

GEORGE R SMITH

Agile Business Analyst

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SUMMARY

An Agile Business Analyst with almost a decade of experience and a background in mathematics. I support product owners in decision-making processes and always find new ways to stimulate product evolution.

EXPERIENCE

Agile Business Analyst

Borer Ltd 2019 - Ongoing Pheonix, AZ

Borer Ltd is the global leader in cloud-based sales, marketing, learning, and customer experience solutions

- Making sure that the team's actions align with product and business objectives
- Working in a team of 5 people covering front, backend, and testing activities for the product
- Identifying and scheduling upcoming processes
- Leading refinement meetings for all activities to ensure continuous improvement

Business Analyst

Nader 2016 - 2019 Dallas, TX

Nader is a software development company

- Helped the development team by analyzing client needs and processes
- Initiated and led discussions with clients and the technical team to ensure proper understanding of concerns and expectations
- Worked as part of a team to identify problems and come up with solutions
- Was responsible for 5 projects per year
- Made concise reports on beta-user feedback

Business Analyst

Renner-Kub 2013 - 2016 Philadelphia, PA

Renner-Kub is a leading company on the global telecommunications market

- Worked in a team of 7 to cover the whole EMEA market
- Analyzed trends and made specific forecasts that turned out to be 78% accurate
- Led the analysis of organizational expansion efforts at 2 locations by conducting business impact analysis
- Created & maintained monthly pricing trends for our services across 30+ cities

TRAINING / COURSES

Work during a Pandemic
edX, 2020

Fundamental Business Analysis
1-year, self-paced, 2011

Empathy in Software Development
Coursera, 2019

Code for Girls
2 semesters, in-person, 2010

SKILLS

| | | | |
|----------------------|------------|---------------------|------|
| Research | Agile | SQL | Java |
| Business analysis | | Analytical thinking | |
| Problem-solving | | Negotiation | |
| Client communication | | Scrum | |
| Teamwork | Leadership | Power BI | |
| Project management | | Reporting | |
| Strategic Planning | | Data analysis | |

EDUCATION

B.S. in Mathematics

The University of Texas at Dallas

2007 - 2011 Dallas, TX

M.S. in Computer and Information Technology

University of Pennsylvania

2011 - 2013 Philadelphia, PA

STRENGTHS



Communication

Listen attentively, speak candidly, and treat others respectfully.



Securing Results

Assess, analyze, plan, hope for the best



Time Management

Always make a concise plan and stick to it