

Business Policy Statement

Morrison Telecom Services (MTS) is committed to working with its partners, suppliers, competitors and our regulators to improve standards in our industry and provide an effective, efficient and a high quality service, recognising that the successful Business management is an integral part of this commitment.

Whilst all statutory provisions will be complied with as a minimum, MTS will take all reasonably practicable measures to ensure continued improvement in Business standards by setting appropriate objectives and targets that will be continually reviewed.

The following **core principles** shall form part of an integrated framework towards a responsible approach for doing business:

Safety

Nothing that MTS does is so important that we cannot take the time to do it safely. Our goal is for no accidents and no harm to people and we are committed to achieving this goal

Health

MTS recognise the benefits of good health and will endeavour to promote and maintain the physical, mental and social wellbeing of our employees and others affected by our Operations. In order to achieve this requirement MTS shall establish systems and procedures with regards to health management being supported by an independent occupational health provider.

Community

We shall show sensitivity to the values and concerns of the communities in which we do business. MTS aims to enhance community well-being through contributions of time and expertise.

People

Employees shall be treated in a manner that respects them as individuals, develops their potential in the context of the business and encourages them to play a part in our development.

Environment

We shall identify our key impacts and monitor the appropriate control measures to ensure all practical measures are taken to prevent pollution, reduce waste and mitigate the impact of our operations. We shall manage our investment and operations in a way that considers climate change impact.

Quality

We are committed to providing a quality service that meets and exceeds all expectations in a safe and profitable manner. Through the setting of objectives and targets, we monitor, maintain and continually look to improve our service delivery, whilst maintaining ISO 9001, ISO 14001 and OHSAS 18001.

We will ensure our staff and client's information is securely managed. We will monitor and improve our standards, abiding by data protection guidelines, whilst implementing and monitoring ISO 27001, ISO 22301 and Cyber Essential Plus.

We will ensure that we:

- Consult, engage, listen and respond openly to our employees, customers and legitimate public interest groups.
- Maintain compliance with legislation and compliance with any other applicable standards and codes that may be applicable to our operations.
- Openly report our progress.
- Communicate our Policy to all employees and others who may require it.

The Business Policy is continually being monitored and developed and will be formally reviewed annually, though on exception amendments may be implemented at other times as required by legislative changes or working practices.

Alain Loosveld



Managing Director

1st April 2019