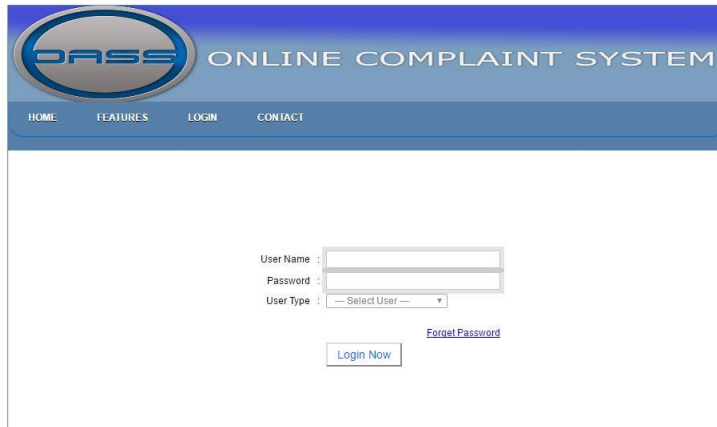


Users who have an Account on the OASS Web Application must login by:
Entering their **User Name**.
Entering their **Password**.
Select their **User Type**
Selecting **Login** to advance to the next screen and begin using the application.



The screenshot shows the OASS Online Complaint System login page. At the top, there is a blue header with the OASS logo and the text "ONLINE COMPLAINT SYSTEM". Below the header is a navigation bar with links: HOME, FEATURES, LOGIN, and CONTACT. The main content area is white and contains a login form. The form has three input fields: "User Name", "Password", and "User Type" (a dropdown menu). Below the "User Type" field is a "Login Now" button. To the right of the "Login Now" button is a link labeled "Forgot Password".

Forgotten Passwords

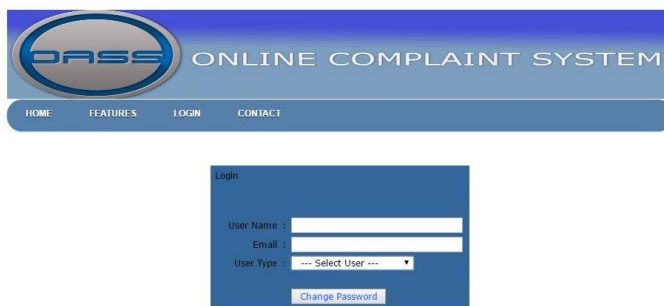
If a user forgets his or her password, he or she must select “Forgot password.”

Users who have forgotten their password may request that it be e-mailed to them by:

Entering their **User Name**.

Entering their **E-mail** address.

Selecting **Change Password** to change their password.



The screenshot shows the OASS Online Complaint System forgot password page. At the top, there is a blue header with the OASS logo and the text "ONLINE COMPLAINT SYSTEM". Below the header is a navigation bar with links: HOME, FEATURES, LOGIN, and CONTACT. The main content area is white and contains a "Forgot Password" form. The form has three input fields: "User Name", "Email", and "User Type" (a dropdown menu). Below the "User Type" field is a "Change Password" button.

1. To make Complain the Complainant needs to click on

[Start Complain](#)

- The Complainant is required to fill a form to complete the complaint and then click on submit to finish the complaint.

Please complete this form

Location :

Category :

Select a SubCategory :

Category Title :

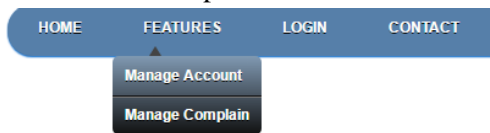
Location Name :

Date :

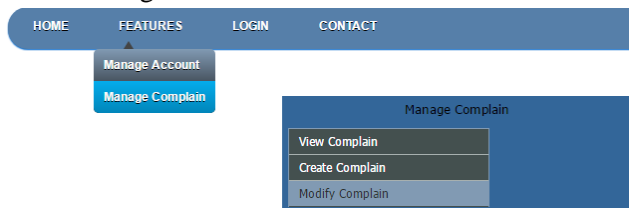
Image : No file chosen

Please enter additional Information :

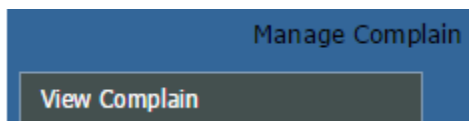
- To View all Complaint made on the website



- After clicking on **MANAGE COMPLAIN**



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- To Logout all you need is a simple click on this button

[LOGOUT](#)