Interview Summary

University Gastronomic Offer

- A typical day at university: I arrive at around 6:30 a.m. and stay until 11 a.m. I have classes, and at 11 a.m. it's time to decide what I'm going to eat, where I'm going to go, and what I'm going to eat. I'm very indecisive when it comes to what to eat and where to eat. I usually buy lunch, although since I'm hungry all day, I decide to buy something before and after lunch.
- When was the last time you bought something to eat?
- The last time was yesterday, and I had already had lunch but was still hungry, and I was going to have a snack, so I decided to buy a sandwich, and that was from the vending machine because I didn't know there was anything closer, so I decided to go
- What do you like most about eating here at the university? The food and the variety, but let's say I usually have lunch at eleven, and at eleven some places aren't open yet, so I like the variety, but at that time there isn't as much variety as I know of.
- If you could improve something, it would be like that, if the places you like are open at that time
- Yes, I would like to know. I know I can't find out the opening hours of all the places I go to and visit, so I would like to have, I don't know, somewhere where I could find out about the variety of places I can go to, the times I can go, and whether they are open at the time I need to go for lunch.
- Are you open to possibilities?
- I am open to possibilities. It happens that I stay in one place because it is the only one I know that is open at that time, so I stay there. Yes, it would be an opportunity to go and discover other places that I may not know and find lunches that are either better priced or offer more variety in terms of food.
- Do you think that, in general, the food here at the university is good?
- Yes.
- Can you tell me some of the restaurants or places here at the university where you most like to eat?
- A mí me gusta ir a *The Box* y ahí hay como gran variedad, pero la mayoría abren un poco más tarde, entonces no estaría tan segura porque venden como desayunos hasta un momento, que es cuando yo llego a las 11 a.m., entonces ahí es como...
- When you arrive, they are still selling breakfast or are transitioning from selling breakfast to selling lunch.

- Exactly.
- And do you remember how you got to know most of those places?
- *The Box* is because I have to go to *SD* all the time, so I pass by every day and see it, and I decided to go in. And the only thing, let's say the *Z* part, I used to go there to study because it was close to where I had class, and then after several semesters, I ended up liking it. I started going to Al Vivo last semester because there were other restaurants that, as I said, closed down, and I don't know if they're still at the university or if they still offer their services.
- When a restaurant opens, that is, moves to a new location or opens a new one, how do you usually find out?
- It could be through social media, for example, there is the *RestaurAndes* page, and if something appears there, I find out about it, otherwise it's because I happened to pass by.
- How do you decide where to go? And what influences your decision the most?
- Since it's 11 in the morning, I'll go to the closest place that's open, as far as I know, because I don't have much time to go around checking if it's open or not, if they're already selling lunch or still serving breakfast.
- And how easy is it for you to identify what they offer? It's relatively easy because I ask what they have, and in most places they have a menu or display what they offer, but if, say, I wanted to know what they offer before going, I think it would be a little difficult to find out.
- In that sense, if there were a way for you to see all the dining options available at the university, like a compilation of dining options in one place, would that be useful to you?
- It would be useful to me because that way I could find out which of the things they sell in different places I like, whether I would like to visit them, and whether they have opening hours, which is something that affects me a lot. I would really like that to be implemented, as it would make it easier for me to choose where to go and know what I can buy and what I am going to buy, so that I know relatively what I am going to do from the start of the day.