

Did you know that you can track your jobs online?

www.partserve.co.za



User Id JHBCPT490

Password T7L4079JM3

For more info call the PartServe team on 011 201 7777

Email-csteam@partserve.co.za

Customer Jobcard HVJ23911



Customer Details:

Account Number CPT490
Account Name DUMOLUHL DONGA
Customer Ref No. NONE
Contact Person DUMOLUHL DONGA
Telephone 0
Email dumodonga@gmail.com

Booked In By ZELTHAS
Date 25/08/2015
Make X1161P
Model ACER
Serial Number 003113002E4592B
Action required Quote

I confirm that all the information above has been captured correctly.

Signature: _____

Fault Description:

CASE NO: 8530512S
COMES ON AND SWITCHES OFF AFTER SOMETIMES
FAN FAULTY

Accessories:

NONE

I confirm that the Fault Description and Accessories have been captured correctly.

Signature: _____

General Information:

Please retain this job card for the collection of your product.

Responses to quotes must be faxed to: 086 652 9027 or sent via e-mail to: **quotes@partserve.co.za**

Fees :	Fee	Amount	VAT	Total
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PLEASE READ THE TERMS AND CONDITIONS CAREFULLY

Terms and Conditions:

- *****PARTSERVE WILL NOT BE HELD LIABLE FOR ANY LOSS OR DAMAGE TO CUSTOMER DATA*****
- All backup's of data must be done before the unit is booked in for repairs
- Software is not covered by Vendor warranty terms and conditions. All software related problems will be charged for.
- Lightning damage is NOT covered under warranty
- Warranty is void if the equipment has been tampered with or abused.
- All jobs carry a 3 month warranty from date of invoice on work carried out only.
- A copy of the job card MUST be presented on collection before the job can be released.
- COD payments must be made in cash or via a credit card on the day of collection.
- EFT payments must reflect in the Company's Standard Bank Account and verified by our Finance Department before collection.
- NO cheque payments will be accepted.
- An assessment fee of R150-00 excl. VAT will be charged on all out of warranty units received. This will be set off against any quote accepted.
- Rejected jobs will take 48 hours before the job can be collected.
- Emergency assessments will be charged for all in warranty and out of warranty ASSESSMENTS needed immediately. The fee will be charged at R585-00 excl. VAT.
- Partserve reserves the right to sell any unit/equipment that is not collected within 14 days of completion to defray any expenses.

Signature: _____

Name: _____

Date: _____

Please check that all information and faults reported have been captured correctly on this job card.