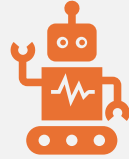


AI-Enabled Operating Model Transformation⁺ •

Strategic Recommendations Briefing

Executive Summary



AI transformation improves service delivery by 28% and reduces manual effort by 40%

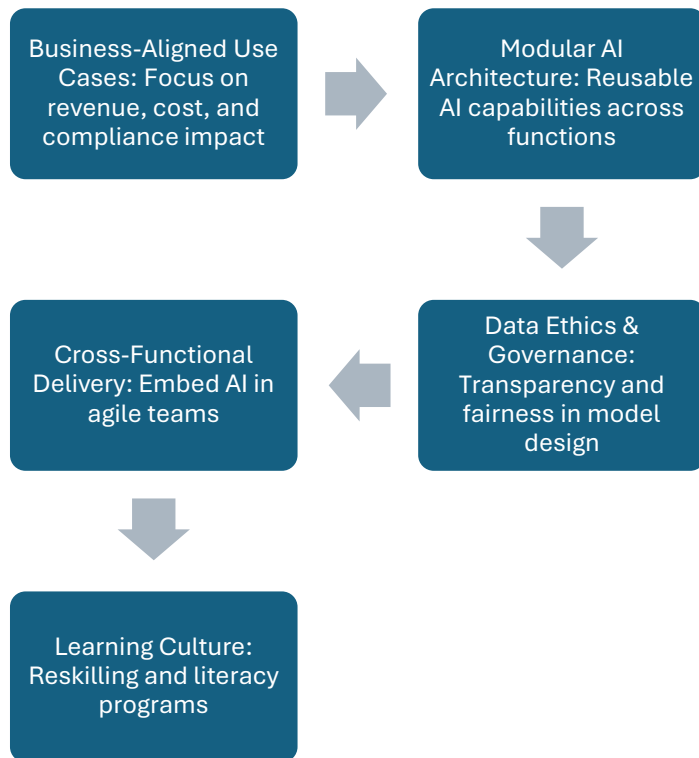


Delivers real-time insights and decision-making agility



Enables scalable automation, measurable ROI, and cultural AI readiness

AI Strategy Framework



Organizational Impact



Roles shift from manual execution to strategic analysis



New capabilities like AI Ops and Model Governance emerge



Culture shifts toward data-driven, agile delivery

Governance & Risk Management

Human oversight, explainability,
and traceability



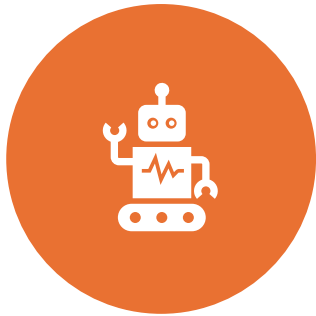
```
graph TD; A[Human oversight, explainability, and traceability] --> B[Mitigates risks: Data privacy, bias, drift, and misuse]; B --> C[Enables compliant and scalable innovation];
```

The diagram consists of three stacked, rounded rectangular boxes. The top box is orange and contains the text 'Human oversight, explainability, and traceability'. A light orange arrow points from the bottom right of this box to the top right of the middle box. The middle box is green and contains the text 'Mitigates risks: Data privacy, bias, drift, and misuse'. A light green arrow points from the bottom right of this box to the top right of the bottom box. The bottom box is dark green and contains the text 'Enables compliant and scalable innovation'.

Mitigates risks: Data privacy, bias,
drift, and misuse

Enables compliant and scalable
innovation

Value Realization Plan



KPI TRACKING: AUTOMATION
COVERAGE, CYCLE TIME,
SLA, ADOPTION

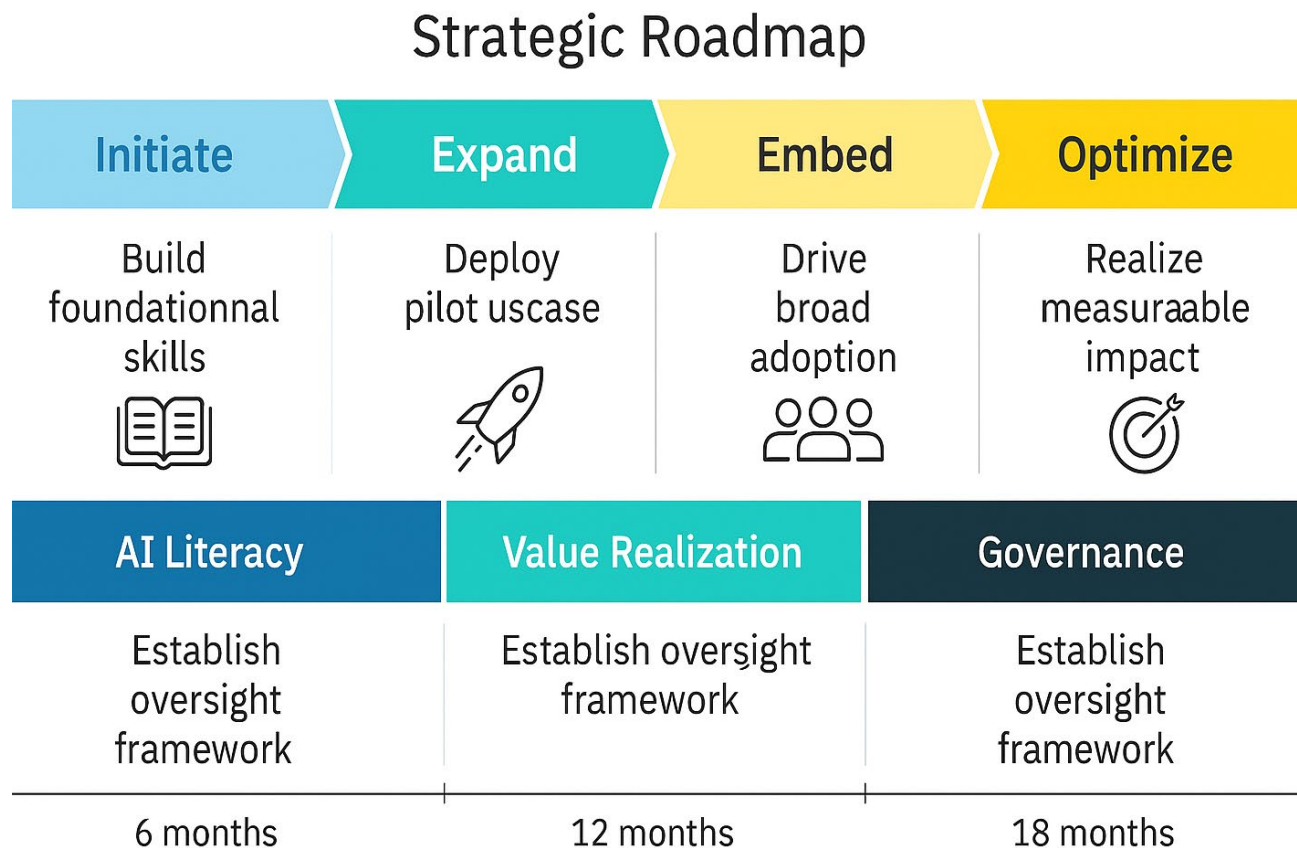


DASHBOARDS + MONTHLY
STEERING REVIEWS

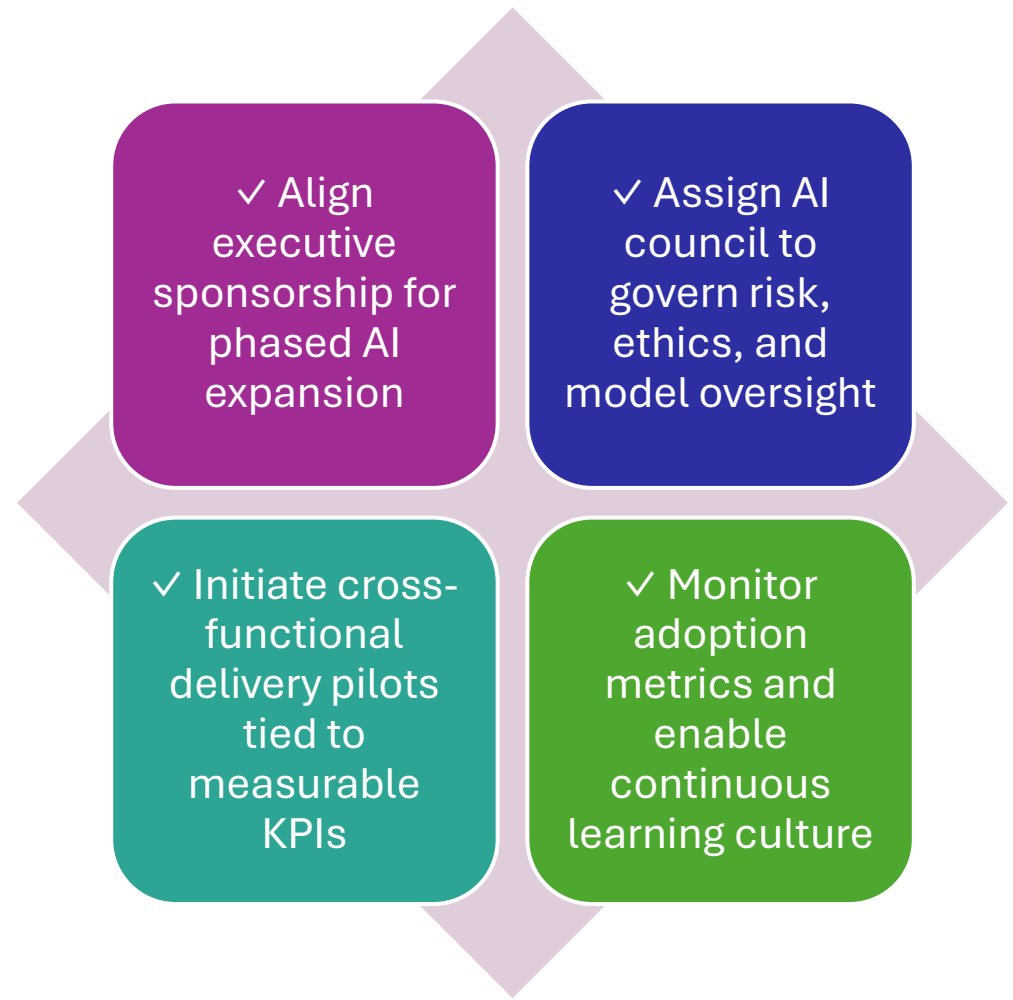


FOCUS ON OPERATIONAL
ROI AND SUSTAINED
ENGAGEMENT

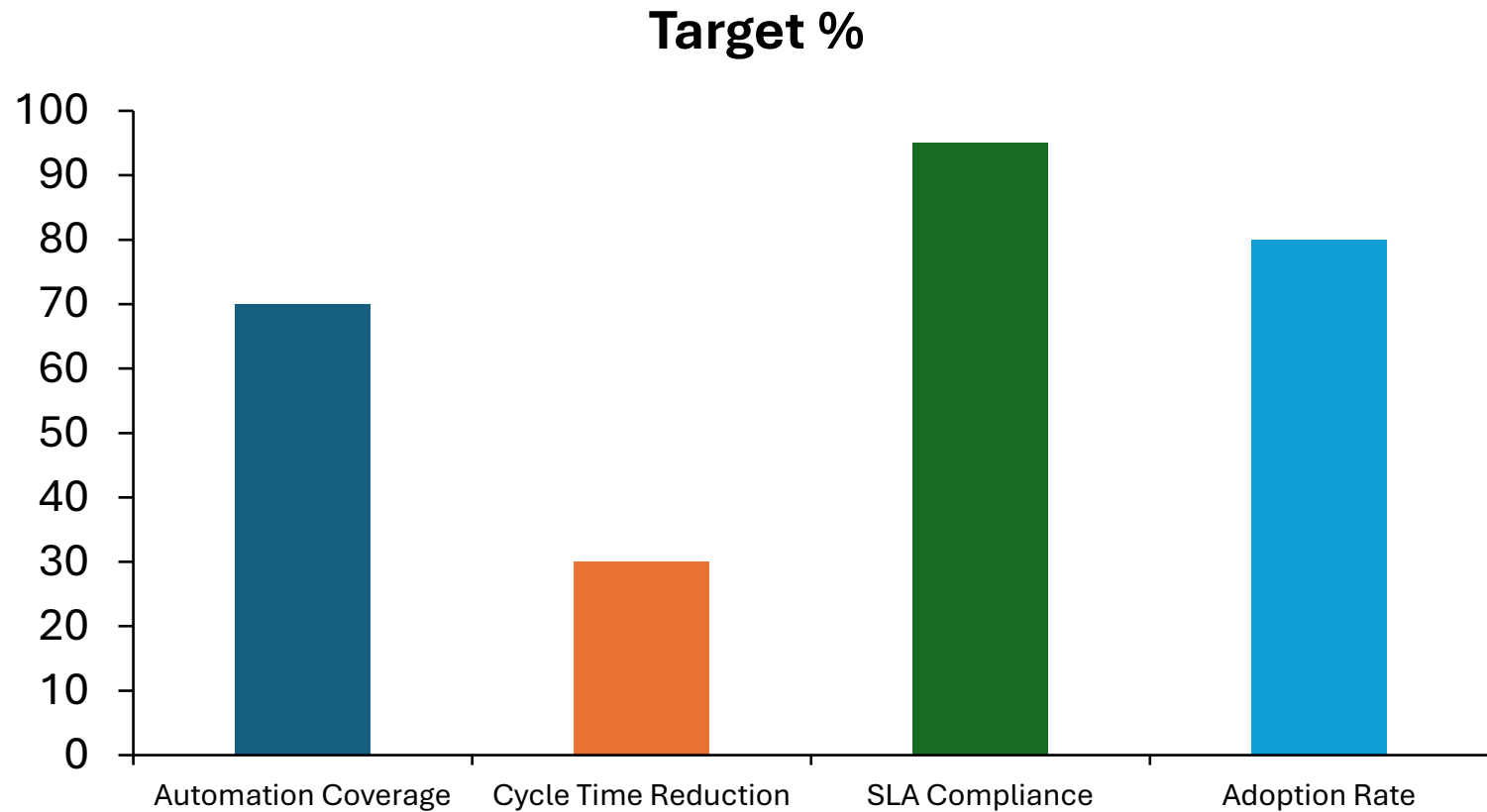
Strategic Roadmap








Decision Path Forward



KPI Snapshot: Value Realization



AI Strategy Framework – Visual View

-  Business-Aligned Use Cases
-  Modular AI Architecture
-  Data Stewardship & Ethics
-  Cross-Functional Delivery
-  Learning Culture