



Pick - Pack - Despatch



Key Services:

- Reliable Storage Solutions: Free up your time and resources by letting us manage your inventory and order fulfilment
- New Startups: Focus on growth and innovation while we handle logistics
- Efficient Operations: Safe product storage, quick processing, and dispatch to residential and commercial addresses
- Licensed and Compliant: Our warehouse and staff adhere to industry standards and regulations
- Competitive Rates: Keep operational costs low without sacrificing service quality





Why Choose PPD Europe?

- Seamless, efficient, and reliable service
- Customizable storage and fulfilment options tailored to your specific business needs and seasonal fluctuations
- Strategic location in Perth allows for efficient distribution
- Focus on business growth while we manage the logistics
- Dedicated fulfilment manager to assist with any queries or issues, ensuring smooth and hassle-free operations
- Our team has extensive experience in logistics and fulfilment, providing expert advice and solutions to optimize your operations





B2B & E-commerce Testimonial: Chocolate & Love

Family-run and award-winning business, Chocolate and Love, make the tastiest chocolate bars which are sourced using some of the world's finest organic ingredients.

The duo behind Chocolate and Love, Richard and Birgitte, were looking for a Scottish-based fulfilment station they could trust to fulfil their orders from a central storage space.

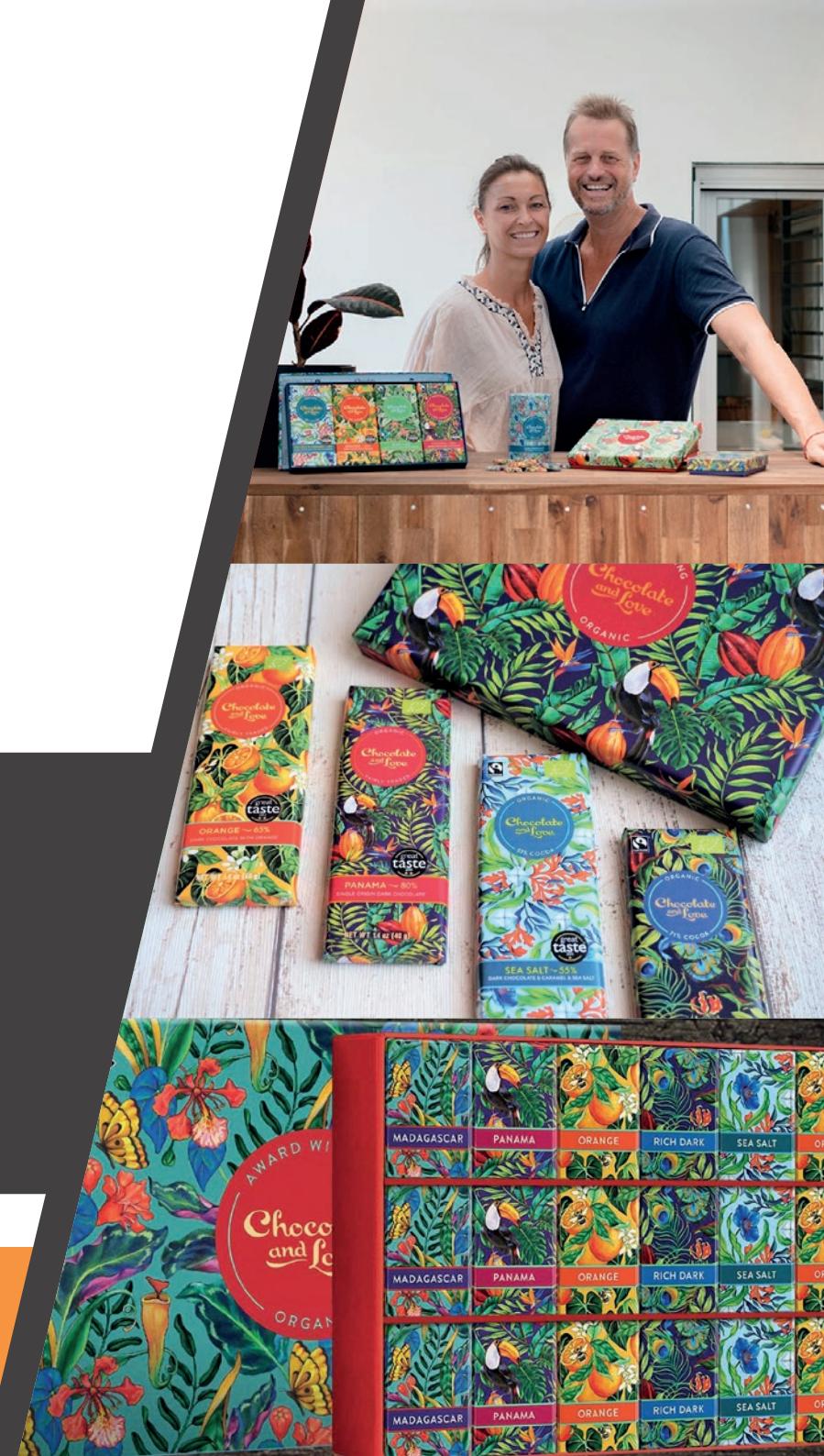
While still having full control of their orders and processes, Chocolate and Love could focus on what matters the most (the chocolate!) while PPD offered a swift and smooth operation for organising, packing and delivering these tasteful treats to chocolate lovers worldwide!

PPD Solution

- Provided assistance for a smooth transition of Chocolate & Love's operations from their previously rented site into PPD's warehouse and office space
- Using PPD's knowledgeable staff to ensure the new set up is as streamlined as possible to maximise efficiency
- Providing personalised assistance with a dedicated Fulfilment Manager and knowledgeable staff who treat the products as if they are their own
- Offering cost effect shipping options through advantageous partnerships
- Simplifying and centralising shipping processes across multiple carriers
- Ensuring efficient handling and fulfilment of customer orders
- Daily courier and mail collections
- Ensuring careful handling and storage of products with utmost care
- Providing 24/7 access to stock management

“ From our first contact to physically moving our operations, nothing has been ‘too much’ for PPD. Their knowledge and experience in order fulfilment ensured we had a smooth transition to a new way of working. Our Account Manager, Stacie-Ann, is like one of our own employees. PPD process all of our orders and ensure prompt despatch. We couldn't be happier. ”

Richard O'Connor - Owner of Chocolate & Love





Aberdeen &
Grampian
Chamber of
Commerce

Direct Mail Testimonial: Aberdeen & Grampian Chamber of Commerce

Communicating in a timely and impactful way with these companies and people to ensure they see value from their membership is one of the biggest challenges facing Aberdeen & Grampian Chamber of Commerce. Everyone is busier than ever and we receive increasingly more messaging from a range of sources- much of it electronic. Research continually tells us that there is still appetite for a printed product that can be read, away from desks and is enjoyable as well as informative from a business perspective. So, it's more important than ever- to readers and Advertisers- that the Chamber's monthly Business Bulletin magazine (and any supporting materials, inserts etc) is received by the right people at the right place at the right time.

<https://www.agcc.co.uk/helping-your-business/news-opinion/business-bulletin>

PPD Solution

- All parts of the process must work seamlessly, with clear communication and cooperation among all involved parties.
- Key participants include AGCC admin, content & design teams, printer (DC Thomson), fulfilment house, and Royal Mail.
- Each party must understand their roles and deadlines to ensure copies are received on schedule.
- AGCC has collaborated with PPD on fulfilment and mailing for approximately a decade.



The team at PPD, many of whom have worked on this project since it started, provide a personal service and understand the Chamber, its magazine and the importance of getting the distribution of it right and on time.



Russell Borthwick - Chief Executive, Aberdeen & Grampian Chamber of Commerce



E-commerce Testimonial: River Rock Whisky

As a new venture entering the market of Single Malt Whisky, the team at River Rock Whisky were looking to prioritise getting their new product out into the world and improve their customer experience, all while knowing that the logistics could be managed efficiently. As one of the very few fulfilment specialists in Scotland who hold an alcohol license, PPD were able to support River Rock throughout the entire fulfilment process, providing a smooth storage and dispatch service for the award-winning single malt whisky.

Entering a competitive market can be tricky, which is why the utmost care was given to River Rock to ensure that they were supported with cost-effective solutions in order to help scale their growth – while handling their inventory and deliveries securely and safely.

Being described as Scotland's 'most-welcoming single malt', it was only fair that their fulfilment was given the same treatment.

PPD Solution

- Providing a secure and dedicated area for storing River Rock stock
- Streamlining the process of receiving and managing inventory
- Providing personalised assistance and support for smooth operation
- Offering cost effect shipping options through advantageous partnerships
- Simplifying and centralising shipping processes across multiple carriers
- Ensuring efficient handling and fulfilment of customer orders
- Daily courier and mail collections
- Ensuring careful handling and storage of River Rock stock with utmost care
- Providing 24/7 access to stock management and order placement







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