

Brenden Pusso

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Education:

University of North Carolina at Charlotte (UNCC), Charlotte, NC

Bachelor of Arts in Computer Science | Concentration: Information Technology

Honors: Dean's List: Fall 2021 – Spring 2022

Technical Skills:

Languages: Bash Script, Python, JavaScript, HTML, CSS, MongoDB

Foundational Concepts: Agile-Scrum, Team Management, Customer Service, Pro-Active Problem Solving, Team Leader

Proficiency: Azure AD, RSAT AD, Spiceworks, Office 365

Work Experiences:

True Homes

Helpdesk Intern, Monroe, NC

May 2021 – Current

- Set up new user hardware and replaced hardware for employees
- Managed and updated users within Azure AD
- Managed Flex Wednesday initiative, when employees came back to the office, I provided them with the needed equipment.
- Provided support to employees via the Spiceworks ticket system
- Actively investigate ways to mitigate the risk of malicious content from users

Sam's Xpress Carwash

Assistant Manager, Huntersville, NC

June 2019 – July 2020

- Managed Operations of the Business
 - Managed Crew Members
 - Proactively Solve any Customer Service Issues
 - Responsible to Open and Close the Business
 - Service and Maintenance of Equipment
 - Responsible for Cash Balance and Deposits
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Course Projects:

DocuSep, Software Development Project

Fall 2022

- Conducted research on the separation of handwritten and machine printed text under a Cooperative Research and Development Agreement (CRADA) with the National Security Agency.
- During the development of this project, I was the team lead and worked on the back-end implementation using Python.
- This project was developed for an NSA patented technology that could be used to quickly separate batches of documents, filing of documents based on the type of text, and documentation work use cases.

- These uses cases are beneficial to the stakeholders such as librarians, law firms, and government agencies who take in many documents with the different texts.

Cosmic Connections, Network Based App Development

Spring 2022

- Developed a website using MongoDB and JavaScript that allowed users to add connections to the site based around their interest
- Website would allow people to sign up and connect with other people who have the same interest.

Eorzea Fashion, Web App Design and Development

Fall 2021

- Developed a website using HTML and CSS that allowed users to post pictures of their characters from the game Final Fantasy XIV