

## BT Defect Rectification - V1 Live

When rectifying a defect received by Morrison you can complete this WorkMobile form to document your rectification work.

ONLY OPQ Defects can be rectified using this form. Any external defects from Openreach or Local Authority must be completed using the existing process.

WorkMobile

### BT Defect Rectification Sheet

**MORRISON Utility Services** | **openreach**  
A part of MGroup Services

Rectification Date  
required

Scan WM Ref

Type in MW Ref - if you cannot scan

Click here to Timestamp your form, so MUS know when the rectification was carried out.

Click the barcode to scan your Defect Rectification barcode on the sheet issued to you.

If the barcode doesn't scan type the MW number in. It should look like this MW-00383237

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Scan WM Ref

Code:

Type in MW Ref - if you cannot scan the reference  
required

You must either scan or type in the MW Reference (if you re unable to scan the reference)

MUS Job Number  
required

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### BT OPQ/FPQ Rectification Sheet

31-10-2018  
mus-wbrcdy  
237 - Construction Joining  
PCP SCP (Retrospective)  
Phone Masters Ltd

573589  
MAGHULL

BT Job Ref  
Exchange  
PCP  
WM Ref  
Lead Operative  
Operative 3


MW-00393237

Failure Score 10

Defect Comments  
Duct seal in DSLAM  
Defective due to foam  
showing. No 2mm  
spacing between cables  
in duct at DSLAM.


Photograph

Failures  
A2630 - Ducts / cable boxes worked  
on sealed correctly to standard

Scan the barcode and click the  making sure that the code is the same as the MW number on the Rectification Sheet.

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DEV - BT Defect Rectification Subform  
- v1 (Live)  
required




I confirm that the work has been completed to the correct quality standard

☐

Comments

Go onto the next page and click the sub form to bring up your rectification pictures.

Enter the failure code that appears under the failures section. It will look like A2630. Take all require pictures and press the  button to proceed.


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**BT Rectification Detail**




**MORRISON Utility Services** | **openreach**  
A part of MGroupServices

Failure Code  
required

Pre-work Photo  
required










Post Rectification Photo 1  
required


  

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**DEV - BT Defect Rectification Subform - v1 (Live)\***  
1 of 1 items passed filters

☐  - - A2630


     

If you have more than one failure code you click the  button to create a picture form to rectify that defect too.

Once you have completed all of your failures and pictures click the check box and further comments if required.

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DEV - BT Defect Rectification Subform  
- v1 (Live)  
required


 (1)

I confirm that the work has been completed to the correct quality standard

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Comments

Once everything is done click the  button to send the form.