

## Interview Situations

Juan Pablo Martinez Pineda

Situation	What?	How?	Why?	Who?
1	Students are struggling with the topics that are being covered in a class	They are confused and frustrated about the professor's explanations regarding these topics	The professor is not good enough at explaining or the topics are too hard to understand	Undergraduate student of fifth semester who always attends to that class and wants to pass the course
2	A differential equations class has finished, one of the students doesn't know what to do next	He is confused about the topics the professor explained that day, this causes him to stress	He needs a good grade on the final exam to pass, otherwise he will have to repeat the course next semester	A mechanical engineering student of fifth semester, he feels stressed and pessimistic
3	One student is asking for help in one of her specific course through a Facebook group	She is waiting for someone who can help her. At that moment, she feels expectant	She feels she can find someone who can help her with her Celular Biology class, since the class is a requirement for her to graduate of the undergraduate program	An ingeneering student of fourth semester at Uniandes
4	A group of students are making questions to a tutor they found about a topic of a course they're enrolled in	They are optimistic and relieved, because the tutor is explaining and answering clearly all of their questions	They don't feel stressed or anxious anymore. They also feel ready to study more before the exam now that they have understood everything	A group of Industrial Engineering students enrolled in the Analysisi of Investment Decisions course