

# PRIVACY POLICY

Effective Date: 03.10.2012

## 1 . What information do we collect?

At Grienland, we're committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information, how we use it, the conditions under which we may disclose it to others and what choices you have. It relates to all our business activities, not just this website.

We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our services, you're agreeing to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to [customercare@grienland.com](mailto:customercare@grienland.com) or via the other methods on our contact page.

## Summary

Here is a summary of our Privacy Information Notice:

## Who are we?

We are Grienland, a company selling many kinds of irrigation products.

## How do we collect information from you?

We obtain information about you when you contact us to enquire about our services and when you use our website.

## What information do we collect & how is it used?

We collect information to allow us to fulfill our obligations to our clients, and to respond to business enquiries.

### Controlling your information

You have certain rights concerning the information we hold about you, as defined under the General Data Protection Regulation. If you wish to exercise these rights, please contact us.

### Use of 'cookies'

This website uses cookies; by using and browsing the Sprinkler Irrigation Systems Limited website, your consent to cookies being used in accordance with this Policy. If you do not consent, you must turn off cookies or refrain from using the site.

### Security

Grienland takes security seriously. Our internal Data Security Policy details the steps we take to safeguard and secure the information we collect.

### Data Breaches

Our Data Security Policy includes a clear process for handling a personal data breach, should one occur. Where appropriate, Sprinkler Irrigation Systems Limited will promptly notify you of any unauthorized access to your personal information.

### Complaints

If you wish to raise a complaint on how we have handled your personal information, you can contact us directly and we will investigate the matter.