

OVERVIEW

- **Topic**

Our project will be a website that will help assist people who struggle with technology to communicate. Given our current worldwide pandemic it is particularly looking at how to use phones and computers; messaging, calling, Facetiming, emails, Facebook, and popular communication applications (apps). This will specifically target people who are not knowledgeable and are at a disadvantage. Specifically people who are older and people who have disabilities; although it is important that this can be used in general for anyone who wants to learn how these technological functions work when communicating online. The website will teach instructions that are easy to follow, such as interactive videos and activities, images. Users will also be able to obtain a printable copy of the information.

If the project is successful, the forgotten/older generation and people who are at a disadvantage should be able to utilize technology by themselves. They will have the right resources to assist them on how to use different technologies from the website, in a format where they will be able to understand and learn in their preferred pace. For this to be considered a success we would want to hear that people who are at home during quarantine or lockdown are not lonely and are able to communicate with friends and family. Also that they can start to get familiar and be comfortable with using the technology that we use in our daily life. As our technology is always growing, our website will also keep updating with these changes to make sure that they will not be left behind anymore.

- **Motivation**

Our website will be very useful and we feel it is a very important tool given the current environment in terms of communication. The world is in crisis and now more than ever we need to rely on the trend of technology to communicate. There are millions of people that have not been able to keep up with the rest of the world in regard to technological advances, even though they were surrounded by it with family to help. Now with social distancing and everyone being instructed to stay at home there will be many that cannot get their help from those they know and the only help is the use of a technical function so they won't actually have any assistance at all. We as a society have left people behind, and now for some, it is too late as they now are in full isolation and unable to have people to communicate with, face to face. If only we had encouraged and even pushed people to all be connected. This is why we feel motivated to have a website that can easily illustrate how to use their devices to communicate and keep them socially connected while in times like now. This shows our understanding of the current situation and that we want to make a difference to help people to connect with others virtually.