

IAN E. DIAZ

INFORMATION TECHNOLOGY

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- 🏠 San Pedro, Laguna

CAREER OBJECTIVE

Seeking a challenging career with a progressive organization that can benefit from my technical skills and abilities in the field of information technology (IT).

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

SAN PEDRO CITY POLYTECHNIC COLLEGE

San Pedro, Laguna

WORK EXPERIENCE

ASSOCIATE IMAGE PROCESSOR 2022 to Present

YNGEN DATACOM CORP

- Perform tagging, labeling and categorizing of each video clip correctly and accurately.
- Accurately tag objects within acceptable standards and capture all objects that need tagging and labeling.
- Detail oriented with an analytical bent of mind and possesses positive attitude.
- Managing the team target as well as individual target of team members.
- Adaptable and a quick learner, possesses skills to work under pressure.
- Submit reports and do other tasks that may be required from time to time.

TECHNICAL SUPPORT INTERN- IT DEPARTMENT 2022

COLEGIO DE SAN PEDRO, INC.

- Provided technical support to end-users, handed hardware, software troubleshooting Work with a team environment. Enhanced attention to details.
- Maintained inventory of IT supplies and ensured backups have been completed successfully
- Updated and reconfigured existing and new computers with current software and operating system.
- Assisted in technical support process refinement to improved student life easier and support them.
- Set up new desktop system for student labs, loading required software and server permission.
- Performed diagnostics and troubleshooting of system issues with cable infrastructure, viruses and malware.

PERSONAL SKILLS

- Willingness and enthusiasm to learn new skills
- Ability to work independently and as part of a team
- Adaptability
- Analytical and problem solving

TECHNICAL SKILLS

- Microsoft Office (MS word, Power Point, Excel)
- Programming (HTML, CSS, python, C++, SQL)
- Software/Hardware Troubleshooting
- Platform (Windows 7/10, Ubuntu)