





02/09/22

Health and Safety near miss

Croydon & Lewisham Street Lighting



Incident notification 	Alert 	Information 	Toolbox Talk 
Date and time of incident:	23/07/22 10.56	Injury severity:	n/a
Alert Author:	Lisa O'Connor	Potential severity:	Major
HS&W Lead:	Leon Reilly	Investigation Completed:	Full
Trade/company involved:	Milestone Street Lighting	Operational disturbance:	Fall from permanent structure

What Happened?

A Milestone Street lighting operative was seen working unsafely in their Leatherhead depot. The Operative climbed onto the bed of the vehicle and then stood on the columns to attach a chain, without any fall arrest. The activity was seen and stopped by the client, Connect Plus Services, and a discussion was held with the operatives. Connect Plus Services submitted a near miss through their own system and raised the issue with the contract lead. A full investigation was carried out.

[Photo Title]



Key Investigation Findings/Learning:

Immediate cause

- Operative was stood on a pack of columns on the bed of a Hiab Lorry without fall arrest whilst guiding a column into place.
- Fall from Height was not managed with the lack of fall arrest equipment.

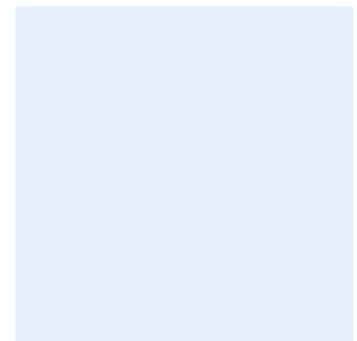
Root Causes

- The sequence of loading the columns was not considered so that the columns could fit correctly in the lorry bed preventing the operative to climb up without any fall arrest.
- The team was not briefed on the Work at Height Procedure or the Lift Plan.

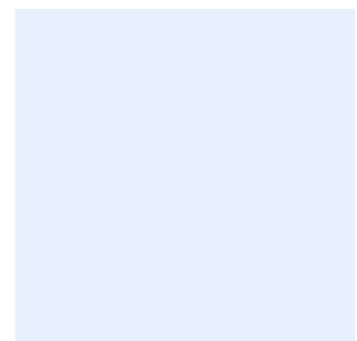
Positive Aspects

- Lead Operative was honest and said he will take responsibility as he should have planned how he would load.
- Both operatives have recognised where the process has failed.
- Reporting Process followed

[Photo Title]



[Photo Title]



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Incident
notification



Alert



Information



Toolbox Talk



Contract/Project Specific Learning Points:

- An incident occurred previously on the contract at the same location with a supply chain on 18.11.21.
- LOWRA – Not considered or completed.
- GRA - Not re-briefed prior to task.
- RAMS – no loading and unloading RAMS have been produced although covered to an extent in the SL RAMS
- No Lift Plan – Lift procedure briefed but no plan developed.
- Pre-Task Briefings – verbally carried out on the morning of the incident on what was required to be collected.
- No fall arrest system was in place

Business Considerations for Learning:

Familiarise yourself with the current Lift Plan & Work at Height Procedure on MIMs.
Ensure all procedures are briefed and a signed copy logged for future reference.
Have you developed and briefed a Loading & Unloading SSoW.
Ensure your team complete a LOWRA at the start of each task.

Basic Risk Factor:

- ☐ Housekeeping
☒ Procedures

- ☐ Defences
☒ Incompatibility of Goals
☐ Tools/Equipment

- ☐ Design
☐ Maintenance Management
☐ Training

- ☐ Error Enforcing Conditions
☐ Organisation
☐ Communication

Action Required:

- ☒ Brief ☒ Display ☐ Information Only