

# Iago Lozano Botteon

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## System Testing/QA

- Highly-motivated, creative with experience software quality assurance and testing and quality software development
- Strong desire to take new challenges and able to work in a stressful and fast-paced environment
- Attentive to detail and excellent time management skills to meet deadlines
- Effective team building skills when collaborating with internal teams and external customers
- Strong critical thinking ability in troubleshooting and identifying issues to resolve programs and create solutions

## WORK EXPERIENCE

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### Software Analyst

Jan/2019 to Dec/2022

Eldorado, Campinas, São Paulo

- Was promoted from junior role to Software Analyst within 3 years
- Analyzed new features and created test cases for mobile cell phones supported by the Android System
- Tested the kernel layer, SDMMC(memory), USB compatibility, bootloader, display, and graphics
- Tested related to video call and camera in several third party applications, including WhatsApp, Microsoft Teams, Zoom, etc.
- Tested associated with framework and CBS (carrier customization), features that are related to Wi-fi Calling and Rich Communication Service.
- Utilized Adb and Fastboot commands for testing
- Maintained and updated reports on monitoring issues
- Interpreted product manuals and evaluated new features to create a better approach in the test environment
- Organized and distributed project tasks among the team of 5; performed analysis and sent weekly reports based on the entire team performance

## EDUCATION AND CERTIFICATION

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### Diploma of Software Engineering Technician

Centennial College, Scarborough ON

Jan/2023 – Present

Expected graduation in Apr/2024

Course Online: Scrum/Kanban

2020

Certified Tester Foundation Level

2021

Bachelor's Degree in Telecommunication Engineering

Jun/2019

University Pontifical Catholic, Campinas (PUC), SP, Brazil