

					A part of MGroupServices
Contract Title: Smart Metering				Contract No:	MS Reference:
	ct: External Survey, Screw In supply	, Exchange met	ter and	4370	HSEMS001
Author Graha	r: m Sage			Date: October 22	1
1.0	Scope of the Works:	(Brief description of the works involved) This HSEMS is to cover work associated with the installation/exchange of a domestic water meter to a domestic/commercial premise for small diameter meters less than 25mm. The work can include undertaking a survey, screwing in or exchanging the meter in an existing boundary box and in the case of a new meter proving the supply.			
2.0	Date(s) to be Carried out:	As required.			
3.0	Precise Location:	Various sites, Public & Private Grounds			
4.0	Access / Egress & Deliveries:	As required de	pendant on tas	sk.	
5.0	Methodology:	General Work Procedure:			
		NOTE: All Har	ndheld tools a	re subject to daily fi	t for purpose checks:
		A s Ris TM wo cor pla ind bri 15 (O As	d client safety site specific Ris sk Assessment IP - GEN 16 - I ork stream work mmences. In a oce before work luction by the s ef section of th - Site Specific ptant – PMPI) sessment (sub tential hazards	rules. Sk Assessment, TMP Plumbing/Surveying PMP Screw in Risk Asking on) to be underta all cases a safe system commences All staff supervisor or manage	ssessment (subject to ken before work m of work must be in to receive a general r in charge signing the on/brief form; TMP GEN imbing/Surveying MP Screw in Risk orking on).



Manual handling, Working on Highway. For control measures please refer to specific risk assessments.

- c) Park vehicle in a safe and legal manner in accordance with the New Roads & Street Works Act (NRSWA) and TMA requirements, any works on the highway should be signed, lit and guarded to Chapter 8 standards.
- d) This method statement does not cover work in confined spaces, which is subject to a separate safe system of work. In no circumstance should work in a confined space be undertaken without a specific confined space work procedure in place (MWS-FM-HSE-003 - Appointment of confined space supervisor letter, MWS-FM-EMS-0066 - Confined Space Pre Entry Checklist, Tally and Permit). If in doubt the Supervisor is to be contacted prior to work commencing.

Sequence of Works:

The following referenced sequencing of work covers the following main tasks: -

- a. 1 to 27 Screw in / Exchange meter / prove supply
- b. 28 to 47 External Survey

Method of Works (Screw in / Exchange)

- 1. Contact the customer to inform them that you are in transit to the job/location if required to do so.
- 2. Access Job details, including any prior H&S data on device. Review any traffic restrictions and park vehicle in safe location. Ensure appropriate PPE is worn at all times, including gloves, eye protection, protective boots, Helmets or Bump caps and appropriate work wear.
- e) Prior to work commencing complete the SSRA, TMP GEN 15 Site Specific Risk Assessment Plumbing/Surveying (Optant PMPI) or TMP GEN 16 PMP Screw in Risk Assessment (subject to work stream working on) on device, where necessary consult other documents in relation to Safe Systems of Work and supervisor for further guidance.
- f) Make contact with the customer to announce arrival and explain reason for visit. Ensure ID badge is shown to customer and confirm address details if necessary.
- g) Barrier off chamber/area in accordance with NRSWA. TMA details for each specific job (if appropriate) shall be detailed on job sheet, held on device, including maintenance of pedestrian access, and any traffic sensitivity. Check any relevant Permits are in place; populate details on permit display board if permit applicable.
- h) Prove supply by shutting off the supply at the boundary stop tap. Confirm with customer/s as required.
- i) Lift boundary box / chamber lid using Pry Bar or lifting keys. Place lid and Pry Bar within barriered area and in safe location. Safe lifting techniques to be adopted at all times. Where required arrange 2-man lift using appropriate lifting keys. Remove frost plug and store safely.



- i) Take photograph of front door of property.
- k) Pair LCE with meter and screenshot to show successful pairing. Add screenshot to device
- Where necessary use a torch to check Boundary Box/Chamber, before any work commences. Be aware of possible presence of Sharps. If present stop work and inform Supervisor to arrange safe removal.
- m) Take a photo of Existing meter / chamber / Boundary box prior to Exchange / cleaning around manifold.
- n) Where necessary clean out boundary box / chamber and remove debris using wet and dry hoover or pump out as required in container for safe disposal back at depot. Take care at all times to ensure that hands are not put in the chamber until it is clear that no hazards exist.
- Where a customer is present, knock on the door and let them know their water supply will be interrupted for a few minutes while you carry out the work.
- p) Turn off water using the appropriate control key and check water is fully turned off with the customer if present, remove full flow cap or existing meter and remove control key, store safely.
- q) Compliance with EUSR National Water Hygiene procedures at all times including dirty/clean glove policy.
- r) Check NRV is in correct position and free from debris.
 Remove existing 'O' ring to allow installation of new 'O' ring on new meter.
- s) Spray new meter and manifold interface with Chloros solution, complying with EUSR National Water Hygiene procedures.
- t) Take a photograph of manifold cleaned prior to installing new meter.
- u) Screw in meter by hand until tight. Use appropriate meter key to screw in further but avoiding over tightening.
- v) Turn water back on using appropriate control key, slowly to minimise any blockages or air locks. Check with customer if water is turned back on, if present inform the customer to run cold water tap for approximately 2 minutes.
- w) Take Photo of complete installation.
- x) Complete all fields on device and where a meter has been exchanged ensure final readings are added to comments along with a photograph.
- y) Complete customer literature adding new meter serial number and start reading and where applicable the old meter serial number and final reading.
- z) Take a photograph of completed customer literature.
- aa) Replace frost plug, control key and lid, remove barriers and ensure the site is clean and tidy.
- bb) Take photograph of cleared site, prior to leaving.



cc) Hand the customer literature to the customer advising them of work completed where possible or post literature through letterbox.

Method of Works (Survey)

- dd) Where an appointment has been made with the customer and required to do so, inform the customer when in transit to the job / location.
- ee) On arrival ensure location / property matches details given on device.
- ff) Access Job details, including any prior H&S data on device. Review any traffic restrictions and park vehicle in safe location. Ensure appropriate PPE is worn at all times, including gloves, eye protection, protective boots, Helmets or Bump caps and appropriate work wear.
- gg) Prior to work commencing complete the SSRA on device, (TMP GEN 15 Site Specific Risk Assessment Plumbing/Surveying (Optant PMPI) or TMP GEN 16 PMP Screw in Risk Assessment (subject to work stream working on), where necessary consult other documents in relation to Safe Systems of Work and supervisor for further guidance.
- hh) Where an appointment has been made, make contact with the customer to announce arrival and explain reason for visit.

 Ensure ID badge is shown to customer and confirm address details if necessary.
- ii) Start job on device.
- 34. Take a photograph of the front door.
- jj) Carry out survey by looking for external chamber / boundary box / OSV for property and surrounding properties.
- kk) Trace pipe if required by clipping genny onto a valve, wash out or fire hydrant.
- 37. Mark up dig position or screw in position with marker spray.
- Take photos of dig location / screw in location and add location details to device.
- mm) If no signal found with trace, no OSV visible then complete survey as internal fit / survey required No OSV found.
- nn) If property is a shared supply take a photo of the shared OSV and complete survey as Internal fit / survey required – Shared supply.
- oo) If property has a chamber or more than one boundary box within a meter of each other and unable to prove which supply feeds property complete survey as Screw in prove.
- pp) Take photos of chamber or boundary boxes.
- qq) If OSV on carriageway complete survey as internal required due to OSV on carriageway and take photos to show location.
- rr) If OSV on private within a meter from Public footpath and not on a rail, survey and mark up for a public dig. If greater than

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		one meter from footpath, trace supply to public where possible. ss) If existing Sensus meter is found record details of meter serial number and LCE take photos and complete survey as already metered. tt) If old meter is found survey for exchange and record details	
		and take photos. uu) If job has a customer appointment, update the customer with survey findings and explain the next steps.	
6.0	Significant Health, Safety & Environment Risks:	Point of Work Risk Assessment, TMP GEN 15 - Site Specific Risk Assessment Plumbing/Surveying (Optant – PMPI) or TMP - GEN 16 - PMP Screw in Risk Assessment (subject to work stream working on) to be carried out by Operatives on arrival at site prior to commencement of task.	
7.0	Risk Assessments Attached:	Risk Assessments; WRA004, WRA008-WRA011, WRA013 – WRA016, WRA018, WRA020 & WRA022	
8.0	COSHH Assessments Attached:	See all relevant sections of Section 11 for COSHH Assessments. See Team pack.	
9.0	Personnel:	(Include number of personnel, competency level / qualification) Allocated personnel as per tasking	
10.0	Plant & Equipment:	NOTE: All Handheld tools are subject to daily fit for purpose checks.	
		Only approved tools and equipment to be used Van, Wet and dry hoover, Small Hand Tools, incl. hand pump, Pry Bar PPE, Signing, lighting and guarding, CAT & Genny, metal detector, listening stick	
11.0	Materials:	As required dependant on task	
12.0	Communication & Responsibilities:	The staff will be provided with a mobile telephone / tablet at all times. Have lone worker and installed enterphone / Tablet	
	Job Specific/As per H & S Plan (Delete as appropriate)	Have lone worker app installed onto phone / Tablet. Be aware of transient Welfare Facilities locations by using toilet finder app on phone / Tablet.	
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13.0	Temporary Works: Required/Not required (Delete as appropriate)	Not Required
14.0	Emergency Procedures: Job Specific/As per H & S Plan (Delete as appropriate)	(Rescue procedures, first aid requirements, spill response) As laid down in SHEQ Manual.
15.0	Permits to Work and Associated Documentation Required:	TMP GEN 15 - Site Specific Risk Assessment Plumbing/Surveying (Optant – PMPI) or TMP - GEN 16 - PMP Screw in Risk Assessment (subject to work stream working on)
16.0	Hold Points and Documentation Requirements:	Confined Space: Documentation required to be completed by appropriate competent persons: MWS-FM-HSE-003 - Appointment of confined space supervisor letter. MWS-FM-EMS-0066 - Confined Space Pre Entry Checklist, Tally and Permit.