



Q: Why are your staff out here working, when the country has COVID-19 restrictions?



A: Essential service is crucial to the country's economic survival. We also carry out safety issues e.g. collapsed manhole covers in the road.



Q: Do your staff have official permission to be working?



A: Yes, we have an official letter from Openreach, demonstrating that our staff are 'Critical Workers', as endorsed by the Governments current guidelines and prescriptions. The Local Authority have also agreed for these works to take place.



Q: How is it safe for your staff to be working?



A: All Government guidelines have been strictly applied. We follow best practice regarding Social Distancing, adequate Personal Protective Equipment, hand sanitation and personal hygiene.



Q: Why are your staff not wearing masks?



A: The current guidelines from the Government and the World Health Organisation is that only infected people should wear masks.



Q: What happens if your staff develop symptoms or become sick whilst carrying out work?



A: We have contingency staff on standby, who can complete the work.



Q: Have your staff here today been tested for COVID-19?



A: No. Only people who show symptoms for a second week are being tested by the Government. None of our staff whom you are talking to today have reported any symptoms. We operate a strict self- isolation policy for any of our staff who report any symptoms.



Q: How long will the Traffic Management be in place? (if applicable)



A: The Traffic Management will only be in place for as long as it takes to complete the task. All Traffic Management will be collapsed at the earliest opportunity.