## Customer Installation.

No	Activity	Hazard	Person(s) in Danger	Control Measures	Residual Risk Rating
63	Customer Installation	Asbestos / ACMs  Slips, trips and falls  Concealed services - power, gas and water  Working at height  Electrical faults  Electric shock  Concealed cables  Confined spaces  Persons on the premises under the influence of drugs or alcohol  Children	Employees Contractors Customer	<ul> <li>Request asbestos survey if applicable. Inspect work area for ACMs and stop work if identified.</li> <li>Keep cables in safe location. Guard and protect where required. Maintain good housekeeping. Inspect work area. Request removal of any item likely to cause trips or ensure items are secured.</li> <li>Visual inspection for concealed services or obstructions. Discuss potential hazards with customer. Check walls before drilling or fixing cables.</li> <li>Always maintain 3 points of contact when working on ladders. Utilise Tetra Level 2 or equivalent. Only use company provided equipment. Do not lean from ladders.</li> <li>When working from ladders, only the TETRA level 2 or equivalent system is to be used. If you do not have TETRA training, stop work and refer to your line manager as an alternative method will be required.</li> <li>Test 240v outlet before use. Request alternative power source if faulty.</li> <li>Use battery operated power tools.</li> <li>If persons are suspected to be under the influence, do not start work and report to responsible manager.</li> <li>Ensure children are under the control of an adult and kept away from all tools and the working area.</li> <li>Ensure all tools and equipment are securely stored.</li> <li>Wear task specific PPE.</li> </ul>	Low