BILLIE TELLER

Product Manager

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EXPERIENCE

Product Management Intern

Automation Hero

📅 2021 - 2022　📍 San Francisco, CA

Automation Hero is a software company and AI platform
- Used MySQL database to process data sets and create marketing reports with Tableau
- Analyzed data using Python to identify customer needs and reduced operation costs by 42%
- Participated in product launch with cross-functional teams including engineer team, marketing team and UI/UX designers

Product Management Intern

Microsoft

📅 2020 - 2021　📍 San Francisco, CA

Microsoft is a technology and computer software company
- Analyzed market trends to identify opportunities for updating or implementing new products
- Engage with partners and stakeholders to collaborate on product vision
- Tracked key results and performance metrics, resulting in 10% increase of customer engagement
- Collaborated with marketing and engineering to launch new intern recruitment initiative

SKILLS

Java	Agile Methodologies	Python	Product Roadmaps

Market Research	Team Building	Analytic Thinking

TRAINING / COURSES

Agile for Product Management

Udemy

Understand Financial Modeling

Coursera

EDUCATION

Bachelor of Science in Business Management

University of California

📅 2018 - 2022

- Coursework in Data Analysis, Product Management, and Leadership
- Created a Product Management study group of 30 students
- Received award of "Best Team Leader" for graduation project

PROJECTS

FocusED

📅 2021 - 2022

Graduation Project

- FocusED is a mobile app designed to help students with ADHD organize assignments and stay on track to meet goals. I was the team leader in managing the design and implementation of the app. I received a final grade of 97/100 and a reference letter from my professor.

Web Tool for Lost Pets

📅 2021 - Ongoing

Community Initiative

- A community task force assembled following several lost dogs in the neighborhood. I managed a small team of volunteer developers to launch a web tool for community members to report and track lost pets in the area. It is an ongoing initiative and so far has resulted in reuniting 3 lost pets with their owners.

Local Library Database

📅 2020 - 2021

Online Database Re-Launch

- I volunteered to assist with the digital mapping and re-launch of my local library's online database. The new system has resulted in more accurate search results, increased web traffic, and a 32% increase in online book reservations.