11:28, May 23
Anika Sterilis Private Limited: Let's Go!
11:28, May 23
Assistant: << Sent Rich Content >>
11:28, May 23
Anika Sterilis Private Limited: Email
11:28, May 23
Assistant: We will connect you with one of our GoDaddy Guides as soon as possible. For a faster resolution, please tell us how we can help you today.
11:28, May 23
Sumavani: Hi Anika, my name is Sumavani. How may I help you with emails?
11:29, May 23
Anika Sterilis Private Limited: I want to create cpanel emails using anikasterilis.in but this domain is not the primary doamin
11:30, May 23
Sumavani: May I know the primary domain name of the C panel?
11:30, May 23
Anika Sterilis Private Limited: anikasterilis.com
11:31, May 23
Sumavani: Please allow me 2-3 minutes to check the hosting.
11:31, May 23
Anika Sterilis Private Limited: ok
11:33, May 23
Sumavani: Thank you for staying connected, you can create any email accounts with c panel by using any domains otherthan Primary domains.
11:36, May 23
Anika Sterilis Private Limited: how ?
11:37, May 23
Sumavani: Yes May I help you with the navigation?
11:38, May 23
Anika Sterilis Private Limited: yes please
11:40, May 23
Sumavani: Please access the below link: https://host.godaddy.com/webhosting/cpanel/account/a0e92f33-7bbc-11ed-82b8-3417ebe7253b/view
11:41, May 23
Sumavani: click on the C panel admin on the top right corner.
11:41, May 23
Sumavani: Access the C panel admin page
11:41, May 23
Sumavani: In search bar , type as email accounts and access the email maccounts.
11:42, May 23
Sumavani: Click on the create and enter the username and the domain details which are required of the email account and submit and save it.
11:45, May 23
Anika Sterilis Private Limited: in domains it is not showing anikasterilis.in

11:46, May 23
Anika Sterilis Private Limited: it is showing the primary domain anikasterilis.com
11:46, May 23
Sumavani: May I know have you purchased the anikasterilis.in?
11:48, May 23
Anika Sterilis Private Limited: yes
11:48, May 23
Sumavani: Let me check , please wait.
11:48, May 23
Anika Sterilis Private Limited: ok
11:49, May 23
Anika Sterilis Private Limited: [PNG]
11:50, May 23
Sumavani: In the drop down you can select the addons and sub domains .
11:54, May 23
Anika Sterilis Private Limited: w
11:54, May 23
Sumavani: Yes , we tried from our end but the primary domain was not allowing to enter other than .com
11:55, May 23
Sumavani: If you want the anikasterilis.in to be as primary domain , you can take the backup of the website and change the primary domain name .
11:56, May 23
Anika Sterilis Private Limited: [PNG]
11:57, May 23
Sumavani: Yes that are the addon domains and subdomains which was created by the primary domain.
11:59, May 23
Sumavani: May I know you want anikasterilis.in as the primary domain?
12:00, May 23
Anika Sterilis Private Limited: if I make anikasterilis.in as primary domain, than will aniaksterilis.com website work?
12:00, May 23
Anika Sterilis Private Limited: if I make anikasterilis.in as primary domain, than will anikasterilis.com website work?
12:02, May 23
Sumavani: If you take the backup of the website, then you can change the primary domain and upload the conmtent so that there is no change but fluctuations will occur.
12:05, May 23
Anika Sterilis Private Limited: so for that in addon domain i have to create anikasterilis.com after making anikasterilis.in as primary domain !
12:06, May 23
Sumavani: Yes, If you take the backup of the anikasterilis.com website and change the primary domain the website will be down for 24-48 hours
12:07, May 23
Sumavani: After that you want to upload the files again as from the backup of the website, so that website will be live.