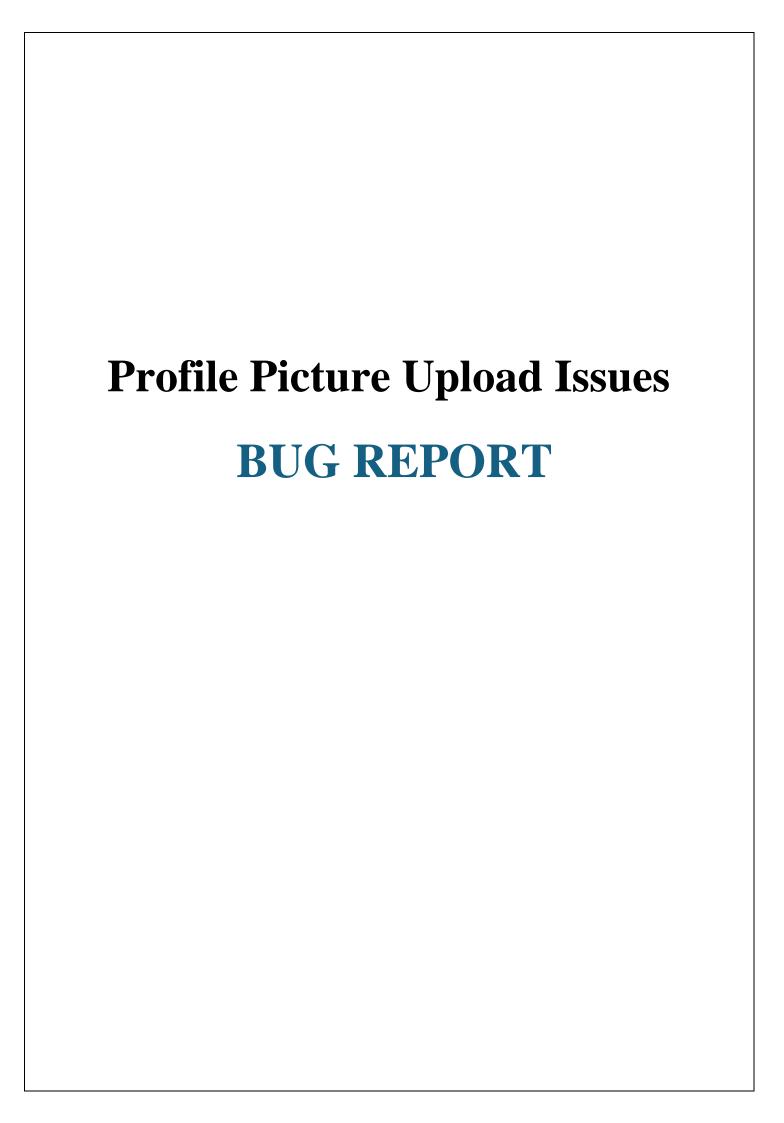
2. BUG REPORT WRITING

Minoli Rashmitha

WIREAPPS / Intern QA Technical Assessment



Bug ID:	BUG001
Title:	Profile Picture Upload Fails or Displays Incorrectly
Reported By:	Minoli Rashmitha
Reported On:	2024-08-27
Severity:	High
Priority	Medium
Environment	Operating System: Windows 11, macOS Ventura
	Browser: Chrome (v115.0.5790.110)
Description	 Users experience issues when attempting to upload a profile picture during registration or on the profile settings page. The following problems were identified: File Upload Failure: When attempting to upload a valid image file (e.g., .jpg, .png), the system fails to upload the file and displays a "File upload failed" error message. Incorrect Image Display: After uploading an image, the profile picture is displayed incorrectly (e.g., distorted, wrong aspect ratio, or partially cropped). Unsupported File Type Error: Valid image formats (e.g., .jpeg, .png) sometimes trigger an "Unsupported file type" error message, preventing the upload. Slow Upload Process: Uploading a profile picture takes an unusually long time (over 10 seconds), even with small file sizes (e.g., less than 1 MB).
Steps to Reproduce	 Navigate to the registration page or profile settings page. Click on the "Upload Profile Picture" button. Select a valid image file (e.g., .jpg or .png format). Submit the form or wait for the image to be processed.

Expected Result:	The image should be uploaded successfully without errors.
	The uploaded image should display correctly in the profile picture area, with the proper aspect ratio and no distortion.
	Valid image formats should be accepted without triggering an error.
	• The upload process should be completed within a reasonable time frame (under 5 seconds).
Actual Result:	• The system fails to upload valid image files and shows a "File upload failed" error.
	The uploaded image appears distorted, with incorrect dimensions or partial cropping.
	 Valid image formats sometimes result in an "Unsupported file type" error message.
	The upload process is slow, taking longer than expected.
Attachments:	Screenshots (showing the error messages, distorted images, etc.)
	Video (a video demonstrating the slow upload process or errors.)
	• Log Files (log files showing error messages or server logs)
Additional Information:	The issue occurs inconsistently across different browsers and devices.
	• Larger image files (e.g., over 2 MB) tend to fail more frequently than smaller ones.
	 Tested with different network conditions, but the issue persists regardless of connection speed.
Possible impact:	Users may be unable to upload profile pictures, leading to poor user experience.
	Inconsistent image display could impact the visual appeal of user profiles.
	 Delays in the upload process may frustrate users, leading to abandonment of the task.

Recommnenadations:	Investigate the file validation and upload handling mechanisms.
	Ensure proper image scaling and cropping functions are implemented.
	Optimize the upload process to handle image files more efficiently.
Assigned To:	Miss. Kaumadi De Silva
Status	Open