

SRI LANKA INSTITUTE OF INFORMATION TECHNOLOGY



HumanComputer Interaction – IT3060 Assignment 3

Project Title: High Fidelity Prototyping

Group Number: 2024-WD-S1-69

Group name - Lumens

Group Member Details: student ID, name, workload distribution

STUDENT ID	STUDENT NAME	WORKLOAD DISTRIBUTION
IT22626110	Thilakarathna HMSD	Profile Login / Register Home Low Price Guarantee
IT22578396	Dayarathne R.D.T.N	Feedback Tracking Delivery User Dashboard Terms & Conditions
IT22575944	P.R.Reid	Cart Payment Method Product My-Order Privacy Policy
IT22581716	M.M.D.Perera	Refund Wishlist Gift cards Author Page
IT22599872	Kumara H.P.K.D	Contact Us Reset Password About Us BookFlix

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Introduction

Makeen Books is an online book store which provides all categories of books including fiction, non-fiction, academic etc. The products and services provided by the website are good but the website has got some issues with its usability as it does not have a consistence color scheme ,improper spacing in several place. Also several elements in many pages are not properly aligned and several other issues are there for example the navigation bar looks clumsy and footer doesn't look good sometimes, also the 'Contact Us' page lack proper placing of details and categorization.

Customers are struggling with website navigation as the site is not easily navigable for customers to understand the product clearly, key features which are required at such times like search filters, category listing and special offers are not intuitive. At times interactive buttons are clicked and links doesn't work which frustrates customers.

To address all these concerns, we are planning to re-design the Makeen Books website, we will conduct brainstorming sessions and interviews and take feedback from users and stakeholders to make it user-centered design, and we intend to create an intuitive, visually appealing and easy to use experience for book lovers.

Methodology

For the re-design of Makeen Books e-commerce website (www.makeenbooks.com), our aim was to enhance the overall user experience and make the site more usable for customers. To achieve this, we identified some usability problems and developed a high-fidelity prototype to overcome those issues. Each member of our group was assigned to evaluate three different parts of the website including CRUD (Create, Read, Update, Delete) interface in order to cover all important parts.

One of the most crucial stages in our project was the collection of information. We performed deep interviews and contextual inquiries, where we engaged directly with clients to find out their feelings, frustrations, and overall experience of the webpage. these interviews were more personal and open-ended than before, this helped us gather intensive insights into pain points users experienced. We also employed a semi-structured questionnaire as a guide to our discussion and also collected specific comments.

Before we got too deep into our final design, we sketched. This exercise allowed us to jot down notes and quickly put together some rough drafts of what the new site could look-like. We used figma for our low-fidelity sketches as it provided us with a simple medium for testing layout concepts. Once we had a better idea of where we were going with this, we switched over to Figma, a design tool that enabled us to craft precise high-fidelity prototypes. We then used these interactive mockups to see how the new experience would translate in real life.

Finally, we tested the new interfaces by doing a series of test runs to make sure everything was working as expected and that our changes had actually made the experience more friendly, intuitive and smooth for Makeens Books' users.

Overall Project Link (Figma)

<https://www.figma.com/design/cAQkrPIx0tLBAdSOuxJskw/Untitled?node-id=1-2&t=OkSZKyZQIh6Ntzgz-1>

Presentation Video Link

https://mysliit-my.sharepoint.com/:f/g/personal/it22626110_my_sliit_lk/EmvLYd4VbN1NuZCuKuP654MBurQ67A37fQILEz5wf3K1FQ?e=5gB0Me

Individual contribution

STUDENT ID	STUDENT NAME	WORKLOAD DISTRIBUTION
IT22626110	Thilakarathna HMSD	<ul style="list-style-type: none">• Profile• Login / Register• Home<ul style="list-style-type: none">◦ Novel page• Low Price Guarantee
IT22578396	Dayarathne R.D.T.N	<ul style="list-style-type: none">• Feedback• Tracking• Delivery• User Dashboard• Terms & Conditions
IT22575944	P.R.Reid	<ul style="list-style-type: none">• Cart<ul style="list-style-type: none">◦ Payment• Payment Method• Product• My-Order• Privacy Policy
IT22581716	M.M.D.Perera	<ul style="list-style-type: none">• Refund• Wishlist• Gift cards<ul style="list-style-type: none">◦ Gift cards 1◦ Gift cards 2• Author Page<ul style="list-style-type: none">◦ Author Page 1◦ Author Page 2◦ Author Page 3
IT22599872	Kumara H.P.K.D	<ul style="list-style-type: none">• Contact Us• Reset Password• About Us• BookFlix

Task Description

Thilakarathna HMSD - IT22626110

Generate Dummy Data

Name of the Participants	Feature/Task1	Feature/Task2	Feature/Task3	Note
Customer	Click the book title on the home page	Navigate to the book details page	Add the book to the cart	-
Registered User	Login via the login page	Navigate to the profile page	View previous orders.	Registration Successful
Seller	Navigate to the Lowest Price Guarantee page	Fill in the claim form for a competitor's price	Submit the claim form	Confirmation of claim submission

Sample Analysis of Data

Prototype screen/UI	User's Feedback/Problem	Reason for negative feedback	Severity (high/medium/low) and justification	Way(s) to rectify and any tradeoffs
Home Page	Clear layout, easy-to-navigate	-	-	-
Login Page	Users had trouble with invalid passwords	Error message for incorrect password was not prominent	Low	Display a clearer error message
Profile Page	Navigation to the previous orders section is smooth	-	-	-
Lowest Price Guarantee Page	Users found the form easy to use	-	-	-

Test Case

Test ID	Test Input	Expected Output	Actual Output	Result (Pass/Fail)
1	Header Navigation	User should be redirected to the category pages	Redirects to category pages	Pass
2	Cart Interaction	User is taken to the cart page with the added book	Redirects to the cart page with the correct book	Pass
3	Register New User	New user account is created, and user is logged in	Account created and logged in	Pass

Dayarathne R.D.T.N - IT22578396

Generate Dummy Data

Name of the Participants	Feature/Task1	Feature/Task2	Feature/Task3	Note
University Student	Click the Track Now button on the home page.	View the location details of the order	View the production details of the order	-
International School Teacher	Filling out the feedback form on the feedback page	Edit the Previous feedbacks you have submitted	View the previous Feedback	-
Book Blogger	Navigate to the User dashboard by Clicking on My Account button.	View the most viewed books by users.	Using sidebar buttons navigate to the related pages.	Customer struggling to find the correct Button to the dashboard among the account icon on the header and the My Account button on the footer.

Sample Analysis of Data

Prototype screen/UI	User's Feedback/Problem	Reason for negative feedback	Severity (high/medium/low) and justification	Way(s) to rectify and any tradeoffs
Feedback Page	Clearly designed the page	-	-	-
User Dashboard	The size of the book images is not clear and too small	Used large space for Buttons on the sidebar	Low	Reduce the size of the buttons on the sidebar
Tracking page	Clearly understand the details of the orders that customers placed	-	-	-
Terms & Conditions page	Titles and contents can clearly identified.	-	-	-
Delivery page	The content is nicely arranged	-	-	-

Test Case

Test ID	Test Input	Expected Output	Actual Output	Result (Pass/Fail)
1	Feedback Submission	Pop up a successful message and the given feedback should be added to the feedback table.	Pop up a successful message and the given feedback has been added to the feedback table.	Pass
2	Edit Feedback	Pop up a successful message and the feedback table should be Edited.	Pop up a successful message and the feedback table has been edited.	Pass
3	Tracking an order	Navigate to the Tracking order page.	Navigate to the Tracking order page.	Pass

P.R. Reid – IT22575944

Generate Dummy Data

Name of the Participants	Feature/Task1	Feature/Task2	Feature/Task3	Note
University student	Click "Cart" button	Navigate to "Coupon Code" section	Apply coupon code	-
International school teacher	Click "Checkout" button in cart	Fill in billing details on payment page	Complete order	Struggles to find whether the order was placed or not
Book blogger	Navigate to "My Account" page	Navigate to the "My Orders" page	Check order status	-

Sample Analysis of Data

Prototype screen/UI	User's Feedback/Problem	Reason for negative feedback	Severity (high/medium/low) and justification	Way(s) to rectify and any tradeoffs
Privacy Policy	The content is well-organized and easy to understand	-	-	-
Order Page	Difficult to locate the order page	Lack of navigation in the footer	Medium	Add a clear navigation link in the footer
Checkout	Clear layout, with easy-to-follow instructions	-	-	-

Product Page	Easy to navigate, but lacks product reviews or feedback	No review option	Low	Add a review/feedback section
Payment Method	Payment options are well-presented and easy to use	-	-	-

Test Case

Test ID	Test Input	Expected Output	Actual Output	Result (Pass/Fail)
1	Click the Privacy & Policy link	Redirect to the "Privacy & Policy" page	Redirect to the "Privacy & Policy" page	Pass
2	Click the Checkout button in the cart	Redirect to the checkout page	Redirect to the checkout page	Pass
3	Click the My Orders link	Redirect to the "My Orders" page	Redirect to the "My Orders" page	Pass

Perera M.M.D – IT22581716

Generate Dummy Data

Name of the Participants	Feature/Task1	Feature/Task2	Feature/Task3	Note
University Student	Click the Gift Cards Button on the footer	Enter gift card number and PIN	Click on Calculate button to Calculate Gift Card balance	-
International School Teacher	Click on the Return and Refund button on the footer	Fill out the return and refund request form	Submit the return and refund request form	Too much information to fill in on the return and refund request form
Book Blogger	Click the Popular Authors Button on the footer.	Click on a letter on the list to view the authors started by selected letter	Click on an author's name to view the books by author	
University Student	Click on the My Wishlist button on the user dashboard sidebar	Click on the view button to view the details of a book	Click on the Add To Cart button to add the book to the cart	Struggling to find My Wishlist button

Sample Analysis of Data

Prototype screen/UI	User's Feedback/Problem	Reason for negative feedback	Severity (high/medium/low) and justification	Way(s) to rectify and any tradeoffs
Refund	Clearly understand the details of the refund policies	-	-	-
Wishlist	Users have trouble when finding the wishlist page	The user has to navigate to the user dashboard and there is the wishlist button	low	Add wishlist button to header or footer
Gift cards	Clearly arranged the page layout	-	-	-
Author Page	Colours are nicely applied	-	-	-

Test Case

Test ID	Test Input	Expected Output	Actual Output	Result (Pass/Fail)
1	Click Forgot Password link	Redirect to the "Forgot Password" page	Redirect to the "Forgot Password" page	Pass
2	Submit the contact form	Display confirmation message	Display confirmation message	Pass
3	Click the "About Us" link	Redirect to the "About Us" page	Redirect to the "About Us" page	Pass
4	View items on the wishlist	Navigate to the product page	Navigate to the product page	Pass

Kumara H.P.K.D – IT22599872

Generate Dummy Data

Name of the Participants	Feature/Task1	Feature/Task2	Feature/Task3	Note
University Student	Click "Forgot Password" link	Enter registered email address	Receive reset link	-
International School Teacher	Click "Contact Us" link	Fill in contact form	Submit inquiry	-
Book Blogger	Navigate to "About Us" page	Read company information	Access team details	Too much information to go through

Sample Analysis of Data

Prototype screen/UI	User's Feedback/Problem	Reason for negative feedback	Severity (high/medium/low) and justification	Way(s) to rectify and any tradeoffs
Forgot Password	Easy to find and use reset option	-	-	-
Contact Us	Form is straightforward and user-friendly	-	-	-
About Us	Informative but too text-heavy	Users may lose interest in reading long sections	Low	Add more visuals or break text into smaller sections
BookFlix	Intuitive navigation and appealing book layout	-	-	-

Test Case

Test ID	Test Input	Expected Output	Actual Output	Result (Pass/Fail)
1	Submit a return and refund request	Pop up a successful message and redirect to the return and refund request page	Pop up a successful message and redirect to the return and refund request page	Pass
2	Add to wishlist	The item should added to the wishlist and navigate to the wishlist page	The book has been added to the wishlist and navigate to the wishlist page	Pass

3	Delete from wishlist	The item should be removed from the wishlist page	The item has been removed from the wishlist page	Pass
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Summary

First, we chose the Makeen Books website because there were some usability issues and design failures; that's why we chose this website for a case study. From the issues found, there were some problems affecting users' experiences on our website, like navigation and unclear views of the products. We went on to do user research, from which real users of the website were able to give us feedback, thus bringing more usability issues into view.

We ranked each usability issue with a severity of impact to the end user. In tandem with the development of the wireframe, each team member was asked to create two wireframe options for key pages of the site. Thus, ten wireframes were developed in all. We designed user interfaces with Figma, paying high attention to enhancements in clarity and accessibility.

We pieced all user interface designs together after redesigns were complete to ensure the flow of the website was smooth. Then, the team created a video presentation of how the user interfaces interact in order to show the improvements made in the whole user experience.

Future Works

Whenever designing the website for Makeen Books, we will apply the full-functionality platform using MERN stack. Other than the functionalities implemented to date, our team further proposes to extend the scope of the website with further new functionalities based on user feedback to enhance the user experience. Currently, personal recommendations and review facilities are two proposals under consideration for the ease of users in satisfaction.

We will try to reach out to the owners of the Makeen Books website with our enhanced version when the development process is wholly done. It shall then be launched onto a cloud server. On the side of developing a mobile app regarding the Makeen Books website, there is a plan in store, to be prioritized accordingly right after this web platform has been launched successfully.

References

[Learn Design & Design Basics | Figma](#)

[How to Design an Interactive Input Field in Figma | Beginners Tutorial \(youtube.com\)](#)

[Figma Tutorial: Dropdown menu Interaction \(youtube.com\)](#)

<https://www.youtube.com/watch?v=ya2jkJBQA8Y&t=10s>

Gantt Chart

	ACTIVITIES	ASSIGNEE	EH	START	DUET	%	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024															
							15	22	29	05	12	19	26	02	09	16	23	30	07	14	21	28	04	11	18	25
	Finding Website:																									
1	✓ Finding websites with usability issues	Unassigned	-	22/Jul	31/Jul	100%																				
2	✓ Finding usability issues of each website	Unassigned	-	23/Jul	28/Jul	100%																				
3	✓ Choose one website	Unassigned	-	23/Jul	31/Jul	100%																				
	Project Discussion:																									
5	✓ Workload distribution	Unassigned	-	01/Aug	02/Aug	100%																				
	Stakeholders:																									
7	✓ Identify stakeholders	Unassigned	-	03/Aug	04/Aug	100%																				
8	✓ Creating personas	Unassigned	-	05/Aug	07/Aug	100%																				
9	✓ Contextual inquiry	Unassigned	-	08/Aug	10/Aug	100%																				
10	✓ Video recording of stakeholders	Unassigned	-	11/Aug	13/Aug	100%																				
11	✓ Writing Script	Unassigned	-	14/Aug	16/Aug	100%																				
	Assignment 1 Documentation & Submission:																									
13	✓ Analyse the final document & submit it	Unassigned	-	17/Aug	18/Aug	100%																				
	Sketches:																									
15	✓ Draw two variant sketches for each interface	Unassigned	-	07/Sep	11/Sep	100%																				
16	✓ Write a justification, Pros & Cons for each variant	Unassigned	-	12/Sep	13/Sep	100%																				
17	✓ Select one sketch from two variants	Unassigned	-	14/Sep	15/Sep	100%																				
	Assignment 2 Documentation & Submission:																									
19	✓ Analyse the final document & submit it	Unassigned	-	16/Sep	16/Sep	100%																				
	High fidelity prototyping:																									
21	✓ Design high fidelity prototypes	Unassigned	-	20/Sep	02/Oct	100%																				
	Making video demonstration:																									
23	✓ Making video demonstration	Unassigned	-	03/Oct	05/Oct	100%																				
	Assignment 3 Documentation & Submission:																									
25	✓ Analyse the final document	Unassigned	-	11/Oct	12/Oct	100%																				
26	✓ Submit the final document	Unassigned	-	13/Oct	13/Oct	0%																				

- Finding Website:
 - Finding websites with usability issues
 - Finding usability issues of each websites
 - Choose one website
- Project Discussion:
 - Workload distribution
- Stakeholders:
 - Identify stakeholders
 - Creating personas
 - Contextual inquiry
 - Video recording of stakeholders interview
 - Writing Script
- Assignment 1 Documentation & Submission:
 - Analyse the final document & submit it
- Sketches:
 - Draw two variant sketches for per interface
 - Write a justification, Pros & Cons for each variant
 - Select one sketch from two variant
- Assignment 2 Documentation & Submission:
 - Analyse the final document & submit it
- High fidelity prototyping:
 - Design high fidelity prototyping
- Making video demonstration:
 - Making video demonstration
- Assignment 3 Documentation & Submission:
 - Analyse the final document
 - Submit the final document

Appendix

Profile Page

The screenshot shows the profile page for a user named Shehan Dulmina. At the top, there is a navigation bar with links to Home, Categories, Store, Contact, About Us, a shopping cart icon showing \$59.00, and a user profile icon labeled Shehan.

The main content area features a circular profile picture of a young man. Below it, the user's name "Shehan Dulmina" and email "sendtocygnos@gmail.com" are displayed. To the right of the profile picture is a sidebar with links: Home (selected), My Orders (11), Wishlist (5), and Reset Password. A "Account Settings" button is also present in the sidebar.

The central part of the page is titled "Account Settings". It contains fields for First name (Shehan), Last name (Dulmina), Password (redacted), and Address (NP 6/1, Kaduwela). A "Save" button is located at the bottom of this section.

At the bottom of the page is a footer section with the Makeen Books logo. It includes a brief description: "Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable.", social media links for Facebook, Twitter, and Instagram, and quick links for About Us, BookFlix, Low Price Guarantee, Contact Us, My Account, Delivery, Return and Refund, Feedback, Customer Services, and Socials (Discord, Instagram, Twitter, Facebook). The footer also contains copyright information: "©2024 Makeen Books. All rights reserved" and links to Privacy & Policy and Terms & Condition.

Login Page



Home Categories ▾ Store Contact About Us \$59.00 Shehan

Welcome Back, Your Next Adventure Awaits!

Welcome back! Log in to continue exploring our vast collection of books.

Email

Password

[Forgot your password?](#)

[Sign in](#)

[Create an Account? Sign up](#)





Quick Links

- About Us
- BookFlix
- Low Price Guarantee
- Contact Us

Customer Services

- My Account
- Delivery
- Return and Refund
- Feedback

Socials

- Discord
- Instagram
- Twitter
- Facebook

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Register Page

MAKEEN
BOOKS

Home Categories ▾ Store Contact About Us \$59.00 Shehan

Join Now, Dive Into a World of Stories!

Create your account to access a world of books!
Join our community to enjoy seamless shopping.

First name Last name
Telephone Whatsapp
Title Mr Mrs Ms Dr
Address
Email
Password

Sign Up

Already have an Account? [Sign in](#)



MAKEEN
BOOKS

Quick Links Customer Services Socials

About Us My Account Discord
BookFlix Delivery Instagram
Low Price Guarantee Return and Refund Twitter
Contact Us Feedback Facebook

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Home Page

The screenshot displays the homepage of Makeen Books. At the top, there's a navigation bar with links for Home, Categories, Store, Contact, About Us, a search bar, and a shopping cart icon showing 5 items and \$50.00.

Best Place to Find Your favourite Books
Explore captivating Fiction books filled with thrilling adventures and heart warming tales.

Browse by Book Types

- Children (50 items)
- Coffee Table (24 items)
- Cookery (54 items)
- School books (50 items)
- Novels (53 items)

New Arrivals
Explore the latest collection at Makeen Bookshop! From gripping novels and insightful non-fiction to inspiring .

Books 50% off now!
Don't miss such a deal!

About The Makeen Books
Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable and convenient for all by sourcing around the world.

Popular Collections

All Fiction History Thriller View All >

Pearson Edsel primary \$58.50	Pearson Edsel primary \$58.00	Pearson Edsel primary \$58.00	Pearson Edsel primary \$58.00	Pearson Edsel primary \$58.50
Pearson Edsel primary \$58.00				

Track your Book

Track Here Track Now

MAKEEN
Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable and convenient for all by sourcing around the world.

Quick Links

- About Us
- Monklix
- Low Price Guarantee
- Contact Us

Customer Services

- My Account
- Delivery
- Return and Refund
- Feedback

Socials

- Discord
- Instagram
- Twitter
- Facebook

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Novel

 [Home](#) [Categories](#) [Store](#) [Contact](#) [About Us](#) [\\$58.00](#) [Signup](#)

New Novels

Explore the latest collection at Makeen Bookshop! From gripping novels and insightful non-fiction to inspiring .



ISBN = 874796844MB \$89.00
Pearson Edsel primary

ISBN = 874796844MB \$39.00
Stolen Childs

ISBN = 874796844MB \$69.00
Lauren Groff

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Pearson Edsel primary \$69.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



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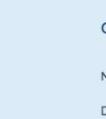
Pearson Edsel primary \$89.00



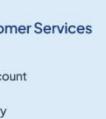
Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Pearson Edsel primary \$89.00



Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable.

Quick Links

- [About Us](#)
- [BookFlix](#)
- [Low Price Guarantee](#)
- [Contact Us](#)

Customer Services

- [My Account](#)
- [Delivery](#)
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- [Feedback](#)

Socials

- [Discord](#)
- [Instagram](#)
- [Twitter](#)
- [Facebook](#)

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[Privacy & Policy](#) [Terms & Condition](#)

Low Price Guarantee Page

The screenshot shows the Makeen Books website with a navigation bar at the top featuring the logo, Home, Categories, Store, Contact, About Us, a shopping cart icon with '\$59.00', and a user profile for 'Shehan'.

Lowest Price Guarantee

Lowest Price Guarantee allows you to get a lower price on an identical item when you present any online or local competitor's ad.

You can buy with confidence that you are getting the book for the lowest price.

When you see the Low Price Guarantee seal on a book, we promise you that there are no other Sri Lankan book vendor's website offering you a cheaper price than our price.

If you find a cheaper price, please [send us the link\(URL\)](#) and we will refund you the difference.

[Claim](#)

MAKEEN
BOOKS

Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable.

Quick Links	Customer Services	Socials
About Us	My Account	Discord
BookFlix	Delivery	Instagram
Low Price Guarantee	Return and Refund	Twitter
Contact Us	Feedback	Facebook

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[Privacy & Policy](#) [Terms & Condition](#)

Feedback Page

 Home Categories ▾ Store Contact About Us \$50.00 Shahn

Let Us Know

"We sincerely apologize for any inconvenience this may have caused. Your feedback is highly valued, and we appreciate you taking the time to share it with us. It helps us understand where improvements are needed so we can enhance your experience. Thank you for your patience and support as we work towards making things better."

Your feedback is important to us, and greatly appreciated

Name

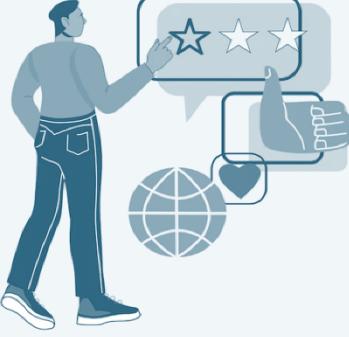
Phone Number

Email

Suggestion

Rate Us 

Submit



Your previous Feedbacks

ID	Rating	Suggestion	Edit	Delete
F101	4.5	I had a wonderful experience...	Edit	Delete
F102	4.8	I love shopping at your books...	Edit	Delete


Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable.

[!\[\]\(284147740cae7449e8aac64f5a2a5e21_img.jpg\)](#) [!\[\]\(bc06a658f3dd91585f4cafbfd87ce71d_img.jpg\)](#) [!\[\]\(f2dae3e31e615ec3d6d59eb9cd5d3013_img.jpg\)](#)

Quick Links

About Us BookFlix Low Price Guarantee Contact Us

Customer Services

My Account Delivery Return and Refund Feedback

Socials

Discord Instagram Twitter Facebook

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Privacy & Policy Terms & Condition

Tracking Page

MAKEEN
BOOKS

Home Categories ▾ Store Contact About Us \$59.00 Shehan

Track Your Order

Stay informed about your order's journey with our real-time tracking system. Easily check its current status and receive timely updates on its location and estimated delivery right from this page.

Order #564541511515

ORDER PLACED sep12 2024	TOTAL 123.02 USD	SHIP TO NewYork
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Order Placed Sep 12 2024 In Production Sep 12 2024 Ocean Transit Sep 12 2024 Shipping final mile Sep 12 2024 Delivered Sep 12 2024

Product Information

Book Name	Price	Quantity	SubTotal
Percy Jackson	8.12 USD	1	24.36 USD
Percy Jackson	8.12 USD	2	48.72 USD

Summary

Quantity	3
Sub Total	73.08 USD
Points	10

Billing Address

Jhone Alex
jhonealex@gmail.com
77 777 7777
street,
city,
state,
country

Shipping Address

Jhone Alex
jhonealex@gmail.com
77 777 7777
street,
city,
state,
country

September 2021

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1	2	3	4	5	6	7
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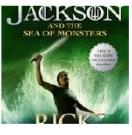


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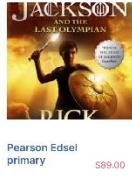


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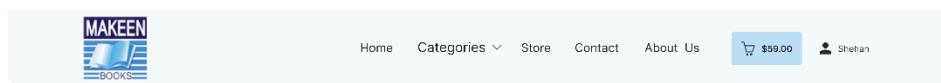
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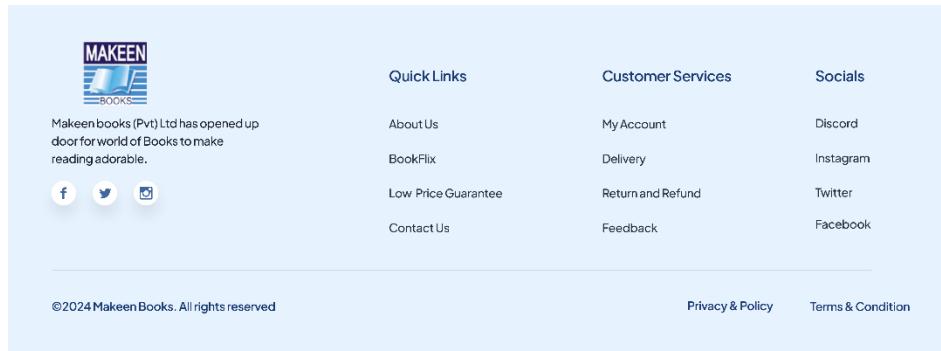
The screenshot shows the Makeen Books website's cart page. At the top, there is a navigation bar with links for Home, Categories, Store, Contact, About Us, a shopping cart icon showing \$59.00, and a user profile for Shethan. Below the navigation is a section titled "Check Out". The main content area displays a table of items in the cart:

Product	Description	Unit Price	Quantity	Total	
	Princess Of Souls	Rs. 3560.00	<input type="button" value="-"/> <input checked="" type="button" value="1"/> <input type="button" value="+"/>	Rs. 3325.00	 
	A Vow So Bold And Deadly	Rs. 4560.00	<input type="button" value="-"/> <input checked="" type="button" value="1"/> <input type="button" value="+"/>	Rs. 3530.00	 
	Percy Jackson - Greek Heroes	Rs. 6560.00	<input type="button" value="-"/> <input checked="" type="button" value="1"/> <input type="button" value="+"/>	Rs. 2110.00	 

Order Summary 

Subtotal	Rs.8925.00
Shipping	Rs.400.00
Total	Rs.9325.00

Enter Coupon code here



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Your Cart

	Name- Magnus Chase and the Hammer of Thor Price-Rs. 1710.00 Quantity-1
	Name-Tyrant's Tomb Price-Rs. 2115.00 Quantity-1
	Name- Magnus Chase and the Ship of the Dead Price-Rs. 2750.00 Quantity-1

First Name*

Last Name*

Phone number*

Country:

Is your delivery details same as billing address?
 Yes No

Payment Method
 VISA Or Masters Card Paytm Up A Score Cash On Delivery

I have read and agree to the [Terms and Conditions](#).

Order Summary

Subtotal	Rs.10250
Shipping	Rs.400
Total	Rs.10650

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Payment Method

Credit Card Payment

How do I pay using a credit card?

We accept payments made by credit/debit cards having the Master card or VISA card symbol.

To pay using your credit card at checkout, you will need your card number, expiry date and three-digit security number (found on the backside of your card). When you come to the payment page you will be redirected to the Hatton National Bank secured payment gateway to complete your payment.



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Banks now use the 3D Secure password service for online transactions, providing an additional layer of security through identity verification.

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You can make your payment by a direct bank deposit.
Please deposit the total value of your order to any branch of Hatton National Bank (HNB).

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Name of A/C Holder : Makeen Book (Pvt) Ltd
Account No : 092946934246
Ref No : Direct write your name, address & order ID

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Mail or fax your order & the Bank Slip to,
orders@makeenbooks.com / Fax : +011 2862960

Step 3
Please call on 0772560087 for confirmation

Name of Acc: Makeen Books (Pvt)
Ltd
Acc No: 092010082404
Acc branch: Thimbirigasyaya

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Chain of Gold: The Last Hours #1
Cassandra Clare
★ ★ ★ ★ 4.5

\$12.49

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+ 1 -

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Language : English Reading age : 14+
Print length : 592 pages Dimensions : 6 x 1.8 x 9 inches

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Product	Book Name	OrderId	Payment Method	Total	Order Status
	Shrines Of Gaiety	MKO100031294	Credit/Debit Card	Rs. 3560.00	Pending
	We Free the Stars	MKO100034594	Cash On Delivery	Rs. 4560.00	Complete
	Golden Fury	MKO100045632	Pick Up At Store	Rs. 6560.00	Cancel

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Name
First Name Last Name

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Request Date DD-MM-YYYY

Reason for refund Wrong Product Delivery Excessive Amount

Book Name

Order ID

When did you buy the book ? DD-MM-YYYY

Please answer the following

Do you have the invoice	<input type="radio"/> yes <input type="radio"/> No
Have you read the refund policy?	<input type="radio"/> yes <input type="radio"/> No
Based on the refund policy, are you eligible for refund ?	<input type="radio"/> yes <input type="radio"/> No

Requested Amount

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	A Golden Fury	Samantha Cohoe	\$100.00	In Stock	<button>Add to Cart</button> <button>View</button> <button>Delete</button>
	To Kill a Mockingbird	Harper Lee	\$250.00	In Stock	<button>Add to Cart</button> <button>View</button> <button>Delete</button>
	The Hobbit	J.R.R. Tolkien	\$50.00	In Stock	<button>Add to Cart</button> <button>View</button> <button>Delete</button>
	Percy Jackson & the Greek Heroes	Rick Riordan	\$45.00	In Stock	<button>Add to Cart</button> <button>View</button> <button>Delete</button>

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Traditional Gift Cards

The image displays four traditional gift card designs for BookFlix, each featuring a different background color and design. They are arranged in a 2x2 grid on a light beige background. Each card includes the 'MAKEEN BOOKS BOOKFLIX' logo at the top, a series of numbers below it, and an 'Add to Cart' button at the bottom right. The cards are labeled with their respective amounts: \$2000, \$5000, \$2000, and \$1000.

eGift Cards

The image displays two eGift card designs for BookFlix, each featuring a different background theme. They are arranged in a 1x2 grid on a light beige background. Both cards include the 'MAKEEN BOOKS BOOKFLIX' logo at the top, a series of numbers below it, and an 'Add to Cart' button at the bottom right. The cards are labeled with their respective amounts: \$800 and \$4000.

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A.G. Riddle

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The Atlantis Gene	456	\$300.00	Add to Cart View Add to Wishlist
The Atlantis World	789	\$500.00	Add to Cart View Add to Wishlist

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Makeen books (Pvt) Ltd has opened up door for world of Books to make reading adorable and convenient for all by sourcing around the world. Makeen Books can trace its bookselling heritage to the early part of the 20th century when it was established in the heart of the commercial district of that time which was Main Street in Pettah. Currently we have Strong stand in the industry for more than 50 years serving to public and private sector organizations generation to generations. Being third large importer knowledge,experience and expertise always add value to you by delivering value to money.

Makeenbooks.com is the ecommerce portal of Makeen Books the long established book distributor in Sri Lanka and the top online book buying destination for thousands of customers. It's a great pleasure to be the pioneer in setting up online platform for Books Selling and our team is striving to deliver unique unmatched experience to valued business partner by offering over Seven Million titles from various disciplines. With the mission of "Delivering unique experience in reading and knowledge sharing to all customers by offering wide range of reading materials from source around the world", Customer Satisfaction and Online Security is our priority.

Makeen Books differentiates itself by being Sri Lanka's largest English Book Store besides being affordable, convenient and Variety to our customers. Our team work around the clock to ensure that every customer requirement is hastily serviced with 100% satisfaction and reach packages its destination on-time. Makeenbooks.com has the largest selection of books than any other online bookstore in Sri Lanka and we welcome you to browse our selection and experience our ultra-convenient valuable service.

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- For every Rs.1000.00 you spend will be offered 1 point and 1 point is equal to LKR 1.00.
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