



# MILES HAMMOCK

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## OBJECTIVE

With my current experience performing quality inspections and non-conforming part repair I'd like to see myself taking on a role in Quality management as well as a Leadership position within a production facility or elsewhere. My current prospects regarding my position include Quality or Process Technician, Training Team Member, and Human Resources. Seeking an organization willing to help develop team members skill sets into practical expertise; helping the overall function of the company.

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## EXPERIENCE

### *Tesla*

Production Associate II / 1 Year 5 Months

- Main responsibilities include leading 5-15 Associates in processing non-conforming units and to quality inspect each part before re-entry onto the production line. Trained associates in removing defective material from failed units as well as attempting repair on units yet salvageable. Fluent in automation recovery while using HMI (Human Machine Interface) to solve issues and get machines running or escalate issue in dire circumstances.

### *Amazon*

Fulfillment Associate I / 7 Months

- Audited inventory for weight issues as well as problem solved for missing items or duplicate items within each package created. Trained multiple associates in processing audits and how to find the information to resolve each individual issue.

### *UPS*

Package Handler I / 7 Months

- Processed packages by either scanning, sorting or unloading units with the goal of preparing delivery trucks for morning drivers.

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## **EDUCATION**

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### **American River College**

January 2017 – May 2017

Courses Completed – Intro into Management/ Human Relations and Organizational Behavior/ Principles of Marketing/ Retail

### **Brandman University**

August 2017 – December 2017

Courses Completed – Principles of Microeconomics/ Writing I

Overall College GPA – 3.1

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## **SKILLS AND ABILITIES**

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- Automated Robotic Recovery (Includes HMI Training)
- Quality Control
- Root Cause Analysis Training
- Management Experience
- Data Entry
- Disposition of Non-Conforming Parts
- Product Repair
- Shipment Audits