**±Problems:**   
- University Gastronomic Offer

- University marketplace / Bartering App

- Campus interactive map application

- Green campus

From: <https://uniandes.padlet.org/isis35101/problems-202410-5a3vo4a220sv0wm5>

*First Question: Can I record this interview?*

**Introduction:**

* Welcome and Introduction:
  + Begin by introducing yourself and explaining the purpose of the interview. Ensure the participant feels comfortable and understands that their input is valuable.
* Background Information:
  + Ask the participant for some basic information about themselves (name, occupation, etc.) to establish context.
* Contextualize the Conversation:
  + Briefly explain the project or idea you're working on to provide a context for the discussion.

**Understanding Their Relationship with the problem:**

Routine in relation to the problem:

* + Explore their routine to understand their activities in relation to the problem, how they come across the problem (what needs trigger it). Ask about their work, hobbies, and personal life.
* Challenges and Frustrations:
  + Inquire about any challenges or frustrations they encounter in their daily life. This could be related or unrelated to the project you're working on.

**Identifying Current Problem Solutions:**

* Current Pain Points:
  + Ask them to share any current pain points, issues, or problems they face in the context of the project or related areas.
* Previous Solutions:
  + Explore if they have tried any solutions to address these problems in the past. Understand what worked and what didn't.

**Digging Deeper:**

* Impact on Their Life:
  + Understand the impact of these problems on their daily life. How do these issues affect them emotionally, mentally, or socially?
* Desired Outcomes:
  + Ask about the ideal scenario. What outcomes or improvements are they hoping for?

**Understanding Perspectives:**

* Different Perspectives:
  + Explore if there are different perspectives on the problem. Do they think others might have similar issues, or is their experience unique?
* Value Assessment:
  + Understand the value they place on solving these problems. How important is it to them personally?

**Closing:**

* Thank You and Next Steps:
  + Express gratitude for their time and insights. Let them know how their input will be valuable in shaping the project.
* Permission for Follow-up:
  + Ask if they would be open to further discussions or follow-up questions as the project progresses.

**Notes:**

* Be a good listener and encourage open and honest sharing.
* Use follow-up questions to dig deeper into specific areas.
* Adapt the questions based on the participant's responses to keep the conversation natural.

Remember, the goal is to uncover the underlying needs and emotions of your users to inform the design process effectively.

***Preguntas para Camilo:***

* Las entrevistas tienen que tener los 4 problemas que escogimos en el grupo??
  + One interview per problem
  + No tienen que salir del padlet, pero tienen que ser minimo 4 problemas
* ¿Cuál es el usuario de GitHub que tenemos que agregar a nuestra organización?
  + *Make everything public.*
* El prototipo es de un problema o una combinación de los 4?
  + Solo uno que se escoja en el brainstorm
* Los journey map son de 2 problemas o una combinación de 2?
  + *Try to do it in terms of the different personas, puede ser mismo problema o no, tratar de orientarlo hacia personas*
* 1 solo summary de las entrevistas