate in training or drills related to the app?

Speaker 2 ([04:20](#))

Yes.

Speaker 1 ([04:21](#))

Is there anything else you'd like to share about your experience with Campusafety?

Speaker 2 ([04:27](#))

No, that would be all.

Speaker 1 ([04:28](#))

Would you be interested in participating in future testing or providing feedback on the app as it develops?

Speaker 2 ([04:34](#))

Yes, I will be pretty interested.

Speaker 1 ([04:36](#))

Well, thank you for your time and we'll let you know whether or not your feedback was used. Thank you.