

Kim Rustin

From: Pinnacle Retail Warranty <retail@pinnaclewarranty.co.za>
Sent: Monday, September 05, 2016 10:00 AM
To: Kim Rustin
Subject: Awaiting POP: T20160905.0024 - Warranty Repair - 2386314

*** Please enter replies above this line ***



You are receiving this message because a note entry was added to your ticket. Replies to this email will be added as a note onto this ticket.

TICKET #T20160905.0024: WARRANTY REPAIR - 2386314

Kim,

Please reply to this email and attach your proof of purchase (POP) for your retail claim.

Please note the POP needs to provide the following information:

- Place of purchase
- Date of purchase
- Description of product

Type of documents typically used as proof of purchase:

- Receipt
- Valid Tax Invoice
- Copy of contract or account statement

The details of the ticket are listed below. When replying to this ticket, please ensure that the ticket number is included in the email subject line.

- Ticket #: T20160905.0024
- Created on 09/05/2016 09:59 AM (SAST) by Treatwell Mabuza
- Title: Warranty Repair - 2386314
- Description: Fault Description: Keys on the internal keyboard are swapped when figures show up on screen, mouse and receiver that come with unit are not compatible with the device.

Massstores (Pty) Ltd T/A MAKRO SA
Company Reg. No. 1991/006805/07
VAT Reg. No. 4300119155

MAKRO CENTURION
0860 305 999
2-Blooukrans Street, Highveld Ext. 2, CENTURION, 0157

NLA Reg. No : RG0000488
Registered status : Distributor
Liquor Store Lic : WCP/008687

COPY TAX INVOICE

01251565
MR TG MALUKE
TYCO INTERNATIONAL
VAT REG. NO. : NOT APPLICABLE
PO BOX 5189
THE REEDS
PRETORIA

Fri 26/02/2016
TIME: 16:59
PAGE: 1
STORE NO : 9
POS NO : 18
INVOICE NO: 284
CASHIER NO: 61

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STORE REPRINT NAME : MAKRO OTTERY
INVOICE REPRINT DATE: 03/09/2016
INVOICE REPRINT TIME: 15:15
INVOICE REPRINTED BY: njacobs Nadeema Jacobs

BARCODE	QTY	UNT/PK	DESCRIPTION	DIS	SGL INC	PK INC	VAT CD	WEIGHT (Kg)	TOTAL INC
								TOTAL EXC	
*****1	1		LENOVO CI3/8GB/1TB/15.6" BUNDLE		6999.00	6999.00	1	6139.47	6999.00
0088980066965									
Salesperson :			732 OTHER STORE						

TOTAL ARTICLES : *****1*****

VAT SUMMARY

CODE	%	GOODS	VAT
1	14.00	6139.47	859.53
TOTALS		6139.47	859.53

PAYMENT SUMMARY

CARD PAYMENT	541282*****8958	18/11	CRD	6999.00
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