



Account Number  
8771 20 140 0198846

Billing Date  
Mar 23, 2023

Page  
1 of 3

## Hello Rakeshkuma Chaudhri,

Your Xfinity services have been disconnected at your request. We're sorry to see you go.

### Your bill at a glance

For 7314 OAKWOOD AVE APT 5, LYONS, IL, 60534-1240

Previous balance		\$25.00
EFT Payment - thank you	Mar 22	-\$25.00
<b>Balance forward</b>		<b>\$0.00</b>
Partial charges	Page 3	-\$13.71
One-time charges	Page 3	\$10.00
Taxes, fees and other charges		\$0.00
<b>New charges</b>		<b>-\$3.71</b>

**New balance** **-\$3.71**

#### ! Your account has a credit balance

You have a credit balance of -\$3.71 on your account. You don't need to pay anything.

#### Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

### Your bill explained

- Your credit balance of -\$3.71 will be refunded to you within 30 days of the date your account was disconnected and your equipment was returned.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



P O BOX 4928 OAK  
BROOK IL 60522-4928

RAKESHKUMA CHAUDHRI  
7314 OAKWOOD AVE APT 5  
LYONS, IL 60534-1240

Account number

**8771 20 140 0198846**

New balance

**-\$3.71**

COMCAST  
PO BOX 70219  
PHILADELPHIA PA 19176-0219

877120140019884600003715

### With My Account, you're in control

Use My Account to easily change, edit, and update your account – from anywhere.

1. **Online:** Sign in at [xfinity.com/myaccount](https://xfinity.com/myaccount)
2. **On your smartphone:** Go to [xfinity.com/apps](https://xfinity.com/apps) to download the free Xfinity My Account app
3. **On your TV:** Open your X1 Main Menu and find the My Account app under Apps



### Manage your account settings anytime, anywhere

Easily update your information on all your devices:

1. **Online:** Sign in at [xfinity.com/account](https://xfinity.com/account).
2. **On your smartphone:** Go to [xfinity.com/apps](https://xfinity.com/apps) and download our free Xfinity app.
3. **On your TV:** Open your X1 Main Menu and navigate to your account under Apps.



### Contact us

We're here to help.



**Chat**

Visit [xfinity.com/chat](https://xfinity.com/chat)



**Social**

Tweet us @XfinitySupport



**App**

Download the Xfinity app at [xfinity.com/apps](https://xfinity.com/apps) or in your app store



**Phone**

Call 1-800-xfinity (1-800-934-6489)



**Store**

At your nearest Xfinity store  
find one at [xfinity.com/storelocator](https://xfinity.com/storelocator)

### Additional information

#### Moving?

Visit [xfinity.com/moving](https://xfinity.com/moving) today to help you stay connected to all of your Xfinity services.

#### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, including requesting communications in large print or braille, call 1-855-270-0379, chat live at support.  
[xfinity.com/accessibility](https://xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

### Ways to pay



#### Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again.  
Enrolling is fast, easy, and free at [xfinity.com/autopay](https://xfinity.com/autopay).



#### Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit [xfinity.com/ecobill](https://xfinity.com/ecobill) to go green.

### How to pay your bill

**Online:** Visit [xfinity.com/myaccount](https://xfinity.com/myaccount) to make a one-time payment

**By App:** Download the My Account at [xfinity.com/apps](https://xfinity.com/apps)

**By mail:** Comcast P.O. Box 70219, Philadelphia, PA 19176-0219

## Partial charges -\$13.71

<b>Services removed</b>	Mar 13 - Mar 29	<b>-\$19.19</b>
Connect		
<b>Services added</b>	Mar 13 - Mar 29	<b>\$5.48</b>
Automatic Payments Discount Including Paperless Billing		

**Please note:** Credits for services you were billed for in advance last month. These services have been disconnected.

**Please note:** Charge for new service up to the start of your bill period. Your new regular monthly charge is shown below.

On your last bill you were billed in advance for services between Mar 01 - Mar 29. We've applied a credit of -\$13.71 as a result of your service disconnection on Mar 13. For more details about the change to your service please go to [www.xfinity.com/billdetails](http://www.xfinity.com/billdetails).

## One-time charges \$10.00

<b>Other charges</b>		<b>\$10.00</b>
Early Termination Fee	Mar 23	\$10.00

## Additional information

Franchise Authority: Village of Lyons, 4200 Lawndale Ave, Lyons, IL 60534; 708-442-4500. FCC Community ID: IL0324.

**My Account App Update:** The My Account app will no longer be available as of April 26, 2023. We've moved all its features into the Xfinity app for a better experience. Download the Xfinity app today!