

Kimberly Hage

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SUMMARY

Professional with 10+ years of customer service and administrative experience and 4 years of fundraising and development experience. Excellent organizational, planning, and computer skills.

EXPERIENCE

Streamer

Twitch

June 2016 – Present, Online

- Self-managed to grow an entertainment based program focused on live interaction.
- Managed social media presence to aid in the growth of the channel, as well as engage the public with the brand.
- Self-taught to stay on top of new technology, new problems, and new techniques to constantly provide top of the line content.
- Run regular charity fundraisers through varying means with increasing success, including growing one by 200% in a single year.

Logistics Associate

Harbor Freight Tools

April 2019 – December 2019, Southaven, MS

- Maintained correct pricing, inventory, and cleanliness of the store, including doing regular audits to ensure accuracy.
- Efficiently and accurately maintained the look and feel of the store to corporate standards by updating, auditing, and verifying planograms.

Merchandising Specialist

Best Buy

November 2017 – April 2019, Southaven, MS

- Maintained correct pricing, inventory, and cleanliness of the store, including doing regular audits to ensure accuracy.
- Efficiently and accurately maintained the look and feel of the store to corporate standards by updating, auditing, and verifying planograms.
- Served as basic tech support for all the functioning demo products throughout the building to enhance customer experience.

Events Assistant

ZERO - The End of Prostate Cancer

August 2015 – November 2016, Alexandria, VA

- Managed registrations, received and processed payments, and tracked event scheduling for over 40 National fundraisers, annual 401(c)3 major sponsor and US Congress members Summit, and other major events.
- Tracked, updated, and entered sponsorship information into databases, as well as related tracking documents as well as analyzed and compiled fundraising reports for Senior Management and Individual Fundraisers.
- Headed volunteer management to include recruitment, communications, and tracking of volunteers for over 30 charity fundraising events.
- Maintained Raiser's Edge database of donor information, updated with changes of personal information, and important notes.
- Assisted in researching, locating, writing, and securing grants for multiple charity fundraising events.

EDUCATION

Bachelors of Science in Theatre

Minor in Music • Wesleyan College • Macon, GA • 2011

SKILLS

Microsoft Office

Blackbaud Luminate and Sphere

Raiser's Edge

PROJECTS

Twitch Chat Mod

- Since 2016, I served as a moderator for over 20 chat channels, including multiple partnered streamers, helping foster conversation while protecting the streamer involved for chats reaching up to 15k viewers.

Twitch Stream Team Events Lead

- Planned, managed, and grew the success of events for a stream team of over 40 people that increased viewership of every participant after.

Theatre Stage Manager

- For over 7 years, I served as a key member of the leadership team that organized, planned, and ran theatre productions and other events.
- Effectively utilized and managed print and verbal communications flow to all team members ensuring each were given timely, accurate, and relevant updates.