



Luis Angel Marin Rodriguez

Skills

Technical Skills

- JavaScript
- Python
- TypeScript
- HTML
- CSS
- GIT
- Github / Gitlab
- SQL
- Postgre SQL
- Node Js
- React
- Next Js
- Vite
- SASS
- JQuery
- Redux
- Web Driver IO
- Playwright
- Mocha
- NPM
- Visual Studio Code
- Chat GPT
- PyTorch
- Photoshop
- Premire Pro
- SDLC / STLC
- Testing
- Excel
- Office 365

Summary

Passionate full-stack developer in training transitioning from 6+ years of analytical roles in financial services to software development. Currently completing intensive training in both full-stack development (JavaScript, React, Node.js) and automated testing (WebdriverIO, Mocha) through EPAM Systems. Leveraging hands-on project experience, technical certifications, and proven problem-solving skills. Equipped with dual expertise in development and QA automation, complemented by strong foundations in SDLC/STLC processes.

Experience

Outlier Full Stack Developer 2/24 - Present

Main tasks

- Review AI generated code to ensure it meets the standards of the company, and make sure it is functional.
- Developed and maintained web applications using React, JavaScript, TypeScript, SQL, Etc.
- Collaborated Across multiple Projects for different clients, ensuring quality standards are met.
- Analyzed and optimized AI generated responses to improve accuracy and relevance.
- Reviewed team members applications and provided feedback to improve AI responses.
- Performed manual testing and debugging of AI generated code to ensure functionality and performance.

Contact info

Remote - Guadalajara, Jalisco

HCL Technologies Underwriter 2/23 - 2/25

Main tasks

- review financial profiles for a USA bank, to determine if it would be best to approve or decline credit inquiries for cars, recreational vehicles, boats or cash.
- Applied best practices to align accounting processes with current laws and regulations.
- Maintained journal entries to track and analyze credit and debit transactions.

- Hardware Technical
- ETC

Soft Skills

- English C2
- Spanish Native
- Customer Relation
- Analytical
- Team Player
- Creative
- Excellent Communication
- Negotiation
- Working hard

Contacts

- +52 3332483975
- itsect3r@gmail.com
- Linkedin
- Github
- Gitlab

Download CV

Download CV

- Applied understanding of tax code to conduct financial reviews and prepare documentation for external auditors.
- Maintain the best quality and review process updates weekly, while taking constantly high risk decisions to ensure the best business for the bank.
- Gathered and collected all financial information for business and verified accuracy in system.
- Evaluated office processes, making suggestions to improve efficiency.
- Developed Excel tools (calculators, tables of content, ETC)
- Develpoed HTML, CSS and Javascript tools.

Contact info

Minerva Av Vallarta - Guadalajara, Jalisco +52 3340005745

Tata Consultancy Services

Customer Service Representative / Recruiter

8/21 - 2/23

Main tasks

- Increased efficiency and team productivity by promoting operational best practices.
- Help customers with starting electric service for SCE (Southern California Edison), or tuning off the service
- Explained Solar information to customers regarding rebates, incentives, programs and benefits
- Helped customers fill in applications for LIQP (Low Income Qualified Programs), And review recertifications process And medical programs enrollment.
- review billing inquires and review charges and balance info such as KWH monthly using graphs to compare and explain usage info
- Recruit Persons with the standard requirements of the company knowledge, abilities and experience., Helped New Agents with documents filling and creating online profiles for the company, give fallow up with recruiters and other departments to help new agents continue there process.

Contact info

Av Camino al ITESO - Guadalajara, Jalisco +52 3330038200

Teleperformance

Customer Service Representative

6/19 - 8/21

Main tasks

- Achieved high satisfaction rating through proactive one-call resolutions of customer issues.

- Used consultative techniques to understand customer needs and make strategic referrals to business partners.
- Addressed customer complaints and mitigated dissatisfaction by employing timely and on-point solutions
- Maintained and managed customer files and databases.
- Assisted customers with opening accounts and signing up for new services.
- Offer Remote trouble shooting for online issues help opening credit card accounts
- review billing information and explained detailed information to customers meeting Average Handle Time Expectations
- review charges and Negotiating Late Fees

Contact info



Av Camino al ITESO - Guadalajara, Jalisco



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Education / Certifications

High School Diploma

UNE UNIVERSITY - 45400, Av. Tonaltecas 333, El Zapote, Tonalá, Jal.

Certifications



EPAM Systems

- Front End Development Advanced
- Automated Testing JavaScript Advanced
- Automated Testing JavaScript



FreeCodeCamp

- Responsive Web Design
- JavaScript Algorithms and Data Structures
- Front End Development Libraries
- Data Visualization



Solo Learn

- **HTML**
- **CSS**
- **JavaScript Introduction**
- **JavaScript Advanced**
- **Python**