## Service\_Request\_Send\_Portal\_Link\_On\_Customer\_Email

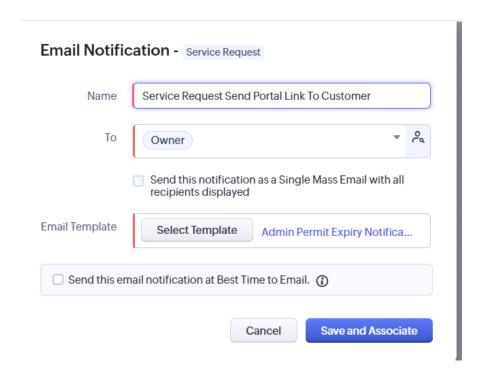
This rule is scheduled to execute 30 days before the Permit Expiry Date at 09:20 AM.

It will run once for each Service Request.

## Action:

An **email notification** is sent to the **customer's email address** using a predefined email template, reminding them about the upcoming permit expiry

## <u>Screenshot of Email Notification:</u>



**Email Template Screenshot:** 

## Admin Permit Expiry Notification Public Email Templates

Admin Permit Expiry Notification

