



Customer Jobcard HVD02363

Online Job Tracking:

Username DBNCOIW66

Password C1KB016WS0

Customer Details:

Account Number COIW66
Account Name KEVIN QI
Customer Ref No. KEVIN
Contact Person KEVIN QI
Telephone 0313320903
Email kevinqi7788@163.com

Booked In By GABRIELZ
Date 11/11/2016
Make IDEAPAD 710S-13ISK
Model LENOVO
Serial Number R90LELS6
Action required Quote

Fault Description:

PLEASE CHANGE LANGUAGE TO ENGLISH

Accessories:

BAG
ADAPTER

I confirm that all the information above has been captured correctly.



Signature: _____

	Fee	Amount	VAT	Total
<u>Fees</u>	No Assessment fee charged			

General Information:

Please retain this job card for the collection of your product. Responses to quotes must be e-mailed to: quotes@partserve.co.za

Upgrade Options: (Subject to Specifications and Availability) Please quote me on...

Operating System	<input type="checkbox"/>	Memory	<input type="checkbox"/>	Hard Drive	<input type="checkbox"/>
SSD	<input type="checkbox"/>	Anti-Virus Norton 360	<input type="checkbox"/>	Cloud Backup Software	<input type="checkbox"/>
Spare Battery	<input type="checkbox"/>	AC Adapter	<input type="checkbox"/>	Microsoft Office	<input type="checkbox"/>
Tablet Screen Protector	<input type="checkbox"/>	Memory Card	<input type="checkbox"/>	Tablet Cover	<input type="checkbox"/>

Comments

Did you know that you can track your jobs online?

www.partserve.co.za



User Id DBNCOIW66

Password C1KB016WS0

For more info call the PartServe team on 031 502 3290

Email-dbn@partserve.co.za

PartServe

Channel Support



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PLEASE READ THE TERMS AND CONDITIONS CAREFULLY

Terms and Conditions:

- *****PARTSERVE WILL NOT BE HELD LIABLE FOR ANY LOSS OR DAMAGE TO CUSTOMER DATA*****
- All backup's of data must be done before the unit is booked in for repairs
- Software is not covered by Vendor warranty terms and conditions. All software related problems will be charged for.
- Lightning damage is NOT covered under warranty.
- Warranty is void if the equipment has been tampered with or abused.
- All jobs carry a 3 month warranty from date of invoice on work carried out only.
- A copy of the job card MUST be presented on collection before the job can be released.
- COD payments must be made in cash or via a credit card on the day of collection.
- EFT payments must reflect in the Company's Standard Bank Account and verified by our Finance Department before collection.
- NO cheque payments will be accepted.
- An assessment fee of R150-00 excl. VAT will be charged on all out of warranty units received. This will be set off against any quote accepted.
- Rejected jobs will take 48 hours before the job can be collected.
- Emergency assessments will be charged for all in warranty and out of warranty ASSESSMENTS needed immediately. The fee will be charged at R585-00 excl. VAT.
- Partserve reserves the right to sell any unit/equipment that is not collected within 14 days of completion to defray any expenses.

Signature: _____ Name: _____ Date: _____

Please check that all information and faults reported have been captured correctly on this job card.

PARTSERVE CHANNEL SUPPORT (PTY) LTD UNIT 16 ISLAND BUSINESS PARK 23 FLANDERS DRIVE MOUNT EDGEcombe Tel: 031 502-3290 Fax: 031 502-1228 Email: billym@partserve.co.za

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