16:04, Dec 12
You: .
16:04, Dec 12
Info: Welcome! We are excited to offer you messaging, allowing you to respond to us in your own time. Click here to get started.
16:04, Dec 12
You: Let's Go!
16:04, Dec 12
Assistant: << Sent Rich Content >>
16:04, Dec 12
You: WordPress/Hosting
16:04, Dec 12
Assistant: We will connect you with one of our GoDaddy Guides as soon as possible. For a faster resolution, please tell us how we can help you today.
16:05, Dec 12
Ahmedi B: Hi, thank you for contacting us, How may I help you with hosting ?
16:05, Dec 12
You: i have manually uploade all my plan 1 files to plan 2
16:05, Dec 12
You: as my plan 1 is expiring on 14thDec
16:06, Dec 12
You: now in domain dns should i update all ips with current hosting plan ip which is 68.178.155.255
16:06, Dec 12
Ahmedi B: Could you also provide me the two step authentication code that you have just received on your registered mobile?
16:07, Dec 12
You: no the person whose number registered is in canada
16:08, Dec 12
Ahmedi B: Shall I help you to find pin
16:09, Dec 12
You: customer id :545785662
16:09, Dec 12
You: pin: 4714
16:09, Dec 12
Ahmedi B: Thank you for the validation.
16:10, Dec 12
You: now in domain dns should i update all ips with current hosting plan ip which is 68.178.155.255
16:10, Dec 12
You: ?
16:10, Dec 12
Ahmedi B: May I know the destination account is Enhance - Web Hosting Plus anikasterilis.com
16:11, Dec 12
You: yes
16:13, Dec 12
Ahmedi B: Please try to update the hosting IP address in A records of DNS.
16:15, Dec 12
You: [PNG] in A record it is already updated with
16:15, Dec 12
You: 68.178.155.255
16:16, Dec 12
Ahmedi B: Could you please allow me 3-5 minutes to check with my tools and resources in order to provide the best possible resolution?
16:16, Dec 12
You: but still few records are with ip 184.168.111.6

16:17, Dec 12
You: i have to replace 184.168.111.6 with 68.178.155.255 ?
16:20, Dec 12
Ahmedi B: Thank you so much for staying connected. We appreciate your time and patience., may I know have you took backup .
16:21, Dec 12
You: i have took backup from plan 1 and also uploaded in plan 2!
16:22, Dec 12
Ahmedi B: Shall I try to update the IP address
16:22, Dec 12
You: yes please
16:22, Dec 12
Ahmedi B: Could you also provide me the two step authentication code that you have just received on your registered mobile?
16:23, Dec 12
You: no the person whose number registered is in canada
16:23, Dec 12
You: customer id :545785662
16:23, Dec 12
You: pin: 4714
16:24, Dec 12
Ahmedi B: So sorry to say that domain anikasterilis.com is full Protection Plan: Full Protection
16:25, Dec 12
You: so tell me what to do
16:26, Dec 12
Ahmedi B: Shall I guide you to edit DNS
16:26, Dec 12
You: yes
16:27, Dec 12
Ahmedi B: Request to please try the below link. https://in.godaddy.com/help/edit-an-a-record-19239
16:29, Dec 12
You: ok what about remaining records with ip address 184.168.111.6
16:30, Dec 12
Ahmedi B: A records with @ are main records of DNS
16:30, Dec 12
You: [PNG]
16:31, Dec 12
You: so these records with ip address 184.168.111.6
16:31, Dec 12
You: i dont have to replace ?
16:31, Dec 12
Ahmedi B: You are right
16:32, Dec 12
You: but those websites are not working now?
16:32, Dec 12
You: only anikasterilis.com is working remaining all my websites with ip 184.168.111.6 not working?
16:33, Dec 12
Ahmedi B: May I know have you updated IP address
16:34, Dec 12
You: [PNG] u can see in this screenshot the record vale sales,security,test,voucher i have not updated
16:34, Dec 12
You: it is with ip 184.168.111.6
16:35, Dec 12

Ahmedi B: Thank you so much for staying connected, we really appreciate your time and patience. I am really sorry, it is taking more time than expected. I am still checking with my tools and resources. Could you please allow me more 5-7 minutes?

16:35, Dec 12

You: ok

16:40, Dec 12

Ahmedi B: Appreciate your time and patience.

16:43, Dec 12

Ahmedi B: Please try to change the A records

16:45, Dec 12

You: all A records right?

16:46, Dec 12

Ahmedi B: You are right

16:50, Dec 12

Ahmedi B: DNS changes usually take 24 to 48 hours to fully start working. This period is called propagation, which is the projected length of time it takes for root name servers and cache records across the entire web to be updated with your website's DNS information.