

## WORK ACTIVITY PROFILE

Area of Risk	Instructions	Area of Risk	Instructions
Customer signatures required	Risk Assess and adhered to the specific Safe System of Work , refer to control measure 5 and if cannot continue STOP and contact your Line Manager	Working in Exchanges and Chambers	Maintain 2m where possible, Refer to rule number 4
Multi dwelling unit (MDUs) & all internal build work		Customer end, outside (e.g. surveying building outside walls to determine connection points).	
New sites: Proactive onsite build		Opening boxes in public vicinity	
Emergency critical repairs	Joint management risk assessment needs to be undertaken and agreed	Rodding with 2 people	
Sharing tools and PPE	AVIOD where possible if not refer to rule number 5 control measure	2 people surveys (e.g. roof, traffic management).	
Handling customer equipment		Civils in public and private areas	
Working or accessing internal areas. (Internal Survey, Cable run)	Critical Network Infrastructure ONLY – maintain 2m where possible	Collecting stores from depots	
Customer inductions		Intrusive survey	
Access to plant on private properties	Vulnerable customer delivery or repair ONLY. Risk assess on case by case basis	Interactions with customers or public	
New site specific: Working or accessing internal areas.	Only if home owner occupied or to be occupied in the near future	Working in manholes and tunnels	
Repair inside MDU	Risk assess, maintain 2m where possible	All repairs	
Dual occupancy of vehicles	Risk assess, refer to rule 2 control methods.	Overhead and hoists works	
		Cell sites	
		Handling & moving equipment that is a 2 person lift.	