Facets Flowchart Handout

TriZetto® Facets®

Workflow

Claims	Customer Service	Group Administration	Images

Claims:
- External Claims
- Overrides
- Warnings
- Error Messages
- Auditing

Group Administration:
- Group
- Subgroup
- Class/Plan
- Billing Entity
- Related Entity
- Parent Group

Commissions

Billing Entity
- Proration
- Billing Cycle
- Delinquency Rules
- Billing Messages
- Rebill Request
- Due Dates
- Grace Periods

Parent Group

Group

Subgroup

Subscriber — PolicyHolder

Member Dependent
- Plan Selection
- PCP Selection
- COB Information
- Government Program Information
- Student Information

HIPAA Privacy
- Confidential Communications
- Restrictions
- Authorizations
- Disclosures
- Accounting of Disclosures
- Disclosure Event
- Personal Representative
- Designated Record Set Request
- Amendment Request
- Real - Time Inquiry
- Integrated Notification
- Covered Entity/Business Entity
- Web service Filters

Class/Plan Definition
- Executive/Management/Hourly
- Active/Retirees
- Benefit Options
- Stop Age Calculation
- Eligibility Waiting Periods
- HRA

Network Set

LOB

Plan ID — HMO, Traditional, PPO

Product — Medical/Dental /FSA/HSA/Rx /Other

Product Type

Business Category
- Commercial
- Medicare
- ASO

PDBL Premium Billing	CLUM Claim/UM Integration	SEDF Service Definition	CBCB COB Calculation	Duplicate Rules Claims & UM

DUMD
DUUM

Payments

Provider of Service

PCP	In Network Specialists	Participating 3 Tier POS	Nonparticipating Out of Network

Authorization/Referral Requirement

Not Required	Obtained	Violation Required but Not Obtained

SEPY Service Payment	LTLT Plan Limits	Deductible Rules DEDE

Service Payment:
- Co - Pay
- Coinsurance
- Include in Deductible
- Rule Type

Plan Limits:
- Out - of - Pocket Max
- Visit Max
- $ Coverage Max
- Annual/Lifetime
- Member/Family

Deductible Rules:
- Deductible Amount
- Carryover Amount
- Annual/Lifetime
- Member/Family

IPA

Provider Group — Practitioners, Facilities

Network ID

Individual Practitioner — Medical Doctor, Dentist, Chiropractor

Facility — Hospital, Labs, Outpatient Clinics

Practitioner — Business Information

Common Practitioner — Credentialing Information

Medical Agreement — Contract

NetworX™ Pricer

AGSE Service Definition	Medical Agreement Configurator

Contracted Services
- Type of Service
- Capitated/Non - Capitated
- Preauthorization/ Referral Requirements

Pricing Methodologies
- Fee Schedule
- RBRVS
- DRG
- Per Case/Per Diem

Capitation Relationships — Primary/Secondary /Global

Capitation Schedule

Funds
- Payment
- Withhold
- Calculation Methodology
- Proration

Rates
- Gender
- Age
- Modifiers
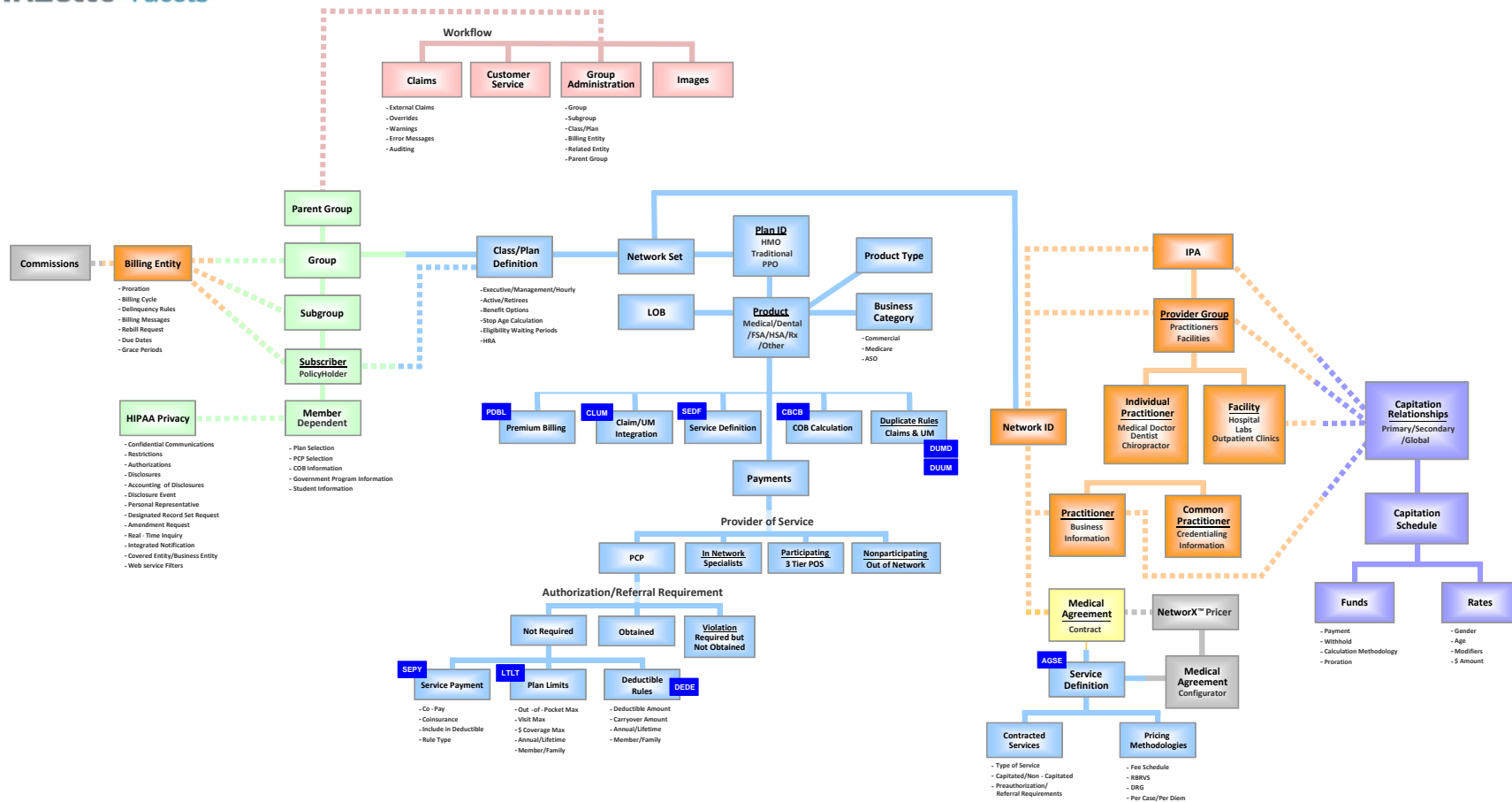- $ Amount

Note: This diagram is a logical depiction of the Facets administrative data structure. Every precaution has been taken to prevent errors in this diagram; however, we reserve the right to make corrections if necessary.