



ALFRED DANY J

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Job Objective:

To serve the organization with best of my technical skills and abilities by utilizing my educational and professional knowledge and competencies acquired by me in my academic career and professional experience.

Functional Skills:

- ITIL Processes
- IT Infrastructure Support
- Intense collaboration, Passionate customer focus
- Thoughtful, fast, disciplined execution
- Tenacious commitment to continuous improvement
- Relentless drive to win
- Understanding user requirements, error troubleshooting , fixing their issues and Bug identification.
- Monitoring the application process , application logs and managing appropriate resolutions in case of failures.
- Interested in debugging the technical components for root cause analysis.
- Passionate towards solving business problems , learning new technologies / process , customer satisfaction , job engagement and fulfilling assigned responsibility
- Minimum of 2 years in Application Support , especially in L2/L3 Support and enhancements.
- Able to understand IT Projects , Concepts , Programming languages and experienced working in IT Support projects.

Technical Skills :

- Technologies : Java, SQL, Unix, HTML, C++, JavaScript, CSS
- Data Base: Oracle SQL Developer
- Operating System: Windows, Linux
- Angular – (**Pursuing**)

IT Skills:

- Jira
- Confluence
- SVN
- Shared Repository
- Concur Travel App
- Tango Payment files
- Service Now

Tools Used:

- Eclipse
- Informatica
- Oracle SQL developer
- JXplorer
- Tortoise SVN
- Putty
- Winscp

Employment:

- Joined Cognizant- Dec 2017 as **Programmer Analyst Trainee**
- Dec 2017 – March 2018 (Trained in Cognizant Academy on **Advanced Java**), Coimbatore.
- April 2018 – Till present (Working in cognizant for the project **Amgen** as **Java Developer (Programmer Analyst)**).

Project Details:

- Project Title : Amgen
- Domain: Life Science
- Role: Java Developer
- Location: Chennai, India
- Environment: JAVA

Experience:

- Around 1 year 10 months of experience, worked as a JAVA developer and establish strong relationship with Business, end users and technical resources
- Web logic upgrade – Java version upgrade performed for set of applications in the project.
- Minor Enhancements using java scripting in the application Jira. Increasing the functionality and process Improvement in the Jira application for the users based on their demand and request.
- Integration of various tools like Prism, Rally to Jira. And migration of the projects and functionality from other environment/instances to Jira by coordinating with the various teams.
- Strong ability in resolving complex project related issues and have received multiple appreciation from the project management and have also received star performer award from Business.
- Having strong knowledge in UNIX commands and UNIX based server deployments.
- Having strong knowledge in SQL queries.
- Ability to adjust both written and oral communications to a variety of different audience.
- Ability to perform well in a large team with proper coordination.
- Ability to work independently to complete assigned tasks and to work in tight deadlines.

Responsibilities:

- Integrate code changes, test code changes, and document code changes.
- Ownership- System owner Role in project from the cognizant part for the set of applications (Jira, Confluence, SVN and Tango payment files). Responsible/ owner for the above applications from cognizant end.
- Carrying out system ownership activities like, privileged and non-privileged access reviews, service account password reset, to maintain the application quality score and to perform maintenance activities for the applications.
- Interact with Business Analysts and participate in user requirement sessions to analyze and gather business requirements.
- Installation, configuration, Management and upgrade of various web applications.
- Deployment of new builds and debug application deployment issues.
- Preparation of technical document specifying the solutions for various functionalities in the system.
- Ensure overall organizational support goals are met (i.e. SLA, incident / problem reduction, application availability).
- Analyze complex production issues and troubleshoot the root cause and fix the issue.
- Writing scripts to automate standard tasks.
- Manage client impacting incidents including business impact assessment, technical resolution, engagement, and communications.
- Try to replicate the issues reported by client in similar environment.
- Collaborate with database technical teams to ensure proper integration of the environment.
- Weekly reporting to client through teleconferencing or webex.
- Defect fixing for the issues in Servers on Disk Utilization, CPU Utilization & Memory Utilization.
- Manage and analyze log files to find information and facilitate problem resolution.
- Ensures monitoring alerts and systems events are assessed, prioritized, and managed.

Educational Credentials:

- BE (ECE), 2013-2017, St.Joseph's College Of Engineering, Chennai, CGPA- 7.08
- HSS, 2011-2013, Campion Anglo Indian Hr. Sec. School, Trichy, 84.6%
- SSLC 2010, Campion Anglo Indian Hr. Sec. School, Trichy, 91.4%

Personal Details:

- **Name:** Alfred Dany J
- **Fathers Name:** John Peter A
- **Gender:** Male
- **Language:** English, Tamil
- **Address:** Flat No: 4212, Arun Excello Compact Homes (Sankara apartments),
Kolathur Village, Mambakkam,
(Near Kelambakkam-Vandalur Road)
Chennai – 600127.

I hereby declare that all the details furnished above are true to the best of my knowledge.

Place: Chennai

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Date: