



Terms and Conditions

1. *****PARTSERVE WILL NOT BE HELD LIABLE FOR ANY LOSS OR DAMAGE TO CUSTOMER DATA*****
2. All backup's of data must be done before the unit is booked in for repairs
3. Software is not covered by Vendor warranty terms and conditions. All software related problems will be charged for.
4. Lightning damage is NOT covered under warranty.
5. Warranty is void if the equipment has been tampered with or abused.
6. No job will be accepted for warranty without a valid proof of purchase.
7. All jobs carry a 3 month warranty from date of invoice on work carried out only.
8. A copy of the job card MUST be presented on collection before the job can be released.
9. COD payments must be made in cash or via a credit card on the day of collection.
10. EFT payments must reflect in the Company's Standard Bank Account and verified by our Finance Department before collection.
11. NO cheque payments will be accepted.
12. An assessment fee of R150-00 excl. VAT will be charged on all out of warranty units received. This will be set off against any quote accepted.
13. Rejected jobs will take 48 hours before the job can be collected.
14. Emergency assessments will be charged for all in warranty and out of warranty ASSESSMENTS needed immediately. The fee will be charged at R585-00 excl. VAT.
15. Partserve reserves the right to sell any unit/equipment that is not collected within 14 days of completion to defray any expenses.