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### Heuristic Evaluation

**1. H2-1: Visibility of System Status/ Severity 3/ Found by: A, B,**

*While Donating*, prominent message to enter your information, because evaluator was stuck that here is he has to put his information or some other info.

**2. H2-5 Consistency Standards/ Severity 4 / Found by: A, C**

*While Finding*, if you find no book then there must be another screen to add required book in 'request/feeds' section

**3. H2-7 Flexibility & Efficiency of Use / Severity 2/ Found by: B, C**

*While Donating*, they suggested that there must be specific dropdown list of books to according to specific classes instead of entering book name manually.

The **Summary** of previous evolution is given below:

| Category                            | # Viol.<br>(sev 0) | # Viol.<br>(sev 1) | # Viol.<br>(sev 2) | # Viol.<br>(sev 3) | # Viol.<br>(sev 4) | # Viol.<br>(total) |
|-------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| H2-1: Visibility of Status          |                    |                    |                    |                    |                    |                    |
| H2-2: Match Sys & World             |                    |                    |                    |                    |                    |                    |
| H2-3: User Control                  |                    |                    |                    |                    |                    |                    |
| H2-4: Consistency                   |                    |                    |                    |                    |                    |                    |
| H2-5: Error Prevention              |                    |                    |                    | 1                  |                    | 1                  |
| H2-6: Recognition not Recall        |                    |                    |                    |                    |                    |                    |
| H2-7: Efficiency of Use             |                    | 1                  |                    |                    |                    | 1                  |
| H2-8: Minimalist Design             |                    |                    | 1                  |                    |                    | 1                  |
| H2-9: Help Users with Errors        |                    |                    |                    |                    |                    |                    |
| H2-10: Documentation                |                    |                    |                    |                    |                    |                    |
| <b>Total Violations by Severity</b> |                    | 1                  | 1                  | 1                  |                    | 3                  |

## Design Change After Pre-Evaluation

- Added Profile of Donor and Book Seeker
- Added options for delete post made by donor and book request made by seeker
- Added buttons for call/email to donor within app using mobiles resources

## Medium-Fi Prototype Evaluation Result – Task 1

| Task: Donate A Book |              |             |
|---------------------|--------------|-------------|
| Users               | Issues found | Suggestions |
| User 1              | No issue     | No          |
| User 2              | No issue     | No          |
| User 3              | No issue     | No          |
| User 4              | No issue     | No          |
| User 5              | No issue     | No          |

## Medium-Fi Prototype Evaluation Result – Task 2

| Task: Find A Book |              |   |
|-------------------|--------------|---|
| Users             | Issues found | Suggestions   |
| User 1            | No issue     | No  |
| User 2            | No issue     | No  |
| User 3            | No issue     | Class categories screen must have prominent colors instead of dull colors |
| User 4            | No issue     | No  |
| User 5            | No issue     | No  |

## Medium-Fi Prototype Evaluation Result – Task 3

| Task: Delete Post made by Donor |              |   |
|---------------------------------|--------------|---|
| Users                           | Issues found | Suggestions   |
| User 1                          | No issue     | No  |
| User 2                          | No issue     | No  |
| User 3                          | No issue     | No  |
| User 4                          | No issue     | There should be one button instead of two because both works same (actually both have different purposes) |
| User 5                          | No issue     | No  |

## Medium-Fi Prototype Evaluation Result – Task 4

| Task: Delete Request made by Book Seeker |              |   |
|--|--------------|---|
| Users                                    | Issues found | Suggestions   |
| User 1                                   | No issue     | No  |
| User 2                                   | No issue     | No  |
| User 3                                   | No issue     | No  |
| User 4                                   | No issue     | No  |
| User 5                                   | No issue     | There should be one button instead of two because both works same (actually both have different purposes) |

### Suggestion

There must a picture attachment option while entering book information because it will save the time of user and boost user experience. In fact the team already have this idea and we will incorporate this after the basic requirement of the application of donating and receiving the books.