

12:44, Jan 18

You: :eventwu:welcome-troubleshooting:Technical Support

12:44, Jan 18

Assistant: Great! What are you working on? We're here to help. 😊

12:44, Jan 18

Assistant: << Sent Rich Content >>

12:44, Jan 18

Info: Let's get you some help! Please tell us what you need.

12:44, Jan 18

You: Email

12:44, Jan 18

Assistant: Choose from one of the options below.

12:44, Jan 18

Assistant: << Sent Rich Content >>

12:44, Jan 18

You: Something Else

12:44, Jan 18

Assistant: No problem, how can we help you?

12:44, Jan 18

You: customer support

12:44, Jan 18

Assistant: So you don't have to stay by your device, we can move this over to texting.

12:44, Jan 18

Assistant: How'd you like to continue?

12:44, Jan 18

Assistant: << Sent Rich Content >>

12:44, Jan 18

You: Let's Keep Chattin'

12:45, Jan 18

Assistant: We are working to connect you with someone. One moment...

Info: Thank you for chatting with GoDaddy. We're experiencing higher than normal volumes. Hang in there. Your estimated wait time is 1 minute.

12:50, Jan 18

laksh: Hi There. I am here to help you. Please share how may I help you with your e-mail?

12:58, Jan 18

Assistant: Looks like you may have stepped away. No problem, we'll be here to help when you respond.

14:01, Jan 18

You: using php mail() from last 3 days no mail is being receiving

14:02, Jan 18

Satinder: May I know the email?

14:02, Jan 18

You: using php mail() from last 3 days no mail is being received to any @gmail.com

14:02, Jan 18

You: from email: <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a>

14:03, Jan 18

You: [PNG]

14:04, Jan 18

Satinder: Thank you for sharing your concern. Please do not worry, I will surely assist you with the same. I would like to share that we need to complete the validation of the account so that I will be able to check the details of the account to help you with the best resolution. Could you please share the customer ID and 4-digit support pin of the GoDaddy account in the form below?

14:04, Jan 18

Satinder: Abhishikth D has sent you a Secure Form: PIN and Customer Number

14:05, Jan 18

Satinder: The following Secure Form has been submitted: PIN and Customer Number

14:07, Jan 18

Satinder: Thank you for sharing. I really appreciate your help with the details. We have successfully validated the account. Please allow me a few minutes to check this further for you.

14:09, Jan 18

You: ok

14:14, Jan 18

Satinder: Thanks for your patience. Please access the below link and let me know if you can log in or not: <https://sso.godaddy.com/?app=o365&realm=pass>

14:15, Jan 18

You: yes logged in

14:16, Jan 18

Satinder: Now, please send me a test mail at [satinder1729@godaddy.com](mailto:satinder1729@godaddy.com)

14:16, Jan 18

You: my issue is not with outlook , my issue is with phpmail()

14:17, Jan 18

You: through my application using phpmail()

14:17, Jan 18

You: no mail is being received to any @gmail.com

14:21, Jan 18

Satinder: May I know the SMTP settings you are using?

14:23, Jan 18

You: specifically i didnt configure any SMTP settings, neither in code

14:23, Jan 18

You: this is phpmail() code

14:23, Jan 18

```
You: <!--?php $servername = "localhost"; $username = "Anika12"; $password = "Anika12"; $dbname = "ems"; $conn = new mysqli($servername, $username, $password, $dbname); if ($conn-->connect_error) { die("Connection failed: " . $conn->connect_error); } function generateRandomString($length = 10) { return
```

```
substr(str_shuffle("0123456789abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ"), 0, $length); } if
($_SERVER["REQUEST_METHOD"] == "POST") { $recipientEmail = $_POST['recipientEmail']; $purpose = $_POST['purpose']; $uniqueLink =
generateRandomString(); $msg = "Click the following link to <u>Create Emp login acc</u>: <a href='\"https://hrms.anikasterilis.com=
createpage.php?email=
\">https://hrms.anikasterilis.com/createpage.php?email=
\">{$recipientEmail}&token={$uniqueLink}\" target=
\"_blank\"
rel=
\"noopener\">Click here</a>"; $subject = 'Successful Onboarding - Next Steps: Employee Login Creation'; $from_email = <a href=
\"mailto:
hrms@anikasterilis.in=
\" target=
\"_blank\" rel=
\"noopener\">hrms@anikasterilis.in</a>; $from_name = 'ASPL HRMS'; $headers = "From:
$from_name <$from_email>\r\n" . "Reply-To: $from_email\r\n" . "Content-type: text/html\r\n" . "X-Mailer: PHP/" . phpversion(); $sql = "INSERT
INTO mail_log (email, purpose) VALUES ('$recipientEmail', '$purpose)"; if ($conn->query($sql) === TRUE) { echo "Record inserted successfully.
Email has been sent successfully"; mail($recipientEmail, $subject, $msg, $headers); } else { echo "Error: " . $sql . "<br>" . $conn->error; } } $conn-
>close(); ?>
```

14:30, Jan 18

Satinder: I am working with the team, please bear with me.

14:30, Jan 18

You: ok

14:32, Jan 18

Satinder: Thanks for your patience. I would like to connect you to our dedicated hosting team so that they can provide you with the best resolution and you will no longer face this issue. Will that be okay with you?

14:32, Jan 18

You: ok

14:35, Jan 18

Abhishikth D: Hi, thank you for contacting advance hosting support of Godaddy . I appreciate the time that you have spent with us on getting connected. Please allow me a moment to review your previous conversation and help you further. vaoldl

14:35, Jan 18

Abhishikth D: Before we proceed further, could you please provide your customer ID and 4 digit pin in the secure forms?

14:35, Jan 18

Abhishikth D: Abhishikth D has sent you a Secure Form: PIN and Customer Number

14:35, Jan 18

Abhishikth D: The following Secure Form has been submitted: PIN and Customer Number

14:37, Jan 18

Abhishikth D: Thank you for the validation. Could you please allow me 3-5 minutes to check with my tools and resources in order to provide the best possible resolution?

14:38, Jan 18

You: ok

14:39, Jan 18

Abhishikth D: Thank you for the validation. Is the issue from [hrms@anikasterilis.in](mailto:hrms@anikasterilis.in) of M365 account?

14:39, Jan 18

You: yes

14:41, Jan 18

Abhishikth D: So [hrms@anikasterilis.in](mailto:hrms@anikasterilis.in) email to any gmail is not receiving . Correct?

14:41, Jan 18

You: yes when sent using php mail()

14:41, Jan 18

You: through my web application

14:42, Jan 18

Abhishikth D: Help me with one gmail id to review the logs, I will try checking on my end.

14:42, Jan 18

You: <a href="mailto:shinessushantha@gmail.com" target="\_blank" rel="noopener">shinessushantha@gmail.com</a>

14:46, Jan 18

Abhishikth D: SMTP -> FROM SERVER:220-bom1plmcpnl504074.prod.bom1.secureserver.net ESMTP Exim 4.96.2 #2 Thu, 18 Jan 2024 02:15:36 -0700 220-We do not authorize the use of this system to transport unsolicited, 220 and/or bulk e-mail. CLIENT -> SMTP: EHLO hrms.anikasterilis.com SMTP -> FROM SERVER: 250-bom1plmcpnl504074.prod.bom1.secureserver.net Hello hrms.anikasterilis.com [::1] 250-SIZE 52428800 250-8BITMIME 250-PIPELINING 250-PIPECONNECT 250-AUTH PLAIN LOGIN 250-STARTTLS 250 HELP CLIENT -> SMTP: MAIL FROM: SMTP -> FROM SERVER:250 OK CLIENT -> SMTP: RCPT TO: SMTP -> FROM SERVER:250 Accepted CLIENT -> SMTP: DATA SMTP -> FROM SERVER:354 Enter message, ending with "." on a line by itself I have sent test script email to [shinessushantha@gmail.com](mailto:shinessushantha@gmail.com) Please check if you have received test script email.

14:47, Jan 18

You: [PNG] no not received

14:49, Jan 18

Abhishikth D: Could you please spam too?

14:50, Jan 18

You: [PNG]

14:50, Jan 18

You: no not received

14:52, Jan 18

Abhishikth D: This is issue with the receiving end email only, the cpanel server is not having any issues... The logs are getting generated..

14:53, Jan 18

You: can test with your gmail and check it

14:54, Jan 18

You: This is issue with the receiving end email only. Not only my gmail to any gmail it is not being received

14:55, Jan 18

Abhishikth D: Checking.

14:59, Jan 18

Abhishikth D: MX Records Your MX records that were reported by your nameservers are: 10 mx.zoho.in 169.148.149.118 169.148.146.168 (no glue) 20 mx3.zoho.in 169.148.149.118 (no glue) 50 mx2.zoho.in 169.148.146.168 (no glue)

14:59, Jan 18

Abhishikth D: I see the Zoho is the email provider., Correct?

15:00, Jan 18

You: no

15:00, Jan 18

You: [PNG]

15:02, Jan 18

Abhishikth D: No, that is not correct. Zoho is the provider, the product is with Godaddy but the email service is Zoho

15:02, Jan 18

Abhishikth D: You can check the propagation.

15:03, Jan 18

You: how is that possible ?

15:03, Jan 18

You: i have set up the email in godaddy

15:04, Jan 18

Abhishikth D: <https://www.whatsmydns.net/#MX/anikasterilis.com> Check this link

15:04, Jan 18

You: [PNG] here in this screenshot you can see set up button same way i have created on godaddy

15:04, Jan 18

You: sir

15:05, Jan 18

You: not anikasterilis.com

15:05, Jan 18

You: its anikasterilis.in

15:06, Jan 18

You: [PNG]

15:07, Jan 18

Abhishikth D: Checking on anikasterilis.in Could you please allow me 3-5 minutes to check with my tools and resources in order to provide the best possible resolution?

15:07, Jan 18

You: ok

15:12, Jan 18

Abhishikth D: As [hrms@anikasterilis.in](mailto:hrms@anikasterilis.in) is hosted with M365 , let me get you dedicated email expert here on chat. Please stay connected.

15:15, Jan 18

You: ok

15:15, Jan 18

You: .

15:19, Jan 18

You: ?

15:21, Jan 18

You: .

15:26, Jan 18

sunny: Hi, thank you for reaching out to us. What is the Email address with which you facing issue from gmail?

15:27, Jan 18

You: <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a>

15:27, Jan 18

sunny: Thanks for sharing your concern. I can understand the trouble you are in due to this issue. Don't worry I will give my best to resolve it for you.

15:28, Jan 18

You: ok

15:31, Jan 18

sunny: Thanks for being online. As I can check your DNS CNAME records are missing. So, please generate them so I can add them for you.

15:31, Jan 18

sunny: Please use below link to generate them <https://www.godaddy.com/help/create-and-add-dkim-records-to-my-microsoft-365-organization-41748>

15:32, Jan 18

sunny: You only need to follow the step 1 Let me know once done. While I generating DKIM, I'm also going to check the rest of your account to make sure everything's as it should be.

15:34, Jan 18

You: ok

15:35, Jan 18

sunny: Let me know once done.

15:35, Jan 18

You: [PNG]

15:36, Jan 18

sunny: Please click on the toggle button which says Enable and it will pop up an error message you need to copy and paste that message.

15:37, Jan 18

You: it is already enabled

15:38, Jan 18

sunny: I got you but you need to disable it once and enable it again to generate a pop up.

15:39, Jan 18

You: [PNG]

15:39, Jan 18

sunny: Now please enable it one more time and keep it like that.

15:40, Jan 18

You: [PNG] enabled

15:42, Jan 18

sunny: Great! Now please let me know if you using the third-party email client php mail.

15:43, Jan 18

You: i use php mail() to send mails

15:43, Jan 18

You: using my web application

15:45, Jan 18

sunny: Can you please try login to Webmail by using the below link and check if you can send and receive emails <https://outlook.office365.com/mail/> let me know once done.

15:47, Jan 18

You: yes using outlook mails are being received and sent to gmails

15:48, Jan 18

sunny: Great! Have you tried contacting PHP mail support?

15:48, Jan 18

You: what

15:48, Jan 18

sunny: We can check if the email is working on webmail and if DNS is correct as we are the email provider. But any email app is a third-party client and we cannot control or manually troubleshoot that. However, we can share the steps to set up email in the app, and after that if any app or client gives an error you need to contact the client/app support.

15:49, Jan 18

You: it is not an app it is a programming language(PHP)

15:50, Jan 18

You: and is an open source no customer support only it has communities

15:51, Jan 18

You: <a href="https://www.php.net/manual/en/book.mail.php" target="\_blank" rel="noopener">https://www.php.net/manual/en/book.mail.php</a>

15:51, Jan 18

sunny: I got you. But we can share the settings only if you using any third-party platform. If there is any issue with webmail that means the issue is on our end we will help you fix it but as we can not access and recommend using a third-party client.

15:52, Jan 18

You: <a href="https://anikasterilis.com/tatt.php" target="\_blank" rel="noopener">https://anikasterilis.com/tatt.php</a>

15:53, Jan 18

You: using tatt.php which is godaddy's testing thing

15:54, Jan 18

sunny: No worries, for these types of issues we have a dedicated team that will help you in a better way. Let me transfer you.

15:55, Jan 18

You: ok

15:57, Jan 18

Vikash K: Hi, My name is Vikash. I appreciate the time that you have spent with us on getting connected. please allow me your precious 2-3 minute to review the previous conversation.

15:57, Jan 18

You: ok

16:04, Jan 18

Vikash K: I really appreciate your time and patience here, and correct me if I am wrong hrer that you are trying to send the email via your website contact form , right ?

16:04, Jan 18

You: yes

16:07, Jan 18

You: using php mail()

16:07, Jan 18

Vikash K: Thanks for the confirmation and just to know that it si the same domain on which we are working anikasterilis.in

16:08, Jan 18

You: no the application is hrms.anikasterilis.com

16:09, Jan 18

You: and from email is <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a>

16:14, Jan 18

Vikash K: Thanks for the information and could you please help me that have you made any recnet change to the domain DNS , because as I can see tha the A record of the domain [ anikasterilis.in ] is updated as the parked only:<https://dcc.godaddy.com/manage/anikasterilis.in/dns>

16:15, Jan 18

You: week ago added DKIM records

16:16, Jan 18

You: \*records

16:16, Jan 18

You: and today

16:17, Jan 18

You: [PNG]

16:17, Jan 18

You: [PNG]

16:17, Jan 18

You: today the changes which i have done was said by customer support which can check in earlier chats

16:22, Jan 18

Vikash K: I really appreciate your understanding and patience here, and Thank you for providing the information. After reviewing both the email server and the cPanel admin on our end, we haven't encountered any issues. Additionally, there haven't been any reported issues so far. I kindly request your assistance in reviewing the PHPmail function script with the website developer or the IT person to ensure everything is in order.

16:23, Jan 18

You: sir i am the web developer and until week ago everything was working fine

16:24, Jan 18

You: after adding the dkim records or dont know because of what ? from past 3 days to gmail mails are not being received

16:25, Jan 18

```
You: <!--?php $servername = "localhost"; $username = "Anika12"; $password = "Anika12"; $dbname = "ems"; $conn = new mysqli($servername,
$username, $password, $dbname); if ($conn->connect_error) { die("Connection failed: " . $conn->connect_error); } // Move the function
declaration outside of the POST block function generateRandomString($length = 10) { return
substr(str_shuffle("0123456789abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ"), 0, $length); } if
($_SERVER["REQUEST_METHOD"] == "POST") { $recipientEmail = $_POST['recipientEmail']; $purpose = $_POST['purpose']; $uniqueLink =
generateRandomString(); $msg = "Click the following link to <u>Create Emp login acc</u>: <a href='\"https://hrms.anikasterilis.com/\"
createpage.php?email= \">https://hrms.anikasterilis.com/createpage.php?email= \"</a>{$recipientEmail}&token={$uniqueLink}\" target=\"_blank\"
rel=\"noopener\">Click here</a>"; $subject = 'Successful Onboarding - Next Steps: Employee Login Creation'; $from_email = <a href='\"mailto:
hrms@anikasterilis.in='\" target=\"_blank\" rel=\"noopener\">hrms@anikasterilis.in</a>'; $from_name = 'ASPL HRMS'; $headers = "From:
$from_name <$from_email>\r\n\" . "Reply-To: $from_email\r\n\" . "Content-type: text/html\r\n\" . 'X-Mailer: PHP/' . phpversion(); $sql = "INSERT
INTO mail_log (email, purpose) VALUES ('$recipientEmail', '$purpose)"; if ($conn->query($sql) === TRUE) { echo "Record inserted successfully.
Email has been sent successfully"; mail($recipientEmail, $subject, $msg, $headers); } else { echo "Error: " . $sql . "<br>" . $conn->error; } } $conn-
>close(); ?>
```

16:25, Jan 18

You: mail script

16:26, Jan 18

You: if you think it because of mail script than why even when tested with TATT.php i am not receiving?

16:26, Jan 18

You: <a href='\"https://anikasterilis.com/tatt.php\" target=\"\_blank\" rel='\"noopener\">https://anikasterilis.com/tatt.php</a>

16:27, Jan 18



Vikash K: I completely understand your concern here and request you to please once check your mail ID [ [shinessushantha@gmail.com](mailto:shinessushantha@gmail.com) ], because I have uploaded the test file in the server and try to send the email via the PHPmail function and it is getting delivered without any issue

16:27, Jan 18

You: even you test with fromemail: hrms.anikasterilis.com ty gml

16:27, Jan 18

You: even you can test with fromemail: hrms.anikasterilis.com to your gmail

16:28, Jan 18

Vikash K: I completely understand your concern here and request you to please once check your mail ID [ [shinessushantha@gmail.com](mailto:shinessushantha@gmail.com) ], because I have uploaded the test file in the server and try to send the email via the PHPmail function and it is getting delivered without any issue

16:29, Jan 18

You: [PNG] recieved

16:29, Jan 18

You: fromemail: hrms.anikasterilis.com

16:29, Jan 18

You: fromemail: hrms.anikasterilis.in

16:29, Jan 18

You: fromemail: <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a>

16:32, Jan 18

Vikash K: Thanks for the confirmation that you have received the email which I have send it through the GoDaddy test script file , which ensure that the email server is working fine here without any issue , that is the reason I am suggesting you to please ocne review your script with any well-versed website developer

16:33, Jan 18

You: sir kindly test it with <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a>

16:33, Jan 18

You: and send me the screenshot

16:33, Jan 18

You: to your gmail

16:34, Jan 18

You: u first better understand my problem clearly

16:35, Jan 18

You: using your test script use <a href="mailto:hrms@anikasterilis.in" target="\_blank" rel="noopener">hrms@anikasterilis.in</a> as fromemail and send it to your personal gmail

16:35, Jan 18

You: and if you received the mail than send me that mail screenshot

16:36, Jan 18

You: [PNG]

16:36, Jan 18

Vikash K: Sure , I got your point and I have send the email with your email ID [hrms@anikasterilis.in](mailto:hrms@anikasterilis.in) o your gmail ID [shinessushantha@gmail.com](mailto:shinessushantha@gmail.com)

Request you to please cekck it once

16:38, Jan 18

You: [PNG] not received

16:38, Jan 18

You: neither in spam

16:40, Jan 18

You: INSTEAD OF SENDING TO MY GMAIL try sending to your gmail

16:42, Jan 18

Vikash K: I really appreciate your understanding and patience here, I hope that you are receiving the email to your Gmail ID from the your email [hrms@anikasterilis.in](mailto:hrms@anikasterilis.in) with the test file which I have uploaded here, and I am really sorry to inform you that we are not authorized to use our personal detail while on the conversation .

16:42, Jan 18

You: [18-Jan-2024 03:56:03 America/Phoenix] PHP Fatal error: Uncaught Error: Call to undefined function each() in

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php:2957 Stack trace: #0

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(768): SMTP->Data() #1

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(588): PHPMailer->SmtSend() #2

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(3481): PHPMailer->Send() #3 {main} thrown in

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php on line 2957 [18-Jan-2024 03:56:03 America/Phoenix] PHP Fatal error:

Uncaught Error: Call to undefined function each() in /home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php:2957 Stack trace: #0

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(768): SMTP->Data() #1

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(588): PHPMailer->SmtSend() #2

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(3481): PHPMailer->Send() #3 {main} thrown in

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php on line 2957 [18-Jan-2024 03:56:03 America/Phoenix] PHP Fatal error:

Uncaught Error: Call to undefined function each() in /home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php:2957 Stack trace: #0

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(768): SMTP->Data() #1

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(588): PHPMailer->SmtSend() #2

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php(3481): PHPMailer->Send() #3 {main} thrown in

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php on line 2957 [18-Jan-2024 04:03:33 America/Phoenix] PHP Fatal error:

Uncaught Error: Call to undefined function each() in /home/a0qd23o3xwj4/public\_html/hrms.anikasterilis.com/mail\_test.php:2957 Stack trace: #0

/home/a0qd23o3xwj4/public\_html/hrms.anikasterilis

16:42, Jan 18

You: error\_log

16:43, Jan 18

You: [PNG]

16:44, Jan 18

You: [PNG]

16:47, Jan 18

Vikash K: I really appreciate your time and patience here, and just to know that have you received the email to your gmail from the email ID

[hrms@anikasterilis.in](mailto:hrms@anikasterilis.in)

16:47, Jan 18

You: no

16:48, Jan 18

You: [PNG]

16:54, Jan 18

Vikash K: [PNG] I really appreciate your time and patience here request you to please check that with the test file email is getting sended, which ensure that the email server is working fine here without any issue , that is the reason I am suggesting you to please ocne review your script with any well-versed website developer

16:54, Jan 18

You: but i didnt receive any mails

16:55, Jan 18

You: from your so called test script?

16:55, Jan 18

You: once you check you test script

16:55, Jan 18

You: i am going on telling '

16:55, Jan 18

Vikash K: I completely understnd your concern here and request you to please wait for sometime as the previous email got received to you this email will get received to you . We appreciate your patience and understanding. If I can help address any other concerns, I am more than happy to assist where I can.

16:56, Jan 18

You: nothing your able to understan

16:56, Jan 18

You: useless fellow

16:56, Jan 18

Vikash K: We appreciate your patience and understanding. If I can help address any other concerns, I am more than happy to assist where I can.

16:56, Jan 18

You: what you can address

16:57, Jan 18

You: nothing you solved my problem wasted 1hr of my time

16:57, Jan 18

You: going on telling test it with your personal gmail

16:58, Jan 18

Vikash K: I completely understand your cocern here and I am really sorry to inform you that we are not authorized to use our personal detail or resource while on the conversation .

16:58, Jan 18

You: in reverse telling to check my script ? and even till now i didnt revcive any mail from your test script

16:59, Jan 18

Vikash K: I completely understnd your concern here and request you to please wait for sometime as the previous email got received to you this email will get received to you . We appreciate your patience and understanding. If I can help address any other concerns, I am more than happy to assist where I can.

17:00, Jan 18

You: how much time i have wait

17:00, Jan 18

You: u said me check my mail on 4:38PM

17:01, Jan 18

You: now it is 5:00PM

17:01, Jan 18

You: 20MINS completed since you said to check

17:02, Jan 18

Vikash K: I completely understand your concern here and request you to please wait for sometime as the previous email got received to you this email will get received to you . We appreciate your patience and understanding. If I can help address any other concerns, I am more than happy to assist where I can.

17:02, Jan 18

You: how much time i have wait

17:03, Jan 18

You: answer this

17:03, Jan 18

Vikash K: I completely understand your concern here and request you to please wait for upto 90 minute as the previous email got received to you this email will get received to you .

17:04, Jan 18

You: i am posting this chat on social media platforms and mailing to <a href="mailto:grievanceofficer@godaddy.com" target="\_blank" rel="noopener">grievanceofficer@godaddy.com</a>.