



Topic : Online tour guide system

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List down the requirements you have identified, for the system you need to implement.

- The system provides 24/7 service throughout the year.
- A visitor can overview the system. To use the system, unregistered user must register to the system by providing personal information such as Full name, Address, NIC, Email, contact number.
- System generates unique customer ID for each customer.
- A registered user can login to the system by providing username and password.
- Registered users can purchase trip packages using the system.
- Admin should be able to manage trip packages by adding, updating, and deleting trip packages.
- A trip package stores package details such as destination, accommodation, facilities, and price.
- System should generate unique package ID for each trip package.
- Customers can search the trip packages from destination, accommodations, and price.
- They can add their feedbacks that for system or trip packages.
- Admin can handle received feedbacks posted on the system.
- Registered users can place a booking by selecting a package.
- After the booking, unique booking ID and a bill is generated.
- Customers are needed to do payment for the selected packages.
- To proceed payment, customer must include payment details like payment type and card details.
- After the payment is done, report generate booking details, payment details, and confirmation details and emailed to the customer.

Noun & verb analysis

(Nouns)

- The **system** provides 24/7 service throughout the **year**.
- A **visitor** can overview the **system**. To use the **system**, **unregistered user** must register to the **system** by providing **personal information** such as **Full name**, **Address**, **NIC**, **Email**, **contact number**.
- **System** generates **unique customer ID** for each **customer**.
- A **registered user** can login to the system by providing **username** and **password**.
- **Registered users** can purchase **trip packages** using the **system**.
- **Admin** should be able to manage **trip packages** by adding, updating, and deleting **trip packages**.
- A **trip package** stores **package details** such as **destination**, **accommodation**, **facilities**, and **price**.
- **System** should generate **unique package ID** for each **trip package**.
- **Customers** can search the **trip packages** from **destination**, **accommodations**, and **price**.
- **They** can add their **feedbacks** that for **system** or **trip packages**.
- **Admin** can handle received **feedbacks** posted on the **system**.
- **Registered users** can place a **booking** by selecting a **package**.
- After the booking, **unique booking ID** and **a bill** is generated.
- **Customers** are needed to do **payment** for the selected **packages**.
- To proceed **payment**, **customer** must include **payment details** like **payment type** and **card details**.
- After the **payment** is done, **report** generate **booking details**, **payment details**, and **confirmation details** and emailed to the **customer**.

Classes

- Visitor
- Customer
- Trip package
- Admin
- Feedback
- Booking
- Payment
- Report

Other nouns

Redundant: unregistered user, registered user.

An event or an operation:

Outside the scope: system, year, email.

Meta language: they.

Attributes: personal information (full name, address, NIC, email, contact number), username, password, package details (destination, accommodation, facilities, price), unique customer ID, unique package ID, unique booking ID, date of booking, payment details (payment type, card details), confirmation details.

(Verbs)

- The system **provides** 24/7 service throughout the year.
- A visitor can **overview** the system. To **use** the system, unregistered user must **register** to the system by **providing** personal information such as Full name, Address, NIC, Email, contact number.
- System **generates** unique customer ID for each customer.
- A registered user can **login to the system** by providing username and password.
- Registered users can **purchase** trip packages using the system.
- Admin should be able to **manage** trip packages by **adding**, **updating**, and **deleting** trip packages.
- A trip package **stores** package details such as destination, accommodation, facilities, and price.
- System should **generate** unique package ID for each trip package.
- Customers can **search** the trip packages from destination, accommodations, and price.
- They can **add** their feedbacks that for system or trip packages.
- Admin can **handle** received feedbacks posted on the system.
- Registered users can **place** a booking by selecting a package.
- After the booking, unique booking ID and a bill is **generated**.
- Customers are needed to **do payment** for the **selected** packages.
- To **proceed payment**, customer must **include** payment details like payment type and card details.
- After the **payment is done**, report **generate** booking details, payment details, and confirmation details and **emailed** to the customer.

Methods

Visitor -	Overview the system. Register to the system.
Customer -	Login to the system Place a booking Purchase for trip package Add feedbacks Search trip packages
Trip package –	Store details of the trip package Add trip packages to system Update trip packages Delete trip packages
Admin –	Manage the trip packages Handle the feedbacks
Feedback –	Store feedbacks
Booking –	Place a booking Generate booking ID and bill
Payment –	Add payment details Proceed payment
Report -	Generate booking details Generate payment details Generate confirmation details

Visitor	
Responsibilities	Collaborators
<p>Register to the system</p> <p>Overview the system</p>	<p>Package</p>

Customer	
Responsibilities	Collaborators
<p>Login to the system</p> <p>Place a booking</p> <p>Make payment</p> <p>Search packages</p> <p>Add feedbacks</p>	<p>Booking</p> <p>Payment</p> <p>Packages</p> <p>Feedbacks</p>

Admin	
Responsibilities	Collaborators
Manage trip packages	packages
Handle feedbacks	feedbacks

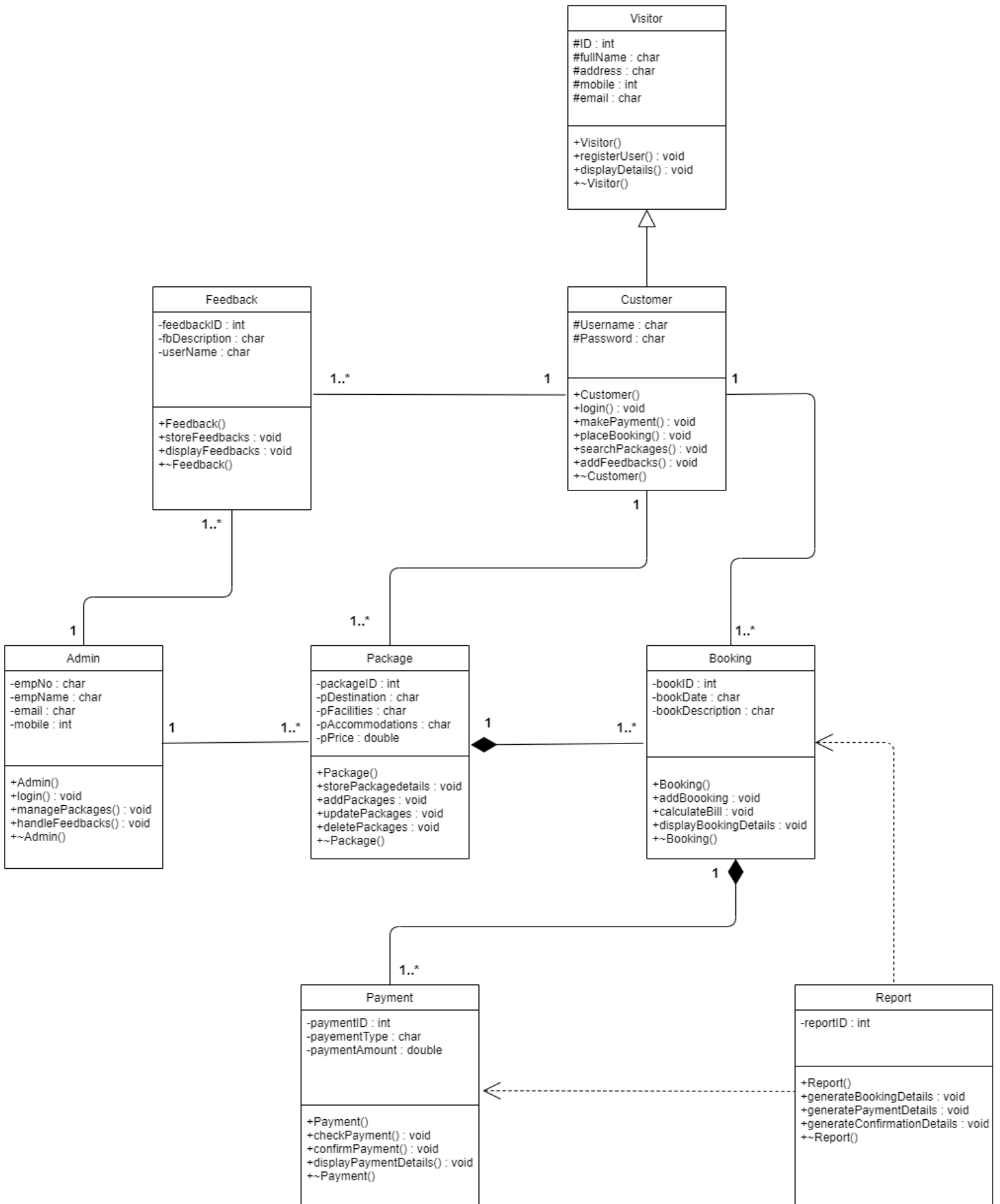
Packages	
Responsibilities	Collaborators
Store details of the trip package	
Add trip packages to system	
Update trip packages	
Delete trip packages	

Feedback	
Responsibilities	Collaborators
Store feedbacks display feedbacks	

Booking	
Responsibilities	Collaborators
Add booking Calculate the bill Display the bill	Payment

Payment	
Responsibilities	Collaborators
Check payment details	Package, customer
Confirm payment	
Display payment details	

Report	
Responsibilities	Collaborators
Generate booking details	Package
Generate payment details	Payment
Generate confirmation details	



Header files

Visitor.h

```
#pragma once
```

```
class Visitor
```

```
{
```

```
    protected :
```

```
        int ID;
```

```
        char fullName[50];
```

```
        char address[50];
```

```
        int mobile;
```

```
        char email[20];
```

```
    public :
```

```
        Visitor();
```

```
        Visitor(int V_ID, const char Name[], const char adrs[], int phone, const char  
V_email[]);
```

```
        void login();
```

```
        void registerUser();
```

```
        void displayDetails();
```

```
        ~Visitor();
```

```
};
```

Customer.h

```
#pragma once
```

```
#include "Visitor.h"
```

```
#include "Package.h"
```

```
#include "Booking.h"
```

```
#include "Feedback.h"
```

```
class Package;
```

```
class Booking;
```

```
class Feedback;
```

```
#define SIZE 5
```

```
class Customer : public Visitor
```

```
{
```

```
protected :
```

```
    char Username[30];
```

```
    char Password[15];
```

```
    Package *pkg[SIZE];
```

```
    Booking *bk[SIZE];
```

```
    Feedback *fb[SIZE];
```

```
public :  
  
    Customer();  
  
    Customer(const char C_name[], const char C_pass[], int V_email_ID, const  
char Name[], const char adrs[], int phone, const char V_email[]);  
  
    void login();  
  
    void makePayement();  
  
    void placeBooking(Booking *bking);  
  
    void searchPackages(Package *pk);  
  
    void addFeedbacks(Feedback *feed);  
  
    ~Customer();  
  
};
```

Package.h

```
#pragma once  
  
#include "Customer.h"  
  
#include "Admin.h"  
  
#include "Booking.h"  
  
#define SIZE3 5
```

```
class Customer;
```

```
class Admin;

class Booking;

class Package
{
    private :

        int packageID;

        char pDescription[200];

        char pFacilities[100];

        char pAccommodation[100];

        double pPrice;


        Customer* custmr;

        Admin* admin;

        Booking* book[SIZE3];


    public :

        Package();

        Package(int book1, int book2, Customer* cus, Admin* adm);

        void storePackagedetails(int pID, const char pDes[], const char pFaci[],
const char pAcc[], double price, Customer* cus, Admin* adm);

        void addPackages();

        void updatePackages();
```

```
        void deletePackages();  
        ~Package();  
};
```

Admin.h

```
#pragma once  
#include "Package.h"  
#include "Feedback.h"  
#define SIZE1 5  
  
class Package;  
class Feedback;  
  
class Admin  
{  
    private :  
        int empNo;  
        char empName[30];  
        char email[20];  
        int mobile;
```



```
Package *admin[SIZE1];

Feedback *fbk[SIZE1];

public :

    Admin();

    Admin(int E_no, const char E_name[], const char E_email[], int E_mobile);

    void login();

    void managePackages(Package *apkg);

    void handleFeedbacks(Feedback *afdk);

    ~Admin();

};
```

Booking.h

```
#pragma once

#include "Customer.h"

#include "Payment.h"

#define SIZE5 2

class Customer;

class Payment;

class Booking
```

```

{
    private :

        int bookID;

        char bookDate[20];

        char bookDescription[100];

        int count=0;


        Customer *bcustmr;

        Payment *payment[SIZE5];


    public :

        Booking();

        Booking(int B_ID);

        Booking(int B_ID, const char B_date[], const char B_desc[], Customer *bcus,
int pay1, int pay2);

        void addBooking();

        void calculateBill(int id, const char ptyp[], double pAmt);

        void displayBookingDetails();

        ~Booking();

};

```

Feedback.h

```
#pragma once

#include "Admin.h"
#include "Customer.h"

class Customer;
class Admin;
class Feedback
{
    private :

        int feedbackID;

        char fbDescription[500];

        char userName[50];

        Customer* Fcus;

        Admin* Fadmin;

    public :

        Feedback();

        Feedback(int F_ID, const char F_des[], const char F_name[], Customer*
Fcust, Admin* Fadm);

        void storeFeedbacks();

        void displayFeedbacks();
```

```
~Feedback();  
  
};
```

Payment.h

```
#pragma once
```

```
class Payment
```

```
{
```

```
private :
```

```
    int paymentID;
```

```
    char paymentType[20];
```

```
    double paymentAmount;
```

```
public :
```

```
    Payment();
```

```
    Payment(int P_ID, const char P_type[], double P_amnt);
```

```
    void checkPayment();
```

```
    void confirmPayment();
```

```
    void displayPaymeentDetails();
```

```
    ~Payment();
```

```
};
```

Report.h

```
#pragma once
```

```
#include "Booking.h"
```

```
#include "Payment.h"
```

```
class Report
```

```
{
```

```
    private :
```

```
        int reportID;
```

```
    public :
```

```
        Report();
```

```
        Report(int R_ID);
```

```
        void generateBookDetails(Booking *R_bk);
```

```
        void generatePaymentDetails(Payment *R_pay);
```

```
        void generateConfirmationDetails();
```

```
        ~Report();
```

```
};
```

Cpp files

Visitor.cpp

```
#include "Visitor.h"
```

```
#include <iostream>
```

```
#include <cstring>
```

```
Visitor::Visitor()
```

```
{
```

```
    ID=0;
```

```
    strcpy(fullName,"");
```

```
    strcpy(address,"");
```

```
    mobile=0;
```

```
    strcpy(email,"");
```

```
}
```

```
Visitor::Visitor(int V_ID, const char Name[], const char adrs[], int phone, const  
char V_email[])
```

```
{
```

```
    ID=V_ID;
```

```
    strcpy(fullName,Name);
```

```
    strcpy(address,adrs);
```

```
    mobile=phone;  
    strcpy(email,V_email);  
}
```

```
void Visitor :: login()  
{  
  
}
```

```
void Visitor :: registerUser()  
{  
  
}
```

```
void Visitor :: displayDetails()  
{  
  
}
```

```
Visitor :: ~Visitor()  
{  
    //destructor  
}
```

Customer.cpp

```
#include "Customer.h"
```

```
#include <iostream>
```

```
#include <cstring>
```

```
Customer :: Customer()
```

```
{
```

```
    strcpy(Uname,"");
```

```
    strcpy(Passwd,"");
```

```
}
```

```
Customer :: Customer(const char C_name[], const char C_pass[], int V_ID, const  
char Name[], const char adrs[], int phone, const char V_email[])
```

```
{
```

```
    strcpy(Uname,C_name);
```

```
    strcpy(Passwd,C_pass);
```

```
}
```

```
void Customer :: login()
```

```
{
```

```
}
```



```
void Customer :: makePayment()
```

```
{
```

```
}
```

```
void Customer :: placeBooking(Booking *bking)
```

```
{
```

```
}
```

```
void Customer :: searchPackages(Package *pk)
```

```
{
```

```
}
```

```
void Customer :: addFeedbacks(Feedback *feed)
```

```
{
```

```
}
```

```
Customer :: ~Customer()
```

```
{
```

```
    for (int i=0; i<SIZE; i++)  
    {  
        delete pkg[i];  
    }  
  
}
```

Package.cpp

```
#include "Package.h"  
  
#include <cstring>  
  
#define SIZE4 2
```

```
Package::Package()  
{  
  
}
```

```
Package :: Package(int book1, int book2, Customer* cus, Admin* adm)  
{  
  
    custmr = cus;  
  
    admin = adm;
```

```
    book[0]= new Booking(book1);  
    book[1]= new Booking(book2);  
}
```

```
void Package :: storePackagedetails(int pID, const char pDes[], const char pFaci[],  
const char pAcc[], double price, Customer* cus, Admin* adm)  
{  
  
}
```

```
void Package :: addPackages()  
{  
  
}
```

```
void Package :: updatePackages()  
{  
  
}
```

```
void Package :: deletePackages()  
{
```

```
}
```

```
Package :: ~Package()
```

```
{
```

```
    for(int i=0 ; i<SIZE4 ; i++)
```

```
    {
```

```
        delete book[i];
```

```
    }
```

```
}
```

Admin.cpp

```
#include "Admin.h"
```

```
#include<cstring>
```

```
Admin :: Admin()
```

```
{
```

```
}
```

```
Admin ::Admin(int E_no, const char E_name[], const char E_email[], int E_mobile)
```

```
{
```

```
empNo=E_no;
strcpy(empName,E_name);
strcpy(email,E_email);
mobile=E_mobile;

}

void Admin :: login()
{

}

void Admin :: managePackages(Package *apkg)
{

}

void Admin :: handleFeedbacks(Feedback *afdk)
{

}
```

```
Admin :: ~Admin()
{
    for (int i=0; i<SIZE1; i++)
    {
        delete admin[i];
    }
}
```

Booking.cpp

```
#include "Package.h"
#include<cstring>
```

```
Booking :: Booking()
{

}
}
```

```
Booking :: Booking(int B_ID)
{
```

```
    bookID=B_ID;
}
```

```
Booking :: Booking(int B_ID, const char B_date[], const char B_desc[],Customer
*bcus, int pay1, int pay2)
```

```
{
    bookID=B_ID;
    strcpy(bookDate,B_date);
    strcpy(bookDescription,B_desc);
    bcustmr=bcus;
}
```

```
void Booking :: addBooking()
```

```
{
  

}
```

```
void Booking :: calculateBill(int id, const char ptyp[], double pAmt)
```

```
{
    if(count<SIZE5)
    {
        payment[count] = new Payment(id,ptyp,pAmt);

        count++;
    }
}
```

```
    }  
}  
  
void Booking :: displayBookingDetails()  
{  
  
}
```

```
Booking :: ~Booking()  
{  
    for (int i = 0; i < SIZE5; i++)  
    {  
        delete payment[i];  
    }  
  
}
```

Feedback.cpp

```
#include "Feedback.h"  
  
#include <cstring>  
  
Feedback :: Feedback()
```



```
{
```

```
}
```

```
Feedback :: Feedback(int F_ID, const char F_des[], const char F_name[],  
Customer* Fcust, Admin* Fadm)
```

```
{
```

```
    feedbackID=F_ID;
```

```
    strcpy(fbDescription,F_des);
```

```
    strcpy(userName,F_name);
```

```
    Fcus=Fcust;
```

```
    Fadmin=Fadm;
```

```
}
```

```
void Feedback :: storeFeedbacks()
```

```
{
```

```
}
```

```
void Feedback :: displayFeedbacks()
```

```
{
```

```
}
```

```
Feedback :: ~Feedback()
```

```
{
```

```
}
```

Pyament.cpp

```
#include "Payment.h"
```

```
#include <cstring>
```

```
Payment :: Payment()
```

```
{
```

```
}
```

```
Payment :: Payment(int P_ID, const char P_type[], double P_amnt)
```

```
{
```

```
    paymentID=P_ID;
```

```
    strcpy(paymentType,P_type);
```

```
    paymentAmount=P_amnt;
```

```
}
```

```
void Payment :: checkPayment()
```

```
{
```

```
}
```

```
void Payment :: confirmPayment()
```

```
{
```

```
}
```

```
void Payment :: displayPaymeentDetails()
```

```
{
```

```
}
```

```
Payment :: ~Payment()
```

```
{
```

```
}
```

Report.cpp

```
#include "Report.h"
```

```
#include <cstring>
```

```
Report :: Report()
```

```
{
```

```
}
```

```
Report :: Report(int R_ID)
```

```
{
```

```
    reportID=R_ID;
```

```
}
```

```
void Report :: generateBookDetails(Booking *R_bk)
```

```
{
```

```
}
```

```
void Report :: generatePaymentDetails(Payment *R_pay)
```

```
{
```

```
}
```

```
void Report::generateConfirmationDetails()
```

```
{
```

```
}
```

```
Report::~~Report()
```

```
{
```

```
}
```

Main program

main.cpp

```
#include "Customer.h"
```

```
#include "Package.h"
```

```
#include "Booking.h"
```

```
#include "Admin.h"
```

```
#include "Feedback.h"
```

```
#include "Payment.h"
```

```
#include "Report.h"
```

```
int main ()
```

```
{
```

```
    Visitor *vc = new Customer();
```

```
    Package *pk = new Package();
```

```
    Booking *bk = new Booking();
```

```
    Payment *pmnt = new Payment();
```

```
    Admin *ad = new Admin();
```

```
Feedback *fd = new Feedback();
```

```
Report *rp = new Report();
```

```
vc->login();
```

```
pk->updatePackages();
```

```
pk->deletePackages();
```

```
bk->addBooking();
```

```
bk->displayBookingDetails();
```

```
ad->login();
```

```
pmnt->checkPayment();
```

```
pmnt->confirmPayment();
```

```
pmnt->displayPaymeentDetails();
```

```
fd->storeFeedbacks();
```

```
fd->displayFeedbacks();
```

```
rp->generateConfirmationDetails();
```

```
delete vc;
```

```
delete bk;
```

```
delete ad;
```

```
delete pmnt;
```

```
delete fd;
```

```
delete rp;
```

```
return 0;
```

```
}
```