

11:28, May 23

Anika Sterilis Private Limited: Let's Go!

11:28, May 23

Assistant: << Sent Rich Content >>

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Anika Sterilis Private Limited: Email

11:28, May 23

Assistant: We will connect you with one of our GoDaddy Guides as soon as possible. For a faster resolution, please tell us how we can help you today.

11:28, May 23

Sumavani: Hi Anika, my name is Sumavani. How may I help you with emails?

11:29, May 23

Anika Sterilis Private Limited: I want to create cpanel emails using anikasterilis.in but this domain is not the primary doamin

11:30, May 23

Sumavani: May I know the primary domain name of the C panel?

11:30, May 23

Anika Sterilis Private Limited: anikasterilis.com

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Sumavani: Please allow me 2-3 minutes to check the hosting.

11:31, May 23

Anika Sterilis Private Limited: ok

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Sumavani: Thank you for staying connected, you can create any email accounts with c panel by using any domains otherthan Primary domains.

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Anika Sterilis Private Limited: how ?

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Sumavani: Yes May I help you with the navigation?

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Anika Sterilis Private Limited: yes please

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Sumavani: Please access the below link: <https://host.godaddy.com/webhosting/cpanel/account/a0e92f33-7bbc-11ed-82b8-3417ebe7253b/view>

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Sumavani: click on the C panel admin on the top right corner.

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Sumavani: Access the C panel admin page

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Sumavani: In search bar , type as email accounts and access the email maccounts.

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Sumavani: Click on the create and enter the username and the domain details which are required of the email account and submit and save it.

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Anika Sterilis Private Limited: in domains it is not showing anikasterilis.in

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Anika Sterilis Private Limited: it is showing the primary domain anikasterilis.com

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Sumavani: May I know have you purchased the anikasterilis.in?

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Anika Sterilis Private Limited: yes

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Sumavani: Let me check , please wait.

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Anika Sterilis Private Limited: ok

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Anika Sterilis Private Limited: [PNG]

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Sumavani: In the drop down you can select the addons and sub domains .

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Anika Sterilis Private Limited: w

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Sumavani: Yes , we tried from our end but the primary domain was not allowing to enter other than .com

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Sumavani: If you want the anikasterilis.in to be as primary domain , you can take the backup of the website and change the primary domain name .

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Anika Sterilis Private Limited: [PNG]

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Sumavani: Yes that are the addon domains and subdomains which was created by the primary domain.