# **Customer Agreement**

Welcome to Cocemfe Sevilla!

The present Cocemfe Sevilla User Agreement (the "Agreement") contains the terms and conditions that will govern your access to and use of the Services (as defined below) and constitutes an agreement between the corresponding Cocemfe Sevilla Contracting Party (also referred to as "Cocemfe Sevilla", "we", "us", or "our") and you or the entity you represent ("you" or "yours"). This Agreement shall become effective when you click the "I Accept" button or check box presented with these terms or, if earlier, when you use any of the Services (the "Effective Date"). You represent that you have the legal capacity to enter into contracts (e.g., you are not a minor).

#### 1. Acceptance of Terms

This Agreement outlines the terms under which the Service is provided to you ("Customer"). To access all features of the Service, you will need to review and accept the full Customer Agreement.

### 2. Description of Service

Cocemfe provides an online document manager that allows you to request modifications to correctly adjust accessibility plans and comply with all regulations. The Service may be updated, expanded, or limited periodically with prior notice to users.

#### 3. Use of Service

You agree to use the Service only for lawful purposes and in accordance with this Agreement. You are responsible for all activities conducted under your account.

#### 4. User Accounts

To access certain features of the Service, you may be required to create an account. You agree to provide accurate and complete information and to keep this information up-to-date.

#### 5. Privacy Policy

Your privacy is important to us. Our Privacy Policy, explains how we collect, use, and protect your personal information. The link will be added soon.

#### 6. Payment

If the Service requires payment, you agree to pay all applicable fees as described on the Service website or within the Service. All fees are non-refundable, except as expressly provided in this Agreement.

#### 7. Intellectual Property

All content and materials provided on the Service are the intellectual property of Cocemfe or its licensors and are protected by copyright and other intellectual property laws.

#### 8. Termination

In the event of a violation of this Agreement by users utilizing this service, it will be terminated.

### 9. Limitation of Liability

Cocemfe Sevilla is not responsible for the misuse of this tool by end users. End users are responsible for using the tool appropriately.

### 10. Changes to Agreement

Users will be notified at least 30 days in advance of any changes to the agreement and will have the option to accept or withdraw. If the changes are not accepted, your ability to use the service will be terminated.

## 11. Governing Law

Applicable law of Spain, unless it undermines consumer rights in their country of residence.

### 12. GDPR Compliance

Cocemfe Sevilla complies with the General Data Protection Regulation (GDPR) regarding the collection, processing, and protection of personal data.

### 13. Contact Information

If you have any questions about this Agreement, please contact us at cocemfesevillanotificaciones@gmail.com.

To access COCEMFE, you must explicitly consent to this agreement's terms after reviewing them.