

Restaurants

Purpose: To understand restaurant owners' requirements and challenges regarding reservations.

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Not shared

* Indicates required question

Restaurant name: *

Your answer

Location: *

Your answer

Type of cuisine: *

Your answer

Size (number of tables):

Your answer



Do you currently manage reservations digitally or manually? *

- ☐ Digital platforms
- ☐ Manual booking
- ☐ Both

What are your biggest challenges with reservations?

- ☐ Overbooking
- ☐ Table management
- ☐ Customer no-shows
- ☐ Other: _____

What features would help you most? (Select all that apply)

- ☐ Real-time table management
- ☐ Reservation tracking
- ☐ Offers and loyalty programs
- ☐ Digital payments and billing
- ☐ Staff coordination tools
- ☐ Others



How concerned are you about customer trust and satisfaction?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you be open to offering discounts or perks to encourage reservations?

- ☐ No
- ☐ Yes
- ☐ Maybe

Do you believe a token-based reservation system would help reduce fake bookings?

- ☐ Yes
- ☐ No
- ☐ Maybe

Would analytics like peak hours or popular dishes help improve your service?

- ☐ Yes
- ☐ No
- ☐ Maybe

Submit

Clear form

This form was created inside of Dhirubhai Ambani University (Formerly DA-IICT). - [Contact form owner](#)

Google Forms



