

Info: Hello! We're one step closer to connecting you and a guide. Please tell us your first name to get started:

16:03, Nov 29

You: email

Info: Welcome back! We are excited to offer you messaging, allowing you to respond to us in your own time.

16:04, Nov 29

Munjampalli Keerthi: Hi there, Thank you for reaching GoDaddy. How may I help you today?

16:04, Nov 29

You: [JPEG] why am I getting this warning?

16:05, Nov 29

You: when mail is sent using php mail()

16:05, Nov 29

You: from hrms@anikasterilis.in

16:05, Nov 29

Munjampalli Keerthi: I acknowledge your concern and I need to validate your account to take a better look, can you please provide your customer number and 4-digit support pin in the form below:

16:05, Nov 29

Munjampalli Keerthi: Munjampalli Keerthi has sent you a Secure Form: PIN and Customer Number

16:05, Nov 29

Munjampalli Keerthi: The following Secure Form has been submitted: PIN and Customer Number

16:06, Nov 29

You: all mails are being received in spam folder

16:07, Nov 29

Munjampalli Keerthi: Thank you for the validation. Please allow me 2-3 minutes of your time to look into your concern and help you further.

16:07, Nov 29

You: ok

16:12, Nov 29

Munjampalli Keerthi: Thank you for staying connected.

16:14, Nov 29

Munjampalli Keerthi: As we have reviewed your account we can see that there is no mx records in your domain DNS. Please access the below Link and update the cpanel records which are MX records and TXT records

<https://in.godaddy.com/help/configuring-dns-for-your-cpanel-domain-8852>

16:21, Nov 29

You: can you do it?

16:21, Nov 29

Munjampalli Keerthi: Do we have your permission to do that from our end?

16:21, Nov 29

You: yes

16:23, Nov 29

You: .

16:24, Nov 29

Munjampalli Keerthi: Yes we are connected I am adding the records please kindly stay connected.

16:24, Nov 29

You: okay

16:25, Nov 29

Munjampalli Keerthi: Thank you for staying connected. We have added the records successfully from our end. DNS changes usually take 24 to 48 hours to fully start working. This period is called propagation, which is the projected length of time it takes for root name servers and cache records across the entire web to be updated with your website's DNS information.

16:25, Nov 29

You: where can I find the updated records?

16:26, Nov 29

Munjampalli Keerthi: You can find it in the domain DNS <https://dcc.godaddy.com/manage/anikasterilis.in/dns>

16:28, Nov 29

You: [PNG]

16:29, Nov 29

Munjampalli Keerthi: Yes the TXT and the MX records has been updated successfully we just you to please wait for 24-48 hours so that the records would be updated successfully

16:29, Nov 29

You: ok

16:29, Nov 29

You: thank you for your support!

16:30, Nov 29

Munjampalli Keerthi: You are most welcome .Hope i have resolved all your queries.Is there anything else i can help you with?

16:30, Nov 29

You: thats it