

SAYS

"I want to save my life"

"How can I receive help?"

"I have no internet or signal network"

"Where can I go?"

Overwhelmed

Fear about the flood

Hopeful

Unsure to receive help



Send their position using the rescue app

Keep his/her smartphone all the time

Wait to be rescued by the operators

DOES

How long will rescuers arrive

In moving to another place to receive faster help

Technology is wonderful

What to do if the flood worsens

THINKS

FEELS