

March 2020

**High importance – Openreach, critical role or supporting third party partner critical role**

As the COVID 19 situation evolves, it's vital to ensure the continuity of the UK's critical telecommunications and broadband network infrastructure, and to maintain our essential broadband and telecommunications services to local and national government, schools, hospitals, emergency services, banks, retailers, transport infrastructure and the general population, including vulnerable customers and all those currently having to work from home and self-isolating.

Openreach owns and operates a UK wide telecommunications network and provides essential broadband and telecommunications services over it.

To be able to continue to do so, there are certain personnel within Openreach, its parent company BT Group, and from our key partner/supplier companies who need access to sites to maintain and implement essential services or manufacture and distribute essential equipment

**Openreach can confirm that Morrison Telecom Services and its employees and agents perform critical telecommunications network infrastructure [manufacturing/logistics/ service provision and maintenance works} for Openreach, part of BT Group.**

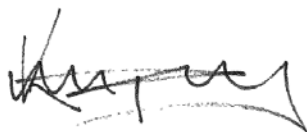
Therefore please allow the bearer of this letter, working for Morrison Telecom Services on behalf of Openreach, to deliver service provision, maintenance works, expansion and enhancement activities on the telecommunication network.

The bearer will ensure that any work carried out, is done so in compliance with local quarantine rules and please be assured that Morrison Telecom Services and Openreach are taking stringent measures to ensure the health and safety of our workforce as well as the public in carrying out the required work.

We have set up a dedicated email address if you require any further clarification.  
Please contact [assuranceintegrityteamg@openreach.co.uk](mailto:assuranceintegrityteamg@openreach.co.uk)

We appreciate your co-operation in this difficult situation.

Yours sincerely,



Kevin Murphy  
MD Fibre and Network Delivery, Openreach