Project Description

[Jade's work]

What does it do?
Our website will be able to teach and assist seniors with learning how to use technology to communicate. There will be many functions for teaching the user social media applications, email, their own device communication application etc. In our project, we will not be applying any state of the art new technology, however, one quite advanced technology we will be trying to corporate with our website is a live chat bot. A live chat bot will help assist with any of the users questions they might have and be able to respond instantly. Chatbot technology has been growing for quite some time and we believe it will be very likely to combine it as part of our project. In the near future, it is likely that Chatbots will have a huge understanding of natural human language and will become more human-like when being used so it will become easier for seniors to utilize.

What is the likely impact?
If the project is successful, the forgotten/older generation should be able to utilise technology by themselves. They will have the right resources to assist them on how to use different technologies from applications to email and in a format that they can understand and take their time to learn. For this to be considered a success we would want to hear that people who are at home during quarantine/lockdown that they are not lonely and are able to communicate with friends and family. Also they can start to get familiar and be comfortable with using the internet for other things such as using the video feature. Even after lockdown is not in plass, more people will be able to use our website and be able to learn the essentials for communication with technological devices. And as our technology is always growing, the website will also keep updating with these changes to make sure that they will not be left behind anymore and also be able to grow with the new technology.

How will this affect us?
We also have family members who do not know how to use technology and are constantly asking us how to use communications functions on their phone or computer. Because of this, we as well will be showing our website to help out our own families. This will help them learn on their own and not always have to rely on other people to learn about communicating with technology, also so they can have something they can easily look back on and check when they forget how to use their device for a communication application.