FAQ

Magento 2
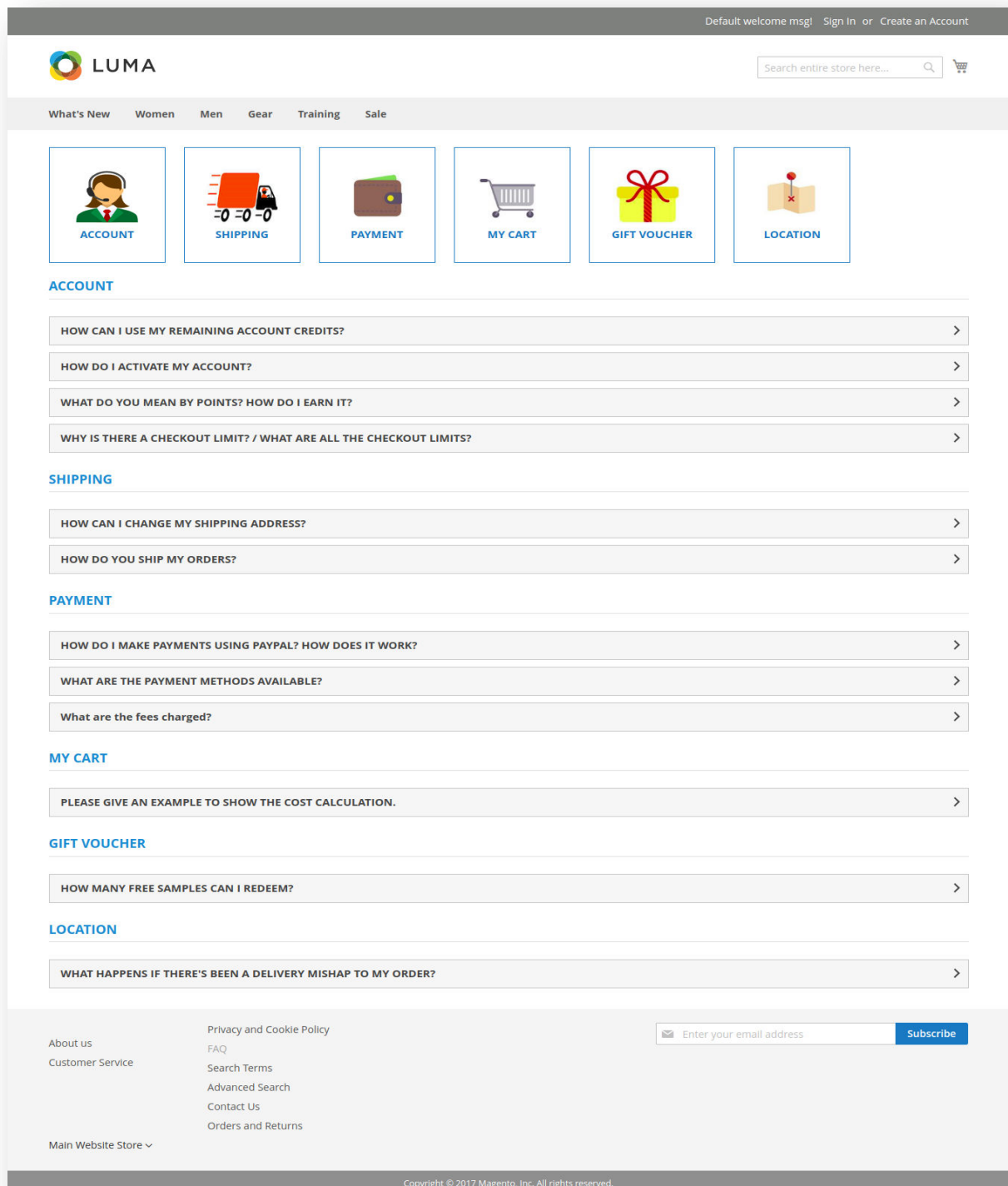
FAQ - Magento 2

USER MANUAL

How FAQs Displayed on Website

With CMS page & blocks, the extension creates a dedicated FAQ/ Knowledge Base page on your site. Your website visitors can search for any topics related to their concern here.

Visitor can see FAQ answer as **Simple text, Widgets, Images**.

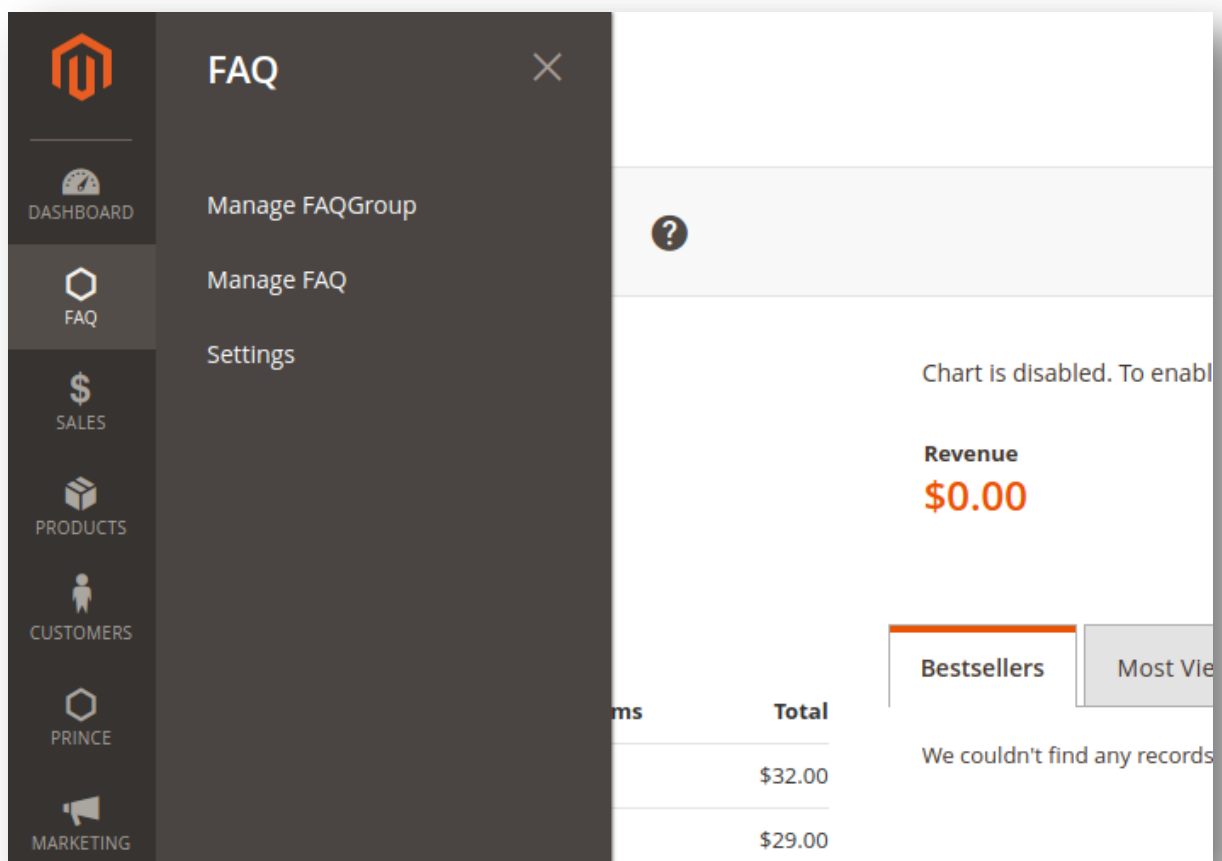Visitors can find the link to FAQs on any pages at header.
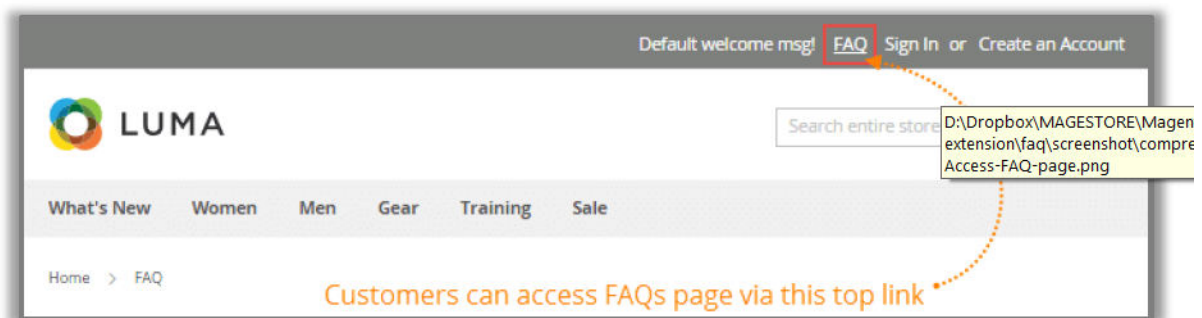
Visitors can find the link to FAQs on any pages at footer.

Admin Menu:

1) **Manage FAQGroup –** Add, Update and Delete FAQ Groups
2) **Manage FAQ –** Add, Update and Delete FAQ.
3) **Settings –** Configuration Settings

Manage FAQGroup

To create a new FAQ gorup, click on the **Add New FAQGroup** button on the top-right of the page.

Filter FAQGroup Data

Inline Edit FAQ Group

Admin can edit single row by inline edit without open FAQ group in new page.

Add/Edit FAQ Group

On the next page, you will see a form to fill in group name, icon and its sort order. The group with the smaller order number will be displayed first.

1) **Enable:** Yes/No
2) **Group Name:** Name of group
3) **Category Image:** Icon of group

After filling all necessary information in, you will have two options including **Save/ Save and Continue,** both of which help you to save the FAQ Gorup.

After creating FAQ Group, you can begin to add questions & answers for each FAQ Group. Go to **FAQ → Manage FAQ**:

Here you can see a list of FAQs existing in your system (In case the module has just been installed, no FAQ found here).

Add/Edit FAQ

HOW DO I ACTIVATE MY ACCOUNT?

← Back   Delete FAQ   Save and Continue Edit   **Save FAQ**

Save FAQ

Enable   Yes

Title *   HOW DO I ACTIVATE MY ACCOUNT?   Show/Hide Editor

Content *   Show / Hide Editor

Text

FAQ with new product widget

new products

Widget

Image

Path: p » span » em » strong

Group *
Account
Shipping
Payment
Gift Voucher
My Cart
Location

Select FAQ Groups
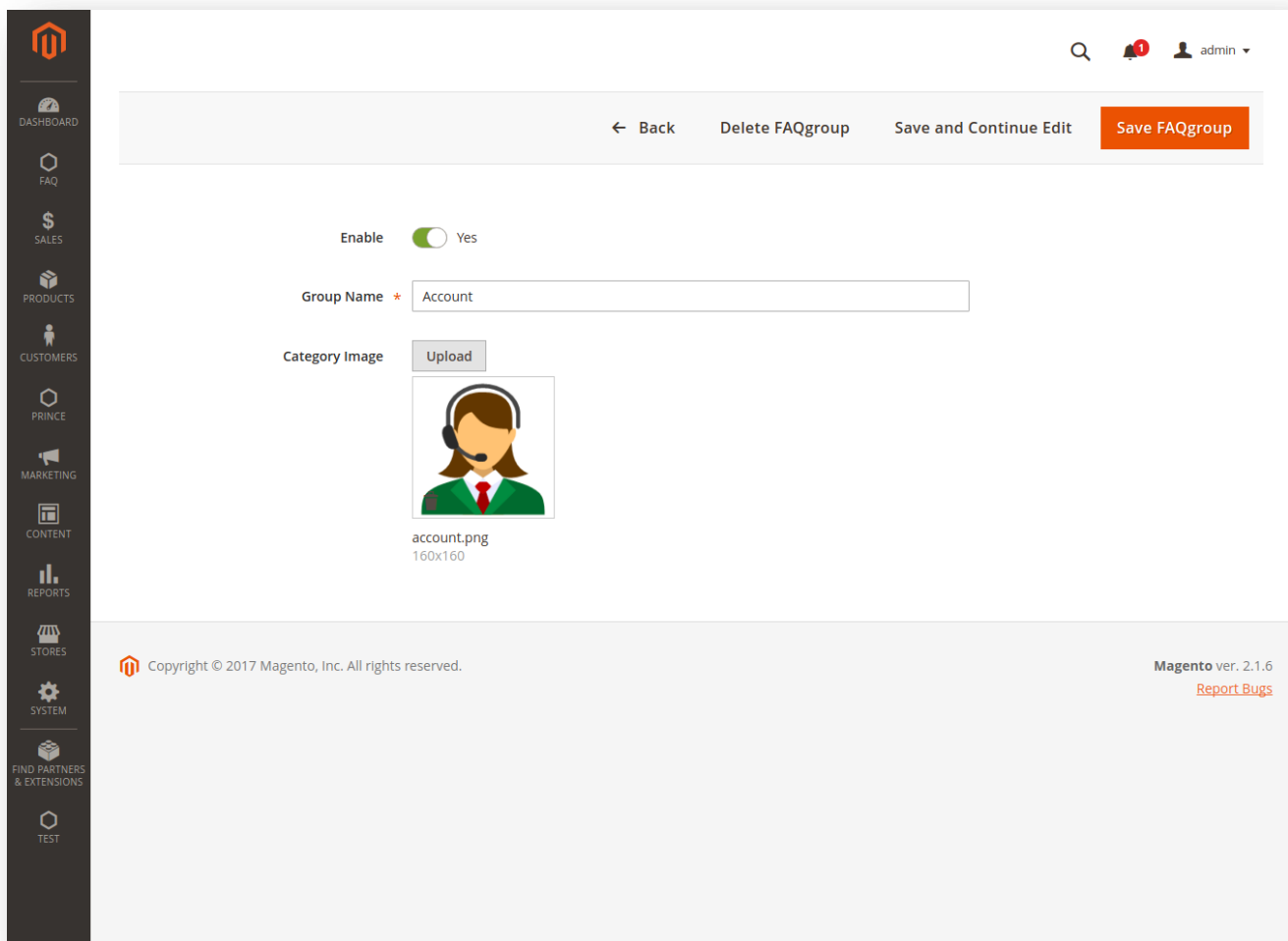
Sort Order   1

Magento ver. 2.1.6
Report Bugs

Admin Configuration

FAQ → Settings