



**IT Solutions
Worldwide**

Internship: IT Support Intern

Location: Mandenmakerstraat 100c, 3194DG, Hoogvliet, Rotterdam

Duration: 3 to 6 months

Type: Internship

About IT Solutions Worldwide

At IT Solutions Worldwide BV, we keep businesses moving forward with smart tech, bold ideas, and a passion for automation. We help companies work faster, better, and smarter within their operations. Our team is a self-starting, dynamic group of great minds who thrive by finding the best possible solutions for our clients.

We are an international team with offices in the Netherlands and Asia, bringing together creative minds and subject experts from around the world. Whether it's optimizing operations or implementing automations, we support our clients throughout their journey to grow. If you are ready to learn, grow, and create real impact, you are going to love being part of our team.

About the Internship

Are you passionate about solving tech issues and helping people with digital tools?

Join us as an **IT Support Intern**, where you'll support our team by helping maintain and troubleshoot the company's hardware, software, and systems. You'll gain practical experience in a fast-paced, international tech-driven environment and learn how real IT support operates inside a growing company.

What You Will Learn

- How to handle day-to-day IT support tickets and technical queries
- How to set up, configure, and maintain hardware and software
- How to support employee onboarding (email setups, system logins, etc.)
- How to troubleshoot common issues in Windows, Office 365, VPN, and cloud tools
- How to assist with IT documentation and asset inventory
- How to work within an IT ticketing system and escalate complex issues
- How to support remote teams with IT problems across locations
- How to apply best practices in data security and backup
- How to communicate with non-technical users in a professional and helpful way
- How to collaborate with developers and external IT vendors when needed



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You Are a Great Fit If You Are:

- A student or recent graduate in IT, Computer Science, or a related technical field
- Eager to learn and improve hands-on technical support skills
- Familiar with Microsoft Office, Windows OS, and basic networking
- Fluent in Dutch and English
- Proactive, patient, and great at solving problems
- Willing to learn new tools and adapt quickly
- Open to working in a diverse and collaborative team

What We Offer

- Real-world experience in IT support and infrastructure
- Guidance from experienced IT and tech professionals
- Exposure to modern tools and IT processes
- A multicultural team environment in our Rotterdam office
- LinkedIn recommendation and internship completion certificate
- Opportunity to contribute to real-time improvements in company tech
- A company laptop and access to learning platforms
- Possibility of long-term growth within the IT team
- Fun company events, Friday lunches, and team-building activities
- A work culture focused on personal development and feedback