

# JEREMY BRIDGE

## IT Product Manager

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## SUMMARY

IT Product Manager with 10+ years of experience in communications technology. Maintains relationships with internal and external stakeholders. Passionate about helping companies improve their IT systems and has served 150+ clients.

## EXPERIENCE

IT Product Manager 2015 - Ongoing  
Skillsoft New York City, NY

- Develop product updates, enhancements, and improvements on 3 platforms
- Deliver 90% of quarterly public roadmap and present to key stakeholders
- Ran integration efforts during acquisition and re-launched cloud ops services, resulting in 40% increase in revenue
- Collaborate with CSM & Sales to implement market trends which has brought in over \$15M in revenue

IT Product Manager 2011 - 2015  
OmniCable New York City, NY

- Managed a global SaaS IT platform and increased number of customers from 400 to 550
- Implemented Agile method to allow team growth, resulting in \$3M additional ARR
- Grew our subscribed user count from 18,000 to 42,000 users since February 2022
- Created product roadmaps and revenue projections for the beta release of products in the B2B SaaS space
- Applied quantitative analysis and potential ROI which have led to the implementation of additional features with 73% user adoption

IT Product Manager 2009 - 2011  
Meetup New York City, NY

- Reduced notification build time by 40-90% and improved user satisfaction rating by 53%
- Implemented a customizable user platform that allows for personalized search results using machine learning and CRM

## EDUCATION

Master of Business Administration 2008 - 2009  
New York University New York City, NY

B.S. Computer Science 2004 - 2008  
New York Institute of Technology New York City, NY

## SKILLS

### Product Management

Scrum · Spring · Presentations ·  
Agile Methodologies · Data Mapping ·  
QA · Jira · CRM · SAP ·  
Product roadmaps · Budgeting ·  
Risk Management · Scheduling ·  
Team Management

### IT

Java · JS · Vue · Node · Python ·  
MySQL · MongoDB · AWS

## STRENGTHS

👁 High-Achieving  
Sets realistic product goals and consistently exceeds them

🗨 Communication  
Able to simplify complex subjects and engage audiences from various industries and roles

👤 Coaching  
Supports team members in career growth which has resulted in 3 colleagues receiving promotions