



Risk Management / Subject Requests – Day 2

Welcome!

<https://www.lighthouseglobal.com/>



ADVISORY SERVICES

MISSION

To serve as trusted advisors to our clients, delivering solutions to complex business problems at the intersection of law and technology

TEAM

- 45+ consultants across the US and EMEA
- Subject matter experts, product experts, technologists, lawyers, former regulators

FOUR KEY PRACTICE AREAS



INFORMATION GOVERNANCE



CLOUD SERVICES



EDISCOVERY



EXPERT SERVICES

House Keeping:



Questions? – Use the hands-up in Teams to ask any questions or IM



Can I get the slides? – Yes, will be shared on the Github repo.



Is this recorded? – No GDPR/Long sessions



Burning question? – If there's anything you think we missed let us know.

Agenda

DAY 1

Start	End	
		Part 1 - Insider Risk Each Day: 9.30-16.30
09:30	09:40	Introduction
09:40	10:10	Keynote: Sarah Armstong-Smith -Microsoft insights
10:10	10:40	Where's my data? (30 mins)
10:40	11:00	Reactive approaches to data risk (20 mins)
11:00	11:15	<i>Lab time (Data classification) (15 mins)</i>
11:15	11:25	Break: 10 minutes
11:25	11:55	Implement Data loss prevention policies (30 mins)
11:55	12:10	<i>Lab time (15 mins)</i>
12:10	12:40	Lunch: 30 minutes
12:40	13:25	Implement Insider risk policies (45 mins)
13:25	13:40	3rd party connectors - HR (15 mins)
13:40	14:40	<i>Lab time (1 hour)</i>
14:40	14:50	Break: 10 minutes
14:50	15:20	IRM investigations (30 mins)
15:20	16:00	Communication Compliance use cases (40 mins)
16:00	16:25	<i>Lab time (20 mins)</i>
16:25	16:30	Closing - cover tomorrows session

Agenda

DAY 2

Start	End	Part 2 - Microsoft Priva Each Day: 9.30-16.00
09:30	09:40	Introduction
09:40	10:20	Keynote: Damian Murphy - impact Schrems II and importance of privacy
10:20	10:35	Re-cap of day 1 (15 mins)
10:35	11:15	Microsoft Priva - Risk Management overview (45 mins)
11:15	11:25	Break: 10 minutes
11:25	11:40	<i>Lab time (15 mins)</i>
11:40	12:25	Microsoft Priva - Subject Rights Request overview (45 mins)
12:25	12:55	Lunch: 30 minutes
12:55	13:15	<i>Lab time (20 mins)</i>
13:15	14:15	Other Tools - Core vs Advanced ediscovery (50 mins)
14:15	14:25	CloudCompass
14:25	14:40	Break: 15 minutes
14:40	15:10	<i>Lab time (30 mins)</i>
15:10	15:30	Lighthouse Offerings / Microsoft Licensing (any that aren't covered).
15:30	15:50	Closing / Q&A / Lab revisit time

Meet the Experts

Keynote Speakers



Specialists



Keynote:



Impact of Schrems II and the importance of privacy



Establishing a people-first approach to insider risk

- **Type of threats**
- **51% of orgs – accidental/unintentional**
- **59% of staff – would take data**
- **People – Empathy is core**
- **Processes – business and policy**
- **Technology – controls, configuration**

- **Discovery of data – How this done**
 - **Data Loss Prevention – monitoring to blocking**
 - **3rd party connectors – ingest other data types**
- **Insider Risk – monitoring but protecting identity**
 - **Communication Compliance – supervision of comms**

- **Regulation and why it's important**
- **Risk Management – how to identity**
- **Subject Rights Requests – streamline processes**
- **Data retrievals – other tools!**

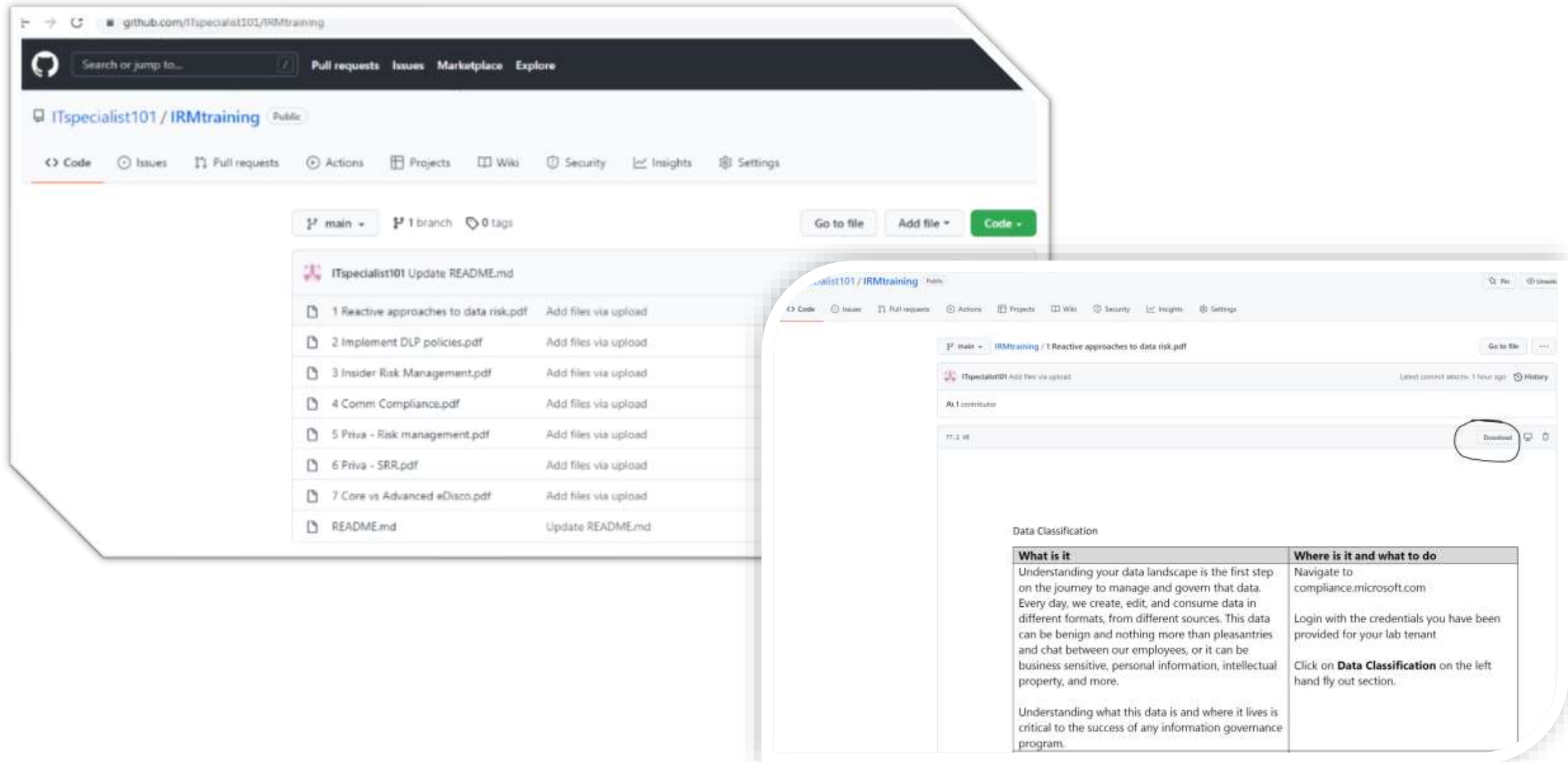
Labs and Scripts

1. You'll be sent login details to a Microsoft 365 environment!
2. <https://Compliance.Microsoft.com> – the place to be!
3. Follow lab scripts:
<https://github.com/ITspecialist101/IRMtraining>
4. Questions or stuck? Just ask.

- Self-Service Scripts
- Want to share? We have break-out rooms
- These are labs, not production

Lab Scripts

<https://github.com/ITspecialist101/IRMtraining>



The screenshot displays the GitHub repository page for `ITspecialist101 / IRMtraining`. The repository is public and contains a list of files. The file list includes:

- 1 Reactive approaches to data risk.pdf
- 2 Implement DLP policies.pdf
- 3 Insider Risk Management.pdf
- 4 Comm Compliance.pdf
- 5 Priva - Risk management.pdf
- 6 Priva - SRR.pdf
- 7 Core vs Advanced eDisco.pdf
- README.md

The 'Download' button for the first file is circled. Below the file list, the repository content is displayed, showing the 'Data Classification' section.

What is it	Where is it and what to do
Understanding your data landscape is the first step on the journey to manage and govern that data. Every day, we create, edit, and consume data in different formats, from different sources. This data can be benign and nothing more than pleasantries and chat between our employees, or it can be business sensitive, personal information, intellectual property, and more.	Navigate to compliance.microsoft.com
Understanding what this data is and where it lives is critical to the success of any information governance program.	Login with the credentials you have been provided for your lab tenant
	Click on Data Classification on the left hand fly out section.

Popular Offerings

MICROSOFT 365 IMPLEMENTATION

Design and implement a program for e-discovery, privacy, information governance and security that leverages M365 native tools.

MICROSOFT 365 TEAMS

Design and implement a legally compliant Teams deployment.

MICROSOFT 365 AUTOMATION

Custom design and development of automated workflows for more efficient use of M365 for ediscovery and compliance.

CLOUDCOMPASS

Subscription to keep legal and compliance teams up to date on relevant changes in M365.

DEFENSIBLE MIGRATION

Plan and support defensible data migration (including for high-risk data) from legacy systems to new systems.

DATA CLASSIFICATION

Design and implement data classification strategies to reduce information risk.

DEFENSIBLE DISPOSAL

Design and implement a plan to address over-retention of data, leveraging modern approaches and tools (and removing blockers).

LEGAL HOLD REMEDIATION

Clean-up of existing legal hold list and modernization of legal hold policy and processes.

ASSESSMENT

Review and audit of current tools and workflows for information governance, compliance, or ediscovery to identify gaps and opportunities.

EXPERT SERVICES

Consulting and testimony for litigation and regulatory matters (meet and confers, 30(b)(6) witness, motions to compel/sanctions).

INSIDER THREAT PROTECTION

Design and implement insider risk monitoring and red flag reporting on top of existing enterprise systems.

MANAGED SERVICES

Managed service for preservation, collection, search, review and/or export of data.

Gold
Microsoft
Partner



Microsoft 365 Compliance Accelerator Workshops

Discover, protect, and govern your corporate data

Discover Sensitive Data Workshop

The *Discover Sensitive Data Workshop* provides you with examples of privacy and regulatory risks in the organizational data contained within your own Modern Work environments. This helps you identify compelling ways to remediate the risks through Microsoft 365 E5-associated technologies. Topics include uncovering data risks in your environment and building customer confidence in mitigating risk through data-driven analytics and visualization.

Manage and Investigate Risk Workshop

The *Manage and Investigate Risk Workshop* is designed to provide you with examples of potential data leaks and data theft within your Modern Work environments. Through this workshop, Lighthouse experts help you identify deviations from common corporate policies using Microsoft 365 E5-associated technologies. Topics include uncovering risky user activities, evaluating user communication inside the organization, and understanding how to prioritize and mitigate the identified privacy risks.

<https://info.lighthouseglobal.com/2022-m365-compliance-accelerator-workshops>



THANK YOU!

Any feedback is appreciated: events@lighthouseglobal.com

Get in contact: channelsales@lighthouseglobal.com

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Keynote:



Establishing a people-first approach to
insider risk

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10:20	10:30	Re-cap of day 1 (15 mins)
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11:30	11:40	Break: 10 minutes
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14:25	14:40	Break: 15 minutes
14:40	15:10	Lab time (30 mins)
15:10	15:30	Lighthouse Offerings / Microsoft Licensing (any that aren't covered).
15:30	15:50	Closing / Q&A / Lab revisit time



LAB No. 5 – Priva Risk Management

<https://github.com/ITspecialist101/IRMtraining>

Privacy - Day 2

Any feedback is appreciated:
events@lighthouseglobal.com



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LAB No. 6 – Priva SRR

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14:25	14:35	Break: 10 minutes
14:35	15:00	Lab time (25 mins)
15:00	15:20	Lighthouse Offerings / Microsoft Licensing (any that aren't covered).
15:20	15:40	Closing / Q&A / Lab revisit time



LAB No. 7 – eDiscovery

<https://github.com/ITspecialist101/IRMtraining>

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Break: Back at 11:40 GMT

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Lunch: Back at 12:55 GMT

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LIGHTHOUSE Spectra

Simply powerful eDiscovery

Spectra delivers the industry's top eDiscovery tools within a simple, unified solution, and enhances your eDiscovery workflow with high-value features and services.



Microsoft 365



Spectra



Advanced
Processing Tools



Export just the
data you need

The premier eDiscovery platform

E5 Compliance gets more value

New categories, new features in existing categories*

2019	2020 Spring	2020 Summer	2020 Fall
<ul style="list-style-type: none">• Microsoft Information Protection (MIP)• Customer Key• Privileged Access Management• Customer Lockbox• Information Governance (IG)• Advanced eDiscovery (AeD)	<ul style="list-style-type: none">• Microsoft Information Protection• Customer Key• Privileged Access Management• Customer Lockbox• Information Governance• Advanced eDiscovery• Advanced Audit• Insider Risk Management• Communication Compliance• Records Management (RM)• Sensitivity labels in SPO, EXO, OneDrive (preview)• AeD: Teams private channels	<ul style="list-style-type: none">• Microsoft Information Protection• Customer Key• Privileged Access Management• Customer Lockbox• Information Governance• Advanced eDiscovery• MIP: Endpoint DLP (Preview)• MIP: Content Explorer/Activity Explorer• MIP: Exact Data Match• MIP: Sensitivity labels in Teams, groups, and SPO sites• MIP: Auto classify with sensitivity labels• AeD: Yammer• Advanced Audit• Insider Risk Management• Communication Compliance• Records Management• Sensitivity labels in SPO, EXO, OneDrive (preview)• AeD: Teams private channels	<ul style="list-style-type: none">• Microsoft Information Protection• Customer Key• Privileged Access Management• Customer Lockbox• Information Governance• Advanced eDiscovery• Compliance Manager• Double Key Encryption• IG: Trainable classifiers/feedback loop (preview)• 25+ pre-built data connectors (1st and 3rd party)• RM: Regulatory record label (preview)• IG: Support for Teams meeting recordings (preview)• IG and RM: SharePoint Syntex integration• Insider Risk Management:<ul style="list-style-type: none">• Integration with Teams, Power Automate, and ServiceNow• New policy templates and enhanced customization• Increase in signals• Push alerts to Management Activity API• Physical badge connector, User360• Graph API for Teams DLP, AeD & Teams Export (preview)• Advanced Audit: user search, mail sent events• MIP: Endpoint DLP• MIP: Content Explorer/Activity Explorer• MIP: Exact Data Match• MIP: Sensitivity labels in Teams, groups, and SPO sites• MIP: Auto classify with sensitivity labels• Advanced eDiscovery: Yammer• Advanced Audit• Insider Risk Management• Communication Compliance• Records Management• Sensitivity labels in SPO, EXO, OneDrive (preview)• AeD: Teams private channels

*Not comprehensive; for full list go to service descriptions: <https://aka.ms/servicedescriptions>

Microsoft 365 E5 Compliance

Microsoft 365 E5 Compliance

M365 E5 Info Protection & Governance

Microsoft Information Protection

- Sensitivity labels
- Trainable classifiers
- Double key encryption
- MCAS
- Data loss prevention (Office, Teams and Endpoint)

Microsoft Information Governance

- Retention policies and labels
- Records management

Pre-req: Any M365 plan or [any Office 365 plan² + Azure Info Protection Plan 1/EMS³]

M365 E5 Insider Risk Management

Insider Risk Management

Communication Compliance

Information Barriers

Customer Lockbox

Privileged Access Management

Pre-req: Any M365 or Office 365 plan²

M365 E5 eDiscovery and Audit

Advanced Audit

Advanced eDiscovery

Pre-req: Any M365 or Office 365 plan²

Microsoft 365 E5 Compliance Add-Ons

Data Connectors

- Enable third party data archiving
- Leverage premium services across on your third-party data

Pre-req: Any M365 E5 plan
or any Office 365 E5 plan

Premium Assessments for Compliance Manager

- Purchase one of 150+ out-of-the-box assessments that are kept up-to-date

Pre-req: Any M365 E5 plan
or any Office 365 E5 plan

10-Year Audit Log Retention

- Retain audit logs for up to 10 years

Pre-req: M365 E5, M365 E5 Compliance, M365
E5 eDiscovery & Audit or Office 365 E5 plan

Microsoft Priva

Priva is available as an addition to organisations with:

Prerequisites

M365	O365
E3	E1
E5	E3
	E5
A3	
A5	A1
	A3
	A5

Free Trial

90 days trial

Full use / up to 50
rights requests

Microsoft Priva

Risk

Gain visibility into the
personal data

Subject Rights Requests

Automate your response to
subject rights requests

Per user

Privacy Management –
Risk (User SL)

£3.80 user/month

Tiers/Blocks

1, 10, or 100

£151.20 /request



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