

SAMSARA INFORMATION SHEET AND FAQ FOR DRIVERS

MGSPFS are currently fitting a new telematics system into our fleet called Samsara. The system has all the usual telematics features, however the Samsara system differs slightly as it is fitted with a forward facing and a driver facing camera. The primary reason for fitting this system is to protect our drivers and other road users.



FAQ'S

WHY HAVE THE COMPANY INSTALLED THESE CAMERAS/TELEMATICS?

The company have installed the system for a number of reasons, primarily to protect our drivers as well as other road users. The system looks at driver behaviours within our fleet and addresses any areas where we can improve. The aim is to have a safer fleet of drivers and reduce our overall accident rates.

DOES THE SYSTEM ALLOW LIVE FEED?

No. The system is not a live feed and is only activated by an event, such as a specific driver movement or vehicle action such as harsh braking. The system will record up to 10 seconds of footage during an event, (5 seconds before and 5 seconds after).

DOES THE SYSTEM HAVE AN AUDIO CAPABILITY?

Yes, but MGSPFS have not activated this option so there is no sound.

DOES THE SYSTEM INFRINGE ON MY PRIVACY AND AM I ALLOWED TO COVER THE CAMERA IF I THINK IT DOES?

No, the system has been cleared by the MGSPFS legal department as it is fully compliant under GDPR. Covering the camera is a breach of company policy and may lead to disciplinary process if it continues.

IS THE SYSTEM ONLY INSTALLED TO DISCIPLINE DRIVERS?

No, the system has been installed to monitor and improve driver behaviours. The system can also be used to prove that drivers were not at fault during an incident.

CAN ANYBODY WATCH THE VIDEO ALERTS?

No, the viewing of video clips is strictly limited to those who need to see it and those individuals require specific permissions. These individuals will have a legitimate interest in the safety of our drivers.

WHAT HAPPENS IF I TRIGGER AN ALERT?

This depends on the type of alert triggered. If the alert is triggered by an RTI (Road Traffic Incident) for instance, then this will allow us to have an almost immediate notification of this event and assistance can be made available very quickly. Other alert types such as driver movements or harsh driving (cornering or braking) or covering the camera will result in an alert being sent to a designated person to decide on the next course of action. If the alert does not involve any breach of company policy then it will be deleted immediately.

WHAT WILL ACTIVATE A DRIVER ALERT?

An alert is activated if a driver is:

- Involved in an RTI
- On their phone while driving
- Eating, drinking, smoking or vaping while driving
- Looking away from the road.
- Braking or cornering harshly
- Not wearing a seat belt
- Driving too close to the vehicle in front
- When there is a crash

REMINDER

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- This vehicle is fitted with a telematics and camera system for your safety
- Do not tamper with any part of the unit or camera
- Visual recordings occur when a safety incident triggers in the system
- If you have any questions, please contact your line manager

THANK YOU FOR YOUR CO-OPERATION